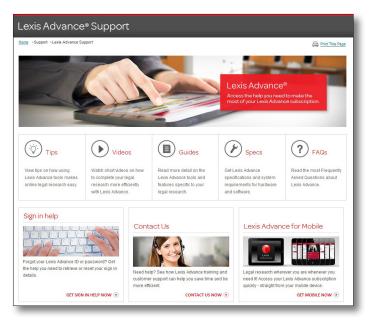
# New <u>Lexis Advance<sup>®</sup> Support</u> site compiles tips, videos, user guides and more ... available via one Web page!

One site to bookmark ... one place to find what you need to make the most of your Lexis Advance® subscription, including resources perfect for your Lexis Advance training efforts.

Now available, the new <u>Lexis Advance Support</u> site compiles everything under easy-to-browse icons and links. For example:

- Lexis Advance for Mobile directs you to the apps for Apple® iPhone® and Apple iPad®. Also use the site's mobile link to get access to the device-neutral Lexis Advance mobile site.
- The Contact Us link keeps the LexisNexis Customer Support number close by. Plus find a request for customized telephonic training classes—no extra charge and some classes are CLE eligible.
- Sign in Help makes it easy to reset your password and retrieve your Lexis Advance ID before signing in.

Here's a closer look at the other resources you'll find at Lexis Advance Support ...



## Get good advice on using Lexis Advance from LexisNexis representatives



The representatives who work with Lexis Advance all day offers their best tips on how to get the most from Lexis Advance: Good Lexis Advance literature to download, how to use Lexis Advance features, where you can save research time, etc. Also find an overview of Lexis Advance representatives' credentials.

You don't need a specific topic in mind. All tips are categorized to help you locate what you need. For example, you want to better understand how to work with the results you get from your Lexis Advance search. Click the Managing Results link at the top of the Tips screen and get tips on using the Snapshot view, emailing results and more.

Each tip also points you to videos, Webinars and other resource material on that topic. No additional browsing needed.

**Get Tips automatically!** Make sure you are always up to date with the latest Lexis Advance innovations. At Lexis Advance Support you can sign up to have Lexis Advance Tips sent directly to your inbox.

## Gain access to Lexis Advance videos, tutorials and Webinars



More than 20 are now available! Link to a short video on how Lexis Advance Work Folders can keep you organized—or choose a longer, step-by-step tutorial on how the graphical History map can guide your future research steps. See how to use LexisNexis® headnotes in your Shepard's® report.

There are many more. And, just like with the Tips, each Video selection offers links to related resources on the topic.

## Download reference guides, content lists—even Lexis Advance reviews



The *Lexis Advance Quick Reference Guide* is interactive. Click a task on the cover and move to a page outlining the screens, steps and features. For a deeper dive, you can review and download a 50+-page *User Guide*.

Also available: overview brochures, a one-page system requirements list, pricing guides (document access charges) and sample invoices (select Overview of Invoice and the PowerInvoice $^{\text{TM}}$  service using the Bundled Offer).

#### Understand the hardware requirements



Click the **Specs** icon and get a complete list of the minimum **requirements for hardware** for Lexis Advance, plus view the list of **supported browsers** and operating systems. Also review helpful tips from LexisNexis technical support on maximizing speed and performance.

#### Pick a feature and view how-to facts



The FAQ pages are conveniently arranged by tasks, e.g., alerts, history, searching, etc. Click and go to **simple, step-by-step answers**, such as "how to email results," "how to save a document to a Work Folder," "how to narrow search results," and more.

