

# Practice Management Customer Newsletter

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**Product Updates**

## Version 9 Service Release 3b for Time Matters, Billing Matters, and LexisNexis Total Practice Advantage™

Version 9 Service Release 3b is now available from the [Practice Management Service Center](#).

### Leverage Your Investment in Time Matters

Manage costs and leverage your investment in Time Matters® practice management software with a maintenance and support plan. These plans include telephonic support **plus** access to any new enhancements and software versions released during the length of the maintenance plan contract.

[Learn more.](#)

### Fulfillment & Billing Updates for Juris®

Continuous improvement is an essential part of providing great customer support. On February 9, 2009, improvements will be made to the Juris fulfillment and billing systems resulting in changes that will affect payments, billing, and more. As a valued Juris customer, you have received a communication which clearly outlines the changes taking place. For more detailed information on the specific improvements planned, you can listen to the Juris Quarterly Customer Call Update (see next article) or call (877) 377-3740. Please note that beginning March 1, 2009, this number will change to (800) 833-9844 and press option 5.

### Juris® Quarterly Customer Call Update

Did you miss the Juris Quarterly Customer Call on January 21 and 22? You can still get the latest Juris® news and product updates. Just contact your account representative at (877) 377-3740, Option 2, for the presentation and conference call playback directions. The date for our next call will be announced soon, so stay tuned.

### Get the most out of PCLaw™

You are already benefiting from using PCLaw™ for your firm's billing, accounting, and timekeeping needs. Take advantage of ongoing software maintenance, support, and upgrades that result in greater features and functionality, by adopting a PCLaw annual maintenance and support plan. Annual maintenance includes software upgrades for the life of the plan. [Learn more.](#)

### Subscription: a new way of accessing Juris®

Have you considered the benefits of subscriptions for Juris?

- Combine software updates, technical support and other value-added benefits
- Pay the flat monthly fee for term of the agreement (minimum 36 months)
- Access new features including Marketplace and Anytime Learning

Start enjoying the benefits of a Juris subscription, contact your account representative at

## Resources

### Product Tips

[Access a helpful Juris product tip here >>](#)

[Access a helpful PCLaw product tip here >>](#)

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## Webinars

### Time Matters® Practice Management Software Webinar—The Power of the Power View

The Time Matters® 2009 Webinar series of 20 – 30 minute sessions starts this month with the Power of the Power View Webinar, focusing on the day-to-day use of the Power Views. Intended for beginning to intermediate users, this Webinar helps you learn how to use the Time Matters Power View to reduce keystrokes! We will explore the built-in Power Views and learn how to modify the look and feel of the Power View for a single user or for the firm. Filters, searching and printing is easy when you use the Power View. We will conclude with a discussion about the advanced uses of the Power View including the concepts of using an HTML editor to completely customize your program.

#### Register today:

[Tuesday, February 24—10:00 A.M. ET](#)

[Thursday, February 26—3:00 P.M. ET](#)

This Webinar will be led by Nancy Griffing, a LexisNexis Certified Independent Consultant, and President of Griffing Consultants, Inc. (dba [The Griffing Network](#)). She has been a legal technology consultant for 20 years and is a regular lecturer and instructor to legal and other professional audiences in leading-edge technology solutions.

**March Webinar.** The next Time Matters Webinar, presented by Seth Rowland, Esq. of [Basha Systems LLC](#), will be held on March 24 at 10:00 A.M. and March 26 at 3:00 P.M. and will cover the following topic: Using Formattable Clipboard, Merge Templates, and HotDocs® Templates. [Register today!](#)

**LexisNexis Total Practice Advantage™ for Family Law Practitioners Webinar**  
(CLE credit available for some states\*)

Join us for a Webinar highlighting LexisNexis Total Practice Advantage™ for Family Law practitioners. Built on the award-winning Time Matters® platform, this convenient, end-to-end solution integrates legal, news and business research with court resources, data-driven automated forms, calendaring, time tracking and sophisticated customer relationship management tools. Unique Family Law–specific sample letters, data-management functionality and issue-driven navigation enhance efficiency. This Webinar gives an overview of the features of the LexisNexis Total Practice Advantage Family Law version, built around the daily workflow of family law practitioners. Attendance is eligible for CLE credit in some states.\*

**Register today:**

**Wednesday, February 25, NOON ET**

**Tuesday, March 3, 4:00 P.M. ET**

If you are unable to attend either of these sessions but would like to schedule a demonstration with one of our Practice Management Specialists, call 877.810.5324. (These demonstrations are not available for CLE credit.)

## **LexisNexis® Practice Management Solutions Demonstrations**

Are you using one of our practice management solutions for your front office or back office needs? Are you interested in finding out more about complementary practice management solutions? Register today for a demonstration with one of our Practice Management Specialists:

**Time Matters®**

**LexisNexis Total Practice Advantage™**

**PCLaw™**

**Juris®**

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## **Upcoming Events**

### **LexisNexis® Practice Management Customer Training**

Discover how you can harness the power of your software by attending an upcoming training course at the LexisNexis Training Center in your area or by attending our convenient Web-based training. At our Training Center, you'll receive hands-on instruction, training and reference materials, plus the opportunity to network with your colleagues and instructor—all while advancing your skill level and proficiency in the product. Please visit [pm.lexisnexis.com/training](http://pm.lexisnexis.com/training) to view the upcoming schedule and find a selection of the training options available to suit your needs.

#### **PCLaw Certified User Regional Training**

- **February 24 – 25 (Toronto, Canada)**

- [February 24 – 25 \(San Francisco, California\)](#)

## Juris Regional Training

- [March 9 – 11 \(Atlanta, Georgia\)](#)
- [March 12 – 13 \(Atlanta, Georgia\)](#)

## Juris Web-Based Training

- [February 10: Time Entry with MyJuris](#)
- [February 11: Getting Started with MyJuris](#)
- [February 11: Time Entry with MyJuris](#)
- [February 12: Getting Started with MyJuris](#)
- [February 12: Time Entry with MyJuris](#)
- [February 18: Time Entry with MyJuris](#)
- [February 18: Getting Started with MyJuris](#)
- [February 19: Time Entry with MyJuris](#)
- [February 19: Getting Started with MyJuris](#)
- [February 20: Getting Started with MyJuris](#)
- [February 20: Time Entry with MyJuris](#)
- [February 24: Time Entry with MyJuris](#)
- [February 26: Time Entry with MyJuris](#)

## Time Matters Practice Management Software Boot Camps and Advanced Boot Camps Training

Boot Camps and Advanced Boot Camps training are full-day training seminars presented in cities across the country. At Time Matters Boot Camp, new users will learn everything they need to know to start using the program. More experienced users will learn advanced tips and tricks that will take their Time Matters use to the next level. Advanced Training expands on Boot Camp and provides training on some of the most useful and advanced Time Matters features. For more information, click on the links below:

### Time Matters Boot Camps

[New Orleans, Louisiana](#)—2/12/2009

[Chicago, Illinois](#)—3/9/09

[Las Vegas, Nevada](#)—3/16/09

[Phoenix, Arizona](#)— 3/23/09

[Albuquerque, New Mexico](#)—3/26/09

### Advanced Time Matters Boot Camps

[Atlanta, Georgia](#)—2/17/2009

[Chicago, Illinois](#)—3/10/09

[Las Vegas, Nevada](#)—3/17/09

Time Matters Boot Camps and Advanced Boot Camps Training are presented by Jeffrey S. Krause of Krause Practice Management, LLC, and Neil A. Johnson of Practice Development Partners, Ltd. Together, Mr. Krause and Mr. Johnson have trained thousands of Time Matters users around the country while assisting law firms in all aspects of the program.

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***Thanks for using Practice Management Solutions from LexisNexis!***

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**Pass it on!**

Do you find this newsletter helpful? Recommend others to [subscribe](#) to the Practice Management Customer Newsletter.

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\*LexisNexis is approved for telephonic/Webinar training in 34 states. States included are: Alabama, Alaska, Arizona, Arkansas, California, Colorado, Florida, Georgia, Idaho, Illinois, Iowa, Kentucky, Louisiana, Maine, Minnesota, Missouri, Montana, Nevada, New Hampshire, New York\*\*, North Carolina, North Dakota, Oklahoma, Oregon, Rhode Island, South Carolina, Tennessee, Texas, Utah, Vermont, Virginia, Washington, West Virginia, and Wisconsin.

\*\*Only experienced (having completed their first 32 hours of CLE) NY attorneys may take telephonic training for CLE

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