

Information Professional Update



Issue 3, March 2005

Specifically designed for legal information professionals

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Special ... Complete list of 400+ Factiva sources added to LexisNexis legal market resources.

March New Product Postings Enclosed

Be an E-Subscriber! Go to <http://www.lexisnexis.com/elnipusubscribe>

Knowledge Exchange

LexisNexis® Now the Exclusive Provider of Factiva® Content in the Legal Market

By Susan Skyzinski, Senior Librarian Relations Consultant, LexisNexis Librarian Relations Group



Susan Skyzinski

Let's face it—information is the cornerstone librarians rely on for all our research needs. The information and sources we depend on establish a value for the projects and services we provide to our attorneys and their clients.

Whether the research we conduct is global or local, reliable content is critical. LexisNexis understands this, and our recent long-term agreement with Factiva demonstrates our commitment. Now LexisNexis is the only online provider to offer the legal market access to Factiva news sources.*

Find More of the World's Top News Sources

Arguably the leading U.S. financial newspaper, *The Wall Street Journal*®, exemplifies this concept with an exceptional reputation for quality business intelligence. I can't think of another publication that has the same type of immediate name recognition. Where else do you go for the day's business news, but to *The Wall Street Journal*?

Reuters®, another outstanding resource recognized as the largest international news agency, offers updated wire stories from every corner of the world. What a powerful tool to use as you literally discover international events being reported as they occur.

Background information is critical in today's business environment. We have all received that frantic request for the article in today's paper about XYZ client and their deal with ABC Corp. because an attorney wants to perform a due diligence search. Or remember:

- the partner who approaches you with a need for a market/industry report for French telecommunications.
- the paralegal who asked you for a stock listing on the Johannesburg Stock Exchange.
- the marketing director's request for the article in the *Globe and Mail* about the opening of the firm's new Canadian office.

Our ability to research an entity to the fullest extent not only improves the business relationship, it also opens the door to new opportunities in client development, rainmaking, marketing and the day-to-day business of our own organizations.

As librarians, we know that the service nature of our profession tasks us with always having the right information available at the right time. With the addition of sources such as *The Wall Street Journal*, Dow Jones® and Reuters newswires, and, eventually, even more sources to the 20,000+ available through www.lexis.com, the LexisNexis® Total Research System strengthens its collection and becomes an even greater and more integral part of our information arsenal.

Turn the page and find research tips for using Factiva sources on www.lexis.com

*LexisNexis is the exclusive provider of Factiva content in the legal market. Factiva content includes the sources mentioned in this article. These sources may be able to be accessed via other services, including each vendor's online services.

Here's Where to Find More than 400 News Sources from Factiva ... and How to Research Them Effectively

Check out the complete list of new sources from Factiva now available through www.lexis.com. Turn to the flyer enclosed with this *LexisNexis Information Professional Update*.*

These additions will be available in three group sources. Plus, major resources, such as *The Wall Street Journal*, Dow Jones and Reuters newswires, etc., will be available in a special group source. About 25 major resources will also be available immediately as individual sources.

Mega News Group Sources

Select the NEWS & BUSINESS tab, and you'll discover these new group sources:

- *Mega News, Most Recent 90 Days*
- *Mega News, Most Recent Two Years*
- *Mega News, All*
- *Major Publications*

Each new Mega News group source is comprised of the existing News group source plus the new Factiva publications. For example, *Mega News, Most Recent 90 Days* offers the LexisNexis sources from *News, Most Recent 90 Days* plus the new Factiva publications.

The *Major Publications* group source offers **more than 160 resources** from around the globe, sources from Factiva as well as other publishers. Find *The Wall Street Journal*, *The New York Times*®, *The Washington Post*®, *Los Angeles Times*®, *Chicago Tribune*®, *Financial Times*®, CNN transcripts, *Barron's*®, and much more. For a complete listing, click on the "i" icon next to *Major Publications* on the News menu.

Mega News Group Sources—Research Tips

Use your favorite LexisNexis searching techniques in the new Mega News group files.

For example, find information on any topic, e.g., the recent mobile phone partnership between Microsoft Corp. and Flextronics International to produce the new "Peabody" phone platform:

SOURCE: Mega News, Most Recent 90 Days

SEARCH: *microsoft /20 flextronics AND peabody*

Because the Mega News group sources offer thousands of publications, you can also use **familiar segments** to refine your search. For example, to restrict your research to a specific date:

SOURCE: Mega News, Most Recent 90 Days

SEARCH: *microsoft /20 flextronics AND peabody AND date is 2/14/2005*

Or use segments to restrict your research to **specific publications**:

SOURCE: Major Publications

SEARCH: *social security /10 privatiz! AND PUBLICATION(wall street journal OR new york times OR washington post OR chicago tribune OR los angeles times)*

Or use the **FOCUS™ feature** to pinpoint specific topics. For example, in the last search, you could use the FOCUS feature to find discussions of personal Social Security accounts. Add *AND personal accounts* to your search in the FOCUS box at the top of your screen. Then click **GO**.

Here's more helpful news. New publications from Factiva all include **LexisNexis SmartIndexing Technology™ terms** as well as Factiva indexing terms. Use either in your research. For example:

SOURCE: Mega News, Most Recent 90 Days

SEARCH: *SUBJECT(sarbanes oxley) AND disclos! /10 pay OR salary OR compensat! OR perk OR perquisite /10 executive*

You can even use **advanced LexisNexis SmartIndexing research techniques**, e.g.:

SOURCE: Mega News, Most Recent 90 Days

SEARCH: *SUBJECT(reverse mortgages) PRE/1 8*% OR 9*%)*

This search will find articles with major discussions of "reverse mortgages."

For more information on how to use LexisNexis SmartIndexing Technology in your research, go to www.lexisnexis.com/infopro/smartindexing

*Sources provided through Factiva will not be available on LexisNexis law school menus and will not be available to Corporate Legal subscribers.

New Individual Sources

These publications are available in individual source files under News in the NEWS & BUSINESS tab:

Source Name	Short Name
<i>Asian Wall Street Journal</i>	NEWS; AWSJ
<i>Barron's</i>	NEWS; BARRON
<i>The Globe and Mail</i>	NEWS; GLMAIL
<i>Dow Jones Asian Equities Report</i>	NEWS; DJAER
<i>Dow Jones Australia and New Zealand Report</i>	NEWS; DJANZR
<i>Dow Jones Business News</i>	NEWS; DJBUS
<i>Dow Jones Capital Markets Report</i>	NEWS; DJCAP
<i>Dow Jones Chinese Financial Wire</i>	NEWS; DJCHIN
<i>Dow Jones Commodities Service</i>	NEWS; DJCOMM
<i>Dow Jones Corporate Filings Alert</i>	NEWS; DJCORP
<i>Dow Jones Emerging Markets Report</i>	NEWS; DJEMKT
<i>Dow Jones Energy Service</i>	NEWS; DJENRG
<i>Dow Jones International News</i>	NEWS; DJINTL
<i>Dow Jones News Service</i>	NEWS; DJNEWS
<i>Globe and Mail Report on Business Financial Profile</i>	NEWS; GMPROF
<i>Globe and Mail Report on Business Financial Snapshot</i>	NEWS; GMSNAP
<i>Moody's Investor Service Press Release</i>	NEWS; MISPR
<i>Moody's Investor Service Ratings Delivery Service</i>	NEWS; MISRDS
<i>Reuters EU Highlights</i>	NEWS; REUEUH
<i>Reuters Health E-Line</i>	NEWS; REUHEL
<i>Reuters Washington Daybook Report</i>	NEWS; REUDAY
<i>The Wall Street Journal Europe</i>	NEWS; WSJE
<i>The Wall Street Journal Sunday</i>	NEWS; WSJSUN
<i>The Wall Street Journal</i>	NEWS; WSJNL
<i>Reuters News</i>	NEWS; REUNWS

Individual Sources—Research Tips

Once again ... familiar LexisNexis research features are available. For example, select a single file:

SOURCE: The Wall Street Journal

SEARCH: *eminent domain*

Use segments to restrict your search. Or use the FOCUS feature to refine. In the search above, for example, add *connecticut* OR *new london* in the FOCUS box at the top of the results screen and click GO.

Some publications are available to combine into custom group sources.

For example, to research *Dow Jones Asian Equities Report* and *Dow Jones Chinese Financial Wire* simultaneously, click the [Show checkboxes for combining sources](#) link on the menu screen where both sources appear. (Only sources available to combine will have active checkboxes.)

Check the boxes next to *Dow Jones Asian Equities Report* and *Dow Jones Chinese Financial Wire* and click **Combine Sources**. Then enter your search, e.g.:

SOURCE: Dow Jones Asian Equities Report, Dow Jones Chinese Financial Wire

SEARCH: *mobile* OR *cell* /2 *phone*
OR *telephone* /10 *picture*
OR *camera*

As in the group sources, you can also use Factiva indexing terms or LexisNexis SmartIndexing terms to pinpoint specific concepts, people, companies or geographic locations. For example:

SOURCE: Reuters News

SEARCH: *TERMS(vietnam AND hotels & motels) AND flu* OR *influenza* OR *sars*

TERMS is a group segment name. You can use TERMS with any Factiva or LexisNexis SmartIndexing term, including people and company names, geographic terms and subject terms, e.g., HOTELS & MOTELS.

Get the Complete Picture— Graphics from *The Wall Street Journal!*

When you search *The Wall Street Journal* at www.lexis.com, selected articles will include charts, graphs and photos. Find these additions appended to the end of the article.

Shepard's® Citations Service Now Highlights Serious “Questioned By” Analysis

Shepard's Citations Service now provides even more detailed editorial analysis.

The editorial phrase “Questioned By” now appears as a separate *Shepard's* Signal™ Indicator—an Orange “Q,” in addition to the red, yellow and green signal indicators shown in the *Shepard's* Summary at the top of your case's *Shepard's* report.

Click on the [Questioned](#) link in the summary and move to the first citing reference with that analysis.

The “Questioned By” editorial phrase existed previously in *Shepard's* Citations Service, generating a red “Warning” signal. Its definition:

The citing opinion questions the continuing validity or precedential value of the case you are Shepardizing™ because of intervening circumstances, including judicial or legislative overruling.

In other words, the citing court believes that a case or new legislative or regulatory development has come along, impacting some or all of the case you *Shepardized*™ negatively. Because the “Questioned By” phrase represents a court's interpretation (as opposed to that of a commentator, law review, editor, etc.) the phrase is a serious notation.

Now when you look at the *Shepard's* Summary, “Questioned By” references stand on their own to draw attention to their unique importance and to help you assess their impact on your research. In short, you get more upfront analysis to guide you as you research further.

“Questioned By” is also defined with the rest of the signal indicators in the [Legend](#) link at the bottom of your report. Also find it in the lower navigation bar. Click on the drop-down arrow next to **Cites**, then highlight **Questioned** under Negative analysis. Move directly to the first citing reference with “Questioned By” analysis.

There's more!

Find Restatements References in *Shepard's*

Now Restatement Annotated Case Citations are listed among the potential citing references for the cases you *Shepardize*®.

Restatements have been cited in the common law in excess of 125,000 instances, and each citation is analyzed by the American Law Institute. The Institute provides the citing court, cite, date and a summary of the citing case. Additionally the Institute provides an analysis of which Restatement Rule (or part thereof) was cited and how it was treated. (For example, Comment C of Section 402A, Torts cited in dissenting opinion.)

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Shepard's® Q Rust v. Sullivan, 500 U.S. 173 (TOA)

Shepard's FULL Summary: Q Questioned - Validity questioned by citing refs.

No subsequent appellate history. Prior history available.

Citing References:

- Questioned Analyses: [Questioned \(1\)](#)
- Cautionary Analyses: [Distinguished \(30\)](#)
- Positive Analyses: [Followed \(37\), Co](#)
- Neutral Analyses: [Conflict Authority](#)
- Other Sources: [Law Reviews \(11\)](#), [Edition Annos \(5\)](#)

PRIOR HISTORY (13 citing references) ▾

Trail | Summary | Legend

Cites Total (1697) 60 of 1697

Handcrafting the User-Friendly Index: A Look at the Matthew Bender® Indexing Team

(Joseph Schneider, an index supervisor in the Matthew Bender Newark Office, asked for this opportunity to introduce the Matthew Bender indexing staff to their librarian subscribers.)

So ... how do you find your way through a 50-volume legal treatise, particularly if these volumes are filling library shelves rather than occupying cyberspace? The traditional back-of-the book index.

Matthew Bender prints approximately 1,300 titles, most with indexes that have been created and are maintained by a staff of indexers. They use their expertise to ensure you get to needed information and analysis quickly and accurately.

Matthew Bender indexers are located in Newark, NJ and San Francisco as well as in Charlottesville, VA, where indexers work primarily on state codes and other primary source publications.

Profile of an Indexer

Working on secondary sources from Newark and San Francisco, the 20+ in-house index editors, index supervisors and Index Manager Karin Newton come from an impressive array of backgrounds. Almost half are attorneys, and most others have some paralegal training. The majority of indexers have post-graduate degrees, often in literature.

We are also self-proclaimed “legal junkies” who enjoy reading about, analyzing and interpreting legal issues. We consider it a labor of love to stay up on the hot issues in our areas of law.

And we work hard to maintain proficiency with the necessary technology, including the indexing program, CINDEX, and its associated utilities, file management systems, print composition programs, Microsoft® desktop products, and an assortment of others.

How Does the Work Get Done?

Matthew Bender publications are updated on an as-needed basis, generally between one and four times a year. Treatises may be one volume, but the largest is 159 volumes, and the accompanying indexes run from one to 2,500 pages, with an average length of about 500 pages.

Publications are generally in loose-leaf format, with five-ring binders so subscribers can receive updated pages rather than the entire publication at each new release.

Obviously when the publication’s text changes, the index may have to be revised as well, depending on the substantiality of the changes. While new indexes for new publications are created yearly, most work involves updating existing indexes.

Each year’s releases are divided among the index editors, who are associated with a team of legal editors specializing in particular areas of law.

Index editors generally work on four to five indexes simultaneously and are responsible for 75 – 80 releases per year. In addition to composing the index, they check the proofs and review the CD and online indexes as they become available as well.

What About Online Indexes?

This is the single most crucial and exciting development for indexers. Since Matthew Bender’s print publications have gone online, many customers (mostly you!) have requested that we move our print indexes online.

We understand why.

“These print-based indexes are manually crafted by legal indexers who read every chapter page in the publication. As a result, the indexes reference key terms only when there has been a substantive discussion of that key term,” says Karin Newton.

So a few Matthew Bender indexes have joined the LexisNexis online offering, including *Moore’s Federal Practice®—Civil: Index* and several state volume indexes.

But watch for more. The Indexing team is enhancing the functionality (e.g., precise linking to the specific subheadings cited in the index) to ensure precise and user-friendly interface with the text.

And keep in mind ... **you can browse any Matthew Bender index at www.lexis.com WITHOUT CHARGE.** Only when you retrieve a full-text treatise section do you incur a document-retrieval charge.

Congratulations AMPLL Class of 2005

The LexisNexis *Advanced Management for Private Law Librarians* conference will convene in Dallas, TX, April 15 – 17, for 30 librarians from across the nation:

Bannen, Carol

Director, Information Resources
Reinhart, Boerner, Van Deuren, s.c.
Milwaukee, WI

Beyer, Robyn

Director of Library Services
Pepper Hamilton LLP
Philadelphia

Bruce, Amy

Information Services Manager –
New England
Nixon Peabody LLP
Boston

Bull, Margarita

Librarian
Lerach Coughlin Stoia Geller
Rudman & Robbins LLP
San Diego, CA

Davis, Margo

Manager of Library Services
Andrews Kurth LLP
Houston, TX

Fisher, Debra

Manager, Library and Research Center
O'Melveny & Myers LLP
Washington D.C.

Fisher, Rachel

Head of Reference
Powell Goldstein
Atlanta

Fox, John

Director of Library Services
Bell, Boyd & Lloyd LLC
Chicago

Gediman, Mark

Library Director
Best Best & Krieger LLP
Riverside, CA

Glasbrenner, Gloria Jean

Director of Library Services
Frost Brown Todd, LLC
Louisville, KY

Goss, Candace

Manager of Information and
Knowledge Services
Butzel Long
Detroit, MI

Jung, Mary Kay

Director of Library Services
Thompson Coburn LLP
St. Louis, MO

Kaas, Mary Ellen

Director of Library Services
McElroy Deutsch Mulvaney
& Carpenter, LLP
Morristown, NJ

Lambert, Greg

Information Resource/Records Manager
King & Spalding, LLP
Houston, TX

Long, Ann

Librarian
Fellers Snider Blankenship Bailey
& Tippens P.C.
Oklahoma City, OK

Marcove, Nancy

Manager of Library Operations
Robinson & Cole
Hartford, CT

Marsh, Thomas

Librarian
Sonnenschein Nath & Rosenthal
Kansas City, MO

Moringiello, Kathleen

Head of Reference Services
Skadden, Arps, Slate, Meagher
& Flom LLP
New York

Newman, Mary

Library Director
Blank Rome LLP
Philadelphia

Ott, Lenie

Manager, Library Services
McMillan Binch LLP
Toronto, Ontario

Perry, Alison

Librarian
Hawley, Troxell, Ennis & Hawley, LLP
Boise, Idaho

Proctor, Sandra

Librarian
Morris James Hitchens & Williams LLP
Wilmington, DE

Randall, Louella

Manager of Library and
Research Services
Sutherland Asbill & Brennan LLP
Atlanta

Raphael, Daniel

Manager of Reference Services
Greenberg Traurig
Santa Monica, CA

Reynolds, Camille

Librarian
Nossaman Guthner Knox & Elliott
San Francisco

Ross, Margaret

Director of Information Services
McNees Wallace & Nurick LLC
Harrisburg, PA

Rusheen, Patricia

Library Services Coordinator
Seltzer Caplan McMahon Vitek
San Diego, CA

Smith, Jan

Librarian
Graves Dougherty Hearon & Moody
Austin, TX

Toole, Margaret

Manager of Information Resources
Schottenstein, Zox & Dunn
Columbus, OH

Wiest, Shauna

Office Head Librarian
Stoel Rives LLP
Salt Lake City, UT

March Web Seminar Zeros in on *Sarbanes-Oxley Act*

There's still time to register for the FREE *Understanding the Sarbanes-Oxley Act Using www.lexis.com* Web seminar slated for Wed., March 17 at 2 p.m. EST.

LexisNexis Librarian Relation Consultants Susan Skyzinski and Matt Wagner will review some of the key provisions of the *Sarbanes-Oxley Act*, as well as the primary practice areas affected, and applicable resources available to you from the LexisNexis services.

Learn how to locate and use the text of the act, related legislative documents, and significant administrative decisions, case law, relevant secondary/analytical resources—even appropriate news and current awareness resources.

One-hour Web seminars will be released throughout 2005 ... always on the **third Wednesday** of the month and always at **2 p.m. EST**. And they're always **FREE!**

Register now for March—and future seminars. After registering, you'll receive confirmation. Later a reminder e-mail will include a special Meeting ID and technical instructions on how to join the seminars. Each seminar will be recorded and the recording available for a limited time along with the presentation PowerPoint.

Go to www.lexisnexis.com/infopro/profdev/webseminar/default.asp

Celebrate **National Library Week** With Free Toolkit

National Library Week doesn't have to be lots of effort. The information professionals of the LexisNexis Librarian Relations Group have already done some of the work for you.

As in past years, they have compiled a toolkit of ready-to-use, creative ideas you can incorporate into your National Library Week celebration April 10 – 16. Check it out. Find bookmarks, games, trivia, marketing tips and more—ready to download and use.

Go to www.lexisnexis.com/infopro/training/toolkits/NLW/default.asp

You'll also find favorites from 2000 – 2004 toolkits. Enjoy!

Apply Now for Court & Agency Training Conference

The Third Conference on **Teaching Research in Court and Agency Law Libraries (TRICALL)** will be July 14 – 15 in San Antonio, Texas, just prior to the AALL Annual Meeting.

Will you be there? Not if you don't apply now! Only 30 librarians from court, county, government, agency, and membership library settings will be chosen to attend.

Fill out the online application at www.lexisnexis.com/tricallapp
Hurry! **Application deadline is April 1.**

FYI Flash

Search Martindale-Hubbell® Directory of Experts & Services ... No Charge

Here's something every law librarian should know ... LexisNexis Martindale-Hubbell has an all-new, FREE online service to help them find experts, consultants, investigators, litigation support and other essential legal services.

The re-launched *Experts & Services Directory* offers a searchable database of more than 50,000 resources—the most comprehensive site of its kind. Find individuals and companies conveniently grouped into six major categories:

- Attorney & Litigation Support;
- Court Reporting & Deposition Services;
- Experts & Consultants;
- Investigators & Process Servers;
- Medical Experts & Consultants; and
- Practice Management & Services.

In addition, the site offers searching capabilities, including options for users to drill down by geographic location.

To search the *Experts & Services Directory*, go to www.martindale.com/resources. Information about how to be listed in the directory is available on the same Web site.

Dear Thrifty Searcher:

I'm pretty comfortable using LexisNexis SmartIndexing (Technology) terms in searches so I better pinpoint articles on a topic or specific person. Now ... can I also use SmartIndexing terms to refine my search to particular countries, cities or states?

*Sincerely,
(name withheld on request)*

Dear Librarian Colleague:

With LexisNexis SmartIndexing Technology terms, you can search with approximately 950 geographic locations. That includes:

- All countries
- All states in the United States, Germany, India and Australia
- All provinces in Canada and China
- Capital cities for all countries, territories, possessions, states and provinces
- All cities worldwide with a population greater than one million
- Continents and regions

For example, you could enter:

CITY(baghdad) AND SUBJECT(election)
STATE(ohio) AND SUBJECT(pork)
COUNTRY(africa) AND SUBJECT ("oil gas exploration")

You can also use the GEOGRAPHIC group segment, for example:

GEOGRAPHIC(ohio) AND SUBJECT(pork)

To search for a specific region or continent, you can enter the name in the COUNTRY segment. The continent/region terms are written to capture documents that discuss that area, e.g., Europe or Africa.

Or you can broaden your search and retrieve stories that discuss every country within a continent or region. Just use one of the codes listed below. These codes capture any story that is tagged with a **country that makes up a particular continent or region**.

For example, to find articles about the telecommunications industry in Central Europe:

ENTER: #gr153# AND SUBJECT(telecom!)

Continent/Region	Code	Continent/Region	Code
Africa	#GT101#	Middle East	#GR131#
Antarctica	#GT104#	North America	#GR119#
Asia	#GT103#	Northern Europe	#GR166#
Australia Oceania	#GT106#	Scandinavia	#GR149#
Caribbean Islands	#GR113#	South America	#GR121#
Central America	#GR115#	South Asia	#GR133#
Central Europe	#GR153#	South East Asia	#GR137#
Eastern Europe	#GR145#	Southern Europe	#GR168#
Europe	#GT105#	United States	#GC911#
Latin America	#GR117#	Western Europe	#GR151#

LexisNexis® Information Professional Update

Newsletter editions are also available at <http://www.lexisnexis.com/infopro/current/newsletter>

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