



## Hong Kong Data Center

The LexisNexis® Global Data Center Network ...  
World-Class Protection for Data Security

If a data crisis occurred, is your firm prepared to maintain business continuity with effective data backup and protection? Rely on LexisNexis, a technology provider with 35 years of legal industry experience, strong data management and world-class global data centers, for peace of mind in the area of data backup and protection.

Protect your firm against business interruption, gain higher levels of security and reduce risk exposure by using Lexis® Managed Technology Services—tailored specifically for law firms to ensure systems availability, data security and compliance.

The Hong Kong Data Center is a top-tier, high-availability data center that serves as a hosting site for law firm data and systems, protecting against business interruptions. Services include:

- **Backup and recovery**—Safeguards data by making multiple on-site and off-site copies of the data to be restored in the event of disaster, data corruption, hardware failure, or human error.
- **Replication**—Using real time or near-real time, data is moved to a location outside the primary storage system or to another facility to allow for quick restoration in the event of physical damage to systems and buildings.
- **Security**—Applies best practices and security technology to the storage system to augment server and network security measures.
- **Systems and application management**—Exceptional service delivery with 100 percent satisfaction rates for management of law firm systems and applications.
- **Network services**—Network design and consulting, validation and testing, implementation, management and monitoring.

---

*ISO® 27001 and 9001 Certified.*

---

### Hong Kong Location

Level 3, CyberPort 2, 100 CyberPort Road, Hong Kong

*The convenient location means greater efficiency for you when visiting the data center.*

CyberPort is owned by Hong Kong SAR Government. Its vision is to establish itself as a leading information and communications technology (ICT) hub in the Asia-Pacific region.

The Data Center provides secure, reliable data hosting—24/7. Our certified staff delivers expert, industry-leading service and support.

One of Hong Kong's largest data center facilities for full resilience to support critical business applications, it also offers reliable Internet-exchange connectivity for local, regional and international customers.



## Building

*Maximum security and ideal conditions ensure the safety of your data.*

### Building Features:

- Industrial standard high-loading anti-static raised flooring
- ISO® 27001 and 9001 Certified

### Environmental Specifications:

- Ambient Temperature: 22 degrees C (+/- 2 degree C)
- Humidity: 55 percent (+/- 10 percent)

## Power

*Maximum power protection maintains data security at all times.*

- Dual 100% redundant un-interruptible power system (UPS) sources
- Multiple units of dedicated diesel generators for city power back up
- Power & environmental specification
- UPS power specification
- Nominal output voltage: 220 V (+/- 4 percent) single phase
- Output frequency: 50 Hz (+/- 2 percent)
- Battery reserve: 45 minutes minimum at full load

## Cooling

*Creates an ideal climate for ultimate data storage conditions.*

- Redundant air-conditioning plants
- 24/7 air conditioning controlled by CRAC units with redundancy

## Fire Protection

*Integrated support throughout the facility for immediate protection.*

- FM200 gas-based fire suppression.
- Fire alarm direct connection to local fire service brigade

## Network Connectivity

*Provides a seamless interface to critical network connections.*

- Direct connectivity to China Telecom local, international and Internet network services
- MRTG online Web-based traffic report on Internet connections
- Network connectivity “ping” test and proactive notification

## Security

*Fully staffed building personnel and state-of-the-art security systems protect all aspects of your data storage.*

- Multiple trap-door security control
- On-site 24/7 security officers
- Electronic security card lock
- Advance biometrics security devices: fingerprint reader
- Closed-circuit TV surveillance with digital recording on common access areas and entrances
- Locked cabinet
- 24/7 alarm monitoring plus temperature, humidity and leakage detection

## Support

*Around-the-clock support provides resources and consultation for any situation.*

- On-site duty staff provides 24/7 remote hands and technical support
- Power cycling (turn on and off) equipment
- Push a button
- Switch a toggle
- Set a dip switch
- Secure cabling to connectors
- Observe, describe or report on indicator lights or display information on equipment or consoles
- Type commands on a keyboard
- Inspect and advise customer equipment power connection
- Coordinate and assist the network service providers on fault restoration of the network services to center users
- Fully managed services

## Contact

For more information email:  
[hostedlitigation@lexisnexis.com](mailto:hostedlitigation@lexisnexis.com)