

LexisNexis® Global Data Center Facilities

Worldwide and world-class support for your practice

LexisNexis® data security facilities establish a strong global presence with five facilities located on three continents—North America, Europe and Asia. Each facility provides impeccable support to multinational and domestic law practices, with centralized management, consulting and planning offered by:

Expert technical staff—your remote eyes and hands

Experienced technicians and service engineers provide unfailing around-the-clock support. Assistance is there for you 24/7 every day of the year.

Dependable support—consistent customer service

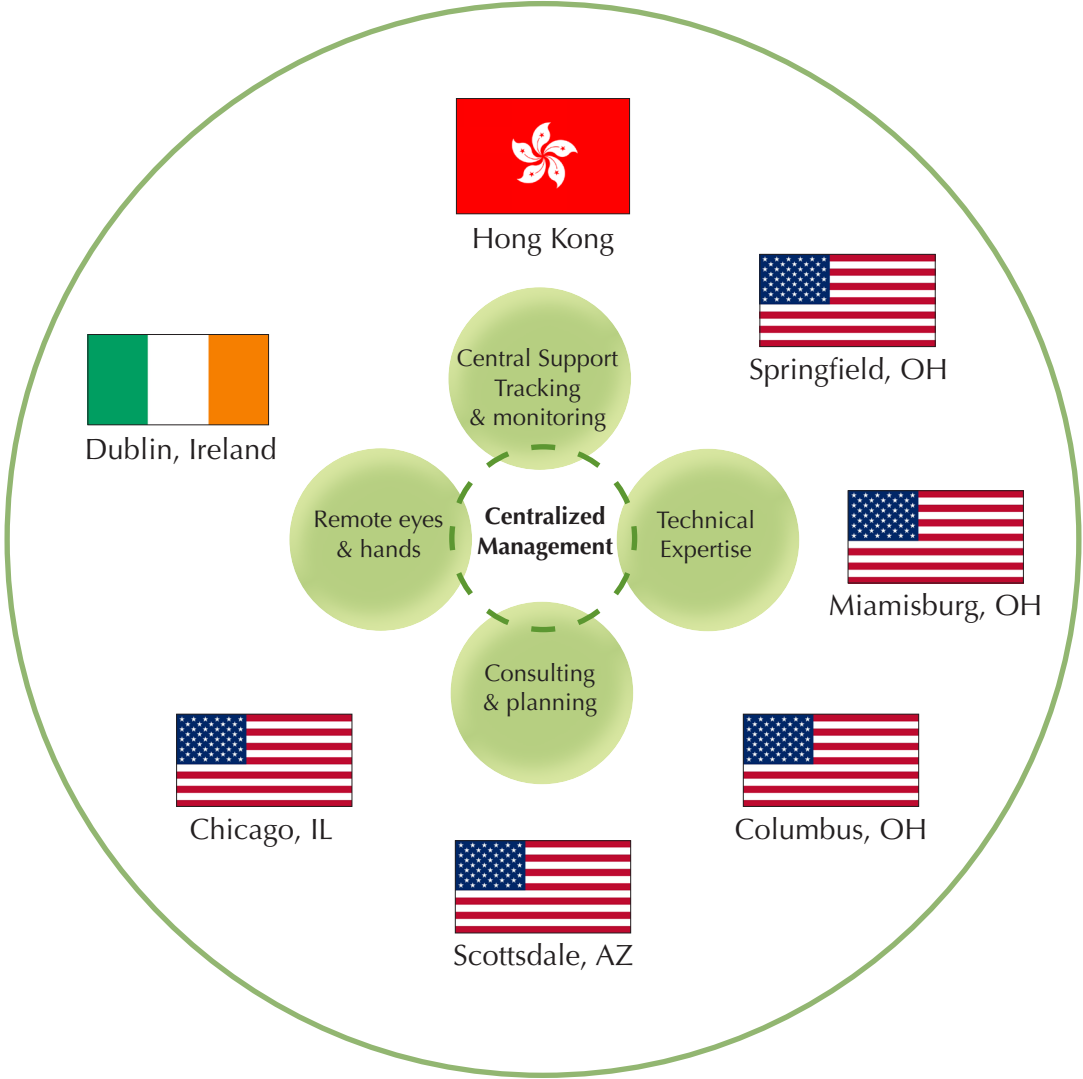
Two levels of incident management ensure a quality response to any contingency. From initial identification through assessment and resolution to scrutiny of possible trends, you can be confident about your firm's business continuity.

Reliable facilities—100% mechanical and electrical availability

LexisNexis data centers hold an impressive record—100 percent mechanical and electrical availability—for the infrastructure supporting data center systems hardware.

Each Global Data Center—Three in Ohio, one in Arizona, one in Illinois, one in Dublin, Ireland, and one in Hong Kong—offers your law firm the highest quality data security with:

- Raised flooring
- 24/7 alarm monitoring locally and LexisNexis U.S. hosting operations; smart, remote hands and technical support
- Dual power via two, diversely routed, redundant, incoming high-voltage mains from the local utility
- Dedicated, diesel generators—multiple units—capable of indefinite support via fuel top-ups
- UPS nominal output voltage: 240 V +/- 4% single phase
- Dual diverse fiber entry points terminated on separate physical networking gear, international and Internet network services
- Fire alarm directly connected to the local fire brigade/suppression system with zoned smoke detection and Halon fire suppression
- Air conditioning—redundant plants controlled by CRAC units with redundancy



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