

Lexis® Managed Technology Solutions

World-class data centers and concierge services—protecting and managing your essential legal data and systems



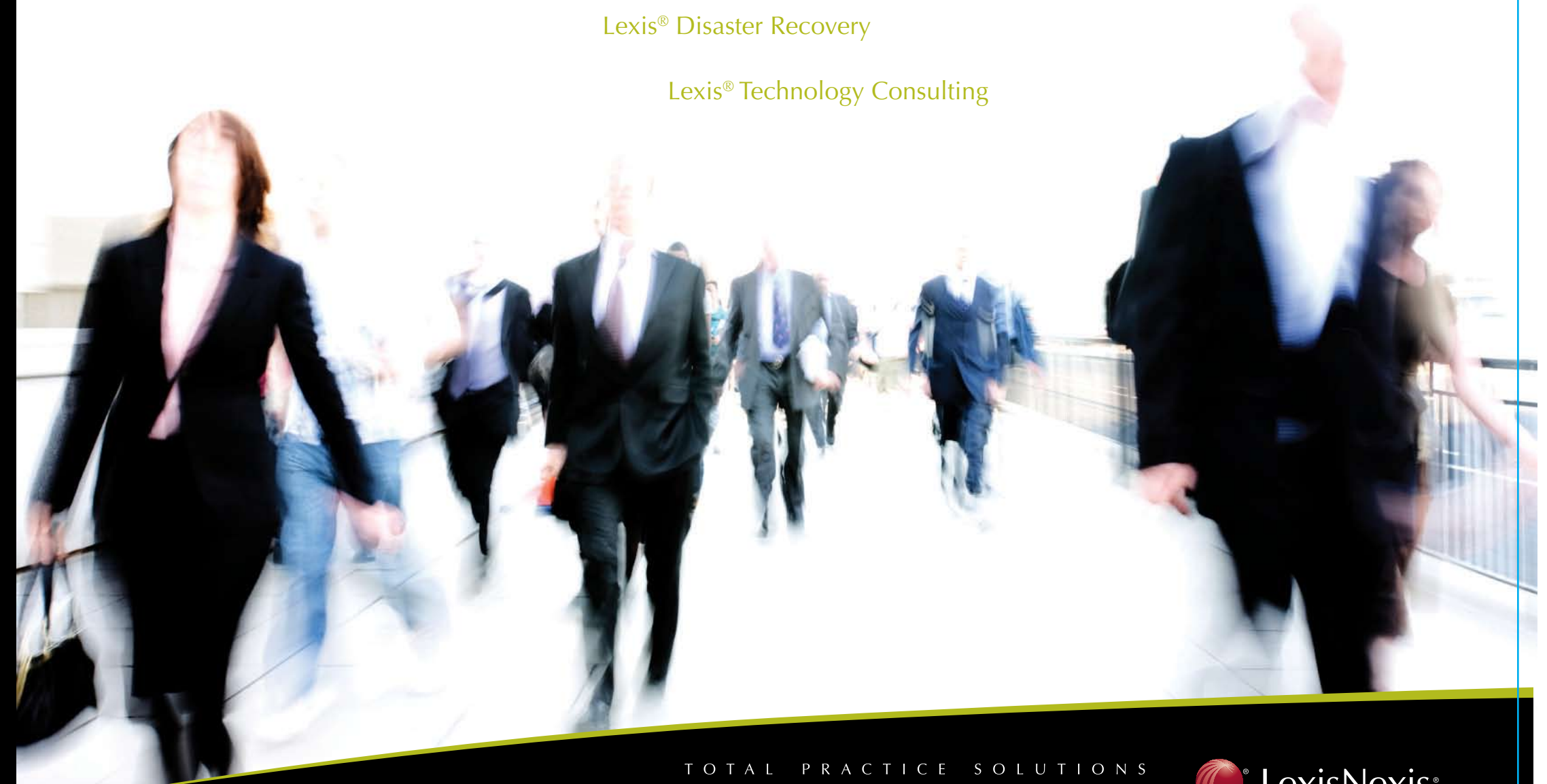
Lexis® Application & Systems Hosting

Lexis® Hosted Litigation

Lexis® Network Services

Lexis® Disaster Recovery

Lexis® Technology Consulting



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TOTAL PRACTICE SOLUTIONS
Client Development | Research Solutions | Practice Management | Litigation Services



For more information on
Lexis® Managed Technology Solutions
World-class data centers and concierge services—
protecting and managing your essential legal data and systems
contact your LexisNexis® account representative.

Better data management can bring you many advantages with Lexis® Managed Technology Solutions:

- **Decrease data management costs** in large cases by as much as 30 percent.
- **Reduce risk** through data management automation for easier and more effective compliance.
- **Increase productivity** through best practices in data and policy management.
- **Get law-firm-specific services** with the only global hosting solution developed and tailored for law firms.
- **Secure your data and prevent business interruptions** by using one of our best-in-class data centers in Columbus, Dayton and Springfield, OH; Chicagoland; the U.S. West Coast (Scottsdale, AZ); Dublin (Ireland); and Hong Kong.
- **Gain superior service**, as rated by LexisNexis® customers*, with 24-hour premium support regardless of location.
- **Count on LexisNexis experience**—35 years in legal industry data management.

*2008 LexisNexis customer surveys.

Lexis® Application & Systems Hosting

In the area of data backup and protection, can your law firm rest easy? The answer is “yes” if you rely on LexisNexis, a technology provider with 35 years of legal industry experience, strong data management expertise and world-class global data centers.

Protect your firm against business interruption, gain higher levels of security and reduce risk exposure by using Lexis® Application & Systems Hosting, the only personalized global legal hosting solution tailored to law firms.

LexisNexis operates top-tier, high-availability data centers in Columbus, Dayton and Springfield, OH; Chicagoland; the U.S. West Coast (Scottsdale, AZ); Dublin (Ireland); and Hong Kong. These data centers serve as the primary or secondary hosting sites for law-firm data and systems and protect firms against business interruptions. Services include:

- **Backup and recovery**—Safeguarding of data by making multiple onsite and offsite copies of the data to be restored in the event of disaster, data corruption, hardware failure or human error
- **Replication**—The real-time or near-real-time moving of data to a location outside the primary storage system or to another facility to allow for quick restoration in the event of physical damage to systems and buildings
- **Security**—Applying best practices and security technology to the storage system to augment server and network security measures
- **Systems and application management**—Exceptional service delivery with 100 percent satisfaction rates for management of law-firm systems and applications
- **Network services**—Network design and consulting, validation and testing, implementation, management and monitoring



Lexis® Hosted Litigation

Grow your litigation business, reduce risk to your firm and increase productivity.

Your law firm can grow substantial revenue by quickly gaining more capacity for litigation projects—without making large infrastructure investments. When your firm turns to Lexis® Hosted Litigation, you not only reduce risk, but you also benefit from the application, research, litigation support and case management expertise of LexisNexis.

Lexis Hosted Litigation is a complete turnkey solution using LexisNexis® database experts and project managers committed to helping your law firm's litigation projects succeed. Unlike most hosted solutions, Lexis Hosted Litigation solutions allow firms to utilize their internal litigation support resources to manage litigation data and maintain control. At the same time, outsourcing litigation hosting to LexisNexis enables you to lower cost, reduce risk, increase productivity and benefit from application exclusives.

LEVERAGE STRONG EXPERTISE

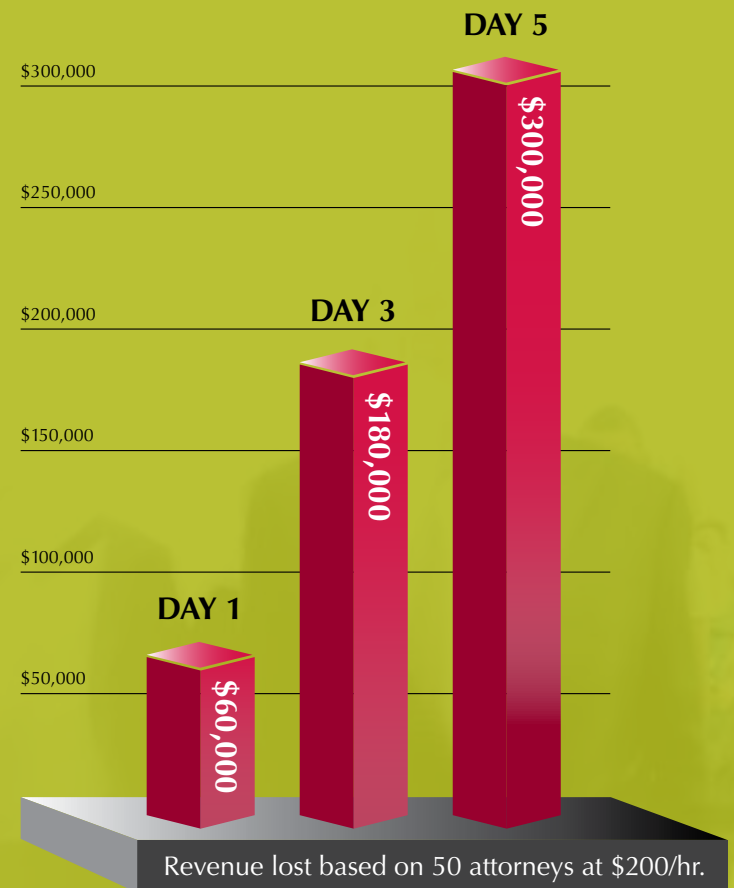
- Gain case-management software expertise across applications and consider using LexisNexis® exclusive tools (e.g., Concordance® discovery management software)
- Access professional project managers, database administrators and technical support from industry experts

CHOOSE COST-EFFECTIVE OPTIONS

- Track costs to the client and matter level so your firm can pass costs on to clients
- Benefit from significant potential cost-savings as a result of LexisNexis buying power, expertise and service capability
- Pay only for the storage you use

GET THE FLEXIBILITY YOU NEED

- Load data in 24 hours (compared to 3 – 4 days with other vendors)
- Activate archived data within 24 hours when needed
- Be assured that LexisNexis will keep an extra 20 percent storage capacity on site to respond quickly to unexpected demand



Lexis Hosted Litigation helps your firm reduce the risk of litigation data loss and its impact on productivity and revenue generation.

AVOID RISK

- Comply more easily and effectively with regulations by choosing practical, automated ways to value, catalog, protect and store your data in the most cost-effective way

INCREASE PRODUCTIVITY

- Use best-practice data and policy management to achieve process improvement
- Consider adopting a policy-based solution for managing data flow:
 - **Archive Management**—the automated movement of critical data to tiered storage
 - **Compliance**—comprehensive strategy for valuing, cataloging and protecting information assets in a way that is legally compliant
 - **Tiered storage**—storage of data in lower-cost performing drives or systems
 - **Storage on demand**—available storage as needed for primary, secondary, litigation support and backup/disaster recovery

Also available are backup recovery, replication and security as outlined under Lexis® Application & Systems Hosting.

Lexis® Network Services

LexisNexis offers a fully managed and customized network service that includes:

- Provisioning of network services and routers
- Design and consulting, incorporating advanced traffic flow design, redundancy and diversity
- Design validation and testing so that your design meets business needs and provides seamless implementation
- Implementation, including project management, installs, testing and validation
- Management and monitoring, including capacity reporting, change and fault management, and more
- WAN troubleshooting coordination, providing faster resolution by getting the right engineers engaged early
- Vendor stewardship to align performance with requirements

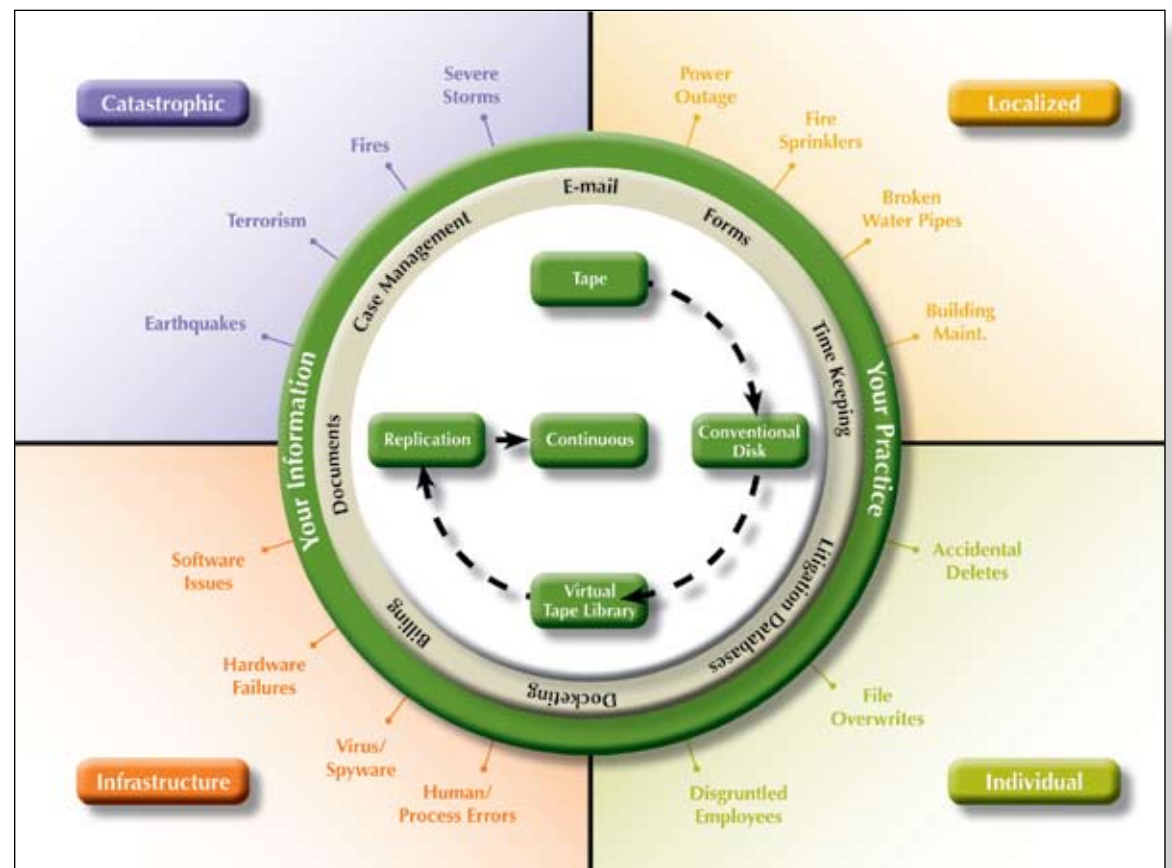
Lexis® Disaster Recovery

Through alliances with key hardware and software vendors—Double-Take Software, LiveVault, Hewlett-Packard, Network Appliance, EMC and Agility Recovery—LexisNexis offers comprehensive disaster recovery services.

Elements of Lexis Disaster Recovery include:

- Business continuity planning, including criticality analysis, recovery strategy and planning exercises to address your full business needs
- Mobile recovery offices and quick shipment of replacement technology at a time of disaster or testing

By combining Lexis Disaster Recovery with Lexis Hosted Litigation, you can create a customized plan for your key applications and data.



Disaster Recovery Model

Lexis® Technology Consulting

LexisNexis has allied with leading IT consulting firms that have extensive experience across legal, health care and multi-national industries to provide a range of business and consulting services.

Lexis Technology Consulting helps customers reduce costs, improve processes, control risk and increase revenue through services focusing on:

- Technology strategy
- Vendor management
- Project management
- Cost management
- Organizational development
- Business process improvement