V10 Known Issues – Status as of SP1

Due to a format change in the Release Notes, it is not readily discernable which items in the "Known Issues" list from the v10 Release Notes are addressed by SP1. We are constantly looking for ways to improve our documentation but, in the mean time, this list will clarify the situation.

Issues outstanding at release of version 10.0 that are addressed in SP1.

- **Uninstall leaves behind program folder:** Now that data and configurations are no longer stored in the program folder, uninstalling the software should remove the program folder. (9691)

- **Power View search:** Clicking the Search link at the top of some Power Views opens the Combined Search window. When you type a search term in the Name/Text box and click OK, no search results are returned. (9663)

- **Desktop Extensions security:** The Favorites and Last Viewed record lists in some Desktop Extensions persist and are still displayed after a different user logs in. (9650)

- **PA Save:** The PA Save button in Microsoft PowerPoint uses TM icons. (9602)

- **Document Index Search:** When a search term is found in the file path name but not in an actual document, clicking the Next/Prev Hit button causes a runtime error. (9567)

- **Document records created from Invoices:** In the Documents list, if you right-click a Document that was created upon posting an Invoice (this requires the Program Level option "Create Document Records when Posting Bill" to be enabled) and select "View File", Time Matters displays an error message indicating that the invoice file could not be found. (9556)

- **Next record/previous record:** These buttons on the form toolbar work inconsistently. (9373)

- **Email attachments not restored from recycle bin:** When an email with attachments is sent to the recycle bin, restoring the email does not restore the attachments. (9304)

- **Bill Express - payment allocation issue:** When using Bill Express, adding a payment to the bill and then clicking Save & New causes the payment to be allocated incorrectly; when printed, the bill does not show that the payment was applied even though the balance is correct. (9240)

- **Moving the SQL Database:** A tool to assist in moving the Time Matters database to a different SQL Server is currently in development. (9229)

- **Feature Package import issue:** If AutoEntry Forms associated with Formattable Clipboard templates are exported to a Feature Package, when the Feature Package is imported, the AutoEntry Forms are not associated with the correct Formattable Clipboard templates. (2308)

- **Changes to schedule chain don't change the base date:** Changing the master record date for a schedule chain does not change the base date, even when options are selected to change all linked records and adjust the dates for subsequent items in the chain. (8940 – Rejected – Working as designed)

- **Document Index imported from Time Matters 8:** A document index imported from Time Matters 8 is not valid and cannot be used in version 10.0. As a workaround, regenerate the index in Time Matters 10.0. (9487)

Issues outstanding in version 10.0 that remain open as of SP1.

- **Juris Import:** If Juris is not open, the Time Matters Juris Import feature does not recognize the selected Juris data source, preventing the import. (9631)

- **External drive connected during installation:** If an external or shared drive is connected during Time Matters installation, when you disconnect the drive, the installation will attempt to repair itself when you open a folder or follow a link that opens in Internet Explorer. (9611)

- **File Sharing on Windows Vista:** The shared folder created during installation does not include the Everyone group, which can prevent access to the shared folder from some computers. (9521)

- **Data Indexer running during backup:** If the Indexer is running during a backup, index files are not backed up. An error message indicates that the backup was not successful, even though Time Matters records were backed up (only the index is left out of the backup). (9502)

- **Formatting issue in HTML email with attachments:** When using Rich Text (HTML) email format, adding an attachment before sending the email causes the email to be received with the carriage returns stripped out. As a workaround, use Plain Text formatting. (9359)

- **Merge issue when Data Indexer is running:** While the Data Indexer is running, using a Merge template to create a document from a Matter might result in the merge being very slow or not completing at all. (9357)

- **Navigator size issue in LexisNexis Total Practice Advantage:** The Navigator default screen size is not sufficient to scroll to the bottom and use the Martindale.com search button. (9328/8623)

- **Import of ToDo's from Amicus V:** ToDo's imported from Amicus V show as "not done". (9288)

- **Custom import does not populate "Created By" field:** After using a Custom Export to create a .CSV file that includes the Created By field, importing the file using Custom Import does not populate the Created By field. (9167)