

Overview

Location: Chicago, IL

Industry: Legal Services

Customer Profile:

Elijah Technologies is a premier legal technology firm, offering comprehensive solutions to meet the computer forensics, electronic discovery and document management needs of legal professionals. The company was founded with a mission to provide high-quality, cost-effective legal technology services with unsurpassed technical expertise, communication of expectations and prompt resolution of all client needs.

Business Situation:

As a provider of electronic discovery services to law firms and corporate law departments of all sizes, Elijah's professionals have an independent perspective from which to assess the effectiveness of various software products in the marketplace. The firm had an unsatisfactory experience with one electronic discovery processing application that was too rigid for the diverse needs of their clients and with another application that lacked the scalability they required.

Solution:

Elijah finally found the software they were seeking when they began using LAW PreDiscovery™ from LexisNexis®. The firm acquired LAW PreDiscovery in 2004 for scanning and coding, and now deploys the application for the processing, production and organizing of both paper and electronic files in the various matters they handle for their clients.

Benefits:

- The ease of use and reliability of LAW PreDiscovery makes it an application that Elijah can count on at all times, without being concerned about stability
- The sheer speed with which files are able to be imported into LAW PreDiscovery allows Elijah's professionals to use the application for large-volume matters
- The LAW PreDiscovery software has more robust functionality and is easier to configure to the workflow needs of the Elijah consulting teams
- The scalability of LAW PreDiscovery is unsurpassed among electronic discovery software applications in the market, enabling Elijah to simultaneously conduct document processing on as many computers on their network as they like
- LAW PreDiscovery is capable of seamlessly exporting load files to any review database that Elijah could possibly need for a client engagement

Product Summary

Litigation Services

- LAW PreDiscovery

Legal Technology Services Firm Finds LAW PreDiscovery™ to be Head of the Class for Electronic Discovery Processing

Elijah Technologies

Elijah Technologies is a highly regarded legal technology firm that offers comprehensive computer forensics, electronic discovery and document management services for law firms and corporate law departments.

Elijah offers turnkey solutions to the most sophisticated legal technology challenges. The firm consults with clients regarding the best practices for requesting and harvesting electronic data from their own clients, opposing parties and third parties. Then, whether in Elijah's secure lab or in the most remote field locations, the firm's professionals gather computerized data in a forensically sound manner and maintain chain of custody documentation to ensure evidence admissibility.

Afterwards, Elijah performs detailed investigations for hidden, deleted and password-protected files to uncover information that otherwise would have gone undiscovered. The firm also restores all recovered files, together with all produced paper documents, into a full-text searchable database complete with extracted metadata so that counsel can search millions of pages at the click of a mouse. Finally, Elijah's professional consultants are available to testify regarding their findings and validate the data.

The Situation

Many of the nation's largest law firms and several Fortune 500 companies retain Elijah for their computer forensic, e-discovery and litigation support needs. The company is a provider of electronic discovery services for engagements as small as one-time document scanning projects to as large as turnkey litigation support for multi-national, complex commercial litigation.

This diverse range of professional involvement has provided Elijah's professionals with an independent perspective from which to assess the performance and effectiveness of various software products in the legal marketplace.

“... an ‘open-ended’ design that allows professional users to adapt the software to their own unique workflow needs.”

Jim Havidic
E-discovery Division Manager
Elijah Technologies

“The fact is there has been an explosion in the amount of electronic information that must be harnessed, reviewed and produced in litigation discovery, so it’s critical that we have confidence in the software we use to help us serve the e-discovery needs of our clients,” said Jim Havidic, e-discovery division manager for Elijah Technologies. “In order for us to do our jobs effectively, we need to rely on the best available software tools.”

According to Mr. Havidic, Elijah unfortunately had some rough experiences with the first electronic discovery applications they tried.

“The first product we tried deploying was just too rigid and didn’t allow us to adapt the software to our fast-paced workflow needs,” he explained. “The next one we used wasn’t sufficiently scalable, which is very important for some of the high-volume document processing we routinely do for clients, and also lacked the kind of compatibility with document review databases that we need.”

Solution

In 2007, Elijah finally found the ideal electronic discovery software they were seeking when they conducted rigorous testing of LAW PreDiscovery from LexisNexis.

“The first thing we noticed about LAW PreDiscovery was that it had a totally different design than other competitive applications,” said Havidic. “LAW PreDiscovery was developed with an ‘open-ended’ design that allows professional users to adapt the software to their own unique workflow needs. This was a welcome surprise to us and made us realize we were dealing with something that just might be what we were trying to find.”

LAW PreDiscovery combines production-level imaging and electronic discovery processing in one robust and easy-to-use application, allowing users to produce and organize both paper and electronic files. The software gives electronic discovery professionals the ability to cull non-responsive data, reduce processing costs and gain greater control over the entire electronic discovery continuum.

LAW PreDiscovery has one of the most powerful processing engines on the market. It can load electronic discovery documents, convert to TIFF, perform OCR and endorse up to 50 percent faster than other applications, which allows users to meet the tightest deadlines. For even more controlled document processing, LAW PreDiscovery makes it simple to index, code, filter and tag files.

“We’ve used a number of e-discovery software products over the years and LAW PreDiscovery is hands-down our favorite of them all.”

Jim Havidic
E-discovery Division Manager
Elijah Technologies

“We’ve used a number of e-discovery software products over the years and LAW PreDiscovery is hands-down our favorite of them all,” said Mr. Havidic. “LAW PreDiscovery was ready to be deployed in our e-discovery lab right out of the box and was the first solution we saw that combines imaging and electronic discovery. This gives us the tools we need to process paper and electronic files, images and existing load files.”

Benefits:

According to Mr. Havidic, there are five major benefits that Elijah Technologies has enjoyed by deploying LAW PreDiscovery as its electronic discovery processing software of choice:

- **Reliability**—The ease of use and reliability of LAW PreDiscovery makes it an application that Elijah can count on at all times, without being concerned about stability
- **Speed**—The sheer speed with which files are able to be imported into LAW PreDiscovery allows Elijah’s professionals to use the application for large-volume matters
- **Functionality**—The LAW PreDiscovery software has more robust functionality and is easier to configure to the workflow needs of the Elijah consulting teams
- **Scalability**—The scalability of LAW PreDiscovery is unsurpassed among electronic discovery software applications in the market, enabling Elijah to simultaneously conduct document processing on as many computers on their network as they like
- **Compatibility**—LAW PreDiscovery is capable of seamlessly exporting load files to any review database that Elijah could possibly need for a client engagement

“With LAW PreDiscovery, we now have the tools we need to handle electronic discovery processing for projects of any shape and size,” said Havidic. “We’ve tried many of the products out there, but LAW PreDiscovery is the best we’ve used.”

About LexisNexis

LexisNexis® (www.lexisnexis.com) is a leading global provider of content-enabled workflow solutions designed specifically for professionals in the legal, risk management, corporate, government, law enforcement, accounting and academic markets. LexisNexis originally pioneered online information with its Lexis® and Nexis® services. A member of Reed Elsevier [NYSE: ENL; NYSE: RUK] (www.reedelsevier.com), LexisNexis serves customers in more than 100 countries with 18,000 employees worldwide.

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