

**UNITED STATES DISTRICT COURT
FOR THE MIDDLE DISTRICT OF FLORIDA**

D.M., et al.,)	
)	
Plaintiffs,)	
)	
v.)	Case No.: 6:14-cv-1895-ACC-GJK
)	
WALT DISNEY PARKS AND)	
RESORTS U.S., INC.,)	
)	
Defendant.)	

**DEFENDANT'S MOTION FOR SUMMARY JUDGMENT
AND INCORPORATED MEMORANDUM OF LAW**

/s/ Kerry Alan Scanlon

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PRELIMINARY STATEMENT

Under Disney's Disability Access System ("DAS"), plaintiff D.M. had the opportunity to experience and did experience all the same or even more rides and attractions than the majority of other guests at Walt Disney World ("WDW") and with much less wait time. Turning the facts on their head, plaintiff alleges he was discriminatorily denied access to the rides and attractions for which an accommodation was in fact available -- though plaintiff essentially chose not to use it -- that provided the very "equal access" required under the Americans with Disabilities Act ("ADA"). *A.L., et al. v. Walt Disney Parks and Resorts U.S., Inc.*, Case No. 14-cv-01544, Doc. 234, Order at 10 ("[DAS] provides patrons with cognitive disabilities equal access"). Plaintiff visited WDW at least four times under DAS, including twice after filing this lawsuit, and while he only attempted to use DAS on a single ride, he was able to experience numerous rides and attractions using his other ride passes. According to D.M.'s mother, C.M., on at least two of the four one-day visits to WDW under DAS, D.M. had a "good day." His family renewed their annual pass five months after D.M. filed this lawsuit.

Based on this record, plaintiff cannot show he was prevented from accessing anything at WDW, or that the relief sought is necessary to afford him access, which are required elements of his claim. In fact, it is undisputed D.M. is capable of waiting long enough to access rides and attractions at WDW with DAS -- in lines for up to 30 minutes, and several hours to reach a destination, as he did multiple times on drives of more than two hours. While D.M. purportedly has to experience rides repeatedly, his mother's testimony shows that his preferences shift constantly and are unpredictable. D.M.'s subjective and personal ride preferences and choices are not based on a medical need or inherent attribute of autism, as plaintiff asserts. Courts have consistently ruled that persons with disabilities are not entitled to the precise and self-defined

accommodation of their choice, which in this case would come at the expense of equal treatment of everyone else. *See A.L.*, Order at 11 (“The ADA does not require Defendant to accommodate Plaintiff’s *preference* to browse its parks in a specific order.”) (emphasis added).

Even if plaintiff could make a persuasive showing that Disney has to throw out DAS to afford him access, he would still have to show that his request is “reasonable.” Plaintiff demands that Disney adopt a version of the prior Guest Assistance Card (“GAC”) system -- a system never required under the ADA -- which fraud and abuse had made impossible to sustain. Plaintiff cannot prove that reverting to the disruptive and unworkable GAC is a “reasonable” accommodation.

Because there is simply no evidence to show that the current DAS system prevented D.M. from accessing rides and attractions at WDW or that it is in any way a violation of the ADA, Disney is entitled to summary judgment in its favor.

FACTUAL BACKGROUND

A. The Guest Experience at Walt Disney World

The Walt Disney World Resort features four theme parks: Magic Kingdom, Epcot, Disney’s Hollywood Studios (“Hollywood Studios”), and Disney’s Animal Kingdom (“Animal Kingdom”). *See* <https://disneyworld.disney.go.com/destinations/>.¹ Throughout the day, guests at these parks can experience shows, parades, and concerts, without having to wait in a line. *See* Def.’s Statement of Undisputed Material Facts (“DSOF”) ¶ 2. There are also numerous shops,

¹ Each theme park offers a different experience for guests: (1) Magic Kingdom is organized into six “lands,” comprising 41 rides and other attractions; (2) Epcot has two “realms” -- “Future World” which comprises of 20 rides and attractions and “World Showcase” which has 14 attractions highlighting the culture of 11 countries; (3) Hollywood Studios features more than 25 rides, shows, and attractions designed to bring movie magic to life; and (4) Animal Kingdom is divided into six lands featuring more than 2000 animals and nearly 50 rides, shows, and attractions. *Id.*

restaurants and special events located in close proximity to the rides and other attractions. *Id.* The intention is that every guest feel immersed throughout their visit in a constantly changing fantasy world played out on an enormous three-dimensional stage where there is always something for guests to do.

Each year, millions of guests from around the world visit the four theme parks at WDW. To experience the attractions, guests generally stand in a line, called the stand-by line, and wait until they move to the front of the line to enter the attraction. Ex. 1, WDW Guide for Guests with Cognitive Disabilities (“WDW Guide”) at Disney-AL0000182. The majority of attractions also have a separate line -- the so-called “FastPass” line -- which typically has a very short wait. *Id.* This line is available to guests who take advantage of the FastPass system, whereby guests receive a designated return time from a ride location, essentially saving their place in line without having to stand in an actual line.² Ex. 2, Laval Rep. ¶¶ 9-10; Ex. 3, Hale Dep. at 57:18-25; Ex. 4, Laval Dep. at 21:25-23:19. At the return time, guests can enter the FastPass line.

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Ex. 2, Laval Rep. ¶¶ 9-10.

B. The GAC System Led to Widespread Fraud and Abuse

Until October 9, 2013, the former GAC system generally provided guests with disabilities and their families unlimited, repeated and on-demand access to rides and attractions through alternative “backdoor” entrances or shorter FastPass lines without requiring them to wait in the

² As of March 13, 2014, FastPass was replaced with FastPass+, which allows guests to book return times for three rides prior to their arrival at the parks. Ex. 2, Laval Rep. ¶¶ 14-15; Ex. 3, Hale Dep. at 77:14-22; Ex. 4, Laval Dep. at 69:3-16; Ex. 5, Disney-AL000002.

regular attraction lines. Ex. 6, Armor Dep. at 30:10-13, 46:13-17.³ GAC had six different tiers of assistance. *Id.* at 46:23-47:1. However, through social media and other sources, guests increasingly learned about the top tier and demanded it, even if they did not need it. *Id.* at 47:1-12. Because Disney is not allowed to ask about a guest's disability -- thus making it difficult for the employees to effectively filter guests into the various tiers or to deny them GAC cards altogether -- GAC became an unlimited front-of-the-line pass for anyone asserting a need for it, which resulted in widespread abuse. *Id.* at 46:13-15, 46:23-47:5, 55:17-22, 56:9-11.

Among the abuses: Most commonly, some guests fabricated their need for a pass at all.⁴ See DSOF ¶ 13. More egregiously, some guests created counterfeit GACs, posted Craigslist ads offering the use of GACs -- at the cost of thousands of dollars -- for unauthorized "tours" of WDW, and used the internet to sell unexpired GACs.⁵ *Id.* This misuse became notorious; in May 2013, the New York Post, NBC News, Fox News and other media outlets ran stories documenting accounts of wealthy mothers from New York City paying disabled tour guides to lead them through WDW so they could skip lines. See Ex. 8, Disney-AL1044366; Ex. 9, Disney-AL1015875-77; Ex. 10, AL,DL001701-3.

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⁴ For example, on at least one occasion, Guest Relations employees at Magic Kingdom witnessed a teenage boy celebrating with his friends after leaving City Hall with a GAC. Ex. 7, Riggs Dep. at 24:9-18.

⁵ This exaggeration or fabrication of need for GAC reached a point where a ride sometimes had more guests in the GAC line than in the stand-by line. Ex. 7, Riggs Dep. at 28:14-24.

⁶ Ex. 6, Armor Dep. at 58:20-59:9.

Ex. 2, Laval Rep. ¶ 38.

C. DAS and Other Services Provided to Guests with Cognitive Disabilities

1. Development and Implementation of DAS

In Spring 2012, Disney began considering changes to the GAC system. An Attractions Access working group was assembled. *See* Ex. 6, Armor Dep. at 15:22-16:16; Ex. 12, Disney-AL1011162-3. This group comprised leaders from various departments, including Services for Guests with Disabilities, Park Operations, Guest Relations, Public Affairs, and Legal, among others. DSOF ¶ 1. The objective was to reduce the fraud and abuse under the GAC system, while providing a sustainable, optimal level of service to guests with disabilities who are unable to wait in a line. *Id.* The team spent many months analyzing the abuses of GAC (including the results of the IE Easter Study) and carefully considering how to develop a program that would provide a complete accommodation to guests with disabilities who could not stand and wait in a line. *Id.* The team also consulted various autism organizations and considered their suggestions. *Id.*

⁶

See DSOF

¶ 14.

Ex. 11, Disney-AL1010280.

Id.; Ex. 6, Armor Dep. at 58:24-59:9.

Ex. 11, Disney-AL1010280; Ex. 6, Armor Dep. at 100:9-16.

This extensive work led to replacing GAC with the DAS system on October 9, 2013. *Id.*⁷ As with FastPass, instead of physically standing in line, DAS cardholders may wait for their entry virtually. *Id.* ¶ 2. Unlike with FastPass, however, DAS return times never run out for the day and can always be requested. Ex. 2, Laval Rep. ¶ 17.⁸ DAS return times, which are the posted ride wait times minus ten minutes, are issued at each ride or attraction, although the first one may be issued at Guest Relations when the DAS card is received. DSOF ¶ 2. Once the return time arrives and the DAS return time is redeemed, a guest may then obtain another return time for the same attraction or for any other attraction. Ex. 5, DAS guide and FAQs at Disney-AL0000002.⁹ While guests are waiting virtually for their return time to arrive, they can avail themselves of the many other attractions throughout the park -- other rides, shows, attractions, concerts, characters, restaurants, and stores. *See* DSOF ¶ 2.

Another benefit of DAS is that it actually provides near-immediate access to rides with short wait times. *Id.* ¶ 3. If the wait time posted at the attraction is less than 15 minutes, DAS cardholders are typically given access right away. *Id.*¹⁰ Combined with the FastPass system, this gives DAS guests the opportunity to experience a very high number of attractions in a single day

⁷ Since its implementation, Disney has not made any changes to the substance of DAS, though it has changed the DAS technology at WDW to allow employees to authorize DAS for guests and provide attraction return times by loading the information into their electronic tickets. Ex. 13, Def.'s Am. Resp. to Pl. A.L.'s Interrog. No. 5.

⁸ While FastPass provides guests with return times that expire, DAS return times are valid until redeemed prior to park closing. *See* Ex. 5, DAS Guide and FAQs at Disney-AL0000002; Ex. 14, DAS Fact Sheet at Disney-AL0000102; Ex. 1, WDW Guide at Disney-AL0000182.

⁹ At the return time, DAS cardholders enter the ride through the FastPass line or through an alternative entrance. *See* Ex. 6, Armor Dep. at 79:4-14.

¹⁰ *See, e.g.,* Ex. 3, Hale Dep. at 85:1-3 (“[For DAS card holders] ten minutes is deducted from the time. So, typically, if the wait is less than 15 minutes, they are allowed right in.”); *see also*, Ex. 7, Riggs Dep. at 109:13-23.

-- far more than most guests could without DAS. Ex. 3, Hale Dep. at 78:3-79:12; *infra* Section

I.B.2. [REDACTED]

[REDACTED] Ex. 2, Laval Rep. ¶ 22, Exhibit 1.

2. Other Guest Services

In addition to DAS, other services are available to assist guests with disabilities. Ex. 7, Riggs Dep. at 61:22-62:10, 68:10-69:8; *see also*, Ex. 1, WDW Guide. For example, Guest Relations employees offer guidance to guests with anxiety, such as warning about large crowds or advising attending nighttime parades, which attract smaller crowds than daytime parades. Ex. 7, Riggs Dep. at 52:13-53:6. They also help guests with itinerary planning based on guests' interests, providing advice about the best route to follow. *Id.* at 59:15-62:10. Sometimes DAS guests and each member of their party also may receive re-admission passes ("re-ads"), which allow them to immediately enter the shorter FastPass line at any attraction on any given day without requiring them to stand and wait in a line or even to wait virtually. Ex. 3, Hale Dep. at 79:1-12; Ex. 15, Jones Dep. at 79:14-80:9.

Around the same time that DAS was implemented, Disney developed in collaboration with Autism Speaks a guide titled *Planning a Trip to the Walt Disney World Resort: A Resource for Guests with Cognitive Disabilities including Autism Spectrum Disorder (ASD)*. Ex. 1, WDW Guide; *see also* Ex. 3, Hale Dep. at 33:11-21. This guide provides strategies for parents to use when visiting WDW with a child with a cognitive disability. *See* Ex. 1, WDW Guide.¹¹ As

¹¹ For example, it suggests planning ahead, utilizing a visual schedule, and bringing along a device or activity to use as a distraction while waiting. Ex. 1, WDW Guide at Disney-AL0000168. The guide also identifies quiet areas, and includes descriptions of each step of arrival and a detailed chart highlighting features of rides that may affect a guest with cognitive disabilities. *Id.* at Disney-AL0000170, Disney-AL0000173-81, Disney-AL0000183.

Disney's autism expert explained, the strategies identified in the WDW guide are consistent with evidence-based techniques in the autism literature. Ex. 16, Kelderman Rep. at 4-5.

D. Plaintiff's Visits to Walt Disney World

This lawsuit involves four one-day visits to WDW between October 16, 2013 and May 5, 2015. DSOF ¶ 5. During D.M.'s first visit, he was given a DAS card and [REDACTED] for each person in his party, for a total of [REDACTED] *Id.* ¶ 4. Other than a single attempt to use DAS on one ride where he was waived on to the ride without having to wait, plaintiff did not attempt to use DAS. *Id.* ¶ 6. Nonetheless, with the extra ride passes he received, including [REDACTED] on each of his two 2015 visits, plaintiff experienced numerous rides, shows, and other attractions. *Id.* ¶¶ 4-5. Plaintiff D.M., by and through his mother, C.M., subsequently filed this lawsuit, alleging that because GAC was replaced by DAS, D.M. was discriminated against in violation of Title III of the ADA. *See* Doc. 1, Compl. ¶¶ 64-85.

STATEMENT OF UNDISPUTED MATERIAL FACTS

The following are the material facts as to which there is no genuine issue for trial:

1. Disney's Attractions Access working group, which included leaders from various departments, spent many months analyzing ways to reduce the fraud and abuse under the GAC system and carefully considering how to develop a new program that would provide a complete accommodation to guests with disabilities who could not stand and wait in a line. Ex. 6, Armor Dep. at 17:24-19:23, 23:7-16, 131:14-132:4, 133:8-134:7, 135:21-136:2. The group consulted various autism organizations and considered their suggestions. *Id.* at 50:6-55:23; Ex. 15, Jones Dep. at 48:15-53:6. This extensive work led to replacing GAC with DAS on October 9, 2013. Ex. 17, Disney-AL0000001; Ex. 6, Armor Dep. at 24:4-6, 29:18-23, 45:1-46:12.

2. DAS allows guests with autism and other cognitive disabilities to hold a place in line for rides without standing in the actual line -- thereby giving them time to go to other attractions while they wait virtually. In general, the return time with DAS is the posted wait time for that ride or attraction minus 10 minutes. Ex. 5, DAS guide and FAQs at Disney-AL0000004; Ex. 3, Hale Dep. at 72:14-73:5; Ex. 7, Riggs Dep. at 107:2-6. There are many different rides, attractions, shows, concerts, characters, shops, restaurants and special events located throughout WDW that guests can experience during their virtual wait. Ex. 5, DAS guide and FAQs, Disney-AL0000002-0000006; Ex. 7, Riggs Dep. at 107:2-108:13; Ex. 15, Jones Dep. at 47:2-48:11, 68:14-23; Ex. 3, Hale Dep. at 69:5-10.

3. If the wait time posted at a ride or attraction is 15 minutes or less, DAS cardholders and their parties are typically given access right away. Ex. 3, Hale Dep. at 72:14-73:5; Ex. 7, Riggs Dep. at 107:2-6.

4. Since the implementation of DAS, plaintiff D.M. and his mother, C.M., have visited WDW at least four times between October 16, 2013 and May 5, 2015. Ex. 18, Pl.'s Resp. to Def.'s Interrog. No. 8; Ex. 25, C.M. Dep. at 64:19-65:3. D.M. was issued a DAS card and five re-admission passes for each person in his party during the October 16, 2013 visit and ten re-admission passes for their visits in April and May 2015. Ex. 18, Pl.'s Resp. to Def.'s Interrog. No. 8; Ex. 25, C.M. Dep. at 49:15-50:15, 52:8-10. D.M. renewed his annual pass in April 2015, five months after this lawsuit was filed. *Id.* at 89:19-22.

5. During his visits to WDW under DAS, D.M. successfully accessed numerous rides and attractions:

- October 16, 2013 - D.M. rode approximately 12 rides at Magic Kingdom and "ended up having a good day." Ex. 25, C.M. Dep. at 50:13, 53:21-22, 54:2-8. He accessed most rides using re-admission passes (which his mother refers to as

FastPasses), and only used DAS for Barnstormer, where he was granted immediate access. *Id.* at 52:8-25, 54:12-15.

- December 11, 2013 - D.M. visited Hollywood Studios where he rode Toy Story, attended shows (Little Mermaid, Beauty and the Beast, Muppets), and went on the Great Movie Ride and Rock ‘n’ Roller Coaster. Ex. 18, Pl.’s Resp. to Def.’s Interrog. No. 8; Ex. 25, C.M. Dep. at 55:4-11. He did not suffer a meltdown during this visit and “had a good day.” *Id.* at 55:12-14.
- April 2015 - D.M. visited Hollywood Studios. Ex. 18, Pl.’s Resp. to Def.’s Interrog. No. 8. There is no evidence or allegation that D.M. suffered a meltdown during this visit.
- May 5, 2015 - D.M. visited Magic Kingdom and rode Winnie the Pooh, It’s a Small World, Space Mountain, and Pirates of the Caribbean. Ex. 18, Pl.’s Resp. to Def.’s Interrog. No. 8; Ex. 25, C.M. Dep. at 59:16-21. Although D.M. suffered two meltdowns during this visit, neither one was related to DAS. *Id.* at 60:7-61:9, 61:23-62:7; Ex. 18, Pl.’s Resp. to Interrog. No. 8.

6. After using it once during his first visit to WDW under DAS (Ex. 25, C.M. Dep. at 65:4-16), D.M. never subsequently tried to use his DAS card. *Id.* at 54:24-55:1, 58:24-59:4, 59:11-15.

7. Contrary to plaintiff’s allegations (Doc. 1, Compl. ¶ 71), there is no evidence that D.M. must follow a routine of going on rides in a particular order or must experience rides repeatedly. Rather, his preferences are unpredictable and shift constantly. *See* Ex. 25, C.M. Dep. at 128:11-14 (“And then one day we went and he didn’t even ride [Tea Cups] once. It’s always different. But, I mean he loves like Space Mountain and Thunder Mountain. But it is different at different times.”), 32:13-16 (“I mean, it was always different. But we would always let [D.M.] lead. He picks on his iPad what he wants to go to or he just pulls us to the ride.”), 129:9-12 (regarding D.M.’s preferred rides, “He likes them all.”).

8. D.M. suffers approximately three or four meltdowns per week at “numerous places,” including stores like Publix and Target, doctor and therapist offices, and during his home schooling and behavior analyst sessions. Ex. 25, C.M. Dep. at 15:5-7, 15:17-25, 16:1-4,

16:23-17:8, 17:25-18:9, 22:16-22. C.M. is “sure” D.M. experienced meltdowns at WDW under GAC. *Id.* at 34:11-17.

9. Within the past five years, D.M. has gone on multiple vacations requiring him to spend more than two hours in a car, including drives from his home in Lakeland, Florida to Daytona Beach and Hammock Beach, Florida. *See* Ex. 18, Pl.’s Resp. to Def.’s Interrog. No. 10.

10. The inability to wait or the need for immediate gratification is not a diagnostic criteria or requirement of autism spectrum disorder (“ASD”). Ex. 16, Kelderman Rep. at 6; Ex. 19, Kelderman Dep. at 71:5-11; Ex. 24, James Dep. at 210:18-211:3.

11. D.M. has shown that he can wait *in lines* for between 25 to 30 minutes. Ex. 25, C.M. Dep. at 55:15-18, 111:10-14.

12. During D.M.’s visit to Magic Kingdom on January 16, 2014, [REDACTED] of all rides and attractions had posted wait times of [REDACTED] Ex. 26, Wait Time Report (Disney-DM0000075).

13. There were various forms of documented abuse of the GAC system, including that some guests fabricated their need for a pass, created counterfeit GACs, posted Craigslist ads offering the use of GACs -- at the cost of thousands of dollars -- for unauthorized “tours” of WDW, and used the internet to sell unexpired GACs. Ex. 6, Armor Dep. at 9:1-15; 9:21-10:15, 55:13-14, 17-22; Ex. 20, Disney-AL1017248; Ex. 21, Disney-AL1040009-11; Ex. 22, Disney-AL1014901-04.

14. Disney’s IE team conducted a two-week study in April 2013, [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] Ex. 6, Armor Dep. at 58:18-59:17; Ex. 23, Disney-AL1010281-2.

15. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] Ex. 2, Laval Rep. ¶¶ 37-39,

Exhibit 4; *see also* Ex. 4, Laval Dep. at 87:15-92:11, 97:7-98:17.

16. [REDACTED]

[REDACTED]. Ex.

2, Laval Rep. ¶ 11; Ex. 4, Laval Dep. at 20:15-21:24.

17. [REDACTED]

[REDACTED] Ex. 2, Laval Rep. ¶¶ 30-

31, 41.

ARGUMENT

Summary judgment is appropriate where, as here, “the movant shows that there is no genuine dispute as to any material fact and the movant is entitled to judgment as a matter of law.” Fed. R. Civ. P. 56(a). A disputed fact is “material” only if its resolution could affect the outcome of the suit, and it is “genuine” if the evidence is such that a reasonable jury could return a verdict for either party. *Anderson v. Liberty Lobby, Inc.*, 477 U.S. 242, 248 (1986). The party seeking summary judgment bears the initial burden of demonstrating the absence of a genuine issue of material fact through affirmative evidence or by showing that there is an absence of evidence to support the nonmoving party’s case. *Celotex v. Catrett*, 477 U.S. 317, 323 (1986); *Porter v. Ray*, 461 F.3d 1315, 1320 (11th Cir. 2006). However, when the non-moving party bears the burden of proof on an issue, the moving party need not support its motion with affidavits or other material negating the opponent’s claim but instead may simply point out the

lack of evidence supporting their case. *Denney v. City of Albany*, 247 F.3d 1172, 1181 (11th Cir. 2001). If the “evidence is merely colorable, or is not significantly probative, summary judgment may be granted.” *Earley v. Champion Intern. Corp.*, 907 F.2d 1077, 1080-81 (11th Cir. 1990).

When the burden shifts to the non-moving party to designate specific facts showing that there is a genuine issue for trial, the non-moving party cannot rely on “a mere scintilla of evidence” supporting its position. *Walker v. Darby*, 911 F. 2d 1573, 1577 (11th Cir. 1990). Rather, for a court to find a genuine issue for trial, the non-moving party must establish, through the record presented to the court, that it is able to prove evidence sufficient for a reasonable jury to return a verdict in its favor. *Cohen v. United Am. Bank*, 83 F. 3d 1347, 1349 (11th Cir. 1996). No such circumstances exist here. As set forth below, Disney is entitled to summary judgment because plaintiff cannot show that his requested modification is both “reasonable” and “necessary” to afford access to WDW, and even if he could meet this burden, Disney has a complete defense because the requested modification would increase the wait times for ████████ of all guests and fundamentally alter their ride experience.

I. PLAINTIFF CANNOT SATISFY TITLE III’S “NECESSARY” REQUIREMENT

A. Numerous Courts Have Applied the Supreme Court’s Rule in Title III Cases and Denied Requested Modifications As Not “Necessary”

To prevail on his claim under Title III, plaintiff must show that a reasonable modification of Disney’s policy is *necessary to afford access* to WDW, unless doing so would fundamentally alter the nature of the goods, services, facilities, privileges, advantages, or accommodations offered at WDW. 42 U.S.C. § 12182(2)(A)(ii); *PGA Tour, Inc. v. Martin*, 532 U.S. 661, 688 (2001). In order to show that changing DAS is “necessary,” plaintiff must prove that it is “beyond [D.M.’s] capacity” to access the rides at WDW with the DAS system in place. 532 U.S. at 682. It is not sufficient under *Martin* for plaintiff to demonstrate that using DAS would be

“uncomfortable or difficult” for D.M. *Id.* Because the undisputed facts and record evidence show that D.M. can access the rides at WDW under the DAS system, plaintiff cannot prevail as a matter of law.

Numerous federal courts applying *Martin* have held that a requested modification is not “necessary to afford access” to defendant’s facilities under Title III if there are other available means of ensuring access. Judge Presnell followed the rule in *Martin* in another case involving the same legal issue, *Ault v. Walt Disney World Co.*, 2009 U.S. Dist. LEXIS 92911, at *27 (M.D. Fla. Oct. 6, 2009), concluding “[a]lthough some individuals may, with good reason, not want to use [mobility devices available at WDW] and instead prefer to use a Segway, *that preference -- standing alone -- is not essential to accessing Disney’s Parks.*” *Id.* at *27 (emphasis added) (*rev’d on other grounds*); *see also Ault v. Walt Disney World Co.*, 2011 U.S. Dist. LEXIS 45268, at *8 (M.D. Fla. Apr. 4, 2011).¹²

Similarly, in *Logan v. Am. Contract Bridge League*, 2006 U.S. App. LEXIS 5914, at *2 (3d Cir. Mar. 9, 2006), a person with a vision impairment sought to modify a bridge league’s policy of prohibiting him from using a special deck of playing cards. The Third Circuit affirmed the district court’s decision, finding that the plaintiff’s contention that “he can’t play to the maximum of [his] potential” without the requested modification failed to set forth a meritorious

¹² *See also Coleman v. Phoenix Art Museum*, 2009 U.S. Dist. LEXIS 38905 (D. Ariz. Apr. 21, 2009) (citing *Martin* and holding that the plaintiff failed to meet his burden of showing that his own hip chair device was necessary to accommodate his disability when the museum offered to provide two different kinds of wheelchairs), *aff’d* 372 Fed. Appx. 793 (9th Cir. 2010); *Dryer v. Flower Hosp.*, 383 F. Supp. 2d 934, 941 (N.D. Ohio 2005) (plaintiff’s requested modification of the hospital’s policy prohibiting visitors from using its oxygen ports was not “necessary” under *Martin* because she was allowed to bring her own oxygen tank into the hospital); *Larsen v. Carnival Corp.*, 242 F. Supp. 2d 1333, 1344 (S.D. Fla. 2003) (finding that plaintiff’s Title III claim failed because he could not establish that “it was necessary for Plaintiffs to carry on, rather than check in, the Bi-Pap [which is a breathing machine used while sleeping] in order to fully participate in the cruise”).

claim under Title III. *Id.* at *8-9. Applying *Martin*, the court reasoned that although the special cards enhanced plaintiff's ability to play bridge, the requested modification was not necessary to afford access to the bridge games and tournaments in light of the alternative accommodations. *Id.*; *see also Murphy v. Bowl*, 2005 U.S. App. LEXIS 21788, at *5-6 (9th Cir. Oct. 5, 2005) (citing *Martin*, the Ninth Circuit held that the requested modification of allowing a companion to accompany an individual with a cognitive disability on a ski bike was not necessary to improve her skills because there were alternative methods available).

B. GAC Is Not Necessary to Afford D.M. Access to Disney's Parks

1. D.M. Is Capable of Waiting

Like the requested modifications in *Ault*, *Coleman*, *Dryer*, *Larsen*, *Logan* and *Murphy*, plaintiff's request for front of the line, unrestricted access that GAC provided is not necessary because an alternative accommodation -- the DAS system -- provides D.M. access to WDW. Specifically, it is undisputed that instead of being stuck standing in line, plaintiff D.M. was provided the opportunity during a virtual wait to experience other rides and attractions, such as watching a parade, meeting Disney characters, shopping, eating meals, and going on rides with little or no wait times. DSOF ¶ 2. There is also no evidence that D.M. is incapable of waiting or that he could not access the park under DAS. To the contrary, the evidence shows that plaintiff visited WDW at least four times under DAS and experienced numerous rides and attractions with little to no waiting, including on October 16, 2013, when D.M. went on approximately 12 rides at Magic Kingdom and "ended up having a good day." DSOF ¶ 5.

Plaintiff alleges that DAS is inadequate to accommodate D.M. because he is a "repeat rider." Doc. 1, Compl. ¶ 71. However, the repeated routine from which he claims an inability to depart is one of his own making based on highly subjective and personal experiences and there is

no reasonable expectation, let alone any legal requirement, that certain rides be repeated (without having to wait at all between them) each time they visit the park. Even more important, this routine is born of preference or choice, not of medical necessity. Ex. 16, Kelderman Rep at 6 (“D.M.’s preference to ride repeatedly is neither a requirement nor a need due to ASD.”). The evidence shows that D.M.’s supposed need to repeat rides is neither consistent nor required by his autism. For example, his mother concedes that his ride preference is “always different” and “different at different times,” and that she would “let [D.M.] lead” and he would “just pull us to the ride.” DSOF ¶ 7. As this Court has recognized, “[e]xercising such autonomy from [an] alleged need for routine shows that it is not ‘beyond his capacity’ to access attractions in a different order.” *A.L.*, Doc. 234 at 12.

It is undisputed that D.M. has the ability to wait in lines and defer gratification. C.M. testified that he can wait in lines for up to 25 to 30 minutes, and within the past five years, D.M. has been on multiple vacations requiring him to spend more than two hours in a car, including a June 2011 trip from his Lakeland, FL home to Daytona Beach, FL and a July 2014 trip to Hammock Beach, FL. DSOF ¶¶ 9, 11.¹³ The gratification from these trips -- which “is, for the most part, reaching the desired destination” -- was “anything but instant.” *A.L.*, Doc. 234, Order at 13. Moreover, the inability to wait or the need for immediate gratification is not a diagnostic criteria or requirement of ASD. DSOF ¶ 10; *see also* Ex. 16, Kelderman Rep. at 3, 8 (“an individual’s desire for immediate gratification is not a requirement of [D.M.’s] disability” and, as a result, D.M.’s “preference for GAC over DAS . . . should not have to be accommodated by Disney”). Indeed, there is no evidence presented that children with ASD manifest a complete

¹³ Because waiting is “an inherent, unavoidable aspect of our culture” (Ex. 16, Kelderman Rep. at 6), D.M. would have waited at school, at the doctor’s office and throughout many other aspects of his life.

inability to delay or defer gratification or are incapable of waiting in lines (Ex. 16, Kelderman Rep. at 6), and D.M. is no different.

As this Court recently found in the *A.L.* case, plaintiff A.L.'s ability to wait was the "death knell" to his claim that DAS does not provide her access. *A.L.*, Doc. 234, Order at 12. Because plaintiff can wait for a sufficient amount of time to access the rides and attractions at WDW, his claim must fail.

2. D.M. Had More Than Equal Access at WDW

Because D.M. is capable of waiting in lines for 25 to 30 minutes and is able to defer gratification for more than two hours, the evidence shows that he could have waited long enough for DAS to allow him access to numerous rides and attractions during his visits to WDW. For example, the wait time report at Magic Kingdom on January 16, 2014, shows that [REDACTED] of [REDACTED] rides and attractions had a posted wait time of [REDACTED] during D.M.'s visit (DSOF ¶ 12), and any rides with longer wait times that day could have been accessed with a DAS return time or by using the extra ride passes given to D.M.'s party. It is therefore not surprising that when D.M. went to Magic Kingdom a week after the implementation of DAS, he rode approximately 12 rides and had "a good day," or that he continued to experience numerous rides and attractions on three subsequent visits to WDW under DAS. *Id.* ¶ 5.

Although D.M. essentially chose not to use DAS and only tried it on one ride, the evidence shows that guests who do use DAS can experience significantly more rides in a day than guests without DAS. DSOF ¶ 17; Ex. 2, Laval Rep. ¶ 29. This point was recently confirmed by a study Disney conducted in which testers used the ride passes available to them (*i.e.*, DAS, Fastpasses, or re-ads) to experience as many attractions as possible during three days. Ex. 2, Laval Rep. ¶¶ 29-31. [REDACTED]

DSOF ¶ 17. As Disney’s industrial engineering expert, Bruce Laval, concluded, “DAS not only reasonably accommodates and provides equal access to guests with disabilities, for whom it may be difficult to wait in a traditional queue,” but it provides more than equal access to such guests overall “because they can experience the most popular attractions faster and, if they desire, in greater number than what [REDACTED] of guests [i.e., non-DAS guests] at Walt Disney World can do without DAS.” Ex. 2, Laval Rep. ¶ 41.

C. Plaintiff is Not Entitled to His Choice of Accommodation

13677, at *9-10 (N.D. Cal. Sept. 7, 1993) (finding that plaintiff failed to state a claim for an ADA violation because defendant was not required to provide the most advanced technology to hearing-impaired individuals as long as it allows for some means of effective communication).

Indeed, as Judge Presnell explained with regard to the mobility device case noted earlier, when a plaintiff has access to a public facility through alternative means, the plaintiff's preference, "as a matter of law, need not be accommodated under the ADA." *Ault v. Walt Disney World Co.*, 2011 U.S. Dist. LEXIS 45268, at *8 (M.D. Fla. Apr. 4, 2011). "Stated plainly, under the ADA a qualified individual with a disability is not entitled to the accommodation of her choice, but only to a reasonable accommodation." *Stewart v. Happy Herman's Cheshire Bridge*, 117 F.3d 1278, 1286 (11th Cir. 1997) (internal citation and quotations omitted). In *Stewart*, the plaintiff alleged that the defendant violated the ADA because it "could have easily accommodated her with the thirty minute paid lunch break she requested" in place of the company's twenty-minute policy. *Id.* at 1284. The Eleventh Circuit held that the defendant accommodated the plaintiff's disability because it offered several alternative work options and was "not required to accommodate an employee in any manner in which that employee desires." *Id.* at 1285; *see also Moore v. Accenture, LLP*, 2007 U.S. App. LEXIS 26275, at *11 (11th Cir. Nov. 9, 2007) (dismissing plaintiff's ADA claim under Rule 12(b)(6) because defendant had "no duty under the ADA to provide Plaintiff with his choice of a different accommodation").¹⁴ Likewise, plaintiff here does not have any right to near-immediate, repeated and rigidly executed access to all rides at WDW.

¹⁴ Although *Stewart* and *Moore* involved Title I claims, the Eleventh Circuit's analysis applies here because "there appears to be little, if any, substantive difference between the 'reasonable accommodation' which title I requires and the 'reasonable modification' which title III mandates." *Dahlberg v. Avis Rent a Car Sys., Inc.*, 92 F. Supp. 2d 1091, 1105 (D. Colo. 2000).

Of course nearly every family visiting WDW would probably prefer to go on any ride they want, as soon as they want, for as many times as they want, and in any order they want. That inclination is what led to the unworkability of the GAC system. But neither Disney nor any other public accommodation is required to accommodate these types of preferences or desires that go well beyond fundamental access to a facility.

II. PLAINTIFF’S REQUESTED ACCOMMODATION IS NOT REASONABLE AND WOULD ADVERSELY IMPACT WAIT TIMES FOR OTHER GUESTS AND, THEREBY, FUNDAMENTALLY ALTER THE SERVICES PROVIDED

Under Title III, plaintiff must also prove that his requested modification is “reasonable.” The “reasonable” requirement goes beyond whether the modification is necessary to afford access and focuses on the totality of the circumstances, including the practicality, cost, effectiveness or feasibility of the proposed modification, among other factors, in determining reasonableness. *Larsen*, 242 F. Supp. 2d at 1343. Plaintiff has the burden of proving reasonableness, *Dudley v. Hannaford Bros. Co.*, 333 F.3d 299, 309 (1st Cir. 2003), and he cannot do so here. Even if the Court were to determine that plaintiff has met his burden in proving that his requested modification is both “necessary” and “reasonable,” plaintiff’s claim still fails. Indeed, the ADA does not require that an entity “employ any and all means” to make services accessible to persons with disabilities, but rather only requires “reasonable modifications” that would not “fundamentally alter the nature of the service or activity” provided. *Bircoll v. Miami-Dade Cty.*, 480 F.3d 1072, 1082 (11th Cir. 2007). There is ample evidence demonstrating that reverting to the system plaintiff prefers would adversely impact the ride opportunities for the vast majority of guests and thereby fundamentally alter the services provided.

A. Plaintiff Has Failed to Prove that Allowing Unlimited and Near-Immediate Access to WDW's Rides and Attractions Is Reasonable

At all times, plaintiff bears the ultimate burden of persuasion on the issue of reasonableness. *Larsen*, 242 F. Supp. 2d at 1343. To satisfy this burden, a plaintiff must introduce evidence that the modification sought is “reasonable in the general sense, that is, reasonable in the run of cases.” *Johnson v. Gambrinus Co./Spoetzl Brewery*, 116 F.3d 1052, 1059 (5th Cir. 1997). This requires the plaintiff to present “sufficient evidence so that a defendant can evaluate the proposed solution to a barrier, the difficulty of accomplishing it, [and] the cost [of] implementation.” *Gathright-Dietrich v. Atlanta Landmarks, Inc.*, 452 F.3d 1269, 1274 (11th Cir. 2006). Because this request is plaintiff’s burden, where reasonable jurors could not find otherwise, a court may find a proposed modification to be unreasonable as a matter of law. *See Elitt v. U.S.A. Hockey*, 922 F. Supp. 217, 224-25 (E.D. Mo. 1996).

Plaintiff cannot meet this burden. First, it is unreasonable to require Disney to adopt a policy that would cause the large-scale fraud and abuse that existed under GAC. The evidence shows that guests fabricated or exaggerated their need to obtain a GAC, paid those with GACs to be “tour guides” to provide non-disabled guests with top tier access to WDW, sold unexpired GACs on the internet, and created counterfeit GACs “to bypass all lines.” *See* DSOF ¶ 13.¹⁵

Second, plaintiff cannot prove that his requested modification is “reasonable” because he already has access to WDW under DAS, which provides the maximum accommodation required by law. In considering reasonableness, courts consider whether alternative accommodations have been made available to the plaintiff. For example, in *Badgett v. Ala. High Sch. Ath. Ass’n*,

¹⁵ Shortly after assuming the role of Director of Park Operations, Alison Armor consistently received feedback from Disney’s park operators that the GAC system was being abused. Ex. 6, Armor Dep. at 9:1-15. She also observed the abuse first-hand when she did an on-site shadowing at WDW in February 2012. *Id.* at 9:21-10:15.

2007 U.S. Dist. LEXIS 36014, at *15 (N.D. Ala. May 3, 2007), the court explained that the ADA does not require an entity “to adopt the ‘best’ modification or the modification requested by a person with a disability;” it only requires a *reasonable* modification. In *Dryer*, the court held that plaintiff’s requested modification was not reasonable because he had other alternatives available to him but *chose not to use them*. 383 F. Supp. 2d at 940-41.

Finally, plaintiff has failed to show that his request is “reasonable” when Disney has already provided an accommodation with the DAS system that relieves waiting in lines -- a tremendous benefit that allows guests to experience other attractions within the parks during the virtual wait and avoid completely the lines in which [REDACTED] of the guests wait. It is not reasonable for any guest to expect immediate access to all of their favorite rides at one of the world’s most popular theme parks, including rides that most guests may have to wait more than an hour to experience.¹⁶ Indeed, if plaintiff’s requested modification were reasonable, the same would necessarily be true at any place of public accommodation -- movie theaters, grocery stores, malls, sports arenas would all have to provide similar immediate access for guests who claim they cannot wait (even virtually) in a regular line. That is certainly not what Congress intended when it enacted Title III.

In short, plaintiff cannot establish that it is reasonable to require Disney to provide D.M., along with other guests with autism, with unlimited and near-immediate access to all of Disney’s rides and attractions. Because plaintiff’s requested modification is not reasonable, he cannot prevail on his Title III claim even if he could meet the “necessary” requirement.

¹⁶ The unreasonableness of this request is made all the more apparent by plaintiff’s allegation that it is needed to head off “meltdowns,” as though Disney could prevent them, let alone is required to do so, given their multiple causes completely unrelated to DAS, including the particular child’s expectations, health and fatigue, as well as the weather, crowds, noise and commotion during the day of the child’s visit. Ex. 16, Kelderman Rep. at 4.

B. A GAC System Would Fundamentally Alter the Theme Park Experience

Even if the Court were to determine that plaintiff's requested modification is necessary and reasonable, this claim still fails because it would impact wait times for other guests so adversely as to constitute a fundamental alteration of their ride experience. The defendant in this type of case has a complete defense if it can show that the requested modification would "fundamentally alter" the nature of the services provided. There is uncontroverted evidence that reverting to a GAC system would cause longer wait times for the majority of guests and thereby limit their ride opportunities, overall satisfaction, and intent to return, fundamentally altering the theme park experience.¹⁷ As Mr. Laval opined, and consistent with the testimony of Disney's Director of Park Operations, the excessive use of GAC fundamentally altered the company's ability to deliver attraction experiences to ████████ of guests, as GAC cardholders were "consuming so much of [Disney's] preferred attraction capacity." Ex. 6, Armor Dep. at 58:18-59:17; Ex. 2, Laval Rep. ¶¶ 41, 43.

Disney's Planning and Industrial Engineering team recently studied five popular attractions to determine the impact of the use of re-admission passes by DAS guests on the wait times of other guests. DSOF ¶ 15; Ex. 2, Laval Rep. ¶ 38. [REDACTED]

[REDACTED] *Id.* **[REDACTED]**

_____. *Id.* _____

Ex. 2, Laval Rep. ¶ 39. In short, the

¹⁷ Prior research and studies showed that [REDACTED]
[REDACTED]
[REDACTED] See DSOF ¶ 16; Ex. 2, Laval Rep. ¶ 11.

overwhelming weight of the evidence shows that the requested modification would fundamentally alter the nature of the services Disney provides and, therefore, summary judgment is warranted.

III. PLAINTIFF LACKS STANDING TO PURSUE HIS CLAIM

Plaintiff fails to establish standing for injunctive relief, which is the only relief available to him under Title III of the ADA.¹⁸ First, in order to satisfy the “injury in fact” element of his ADA claim, plaintiff must demonstrate that D.M. suffered an injury which is “(a) concrete and particularized, and (b) actual or imminent, not ‘conjectural’ or ‘hypothetical.’” *See Lujan*, 504 U.S. at 561. Plaintiff’s claim is deficient because he was not denied “access” to WDW and thus cannot identify a concrete and particularized injury or prove that any such injury is more than conjectural or hypothetical. Because plaintiff cannot establish an injury-in-fact, he lacks standing to pursue his claim.

Second, plaintiff cannot establish that there is any causal connection between the alleged injury and Disney’s conduct. *Lujan*, 504 U.S. at 560-61; *Swann v. Sec’y, Ga.*, 668 F.3d 1285, 1288 (11th Cir. 2012) (dismissing plaintiff’s claim for lack of standing because any injury from not receiving an absentee ballot was caused by his own action in failing to list the return address for receiving it). As this Court recognized in *A.L.*, plaintiff A.L. did not even give DAS “an opportunity to fail them” because he essentially chose not to use it. *A.L.*, Doc. 234, Order at 15. Because “the accommodations [Disney] provided were available and underutilized” (DSOF ¶ 6), even if plaintiff suffered any injury, it is not “fairly traceable” to Disney’s conduct. Order at 16. The same is true here.

¹⁸ *See Shotz v. Cates*, 256 F.3d 1077, 1081 (11th Cir. 2001) (citing *Lujan v. Defenders of Wildlife*, 504 U.S. 555, 560-561 (1992)).

Third, “it must be ‘likely,’ as opposed to merely ‘speculative,’ that the injury will be redressed by a favorable decision.” *Lujan*, 504 U.S. at 561. This redressability analysis focuses on whether the threat of injury is substantially likely to be removed by a favorable decision. *Cone Corp. v. Florida Dept. of Transp.*, 921 F.2d 1190, 1204 (11th Cir. 1991). While plaintiff here claims that he seeks injunctive relief to prevent DAS from causing meltdowns, D.M. already suffers three or four meltdowns per week at “numerous places,” and also suffered meltdowns at WDW under GAC. DSOF ¶ 8. Because plaintiff’s disability prevents him from being assured of a meltdown-free visit to WDW under any conditions, there is no injury that can be redressed by this Court. As such, plaintiff also fails to satisfy the standing requirements because his putative injury lacks redressability.

CONCLUSION

For all the foregoing reasons, Disney respectfully requests that summary judgment be granted in its favor.

CERTIFICATE OF SERVICE

I hereby certify that on June 1, 2016, I electronically filed the foregoing with the Clerk of the Court using the CM/ECF system, which will send notification of such filing to all Counsel of Record.

/s/ Jeremy M. White
Jeremy M. White

List of Exhibits to Defendant's Motion for Summary Judgment
D.M., et al. v. Walt Disney Parks and Resorts U.S., Inc.

Exhibit Number	Citation	Production ID Start #
Ex. 1	WDW Guide for Guests with Cognitive Disabilities	Disney-AL0000164
Ex. 2	Laval Expert Report	
Ex. 3	Hale Deposition Transcript Excerpts	
Ex. 4	Laval Deposition Transcript Excerpts	
Ex. 5	DAS guide and FAQs	Disney-AL0000002
Ex. 6	Armor Deposition Transcript Excerpts	
Ex. 7	Riggs Deposition Transcript Excerpts	
Ex. 8	May 14, 2013 NY Post article re Rich Manhattan Moms	Disney-AL1044366
Ex. 9	May 14, 2013 Fox News and NY Post articles re GAC abuse	Disney-AL1015875
Ex. 10	May 31, 2013 Today Show article re GAC abuse	AL,DL001701
Ex. 11	Toy Story Mania	Disney-AL1010280
Ex. 12	April 16, 2012 Email re Attraction Access working group	Disney-AL1011162

List of Exhibits to Defendant's Motion for Summary Judgment
D.M., et al. v. Walt Disney Parks and Resorts U.S., Inc.

Exhibit Number	Citation	Production ID Start #
Ex. 13	Defendant's Amended Interrogatory Responses	
Ex. 14	DAS fact sheet	Disney-AL0000102
Ex. 15	Jones Deposition Transcript Excerpts	
Ex. 16	Kelderman Expert Report	
Ex. 17	Meg Crofton letter	Disney-AL0000001
Ex. 18	Plaintiffs Response to Defendant's Interrogatories	
Ex. 19	Kelderman Deposition Transcript Excerpts	
Ex. 20	May 31, 2013 Email re Craigslist tour guide	Disney-AL1017248
Ex. 21	March 12, 2012 Email re counterfeit GAC	Disney-AL1040009
Ex. 22	January 5, 2013 Email re GAC tour guides	Disney-AL1014901
Ex. 23	GAC Easter Study	Disney-AL1010281
Ex. 24	James Deposition Transcript Excerpts	

List of Exhibits to Defendant's Motion for Summary Judgment
D.M., et al. v. Walt Disney Parks and Resorts U.S., Inc.

Exhibit Number	Citation	Production ID Start #
Ex. 25	CM Deposition Transcript Excerpts	
Ex. 26	Wait Time Report	Disney-DM0000075

Exhibit 1

Planning a Trip to the

Walt Disney World® Resort

*A Resource for Guests with Cognitive Disabilities
including Autism Spectrum Disorder (ASD)*





Welcome to the *Walt Disney World®* Resort, the place where imagination is the destination. For young and old, big and small - it's the most magical place on Earth! This Guide is designed to assist families of those with cognitive disabilities, including those with Autism Spectrum Disorder (ASD), in planning a trip to the *Walt Disney World®* Resort.

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Additional information about the Walt Disney World® Resort, including our services for Guests with disabilities, can be found by visiting our website at www.disneyworld.com or by calling (407) 939-5277. All four theme park-specific Guides for Guests with Disabilities (Magic Kingdom® Park, Epcot®, Disney's Hollywood Studios®, & Disney's Animal Kingdom® Theme Park) are also available for download from this website. These Guides outline specific information about each attraction, including height requirements and health restrictions.



Frequently Asked Questions & Helpful Tips

Q: What are some tips to prepare my family member with a cognitive disability for a trip to the Walt Disney World® Resort?

A: Advanced planning is recommended for all Guests with cognitive disabilities planning a visit to the Walt Disney World® Resort. As you would imagine, our theme parks offer sensory stimulation including crowds, dark and loud theaters and attractions, lights and noises, and waiting in line. It is suggested that you review the planning tips and strategies offered on pages 5-6 of this Guide. You may also refer to this Guide for further suggestions on items to discuss with your family member in advance of your visit and to obtain specific information about our attractions. Additional information can be found by visiting our website at www.disneyworld.com or by calling (407) 939-5277.

Q: When should I purchase tickets?

A: It is recommended that tickets be purchased in advance to avoid the possibility of waiting in line at our ticket locations outside of the Theme Park entrances. Tickets for the Theme parks and water parks, including Annual Passes, can be purchased in advance online at www.disneyworld.com or by calling (407) 939-5277.

Q: Where is Stroller/Wheelchair Rental?

A: If your group needs to rent a stroller, wheelchair, or ECV/motorized scooter for the day, proceed to the stroller shops located near the main entrance to each of the four Theme Parks, Downtown Disney® Marketplace and Water Parks.

Q: Do you offer a Rider Switch if my family member with a cognitive disability is not able to ride a particular attraction?

A: Yes. If you have 3 or more in your party, you may be able to take advantage of the attraction Rider Switch program that enables you to experience the attraction while another member of the party waits with the Guest who does not ride. You then "swap" to enable the other party member to enjoy the attraction without having to wait in the line again. For details and to use this service, inquire with the Cast Member at the attraction.

Q: What if my family member with a cognitive disability has difficulty waiting in line or understanding the concept of time?

To access our attractions, Guests with cognitive disabilities have several options including use of the standard queue, Disney FASTPASS® service, Disney FastPass+, the Disability Access Service Card, and/or additional accommodations based on individual service need. To determine which option or options are best for your party, visit the Guest Relations lobby location near the entrance at any of the four Theme Parks. Additional information can be found on pages 33 and 34 of this Guide or by visiting our website at www.disneyworld.com.

Q: What should I do if my family member with a cognitive disability needs to remain in a stroller while in the attraction queues?

A: Visit the Guest Relations lobby location near the entrance at any of the four Theme Parks to receive a "stroller as wheelchair" tag to be placed on your stroller for easy identification by our attractions Cast Members.

Frequently Asked Questions & Helpful Tips

Q: Where can we go if my family member with a cognitive disability becomes over-stimulated (has a "melt down") or needs a break area?

A: You can ask a Cast Member where the nearest quiet location is located. An example of a break area is First Aid located at all four Theme Parks and the Disney Water Parks. Please refer to pages 35 and 36 of this Guide for further suggestions.

Q: Are restrooms readily available in the theme parks and do you also offer companion (sometimes called "family") restrooms?

A: Yes, there are multiple men's and women's restroom facilities throughout our parks. We do also offer companion (family) restrooms in selected locations, including First Aid, which are listed in our park-specific Guides for Guests with Disabilities. These restrooms are larger than traditional restrooms and can be helpful if your family member with a cognitive disability needs assistance or requires that someone be with them in the restroom. Note that many of our restrooms use automatic toilet flushing equipment which can be loud.

Q: How can I find out what each of the attractions at the Magic Kingdom® Park, Epcot®, Disney's Hollywood Studios®, & Disney's Animal Kingdom® Theme Park are like? Is there a listing that outlines the various special effects in each as well?

A: Yes. Please refer to pages 15-32 of this Guide for further information about each attraction including details such as how long a ride might take and the type of special effects it has (scents/smells, flashing lights, loud noises, darkness, etc.). Additional information about our attractions can be found by visiting our website at www.disneyworld.com or by calling (407) 939-5277.

Q: How can I find out about food options/preparation methods for my family member with a cognitive disability who has specific dietary needs?

A: Most table service restaurants in the Theme Parks and resorts can accommodate most food allergies or intolerances and advanced requests can be made when booking your dining reservation or by speaking with the chef or a manager on duty at the restaurant. Guests with food allergies or intolerances are also allowed to bring food items into the theme parks. Please inform the Cast Member at bag check that someone in the party has a food allergy or intolerance. Note that Cast Members are prohibited from storing, preparing, cooking or reheating any food brought into the Theme Parks. Additional dietary information, including policies and further accommodations, can be found by visiting our website at www.disneyworld.com or by calling (407) 939-5277.

Q: Are there any other tools or resources the Walt Disney World® Resort offers for my trip planning or during my visit?

A: If you have any questions or require information upon arrival at the Theme Parks, visit Guest Relations near the main entrance. Additional information can be found by visiting our website at www.disneyworld.com or by calling (407) 939-5277. All four theme park-specific Guides for Guests with Disabilities (Magic Kingdom® Park, Epcot®, Disney's Hollywood Studios®, & Disney's Animal Kingdom® Theme Park) are also available for download from this website. These outline specific information about each attraction, including height requirements and health restrictions. Additionally, you can download the My Disney Experience application/app for free to your smart phone or tablet which provides access to information including attraction wait times and helpful park maps, and also allows you to make dining reservations. Visit www.disneyworld.com for more information.

Fun at the Walt Disney World® Resort!

*Tips and Strategies for Families
of Individuals with Cognitive Disabilities*

When going on a family outing, especially to a place like the Walt Disney World® Resort with its crowds and various sights, sounds and smells, it is critical to plan ahead. This Guide contains tips and tools designed to promote the enjoyment of the Walt Disney World® Resort experience for everyone involved.

While you plan and prepare for your trip, keep in mind, this experience is supposed to be fun, not just for your family member with a cognitive disability, but for your entire family!

WHAT TO EXPECT



1. Drive and park the car



2. Ride the tram, monorail or bus to the Theme Park



3. Go through bag check



4. Buy and hand in tickets



5. Study the map



6. Visit Guest Relations



7. Have some fun!



8. Get your favorite snack



9. Take a break



10. Time to go home

HOW TO PREPARE

- 1) **Review this Guide.** This Guide gives an overview of the parks and what to expect during your trip. Knowing what to expect is a key component of a successful adventure!
- 2) **Create or review a Visual Schedule.** The previous page of this Guide provides an overview of a possible timeline for a day of fun at one of the Walt Disney World® Resort theme parks. Go over this or similar timeline with your family member so he or she can learn the routine.
- 3) **Watch videos.** Search www.disneyworld.com or other websites for videos of Walt Disney World® Resort experiences. There are video tours of the Theme Parks, of certain rides and of the many Cast Members (employees) and characters your family will see during your trip.
- 4) **Study the map.** You can find comprehensive maps of all four theme parks at www.disneyworld.com. Review the maps with your family and try to lay out a plan for your day.
- 5) **Choose a place on the map to meet in case you are separated.** Be sure your family member is aware of the location and show it to them once you arrive. Continue to stress the importance of staying close together at all times.
- 6) **Practice waiting in line.** Waiting on line can be a big part of the Walt Disney World® Resort Theme Parks experience. Practice waiting if you can either at home or in lines at the grocery store, ice cream shop, etc.

WHAT TO BRING

- 1) **A bracelet or nametag** with your family member's name, a contact number for you, and any other important things to know about your family member.
- 2) **Ear plugs or headphones.** The parks can be very noisy in certain places. There might be fireworks or announcements on loud speakers. If you choose to go on fast rides, the sounds from the fellow riders may scare your family member.
- 3) **A favorite device or activity.** Bring your family member's tablet, video game, comic book, or anything else you think might distract them and keep them occupied during any periods of waiting.
- 4) **Reinforcers for good behavior.** Trips to the parks can be long, so items that motivate your family member will be helpful in reinforcing good behavior so your family is able to enjoy a full day of fun!
- 5) **A sensory toy,** like a stress ball or other calming item. If your family member experiences sensory overload (the sights, sounds, smells and commotion could become an issue).

Transportation & Getting Around

There are many ways to get to Orlando and the Walt Disney World® Resort including motor vehicle, airplane, or train. Once at the Walt Disney World® Resort, there are several ways you and your family may get to and access the Theme Parks and other areas.

DRIVING

If your family is driving to our theme parks each day during your stay, you will be directed to a parking lot where you can then take an open-tired tram to our main entrance area (note that trams do not stop at our disability parking lots). Each section of the tram has a series of rows facing forward and at least one row facing backwards. Each row accommodates 6 adults. If you would prefer, you can also walk from our parking lots to the main entrance area.

NOTE: If you are visiting the Magic Kingdom® Park, the tram will drop you off at the Transportation and Ticket Center at which point your family can choose to ride either a ferry boat or the Walt Disney World® Monorail System to the main entrance of the park.

COMPLIMENTARY DISNEY TRANSPORTATION

Complimentary transportation is available throughout the Walt Disney World® Resort, including to and from Theme Parks, to Guests staying at select Walt Disney World® Resort hotels. You and your family can take in the sights from a bus, ride high in the sky aboard our world-famous Monorail, or embark on a boat ride and enjoy transportation that delivers you from your Resort hotel to the Theme Parks and beyond.

Buses

Most areas throughout the Walt Disney World® Resort, including Disney Theme Parks, Disney Water Parks, Resort hotels and the Downtown Disney® Area, are accessible by bus. Some bus routes may require transfer from one bus to another.

Ferryboats

Magic Kingdom® Park is accessible by boat from Disney's Grand Floridian Resort & Spa, Disney's Polynesian Resort, Disney's Ft. Wilderness Resort and Campground, and Disney's Wilderness Lodge. Ferry boats connect Magic Kingdom® Park and the Transportation and Ticket Center. Epcot® and Disney's Hollywood Studios® are accessible by boat from Disney's BoardWalk Inn and Villas Resort, Disney's Yacht Club & Beach Club Resorts, and the Walt Disney World® Swan & Dolphin Hotels. Downtown Disney® Area is accessible by boat from Disney's Port Orleans Resort-French Quarter & Riverside, Disney's Old Key West Resort, and Disney's Sanitoga Springs Resort.

Monorail

Originally conceived as a public transport for the future, the Walt Disney World® Monorail System has three separate beams that travel throughout the Walt Disney World® Resort. The first makes stops at the Transportation and Ticket Center, Magic Kingdom® Park, Disney's Contemporary Resort, Disney's Grand Floridian Resort & Spa, and Disney's Polynesian Resort. Beams two and three offer express round-trip services to the Magic Kingdom® Park and Epcot® originating from the Transportation and Ticket Center.

For further information about transportation options, parking prices, hours, or if need help finding your way around the Walt Disney World® Resort, visit our website at www.disneyworld.com or call (407) 939-5277.



Park Entrances/When You Arrive

Screening Areas

Before entering the Theme Parks, there are Guest screening/bag check areas for personal items. In these locations, Cast Members will be checking bags, backpacks, jackets, and other personal items. Depending on the length of the line, your family may experience some waiting. Also note that the Cast Member will briefly take possession of your personal items so they may be checked. Those with jackets may be asked to open them and pockets should be emptied.

Main Entrance

Once your personal items have been checked, you will be in the main entrance area of one of the four Theme Parks. At *Epcot*®, *Disney's Hollywood Studios*®, and *Disney's Animal Kingdom*® Theme Park, this is also where your family can purchase tickets if you need to. At the *Magic Kingdom*® Park, tickets may be purchased at either the Guest Relations Window to the right of the main entrance or at the Transportation and Ticket Center prior to boarding the ferryboat or Monorail.

Theme Park Entrances/Turnstiles

With your park tickets in hand (or around your wrist if you're using a *MagicBand*), your party can then proceed to the entrance gates/turnstiles of the park you're visiting. Depending on the length of the line, your family may experience some waiting. When it is your turn, you can place your ticket into the reader, wave your *MagicBand* on the touch point sensor, or have the Cast Member/employee working the line assist you. Depending on the type of ticket you have, each family member may also be asked to scan their index finger. When completed, you will then proceed through a turnstile or portal which could include a rotating metal arm that keeps track of the number of people entering the park. If requested, and if you have concerns with your family member with a cognitive disability using a turnstile, the Cast Member can also open a manual bypass gate.

Just inside the entrance at all four theme parks is the stroller, wheelchair, and ECV/mobility scooter rental shop where you and your family can rent a device for the day.

Cast Members

When your family arrives at the *Walt Disney World*® Resort, you will meet the friendly Disney employees who are called “Cast Members”. The term “Cast Member” was coined by Walt Disney himself and pays homage to the name given to those performing in a show or in a movie. Cast Members are easily identified by their nametags which also highlight their hometown. All our Cast Members are trained to assist in answering questions and providing directions. In the event a member of your party gets lost, have them find a Cast Member for assistance (please refer to pages 13 and 14 of this Guide for further information).



Lost Persons/If You Get Lost



GUEST
RELATIONS
LOST & FOUND

If a member of your family gets lost, have them immediately find a Cast Member who will assist in trying to reunite you. There is also a lost persons/children location in each Theme Park where lost persons can be escorted by Cast Members. It is recommended that you take a photo of members of your party (especially if your family member with a cognitive disability has a tendency to wander off) on your mobile device. This photo can be of great assistance to quickly reunite your party if you are separated. You may also consider making a nametag for your family member that includes their name as well as a family member's name and mobile phone number.

Magic Kingdom

Main Street, U.S.A.	Description	Scents/ Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Walt Disney World® Railroad	Ride a vintage train around the perimeter of the park with stops in Frontierland and Fantasyland	✓		✓	✓	✓				Short tunnels; Train whistle	N/A	Full Route: 15-20 Min	
Town Square Theater	Character meet and greet featuring Mickey Mouse										N/A	Depends on wait time	✓

Fantasyland	Description	Scents/ Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
"It's a small world"	Slow moving boat ride featuring dolls and scenes from countries around the world	✓	✓	✓							N/A	10 Min	
Peter Pan's Flight	Slow moving ride featuring characters and scenes from Peter Pan		✓	✓	✓	✓	✓			Sharp turns	Lap Bar	5 Min	✓
Mickey's PhilharMagic®	Get swept away in this 3-D movie starring Disney characters	✓	✓	✓	✓				✓		N/A	12 Min	
Fairytale Garden	Character meet and greet featuring fairytale friends										N/A	Depends on wait time	
Prince Charming Regal Carousel	Climb aboard a regal steed on this classic attraction			✓						Spinning	Lap Belt	2 Min	
The Many Adventures of Winnie the Pooh	Ride featuring Winnie the Pooh, Tigger, and friends		✓	✓	✓	✓				Vehicle bounces in one scene	N/A	3 Min	✓
Mad Tea Party	Spin around and around in a giant tea cup						✓			Spinning	N/A	2 Min	
Dumbo the Flying Elephant	Spinning aerial ride featuring Guest-controlled Dumbos					✓	✓	✓			Lap Bar	2 Min	✓
The Barnstormer	Fast paced, roller coaster type ride					✓	✓				Lap Bar	1 Min	✓
Casey Jr. Splash 'N' Soak Station	Interactive water play area	✓		✓	✓						N/A	Self Paced	
Pete's Silly Slideshow	Character meet and greet under the Big Top										N/A	Depends on wait time	
Under the Sea- Journey of the Little Mermaid	Slow moving ride featuring Ariel and other characters from The Little Mermaid		✓	✓	✓						N/A	5 Min	✓
Ariel's Grotto	Character meet and greet featuring the Little Mermaid in her retreat under the sea										N/A	Depends on wait time	
Enchanted Tales with Belle	Enjoy an interactive story adventure featuring Belle, Lumiere and possibly even you										N/A	Varies	

Magic Kingdom

Adventureland	Description	Scents/ Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Tinker Bell's Magical Nook	Character meet and greet featuring Tinker Bell and her Fairy friends										N/A	Depends on wait time	
Swiss Family Treehouse	Explore an elaborate treehouse- inspired by the classic Disney film										N/A	Self Paced	
The Magic Carpets of Aladdin	Fly high on a magic carpet							✓			Lap Belt	2 Min	
Walt Disney's Enchanted Tiki Room	Watch tropical birds and colorful flowers come to life.		✓	✓	✓					Simulated thunder and lightning	N/A	20 Min	
Jungle Cruise	Guided tour down famous rivers of the world	✓		✓	✓				✓	Loud motor & simulated gunshots; Travel through short cave	N/A	10 Min	✓
Pirates of the Caribbean	Boat ride featuring Captain Jack Sparrow and his merry band of pirates. Features 1 drop in darkness		✓	✓	✓				✓	1 drop in darkness; Splashing water	N/A	9 Min	

Frontierland	Description	Scents/ Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Splash Mountain	Turbulent flume adventure with high speeds, heights and sudden drops and stops. You may get wet	✓	✓	✓	✓	✓	✓		✓	Splashing water; Sudden drops & stops	Lap Bar	7 Min	✓
Tom Sawyer Island	Interactive island in middle of the Rivers of America. Must take raft to get to/from island	✓		✓	✓						N/A	Self Paced	
Big Thunder Mountain Railroad	High speed, roller coaster-type ride that includes sharp turns, and sudden drops and stops			✓		✓	✓			Sharp turns, sudden drops, & simulated earthquake	Lap Belt	5 Min	✓
Country Bear Jamboree	Knee-sleppin' good time with singing bears		✓	✓	✓						N/A	16 Min	

Magic Kingdom

Tomorrowland	Description	Scents/Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Tomorrowland Speedway	Put the pedal to the metal in your very own hot rod	✓		✓		✓				Loud motors	Sashbelt	5 Min	
Space Mountain	Fast paced roller coaster type ride through the darkness of space		✓	✓	✓	✓	✓			Sharp turns & sudden drops in total darkness	Lap Belt	5 Min	✓
Astro Orbiter	Spinning ride that allows honorary astronauts to control how high or low their rocket ship goes above Tomorrowland		✓	✓		✓	✓	✓			Lap Belt	3 Min	
Tomorrowland Transit Authority PeopleMover	Ride this emission-free mass transit system of the future. Period of darkness when travelling through Space Mountain				✓					Darkness in Space Mountain portion		10 Min	
Walt Disney's Carousel of Progress	Travel through the 20th century to see how technology has improved our way of life				✓					Moving theater	N/A	20 Min	
Buzz Lightyear's Space Ranger Spin	Interactive target shooting ride experience featuring Buzz Lightyear and the evil Emperor Zurg		✓	✓	✓					Guest-controlled spinning	Lap Bar	5 Min	✓
Stick's Great Escape	Interact with a mischievous Stick in this dark, theater-in-the-round experience	✓	✓	✓	✓	✓			✓	Floor shaking; Restraint comes down from above	Over the shoulder restraint	15 Min	
Monsters, Inc. Laugh Floor	Discover the power of laughter in this live comedy show		✓	✓	✓						N/A	12 Min	

Liberty Square	Description	Scents/Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Liberty Square Riverboat	Cruise the Rivers of America aboard the Liberty Bells.	✓		✓							N/A	13 Min	
The Hall of Presidents	Historic look at the office of President of the United States and the men who have held the position				✓						N/A	22 Min	
Haunted Mansion	Ride through a haunted house inhabited by 999 ghosts		✓	✓	✓					Pop up characters	Lap Bar	8 Min	



Hollywood Boulevard	Description	Scents/Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
The Great Movie Ride	Slow moving ride through some of Hollywood's most famous films		✓	✓	✓					Gun shots; Aliens	N/A	22 Min	

Echo Lake	Description	Scents/Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
The American Idol Experience	Daily singing competition with audience voting. Based on the popular TV show		✓								N/A	25 Min	
Indian Jones™ Epic Stunt Spectacular	Cheer on Indy and Marion as they perform amazing stunts and demonstrate movie-making magic		✓	✓						Gun shots; fire elements	N/A	30 Min	
Star Tours-The Adventures Continue	Highly turbulent, simulator-type thrill ride through space that includes sharp turns and sudden drops		✓	✓	✓	✓	✓			3D effects; Sharp turns & sudden drops	Lap Belt	7 Min	✓

Streets of America	Description	Scents/Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Muppet*Vision 3D	3D movie featuring Kermit the Frog, Miss Piggy, and all their friends	✓	✓	✓	✓				✓	3D effects; Squinting water	N/A	30 Min	
Honey, I Shrunk the Kids Movie Set	Climb, crawl and explore a bug sized world at this interactive play area										N/A	Self Paced	
Lights, Motors, Action! Extreme Stunt Show	Watch film professionals as they perform high-octane stunts and reveal special effects secrets.	✓	✓	✓						Loud cars; Fire elements	N/A	38 Min	
Studios Backlot Tour	Go behind the scenes to see how special effects in movies are made. Includes an open-air tram ride			✓		✓				Fire, water, and simulated earthquake at Catastrophe Canyon	N/A	35 Min	

Pixar Place	Description	Scents/Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Toy Story Midway Mania!®	3D interactive target shooting ride experience featuring characters from Disney-Pixar's Toy Story		✓	✓	✓	✓	✓			Spinning & sharp turns	Lap Bar	5 Min	✓

Mickey Avenue	Description	Scents/Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
The Legend of Captain Jack Sparrow	An immersive, theatrical adventure in the world of Pirates of the Caribbean		✓	✓	✓	✓					N/A	8 Min	



Animation Courtyard	Description	Scents/Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Voyage of the Little Mermaid	Celebrate the highlights of The Little Mermaid in this live show		✓	✓	✓	✓			✓	Extended darkness	N/A	15 Min	✓
The Magic of Disney Animation	Discover how your favorite Disney Characters are brought to life during a show starring Mushu from Mulan										N/A	15 Min	
Disney Junior—Live on Stage!	Show featuring the Disney Jr. characters. Streamers, bubble, and paper coins fall from the ceiling		✓	✓	✓						N/A	30 Min	

Sunset Boulevard	Description	Scents/Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Beauty and the Beast—Live on Stage	Experience the romantic fairytale of the Beast in this lavish Broadway-style musical		✓	✓							N/A	30 Min	
Rock 'n' Roller Coaster Starring Aerosmith	Loud, thrilling, high speed roller coaster-type ride that includes sharp turns, upside-down maneuvers, and sudden drops and stops		✓	✓	✓	✓	✓			Sharp turns, sudden drops, & loops	Over the shoulder restraint	2 Min	✓
The Twilight Zone Tower of Terror™	Features high-speed drops into the dark mysterious realm of the Twilight Zone		✓	✓	✓	✓	✓	✓		Sharp turns & sudden drops	Lap Belt	7 Min	✓
Fantasmic!	Night-time show starring Mickey featuring water jets, projections, and pyrotechnics	✓	✓	✓	✓				✓		N/A	30 Min	



Discovery Island	Description	Scents/Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Wilderness Explorers	Become a Wilderness Explorer by completing challenges and earning badges as you work your way around the Park.			✓							N/A	Self Paced	
It's Tough to be a Bug	3D movie featuring characters from Disney-Pixar's A Bug's Life	✓	✓	✓	✓	✓			✓	3D effects including water, spiders drop from ceiling, air bursts, & moving seats	N/A	10 Min	
Discovery Island Trails	Stroll along tranquil pathways and discover the many animals around the Tree of Life	✓									N/A	Self Paced	
Adventurers Outpost	Character meet and greet featuring Mickey and Minnie in their exploration headquarters										N/A	Depends on wait time	

Asia	Description	Scents/Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Flights of Wonder	Relax in a shaded theatre, and watch exotic birds display their guile and grace in this inspirational, educational show										N/A	25 Min	
Maharajah Jungle Trek®	Embark on a self-guided tour of Southeast Asia, home to tigers, bats and a Komodo dragon.	✓									N/A	Self Paced	
Kali River Rapids®	Fast paced, roller coaster type water ride down the Kali River in giant inner tubes	✓				✓	✓		✓	You will get wet	Lap Belt	4 Min	✓
Expedition Everest- Legend of the Forbidden Mountain®	High-speed, roller coaster type train ride to the "roof of the world" that includes sharp turns and sudden drops, travelling both forwards and backwards through dark, winding tunnels		✓	✓	✓	✓	✓			Sharp turns, sudden drops, backward motion, & Yeti/Abominable Snowman	Lap Bar	3 Min	✓

Rafiki's Planet Watch	Description	Scents/Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Conservation Station®	Experience animal encounters, interact with a variety of exhibits, and view our veterinary facilities. Must take Wildlife Express Train	✓		✓							N/A	Self Paced	
Habitat Habit	Learn how you can share the world with animals at this outdoor discovery trail. Must take Wildlife Express Train										N/A	Self Paced	
Affection Section	Meet a variety of animals at our petting yard that features a number of rare, domesticated breeds. Must take Wildlife Express Train										N/A	Self Paced	



Africa	Description	Scents/Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Kilimanjaro Safaris®	Take a safari ride through the lush African savannah to search for lions, elephants, giraffes and more	✓		✓		✓				Sharp turns	N/A	22 Min	✓
Pangani Forest Exploration Trail®	Walk through a tropical forest inhabited by African wildlife including gorillas, hippos and exotic birds	✓									N/A	Self Paced	
Wildlife Express Train	Board a rustic locomotive that travels behind-the-scenes between Africa and Rafiki's Plant Watch	✓		✓		✓					N/A	7 Min	

DinoLand U.S.A.	Description	Scents/Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
The Boneyard®	Interactive play area										N/A	Self Paced	
Fossil Fun Games	Play carnival-style games in the heart of DinoLand U.S.A. Additional cost to participate		✓	✓							N/A	Self Paced	
Finding Nemo- The Musical	Stop inside to help find Nemo in this must-see adventure of spectacular music and stunning puppetry		✓	✓	✓						N/A	40 Min	
Primeval Whirl®	Spinning, turbulent, roller coaster-type ride with sharp turns and stops					✓	✓	✓		Sharp turns & sudden drops	Lap Bar	3 Min	✓
TriceraTop Spin	Fly high on a friendly dinosaur above DinoLand U.S.A.					✓	✓	✓			Lap Belt	2 Min	
DINOSAUR	Prehistoric tour that is a high speed, turbulent ride adventure that includes sharp turns and sudden drops. Includes dark places and scary dinosaurs	✓	✓	✓	✓	✓	✓			Sharp turns	Lap Belt	3 Min	✓

Camp Minnie-Mickey	Description	Scents/Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Festival of the Lion King	Come inside and experience the pageantry and puppetry of this big-as-Broadway show		✓	✓	✓						N/A	30 Min	
Greeting Trails	Character meet and greet featuring Disney Pals in this Adirondack campground setting										N/A	Depends on wait time	

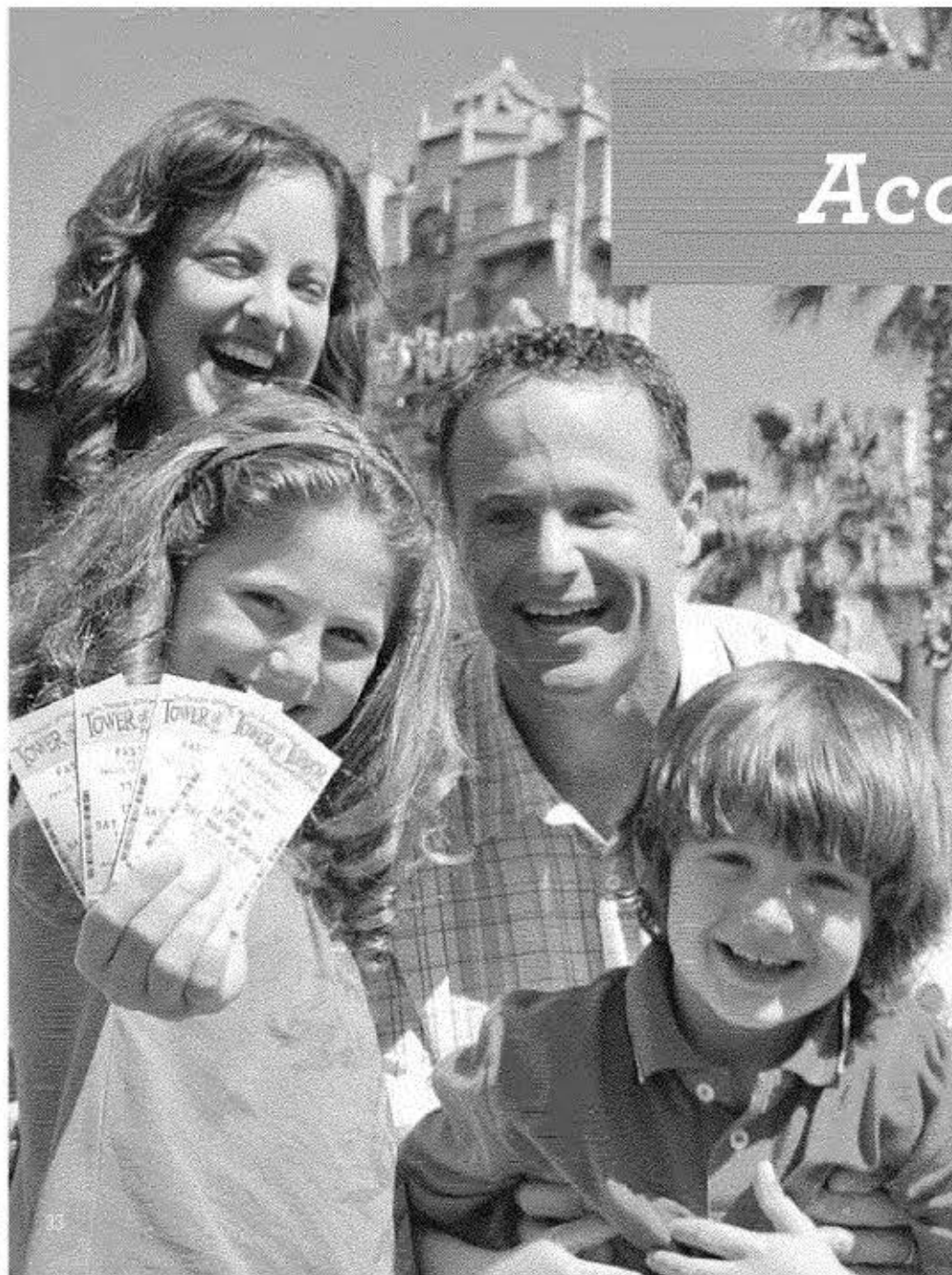


Future World East	Description	Scents/Smells	Flashing Lights	Load Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Ant of Time	FASTPASS?
Spaceship Earth	Explores the history of communications, from the Stone Age to the computer age	✓			✓						N/A	13 Min	
Ellen's Energy Adventure	Take a multimedia romp through time and Ellen DeGeneres's subconscious in traveling theater cars. Section of attraction features dinosaurs	✓	✓	✓	✓					Theater rows transition to moving vehicles; Dinosaurs	N/A	40 Min	
Mission: SPACE	Choose between two levels of training. Both offer the same exhilarating training mission but differ in intensity. Orange Team- More Intense Training, Green Team- Less Intense Training		✓	✓	✓	✓	✓			Confined space	Over the shoulder restraint	5 Min	✓
Advanced Training Lab	Further your astronaut training in this interactive play area										N/A	Self Paced	
Test Track	Turbulent thrill ride that features a series of automotive testing environments including slippery road surfaces, rapid acceleration, sudden braking, sharp turns, and steeply-banked curve		✓	✓	✓	✓	✓			Sharp & high banking turns	Seat Belt	5 Min	✓
Innovations: East and West	Imagine and invent in two pavilions hosting interactive games and exhibits										N/A	Self Paced	
The Sun of All Things	Highly turbulent simulator-type thrill ride that is capable of sharp drops, sudden turns, and upside-down maneuvers			✓	✓					Confined space	Over the shoulder restraint	3 Min	
Future World West	Description	Scents/Smells	Flashing Lights	Load Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Ant of Time	FASTPASS?
Epcot Character Spot	Character meet and greet featuring Mickey and his pals in this cartoon setting										N/A	Depends on wait time	
The Seas with Nemo and Friends	Frolic with a cast of undersea characters in this attraction based on Disney-Pixar's Finding Nemo		✓		✓					Scary fish chase; Merlin & Dory; Real aquarium in final scene	N/A	Depends on wait time	
Turtle Talk with Crush	Interactive show featuring Crush from Finding Nemo				✓						N/A	15 Min	
Soarin'	Elevated hang glider simulator featuring famous California landmarks	✓	✓	✓	✓	✓		✓		Ride vehicle lifts off ground; Simulated flight	Lap Belt	7 Min	✓
Living with the Land	Sail through the greenhouses of The Land Pavilion to see nine-pound lily pads and more	✓	✓	✓						Simulated thunder storm	N/A	14 Min	✓
The Circle of Life	Learn about conservation in this film featuring commentary from Timon and Pumbaa of The Lion King				✓						N/A	20 Min	
Journey into the Imagination with Figment	Follow Figment on this whimsical open-house tour of the Imagination Institute	✓	✓	✓	✓					Darkness & simulated train during "sound" portion	N/A	8 Min	
Captain EO	3D interactive film featuring Michael Jackson. Some scenes may be frightening		✓	✓	✓	✓				3D effects; Villains	N/A	15 Min	
Imagin!Works	Interactive play area										N/A	Self Paced	



Showcase Plaza	Description	Scents/ Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Duffy the Disney Bear	Character meet and greet featuring Mickey's world traveling teddy bear										N/A	Depends on wait time	

World Showcase	Description	Scents/ Smells	Flashing Lights	Loud Noises	Periods of Darkness	Bumps	Fast	Lifts off Ground	Wet	Element of Surprise	Type of Restraint	Amt of Time	FASTPASS?
Mexico- Grand Fiesta Tour Starring the Three Caballeros	Slow moving boat ride through the sights of Mexico	✓	✓	✓	✓						N/A	8 Min	
Norway- Maelstrom	Take a mysterious boat ride through Scandinavian seascapes. Travel backwards for portions of the ride. 1 drop	✓	✓		✓	✓			✓	Backward motion & drop; Trolls & Polar Bear	N/A	10 Min	✓
China- Reflections of China	View the places and faces of the world's most populous country in this Circle-Vision 360 film				✓					Sensation of moving during portions of film	N/A	13 Min	
U.S.A.- The American Adventure	Explores the past and future of America through film, music and Audio-Animatronics			✓	✓						N/A	30 Min	
France- Impressions de France	Experience the grandeur and charm of the French countryside through this 180 degree film				✓						N/A	18 Min	
Canada- O Canada!	View the very best Canada has to offer in this Circle-Vision 360 film hosted by comedian Martin Short				✓					Sensation of moving during portions of film	N/A	18 Min	



Accessing Attractions

The Theme Parks offer a wide variety of great rides and shows and Guests with cognitive disabilities have several means of access available to assist in creating magical and memorable experiences.

Rides

To access our attractions, Guests with cognitive disabilities have several options including use of the standard queue, Disney FASTPASS® service, Disney FastPass+, the Disability Access Service Card, and/or additional accommodations based on individual service need. To determine which option or options are best for your party, visit the Guest Relations lobby location near the entrance of any of the four Theme Parks.

Shows

At our shows, we generally have posted performance times that you can learn about by either visiting www.disneyworld.com, downloading the *My Disney Experience* application to your smart phone or tablet, or by picking up a daily Times Guide from the main entrance or Guest Relations. Lines begin forming leading up to the next show time and how much in advance your party should arrive to line up depends on various factors including the number of other Guests visiting on a particular day. Some shows even offer Disney FASTPASS® service or Disney FastPass+. For additional information on how best to experience one of our exciting shows, visit the Guest Relations lobby location near the entrance of any of the four Theme Parks.

Disney FASTPASS® Service

FASTPASS® service is a great tool for all Guests visiting the four Walt Disney World® Resort theme parks including those with cognitive disabilities. FASTPASS is a free service that gives you a reservation in line at selected rides and shows which means you will spend less time waiting in line and more time enjoying all the fun the parks have to offer. A FASTPASS ticket looks like a movie ticket and is printed after you insert your park admission ticket into a kiosk at the ride or show you want to see. The FASTPASS ticket you receive will tell you what time you can come back so you can get on the ride or see the show with a lot less waiting.

Helpful Tip: If your family member with a cognitive disability might have difficulty visiting an attraction to obtain the FASTPASS® tickets to then have to return later to redeem it, consider sending one member of your party to obtain the FASTPASSES for the rest of the group (just make sure they have everyone's park admission ticket).

Disney FastPass+ and My Disney Experience

Visit or download the *My Disney Experience* application, your personal guide to the magic, which offers online and mobile tools that will help you further plan your vacation to the Walt Disney World® Resort. Here, you will soon be able to access upcoming MyMagic+ benefits like Disney FastPass+ service which will let you also reserve access to entertainment, Character Greetings and viewing areas for parades and fireworks.

Disability Access Service

The Disability Access Service Card is designed for Guests who are unable to tolerate extended waits at attractions due to their disability, and the service allows Guests to schedule a return time that is comparable to the current queue wait for the given attraction. Depending on a Guest with a cognitive disability's individual service needs, additional accommodations are available. To learn more about the Disability Access Service Card as well as additional accommodations available based on individual service needs, visit the Guest Relations lobby location near the entrance at any of the four Theme Parks. NOTE: To obtain a Disability Access Service Card, eligible Guests will participate in a registration process that includes having their photo taken.



Need A Break?

There are so many places throughout the Magic Kingdom® Park, Epcot®, Disney's Hollywood Studios®, & Disney's Animal Kingdom® Theme Park that are great for taking a break. There are also areas to relax that are typically a "little less busy" if your family member with a cognitive disability needs some down time. Some examples include:

Magic Kingdom

Main Street, U.S.A.: First Aid; Side Street by Crystal Arts

Adventureland: Swiss Family Treehouse; Corridor to the left of Pirates of the Caribbean

Liberty Square: Behind Ye Olde Christmas Shop

Frontierland: Tom Sawyer Island (NOTE: you must take a raft ride to/from the island and some waiting may be required); Splash Mountain garden area

Fantasyland: Pathway leading from Cinderella's Castle to Fairytale Garden; Pete's Silly Sideshow area; Pathway behind The Barnstormer

Tomorrowland: Near Walt Disney's Carousel of Progress

Table service and quick service restaurant seating areas (during non-peak periods)

Epcot

First Aid (part of Odyssey Center building next to Test Track)

Future World West: Courtyard and restroom area outside Imagination pavilion; Area between Seas entrance and Coral Reef Restaurant

Future World East: Near Ellen's Energy Adventure

World Showcase: Mexico-Outside area to the right of the pavilion near the backstage gate; Germany-Garden area next to Glaskunst; Japan-Garden area; Morocco-Village Corridors; France-To the right of the buildings along the water's edge; International Gateway; United Kingdom-Garden area at back of pavilion (when shows not running at gazebo)

Table service and quick service restaurant seating areas (during non-peak periods)

Disney's Hollywood Studios

Hollywood Boulevard: First Aid

Echo Lake: Walkway surrounding Echo Lake

Animation Courtyard: Near the restrooms to the left of The Magic of Disney Animation attraction

Sunset Boulevard: Courtyard outside The Twilight Zone Tower of Terror™

Streets of America: All areas (NOTE: this area is very congested during the The Osborne Family Spectacle of Dancing Lights event)

Commissary Lane: Outside ABC Commissary

Table service and quick service restaurant seating areas (during non-peak periods)

Disney's Animal Kingdom

Discovery Island®: First Aid (next to Creature Comforts); Discovery Island Trails

Camp Minnie-Mickey: Greeting Trails

Africa: Pangani Forest Exploration Trail

Asia: Maharajah Jungle Trek

DinoLand U.S.A.®: Courtyard of Dinosaur; alcove across from the entrance to "Finding Nemo-The Musical"

Table service and quick service restaurant seating areas (during non-peak periods)

Characters

Would you and your family like to see or even meet Disney Characters from your favorite movies or television shows? Many of our shows, parades, and rides at our theme parks feature Disney Characters as do themed character dining experience in the Theme Parks and Resort Hotels. You can also share a magical moment together and snap a photograph to capture the memories forever at numerous Disney Character meet and greet locations at all the Theme Parks. Disney Characters are also available to sign autographs, so bring an autograph book if your family member with a cognitive disability is a collector. Just bring an autograph book. A listing of character meet and greet locations, as well as other attractions, can be found on 15-32 of this Guide or you can visit www.disneyworld.com as well as Guest Relations for more information about all of our character experiences.



Beyond the Theme Parks

In addition to our four theme parks, the Walt Disney World® Resort offers numerous other experiences including two water parks, the Downtown Disney® Area, Disney's BoardWalk, ESPN Wide World of Sports, and several sports and recreation options.

WATER PARKS

At Disney's Blizzard Beach Water Park, discover frosty fun for the whole family at a one-time ski resort that has melted into a watery wonderland. Zip down the slopes of Mount Gushmore on one of the world's tallest and fastest waterslides or float down the tranquil river and sunbathe on the white-sand beach. Children under 48 inches tall can even splash around in their own water play area with a snow-castle fountain and kid-sized waterslides.

At Disney's Typhoon Lagoon Water Park, you can escape for a storm of fun in the sun! Snorkel with sharks, sting rays and tropical fish in the coral reef. Plunge down rushing rapids, surfboard on the sandy beach and glide down the lazy river on a raft ride. After an epic typhoon hurled surfboards into palm trees and tossed boats like toys, the storm-soaked Mount Mayday became a topsy-turvy oasis of water-filled adventure!

Note that both water parks require separate admission and parking is complimentary.

DOWNTOWN DISNEY® AREA

Restaurants, entertainment and shops line the waterfront at Downtown Disney® Area. Shop in the world's largest Disney store, dine amid life-size dinosaurs, bowl a game at the 30-lane alley, see a world-famous Cirque du Soleil show, ride in a hot air balloon, and more. This district includes Downtown Disney® West Side, Downtown Disney® Marketplace and Downtown Disney® Pleasure Island. Parking and admission to the Downtown Disney® Area are complimentary.

DISNEY'S BOARDWALK

Experience the timeless charm of Disney's BoardWalk, a quarter-mile promenade of dining, shops and nightlife. Stroll along the water's edge, play afternoon midway games and discover evening street performers. Evoking turn-of-the-century boardwalks in such coastal cities as Coney Island and Atlantic City, Disney's BoardWalk is a short stroll to Epcot® and a host ride to Disney's Hollywood Studios®. Parking and admission to Disney's BoardWalk are complimentary.

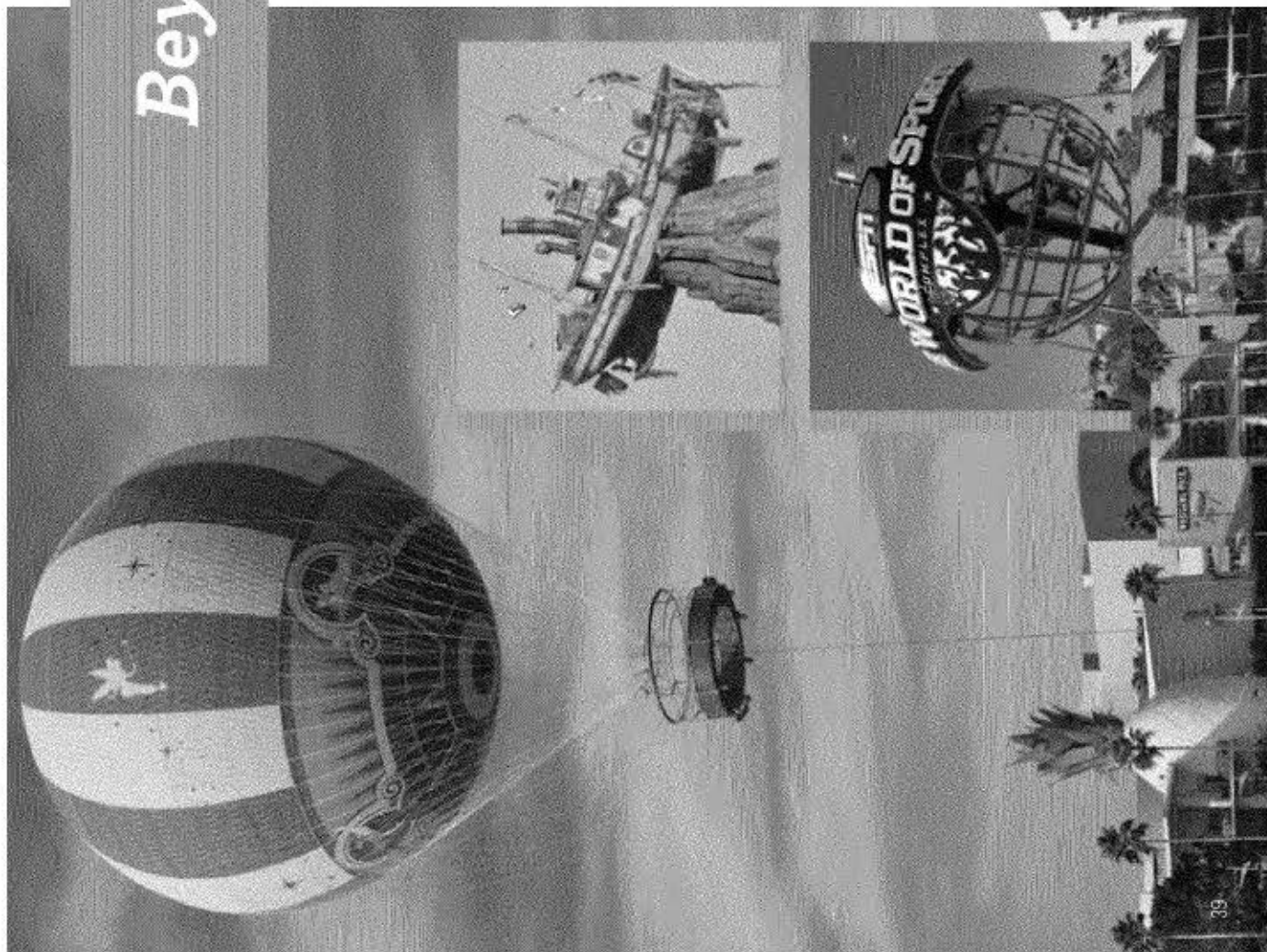
ESPN WIDE WORLD OF SPORTS

Play at the next level at ESPN Wide World of Sports Complex. These 220 acres of professionally run, state-of-the-art facilities host over 60 sports and thousands of events for athletes of all ages and abilities. Train and compete with your team—or catch the excitement as a spectator—in this grand sports setting where classic athletic ideals meet contemporary innovation. Note that ESPN Wide World of Sports requires separate admission and some events have their own ticketing requirements.

SPORTS & RECREATION

Other activities/events available at the Walt Disney World® Resort include archery, croquet, basketball, bike rentals, boat rentals, canoes, kayaks, pedal boats, sailboats, and several types of motorized watercraft, carriage rides, children's activity centers, fishing, fitness centers, golf, golf cart rentals, miniature golf, parasailing, pony rides, resort pools, resort-specific activities, scuba diving, surfing, tennis, tubing, volleyball, and wakeboarding. Note that some activities/events are only available to guests staying at select Walt Disney World® Resort hotels and there may be an additional cost to participate.

For additional information about all the Walt Disney World® Resort has to offer, visit our website at www.disneyworld.com or call (407) 939-5277.





We hope this Guide has provided helpful information in planning a visit for you and your family member with a cognitive disability to the most magical place on earth- the *Walt Disney World*® Resort. If you have any questions that were not answered in this Guide, please visit our website at www.disneyworld.com or call (407) 939-5277.

Exhibit 2

3. I joined Disney in 1971 as an Industrial Engineer and was promoted to Manager of the Industrial Engineering Department in 1973. In 1976, I joined the project development team for Epcot and was responsible for developing the original design criteria for the park, which quantified the required program and capacity requirements for all public facilities and all other support facilities within the park. I later was promoted to the position of Director of Administration/Planning for Walt Disney Imagineering. When Epcot opened in the early 1980s, I assumed the role of General Manager of Epcot.

4. In 1985, I was promoted to Director of Project Development for the Disney-MGM Studios. In that role, I was the lead owner/operating executive responsible for providing all project design criteria and operational input to the creative design team. In 1989, I was promoted to Vice President of Disney-MGM Studios responsible for the overall operation of the Park. In 1994, I was promoted to Executive Vice President of Theme Parks and oversaw the operation of the Magic Kingdom, Epcot, and Disney-MGM theme parks. I later assumed the role of Executive VP of Walt Disney World Operations, which included responsibility for all of the theme parks and all resort/hotel operations at Walt Disney World, or WDW.

5. In 1998, I was promoted to Executive VP of Operations Planning and Development for Walt Disney Parks and Resorts. In this role, I was responsible for integrating innovative theme park design with operational best practices for the Company's Theme Parks and Resorts throughout the world. During this time, I invented Disney's FastPass system and was instrumental in the design and implementation of the system throughout all Disney parks worldwide.

II. The Study of Optimizing the Operation of Theme Park Attractions

6. As an Industrial Engineer (IE) and Manager of the Industrial Engineering department, I pioneered the development of the process which later became known as

“Guestology.” Guestology at the time was defined as . . . *“the scientific study of the behaviors, needs, and expectations of people in a theme park environment, and the application of this knowledge to optimize the operation of existing attractions & facilities and the design efficiency of future theme parks.”* Over the years the term Guestology evolved to cover much broader functions, but it was always based on using the most sophisticated technical and quantitative tools to study all aspects of the guests experience and then to use these tools and information to refine, improve and optimize all aspects of the park operation.

7. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

8. Therefore, there was always a very strong value proposition and motivation on everyone’s part at Disney to do whatever was reasonably possibly to reduce wait times. In addition, Disney also pioneered the development of themed queue lines and entertainment in the lines wherever possible.

III. Inventing the FastPass System and FastPass+ Today

9. Despite these various attempts and strategies to reduce wait times over the years, wait time and its impact on guest satisfaction remained a top priority, and led in the late 1990s to the development of the FastPass system. In developing FastPass, I accepted the fact that it is impossible to totally eliminate wait times. [REDACTED]

[REDACTED]

[REDACTED]. With the availability of new computer technology, the concept of a “Virtual Queue” was conceived.

10. The FastPass system eliminates the physical standing in line by establishing a “Virtual Queue” which essentially saves the guest’s place in line and then (through an algorithm) projects when your saved place will move to the front of the line and be ready to enter the attraction. This is accomplished with the issuance of a ticket with an attraction return time on it, which would have been approximately the same time the guest would have entered the attraction if they had stood in line the whole time. Therefore, instead of standing in a physical line the guests were now able to spend that previously unproductive time going to other attractions, entertainment venues, shopping or dining.

11. [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

12. When FastPass was first implemented, a guest could only get one Fast Pass at a time and only when they had redeemed that entitlement could they obtain another Fast Pass time.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED] Therefore, guests entering the park after

12:00 would not have access to the FastPass System and would have to wait in the standby line at all attractions.

13. Implementation of these restrictions was necessary in order to provide everyone equal opportunity and access to the FastPass system throughout the day. In addition to these limitations, on some of the most popular attractions, access to [REDACTED]

[REDACTED] This also ensured that all guests at the end of the day would still have the opportunity to visit the attraction through the standby line if they were unable to obtain FastPass.

14. Over the years, Disney has continued to expand and make improvements to FastPass. Today, the FastPass+ system at WDW allows guests to reserve, on a first come first serve basis, up to three FastPass times for different attractions each day. They can do this online up to 60 days in advance of their visit. For example, one attraction might be at 10 am, one at 1:30 pm and the third at 4 pm. [REDACTED]

15. In addition to the three FastPass+ times guests can reserve in advance of their visit, once those three entitlements have been redeemed, additional FastPasses can be requested if available (one at a time) and that works the same way the original FastPass system worked.

IV. The Disability Access Service

16. The principle behind the Disability Access Service or DAS is similar to the FastPass system, but it is not limited in some of the ways FastPass is. DAS provides an entitlement to persons with cognitive disabilities, such as autism, who state they cannot wait in a traditional queue environment. I am aware of the fact that Disney adapted DAS because the

prior means of accommodating guests with cognitive disabilities, which was called the Guest Assistance Card or GAC, was subject to abuse by guests who claimed they could not wait in a traditional queue environment, even though they may not have had a disability. A guest with a GAC was able to go to any attraction and board through the “backdoor” with little or no wait, or through the shorter FastPass line, and never had to reserve a time in advance. It was, in effect, like having your own premium pass that could be used without limitation at any attraction at WDW. The GAC privilege was also extended to everyone in the same party of the person with the disability.

17. There are several differences between DAS and FastPass, although the principle is similar. A DAS card can be obtained at the Guest Relations office in each park at WDW. When DAS was begun in October of 2013, it was a physical card that was filled out and issued to the guest requesting it. (Today it is loaded into the guest’s electronic ticket or Magic Band.) With a DAS card, the guest or anyone in the guest’s party can request a return time at an attraction which is 10 minutes less than the posted wait time for that attraction. DAS entitlements never run out for the day and can always be requested.

18. DAS can also be used on any attraction with a wait time of 10 minutes or less. Because 10 minutes is always subtracted from the posted wait time, on rides with a wait time of 10 minutes or less, the DAS guest and his or her party can bypass the standby line altogether, without having to receive a return time. This is a significant benefit, because the majority of the attractions in the four parks usually have wait times of 10 minutes or less. Thus anyone with a DAS card, including everyone in that person’s party, can go on any of these rides with no wait at all; they essentially are waved in.

19. Under the DAS system, once the return time arrives and the guest redeems the DAS entitlement, he or she can then obtain another return time for the same attraction, or for any other attraction. In addition to the ability to use the DAS card repeatedly throughout the day (and every other day of the guest's visit), the DAS guest can take advantage of the three FastPass+ entitlements discussed above and often one additional entitlement. [REDACTED]

[REDACTED]

[REDACTED] The holder of this pass may use it to enter the shorter FastPass line at any attraction in any of the four theme parks at WDW at any time of the day.

20. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] even if they were the most popular attractions which may have stand-by wait times on busy days of 1-2 hours each.

V. Guest Relations Wait Times

21. I have reviewed and discussed with the IE team at Walt Disney World a recent study that confirms that wait times for obtaining a DAS card are minimal. This study, which is summarized in Table 2 in Dr. Siskin's Report, measured wait times and transaction times at Magic Kingdom and Epcot in the queue used to request a DAS card. These observations were recorded at Magic Kingdom on July 16 and July 20, 2015, and at Epcot on July 17 and July 21, 2015. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

VI. The Success and Popularity of DAS

22. Despite the fact that a small percentage of DAS users have complained that it is not as good as GAC, overall DAS has been extremely popular, and presumably many if not most of the individuals who have received DAS cards are guests with cognitive disabilities, because they are the individuals for whom this accommodation was primarily intended. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] See Exhibit 1, attached hereto.

23. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]. See Table 1 in Dr. Siskin's Report. These figures are powerful evidence in my opinion that DAS is working for the persons with cognitive disabilities for whom it was principally designed.

A. Lower Wait Times

24. There are many reasons in my opinion why DAS has been extremely popular among persons with cognitive disabilities, and this is obvious from several studies Disney has conducted. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]. These types of differences are apparent for many other Magic Kingdom attractions. *See* Exhibit 2, attached hereto.

25. In short, having a DAS card provides a guest with faster access to the premium or most popular attractions than what is experienced by guests without DAS, who must frequently wait in long queues. Instead of being stuck in line, a DAS guest and his party have nearly unlimited opportunities to experience other things during the time they have between obtaining a return time and redeeming that entitlement. For example, they can watch a parade, search for Disney characters, enjoy looking at castles and other landmarks, shop in one of the many stores, eat lunch, and do many other things. If they just want to go on more rides, however, they can do that as well.

26. This opportunity to gain immediate access to short-wait attractions is unique to the DAS card. This can be done all day long, with no limitation, and it perfectly complements the “free time” which all DAS cardholders have prior to each return time, when almost all other guests who want to experience the same attraction are stuck in the standby line. This opportunity is also available in each of the four parks at Walt Disney World. Today, Disney also has a smartphone app that shows on a map where the closest attractions are and what the wait time is at each attraction, making it extremely easy for DAS guests to use the time they have to experience other nearby attractions.

B. Experiencing More Attractions

27. One of the biggest benefits a DAS cardholder has is the ability, if he or she so desires, to experience significantly more rides (including premium rides) in a day than guests without DAS can experience. Both DAS and non-DAS guests are entitled to three FastPass+ return times which can be scheduled in advance, as described above. But that is the only type of quick-entry passes that most guests receive. Except when they redeem a FastPass+ entitlement, most guests have to wait in the standby line for every attraction which has a wait time, and most of the premiere rides have wait times. DAS recipients, however, have two additional tools for avoiding long lines and experiencing more attractions.

28. First, they have the DAS card itself which they can use, as described, to gain access to both long-wait and short-wait attractions, and this can be done simultaneously.

Second, [REDACTED] which I discussed above, and these can be used to obtain near-immediate access to any attraction in any theme park. There is also no time limit on these types of entitlements as long as they are used the same day.

29. The combination of DAS, FastPass+ and re-admits allows a party which is so inclined to experience a very high number of attractions, including premium attractions, in a single day -- far more than most guests without DAS could experience. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

30. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

31. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

VII. Plaintiffs' Requested Relief Constitutes a Fundamental Alteration

32. What plaintiffs are seeking here is in essence a request that Disney return to the GAC system. This would be a dangerous path and would, in my opinion, fundamentally alter the operation of Walt Disney World. The way to analyze this issue is rooted in the science of studying the relationship between attraction capacity and wait times. Guest wait time is a

function of how many guests are standing in line and the actual processing capacity of the attraction at the time the guests are in line. [REDACTED]

[REDACTED] Because demand (number of guests in line) is constant at any given point in time, then any slight change in the attraction capacity has an immediate impact on the resulting wait time.

A. Incremental Analysis Theory

33. With the implementation of the FastPass system, a specific percentage of the available attraction capacity is assigned to FastPass users. The remaining attraction capacity is set aside for standby guests. Therefore, when DAS guests use their DAS passes, re-admission passes and assigned FP+ tickets, this reduces the total amount of capacity that is available for the guests waiting in the standby line, which in turn increases the wait time for the standby line. [REDACTED]

[REDACTED] This demonstrates that any excessive use of non-standard entitlements such as re-ads or GAC abuses can have an immediate and significant impact on the wait time and overall guest experience for all regular non-DAS guests in the park.

B. GAC Easter Study

34. This principle was played out when GAC was in effect and was studied by the company. In April 2013, the Industrial Engineering (IE) team conducted a study to measure the

volume of guests using GAC at select WDW attractions as compared to the percentage of total ridership (hereinafter referred to as the “GAC Easter Study”). [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

35. At the time, Disney estimated that approximately [REDACTED] of guests at WDW were issued a GAC. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

36. In short, [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] To me, this is like turning civil rights or disability rights on its head.

C. July 2015 Incremental Analysis

37. If the plaintiffs who have sued Disney were to prevail on their request for relief, which is as I understand it to return to the unfettered, immediate access to all rides and

attractions that GAC offered, it would in my opinion have the same impact as was seen in the GAC Easter Study. [REDACTED]

[REDACTED]

38. [REDACTED]

[REDACTED]

Exhibit 4, attached hereto.

39. [REDACTED]

[REDACTED]

VIII. Conclusions

40. Based on everything I have reviewed and discussed with the industrial engineers at Disney about DAS and based on many years of working in this area, it is my conclusion that DAS provides *faster* access and, if the guest desires, *more* access to more attractions than what a guest at Walt Disney World can experience without DAS.

41. It is my opinion, to a reasonable degree of scientific certainty, that DAS not only reasonably accommodates and provides equal access to guests with disabilities, for whom it may be difficult to wait in a traditional queue, but that it also provides *more* than equal access to such guests overall because they can experience the most popular attractions faster and, if they desire, in greater number than what [REDACTED] of guests at Walt Disney World can do without DAS. Moreover, DAS guests are able to experience these attractions with essentially little or no time waiting in a physical line.

42. It is also my opinion, to a reasonable degree of scientific certainty, that if Disney were required to provide unlimited “backdoor” access to all rides, with no return time that approximates the posted wait time, and if that type of access could be obtained by any guest who simply states that he or she is unable to wait in a traditional queue, significant abuse would result -- as previously documented under the GAC system. It is my opinion, to a reasonable degree of scientific certainty, [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

43. Because of the adverse impact of requiring Disney, in essence, to return to the GAC system, it is my opinion, to a reasonable degree of scientific certainty, that such a requirement would constitute a fundamental alteration of the operation of Walt Disney World and would adversely impact the company and the vast majority of its guests, who would have to endure longer stand-by wait times on the most popular attractions.

January 19, 2016

/s/ Bruce Laval

Bruce Laval

EXHIBIT 1

DAS Usage by Month - Starting 10/9/2013

Site	Month	Year	Total Issued
Walt Disney World - FL	10	2013	
Walt Disney World - FL	11	2013	
Walt Disney World - FL	12	2013	
Walt Disney World - FL	1	2014	
Walt Disney World - FL	2	2014	
Walt Disney World - FL	3	2014	
Walt Disney World - FL	4	2014	
Walt Disney World - FL	5	2014	
Walt Disney World - FL	6	2014	
Walt Disney World - FL	7	2014	
Walt Disney World - FL	8	2014	
Walt Disney World - FL	9	2014	
Walt Disney World - FL	10	2014	
Walt Disney World - FL	11	2014	
Walt Disney World - FL	12	2014	
Walt Disney World - FL	1	2015	
Walt Disney World - FL	2	2015	
Walt Disney World - FL	3	2015	
Walt Disney World - FL	4	2015	

Site	Month	Year	Total Issued
Disneyland Resort - CA	10	2013	
Disneyland Resort - CA	11	2013	
Disneyland Resort - CA	12	2013	
Disneyland Resort - CA	1	2014	
Disneyland Resort - CA	2	2014	
Disneyland Resort - CA	3	2014	
Disneyland Resort - CA	4	2014	
Disneyland Resort - CA	5	2014	
Disneyland Resort - CA	6	2014	
Disneyland Resort - CA	7	2014	
Disneyland Resort - CA	8	2014	
Disneyland Resort - CA	9	2014	
Disneyland Resort - CA	10	2014	
Disneyland Resort - CA	11	2014	
Disneyland Resort - CA	11	2014	
Disneyland Resort - CA	12	2014	
Disneyland Resort - CA	1	2015	
Disneyland Resort - CA	2	2015	
Disneyland Resort - CA	3	2015	
Disneyland Resort - CA	4	2015	

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EXHIBIT 2

MK Peak Period Data¹

Park	Attraction	FY	Avg Peak Period ² Standby Wait Time (minutes) ^{3,4,5}	Avg Peak Period ² FP Wait Time (minutes) ^{3,4,5}
MK	Backstage Magic With Mickey Mouse (Town Square)	2014		
MK	Big Thunder Mountain Railroad	2014		
MK	Buzz Lightyear's Space Ranger Spin	2014		
MK	Cinderella	2014		
MK	Rapunzel	2014		
MK	Dumbo the Flying Elephant (Storybook Circus)	2014		
MK	Enchanted Tales with Belle	2014		
MK	Jungle Cruise	2014		
MK	Tinkerbell Meet and Greet	2014		
MK	Peter Pan's Flight	2014		
MK	Seven Dwarfs Mine Train	2014		
MK	Space Mountain	2014		
MK	Splash Mountain	2014		
MK	The Barnstormer at Goofy's Wiseacre Farm	2014		
MK	The Many Adventures of Winnie the Pooh	2014		
MK	Under the Sea - Journey of The Little Mermaid	2014		

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EXHIBIT 3

July 2015 DAS Audit Study

	Attendance	Total Attrs	DAS Attr	Re-Add Attrs	Stand-By	FP+	Total WT in Queue	Avg WT/Experience
MK - 7/27/15	DAS							
	Non DAS							
MK - 7/28/15	DAS							
	Non DAS							
MK - 7/29/15	DAS							
	Non DAS							



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EXHIBIT 4

July 2015 Incremental Analysis

Attraction	Current Standby Wait (minutes)
Soarin	
Seven Dwarfs Mine Train	
Pan	
Meet Frozen Princesses	
Mania	

Resulting Wait Time

Attraction
Soarin
Seven Dwarfs Mine Train
Pan
Meet Frozen Princesses
Mania

Wait Time Δ in minutes

Attraction
Soarin
Seven Dwarfs Mine Train
Pan
Meet Frozen Princesses
Mania

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CERTIFICATE OF SERVICE

I hereby certify that on this 19st day of January, 2016, a copy of the foregoing was electronically served on:

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Exhibit 3

Greg Hale
April 28, 2015

UNITED STATES DISTRICT COURT FOR THE
MIDDLE DISTRICT OF FLORIDA

CASE NO.: 6:14-cv-1544-Orl-22GJK

A.L., by and through D.L., as Next
Friend, Parent and Natural Guardian;
D.L., Individually,
Plaintiff,

vs.

WALT DISNEY PARKS AND RESORTS
US, INC.

Defendant.

* * * * *

DEPOSITION OF: GREG HALE

DATE TAKEN: April 28, 2015

TIME: 9:49 a.m. - 12:35 p.m.

PLACE: 1375 East Buena Vista Drive
4th Floor North
Lake Buena Vista, Florida 32830

REPORTED BY: SANDRA D. BROWN, FPR,
Court Reporter and Notary
Public

Stratos Legal Services
800-971-1127

CONFIDENTIAL

Greg Hale
April 28, 2015

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1 the concern that more time ought to be used to
2 developing the DAS before it's implemented?

3 A Not specifically, no.

4 Q Was it rolled out at Disneyland first?

5 A I don't recall. I don't remember the
6 phasing of it.

7 Q Was it beta tested anywhere first?

8 A I don't recall.

9 Q Did the Autism Society of Los Angeles
10 actually make any suggestions about the DAS?

11 A Again, it was Autism Speaks, I believe, Los
12 Angeles chapter.

13 Q Yes. That is what you said. I'm sorry.

14 A Mark Jones was working with them, so they
15 may have.

16 Q You don't know?

17 A Not specifically on DAS. We were already
18 working with them on a cognitive guide with guests
19 with disabilities, and they were providing lots of
20 input on that well before we even rolled out the DAS
21 card.

22 Q Was the cognitive guide developed--- strike
23 that.

24 The cognitive guide was developed before the
25 DAS was rolled out?

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1 **disability?**

2 MR. SCANLON: He just said no.

3 THE WITNESS: Again, I'm not a lawyer, but
4 the accommodation of the DAS card is the
5 accommodation for someone who cannot wait in line
6 for extended periods. And our cast members can
7 also grant additional things to make guests
8 happy, such as FastPasses. And those
9 transactions are discretionary and require, I
10 believe, to be entered into the magic file.

11 BY MR. DOGALI:

12 **Q For this purpose, is there a difference**
13 **between a FastPass and a re-admit?**

14 MR. SCANLON: For what purpose?

15 MR. DOGALI: For the purposes of Exhibit 3.

16 MR. SCANLON: Objection to the question,
17 vague.

18 THE WITNESS: Yes. There is -- the FastPass
19 system is available to everyone and provides all
20 the guests the ability to make appointments and
21 have their place held in line and not wait in
22 line. That's available to all guests.

23 So the FastPass system is there, and we did
24 it so that guests with disabilities, guests --
25 all guests can make use of it from the beginning.

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1 A Because it, again, we've got all of the
2 ability for our guests to make use of the FastPass
3 system and make appointments to come back to rides at
4 a predetermined time.

5 And then the DAS card gives them the
6 additional ability not to have to wait in the standby
7 line and also come back with no wait and experience
8 other rides and attractions while the other guests
9 don't have that advantage. They are having to wait in
10 the standby line.

11 Q Now, the FastPass that you said you invented
12 that applies to everybody, if you come into Disney and
13 you want a ride and you go and get a FastPass, that
14 could be -- if it's a popular ride, that could be 2 or
15 3 p.m. in the afternoon, correct?

16 A Yes, or into the evening even.

17 Q But if you get the FastPass concept that was
18 put into DAS, if that person wants to go on that ride,
19 they would generally get it at what time compared to
20 the person who may have to wait into the afternoon?

21 A So I can show you. We have realtime -- an
22 app is available for all guests that tells them the
23 wait times for the attractions, and they're able to --
24 the standby line may be an hour, 50 minutes. Not into
25 the evening.

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1 line is not able to experience.

2 And then come back and get on the ride in 50
3 minutes while all other guests are either waiting in
4 line for 60 minutes or waiting for a much later time
5 to return.

6 Q So you're saying that if two people came at
7 the same time, a person who came and stood in the
8 normal line, and you have that indicated here with a
9 little people, right?

10 A Yes.

11 Q And they have to wait, in your case, 60
12 minutes and they can't go anywhere, right?

13 A Correct.

14 Q And the person with the DAS who gets a card
15 at the same time that the other people come and start
16 in this line, they're given a return time of 50
17 minutes later, and they can go to any of these other
18 opportunities that you show with the other circles,
19 correct?

20 A Correct. And if a ride has 15 minutes or
21 less wait time, the person with a DAS card is allowed
22 to go right in because we deduct ten minutes from the
23 wait giving them, again, the benefit of advantage.
24 And if it's five or ten minutes, they would actually
25 go right in these two attractions. And they can see

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1 two other attractions with no wait, as well as come
2 back to the original attraction if they wanted.

3 Q Okay. And they never have to wait in the
4 line --

5 A Correct.

6 Q -- which is obviously one of the things that
7 people with these disabilities find it difficult to
8 do, right?

9 A Correct.

10 Q Waiting in a long line in a traditional cue,
11 correct?

12 A Correct.

13 Q You mentioned an app. Is there an app that
14 is available to anyone that would have a DAS card that
15 if they're in this place waiting for Space Mountain,
16 and they have a 50-minute return time, or any other
17 attraction that will show them what's nearby and what
18 the wait time is?

19 A Yes.

20 Q Can you show us what that looks like?

21 A So the app --

22 Q And, Mr. Dogali, if you can come look at
23 this while he's testifying.

24 A The app lets you pick your park, like I was
25 just showing the Magic Kingdom. And it immediately

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1 guests, and the one experience that was a surprise
2 were the two moms in the presentation I was giving.
3 Because I was going there, as I have before -- met
4 with them to tell them about some of the things we
5 offer for children, and we offer -- that they need to
6 be aware of. Like, we have a wild about safety
7 program that does videos and trading pins for kids
8 about safety.

9 And so we were giving an update on that
10 program. And since we had rolled out DAS, and we knew
11 they were getting questions and things, then we -- I
12 was giving a presentation about how that process
13 worked.

14 **Q Okay. Is there a system called FastPass**
15 **Plus right now?**

16 A Yes. That is the -- originally, you had to
17 go from one attraction at a time, to use one FastPass
18 up before you could get another one. This is all
19 guests I'm talking about. Now all guests can go ahead
20 and reserve three attractions at a park. And then
21 once they've used those three up, continue getting one
22 attraction at a time at other attractions.

23 **Q You have to use the three up first before**
24 **you can get the others?**

25 A Yes. But those three get their times set

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1 before you arrive at the park. You can do that in
2 advance of your visit.

3 Q Let me ask you: Currently, a DAS holder
4 wants to come to the park on Monday morning. So do
5 they get these three FastPass Plus times?

6 A Yes.

7 Q So there's three times during the day where
8 they can get in rides of their choice at a time that
9 they know before they come they are going to have?

10 A Yes.

11 Q In addition to that, does a DAS card holder
12 also, are they able to get a return time under the
13 DAS -- under the normal DAS system?

14 A Yes.

15 Q They can do that one at a time?

16 A Correct.

17 Q They get one ride, and once they've come and
18 used the return time, then they can get another one
19 and so forth throughout the day?

20 A And in addition to that, they can go through
21 the standby cue of any ride that has no wait and ride
22 those rides, as well.

23 Q Right. Where there's lower wait times?

24 A Without using up the DAS card one at a time
25 or the FastPasses. So those are -- they just walk in.

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1 **Q** In addition to those three options, if they
2 are, as you put it, a guest services tool, if someone
3 happens to give them [REDACTED] re-admits,
4 that would be in addition to all of the options you
5 just listed?

6 **A** Correct. So then if there's some
7 circumstance where that doesn't make the guest happy
8 for whatever reason, our cast members are allowed to
9 give the FastPass re-adds that are on top of that. So
10 that when they walk up to an attraction that does have
11 a standby cue, they don't have to leave and come back
12 with the DAS card. They can go right in.

13 **Q** Right. And you were asked a question by
14 Mr. Dogali about FastPasses or re-admits whether that
15 was part of the DAS accommodation. Can you explain,
16 again, clarify what your testimony is regarding the
17 DAS accommodation and the readmits --

18 **A** Sure. That process existed before DAS.
19 That is something that our cast members have utilized
20 for various reasons at guest relations and at the
21 attractions, such as a ride going down that a family
22 had come just to ride that one ride or different
23 reasons.

24 So that's a tool that existed for guest
25 service prior to DAS, and is independent of the actual

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1 **Q Who is active in CastABLE who is himself or**
2 **herself autistic?**

3 MR. SCANLON: In what?

4 MR. DOGALI: CastABLE.

5 THE WITNESS: At the moment, I don't know.

6 We -- I know we've had family members of
7 individuals, but we don't -- at the moment, I
8 don't know.

9 BY MR. DOGALI:

10 **Q Who's active in CastABLE who is the parent**
11 **or close relative of someone who is autistic?**

12 A At the moment, I don't know. The membership
13 varies year to year.

14 **Q Who is the employee in your group whose**
15 **child is autistic?**

16 A [REDACTED].

17 **Q Okay. Can you identify any other Disney**
18 **employees who have children who are autistic?**

19 MR. SCANLON: Out of the 100,000?

20 THE WITNESS: None come to mind at the
21 moment.

22 BY MR. DOGALI:

23 **Q Your sketch there indicated that the DAS**
24 **holder has immediate access to a ride with a 15-minute**
25 **wait or less, correct?**

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1 A Ten minutes is deducted from the time. So,
2 typically, if the wait is less than 15 minutes, they
3 are allowed right in.

4 **Q What's the actual published policy? Is it**
5 **15 minutes?**

6 A No, I believe it's ten, and a ten-minute
7 deduction off of the wait time.

8 **Q Is there a published policy for the amount**
9 **of wait time which will permit a DAS holder to go**
10 **immediately onto the ride without waiting at all or**
11 **coming back?**

12 A I don't know at the moment. At one time, I
13 think we rounded, you know, if it was between ten and
14 15, it was -- might have been 15 at one time.

15 **Q Is the published policy today the 15 minutes**
16 **you just put on your drawing?**

17 A I don't know.

18 **Q Is it your intention that adult autistic**
19 **guests can navigate the park alone using My Disney**
20 **Experience?**

21 A I'm sorry. I don't understand the question.

22 **Q Do you understand that adult autistic guests**
23 **come to the park without companions?**

24 A I would assume so.

25 **Q Is it your intention that they can navigate**

Exhibit 4

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Page 1

1 UNITED STATES DISTRICT COURT FOR THE
2 MIDDLE DISTRICT OF FLORIDA
3 ORLANDO DIVISION

4 A.L. by and through D.L.,
5 as Next Friend, Parent and
6 Natural Guardian, and
7 D.L., Individually,

8 Plaintiffs,

Case: 6:14-cv-1544-Orl-22GJK

9 v.

10 WALT DISNEY PARKS AND
11 RESORTS US, INC.,

12 Defendant.
13 _____/

14 ***HIGHLY CONFIDENTIAL***

15 DEPOSITION OF BRUCE LAVAL

16 (Taken by Plaintiffs)

17 Brevard, North Carolina

18 Friday, September 18, 2015

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24 Reported by Marianne S. Aguirre
25 Verbatim Court Reporter, Notary Public
Transcript produced by computer-aided transcription

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This is the DEPOSITION of MR. BRUCE LAVAL, a
witness called on behalf of Plaintiffs, being taken
before Marianne S. Aguirre, Verbatim Reporter and
Notary Public, at Neumann Law Firm, 9 Park Place West,
Suite 102, Brevard, North Carolina, on the 18th day of
September 2015 beginning at 9:03 A.M.

1 developing new theme parks, a second theme park in
2 Disneyland, a second theme park in Paris, a second
3 theme park in Tokyo and were opening a new theme park
4 in Hong Kong. So I became -- just like what I did
5 with the Disney-MGM Studios and Epcot, I became the
6 operating executive responsible for working with the
7 imagineers, the creative team in terms of providing
8 input in terms of the design and development of that
9 from an operating perspective.

10 Q. At that time in approximately 1998 was there
11 a concern at Disney regarding the length of lines and
12 wait times experienced by guests at the theme parks?

13 A. In what year?

14 Q. About that time of 1998.

15 A. I would say from 1971 through 1998 and
16 beyond wait times is always one of the number one
17 priorities of Disney always. It was a fundamental
18 principle to ensure that we need to do whatever we can
19 do to minimize wait times.

20 Q. And why was that important?

21 A. [REDACTED]
22 [REDACTED]
23 [REDACTED]
24 [REDACTED]
25 [REDACTED]

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1

[REDACTED]

2

[REDACTED]

3

[REDACTED]

4

[REDACTED]

5

[REDACTED]

6

Q. What is the -- [REDACTED]

7

[REDACTED]

8

[REDACTED]

9

A. Yes. You know, [REDACTED]

10

[REDACTED]

11

[REDACTED]

12

[REDACTED]

13

[REDACTED]

14

[REDACTED]

15

[REDACTED]

16

[REDACTED]

17

[REDACTED]

18

[REDACTED]

19

[REDACTED]

20

[REDACTED]

21

[REDACTED]

22

[REDACTED]

23

[REDACTED]

24

[REDACTED]

25

Q. In about that time in 1998 were you involved

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1 with or did you create something that was -- became
2 known as FastPass?

3 A. Yes.

4 Q. And can you describe the process that you
5 went through and how you created FastPass?

6 A. It was quite a long process and began -- in
7 this new role I was responsible for integrated
8 innovative theme park best practices throughout the
9 company and the president at that time really
10 challenged me to, you know, we need to continue to do
11 things to eliminate wait time. And also at that same
12 time we had new technologies, computer technology.
13 And I actually kind of was on a ski trip and it kind
14 of hit me, you know, I had the light bulb go off and I
15 was in the standby line where they fill in, you know,
16 a chair lift goes off and there's two people you kind
17 of fill in, put in the standby line. And so I said,
18 well, geez, you know, [REDACTED]

19 [REDACTED]

20 [REDACTED]

21 [REDACTED]

22 And for example, if you walk up to the
23 attraction and there's this 60-minute wait, normally
24 you'd have to stand in line for 60 minutes. So I said
25 well, geez, [REDACTED]

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And so the concept is you're still waiting the same amount of time as you normally would. The difference is instead of physically standing in line the computer's saving your space, you can go on, see another attraction, do whatever you want to and you come back at the same time that you normally would have been ready to board that attraction if you stood in line. So that's what the concept of a virtual queue is.

20

21

Q. And what benefits, if any, does the virtual queue provide the customer?

22

23

24

25

A. Oh, tremendous. And this was all documented in the research we did when we were justifying the system. First of all, it greatly reduced the amount of time that you had to stand in line because instead

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1 prepared this data that's in --

2 A. No.

3 Q. Okay. Thank you. What's your understanding
4 of how the DAS system works?

5 A. A guest goes up to guest relations,
6 identifies himself and they go through a process to
7 validate that and then they -- used to be they gave
8 them a physical card, but now that have it embedded in
9 either their ticket or their magic band that
10 identifies them as a guest member and then they can
11 take -- they have access to FastPass, the FastPass
12 Plus system. So they're given three reserve times
13 that they can have that can get them on the FastPass
14 line on any three attractions they choose plus they
15 can use that card on any attraction outside of the
16 three FastPass ones they're already given. They can
17 walk up to the attraction, identify themselves, show
18 them their card which can be embedded in their ticket
19 or their wrist band and they'll look at the wait time
20 and if the standby wait time is 60 minute, they will
21 give them a return time. They can come back in 50
22 minutes. They get a ten-minute benefit and then they
23 come back and go out and see other attractions that
24 have no wait time. They can watch the parade. They
25 can do what -- watch some character shows and they

1 Plaintiff's Exhibit Number 5, did you conduct any
2 independent calculations to verify the accuracy of the
3 underlying assumptions used?

4 **A. I reviewed it to make sure I understood it**
5 **and the methodology in terms of how those numbers were**
6 **calculated, yes, but that's -- that's what I did.**

7 Q. Well, for example, the -- strike that.

8 I'm going to go next to --

9 **A. Are we switching to another exhibit?**

10 Q. Yes, we are.

11 **A. Can I take a restroom break?**

12 Q. Yes, let's just take an overall break.

13 (RECESS TAKEN FROM 11:08 A.M. TO 11:14 A.M.)

14 BY MR. PARMER:

15 Q. Mr. Laval, I'm going to refer you now back
16 to Plaintiff's Exhibit Number 2, Incremental Re-Ad and
17 Daily DAS Users as a Percent of Attendance. Did you
18 decide the criteria for the assumptions and data in
19 Plaintiff's Exhibit Number 2 or is that decided by the
20 IEs at Disney?

21 **A. We discussed it. I wouldn't say it was at**
22 **my sole discretion, but we discussed it.**

23 Q. And can you relate what specifically you
24 discussed about the criteria or assumption going in to
25 Plaintiff's Exhibit Number 2?

1 A. Well, it's really -- these two go together.
2 It's kind of hard to separate this. I thought this
3 was part of Exhibit 6. But what we were trying to
4 identify is what impact additional usage such as re-
5 ads would have. [REDACTED]

6 [REDACTED]
7 [REDACTED]
8 [REDACTED]
9 [REDACTED]
10 [REDACTED]
11 [REDACTED].

12 Q. And did you conduct your own calculations of
13 the underlying data that resulted in the figures on
14 Plaintiff's Exhibit Number 2 or did you rely on the
15 engineers at Disney?

16 MR. SCANLON: Objection to form.

17 THE WITNESS: I went through these
18 examples and after seeing them, again, we had
19 talked in methodology and we all understood how
20 it would be put together and I did take and go
21 through the calculations on these to make sure
22 that they're correct, yes.

23 BY MR. PARMER:

24 Q. And that's the mathematical calculations of
25 the data that's on the face of Exhibit Number 2?

1 **A. Yes. It's taking this data and then you use**
2 **that data to come up with these figures here in terms**
3 **of the wait times. So for example, it went from [REDACTED]**
4 **[REDACTED].**

5 Q. But you didn't compile the underlying data
6 used to arrive at the figures on Plaintiff's Exhibit
7 Number 2. You relied on the engineers at Disney?

8 **A. To put it together with the methodology that**
9 **we had discussed and I agreed with and then I, after**
10 **seeing this, I went through my own calculations to**
11 **validate that this methodology that's represented here**
12 **does represent the correct methodology.**

13 Q. And what calculations are those?

14 **A. You want me to go through it with you?**

15 Q. We don't have to do the actual calculation,
16 but you can just tell me what calculation.

17 **A. This is the existing [REDACTED] wait time**
18 **that you start with. You want to be able to determine**
19 **what the new wait time is.**

20 Q. Okay. Are you talking about Mania?

21 **A. Yeah, do that as an example. I mean, you**
22 **can do it with any of them with the same methodology.**

23 Q. So we're talking about page 1 of Plaintiff's
24 Exhibit Number 2, Mania has current standby wait
25 minutes, [REDACTED]. And that's an assumption that was

1 provided by -- the [REDACTED] current standby wait time
2 would be --

3 A. Was the assumption that was what documented
4 as what the wait time is.

5 Q. A peak wait time.

6 A. Yeah, during the period that it was taken.

7 [REDACTED]
8 [REDACTED]?

9 Q. No, I prefer you just write on scratch
10 paper. You can just describe what figure you're
11 pointing to.

12 A. [REDACTED]

13 [REDACTED]
14 [REDACTED] --

15 Q. And that's the top chart, average PP standby
16 GC for guest carry?

17 A. Right.

18 Q. And that's for Mania. Okay.

19 A. [REDACTED]

20 [REDACTED]
21 [REDACTED]
22 [REDACTED]
23 -- [REDACTED]
24 [REDACTED]s
25 [REDACTED]

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1 [REDACTED] I'm assuming.

2 Q. Well, I'm not going to hold you to the
3 figure being correct. I just want to understand the
4 calculation.

5 A. Well, I want to make sure I can come up to
6 the same number. [REDACTED]

7 [REDACTED]

8 [REDACTED]

9 [REDACTED]

10 [REDACTED]

11 [REDACTED]

12 [REDACTED]

13 [REDACTED]

14 [REDACTED]

15 [REDACTED]

16 [REDACTED]

17 [REDACTED],

18 [REDACTED]

19 [REDACTED]

20 [REDACTED]

21 [REDACTED]

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Q. Can we mark this as -- I'll mark this as Plaintiff's Exhibit Number 8.

(PLAINTIFF'S EXHIBIT NUMBER 8 WAS MARKED FOR IDENTIFICATION)

THE WITNESS: It's pretty messy. Can you read my writing? Do you want me to rewrite it.

MR. SCANLON: That's fine. I have no objection to that.

MR. PARMER: And we'll stipulate for the record that the back of Plaintiff's Exhibit Number 8 contains a squiggly line with numbers on it that is not an exhibit.

MR. SCANLON: Well, if you want to you could

1 **A. No.**

2 MR. SCANLON: Objection. Vagueness. I
3 think it's confusing.

4 **THE WITNESS: Yeah, I'm -- I am a little**
5 **confused.**

6 BY MR. PARMER:

7 Q. Okay. Well, let me start over. This study
8 in Plaintiff's Exhibit Number 2 makes an assumption
9 based upon a population of DAS users, let's say for
10 example in Mania as one of the subsets, correct?

11 **A. Yes.**

12 Q. And the study purports to say what would the
13 impact be of giving those DAS users, [REDACTED]

14 [REDACTED]

15 **A. Yes.**

16 Q. The other assumption the study makes in
17 determining the impact that giving the DAS users [REDACTED]

18 [REDACTED] is that [REDACTED]

19 [REDACTED]

20 **A. No.**

21 MR. SCANLON: I think that's where the
22 confusion is.

23 **THE WITNESS: No, that's not the case.**

24 **This shows you all the attractions. If the guests**
25 **were given one additional re-ad, they could use**

1 that re-ad at any one of these attractions. [REDACTED]

2 [REDACTED]

3 [REDACTED]

4 [REDACTED]

5 [REDACTED]

6 So we currently have data of how they use their

7 current usage of the card. We know that. [REDACTED]

8 [REDACTED]

9 [REDACTED]

10 [REDACTED]

11 [REDACTED]

12 [REDACTED]

13 [REDACTED]

14 [REDACTED]

15 [REDACTED]

16 [REDACTED]

17 [REDACTED]

18 BY MR. PARMER:

19 Q. Okay. I see. And but the data under -- the
20 data that Disney has collected regarding the expected
21 or actual usage of DAS is -- you didn't review any
22 separate written documents other the Plaintiff's
23 Exhibit 2 or the other documents we've talked about in
24 reaching your conclusion?

25 A. Yeah. I used these documents here.

Exhibit 5

Disney Parks

Disability Access Service Card

Accommodating Guests with Disabilities

Disney Parks have an unwavering commitment to providing a welcoming and inclusive environment and accessible experiences for our Guests. As part of this commitment, the Disability Access Service (DAS) Card is a tool provided at the *Walt Disney World*® Resort and *Disneyland*® Resort Theme Parks to enhance the service we provide to our Guests with disabilities.

A Guest whose disability is based on the necessity to use a wheelchair or scooter does not need a DAS Card. Depending on the attraction, Guests utilizing a wheelchair or scooter will either wait in the standard queue or receive a return time at the attraction comparable to the current wait time.

Disability Access Service Card

The Disability Access Service, "DAS" Card, is intended for Guests whose disability prevents them from waiting in a conventional queue environment. This service allows Guests to schedule a return time that is comparable to the current queue wait for the given attraction. Once a return time is issued, Guests are free to enjoy other theme park offerings such as meeting a character, grabbing a bite to eat, enjoying entertainment or even visiting another attraction until their listed return time. Return times are valid until redeemed prior to park closing.

Guests may only have one active return time. As soon as an outstanding attraction return time is redeemed, Guests may receive a return time for the same or a different attraction.

This service can be used in addition to *Disney FASTPASS*® Service and *Disney FastPass*+ service.

Special Accommodations for Specific Circumstances

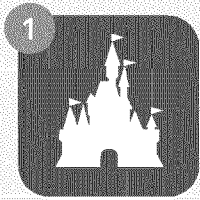
The DAS card, with its virtual wait, will accommodate many of our Guests with disabilities. We recognize, however, that our Guests with disabilities have varying needs, and we will continue to work individually with our Guests to provide assistance.

In unique situations, our Guest Relations staff will discuss special accommodations for persons who are concerned the DAS Card doesn't meet their needs (e.g., for those whose disability limits the duration of their visit to the park or limits their choice of attractions).

All accommodations will be made in person, on site at Guest Relations. We are unable to provide accommodations in advance of a Guest visit.

DAS Card Process

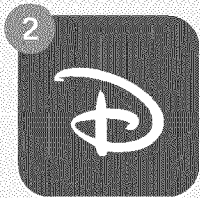
To help you as you plan your visit, below is a brief description of how the DAS Card process works:



You are here

You arrive at a Disney Theme Park.

Please note, all accommodations will be discussed and provided in person upon arrival.

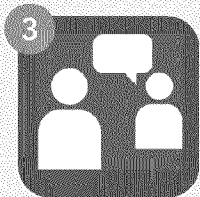


Where to Go

Stop by a Guest Relations main entrance location to discuss your specific needs.

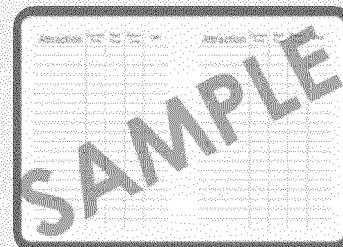
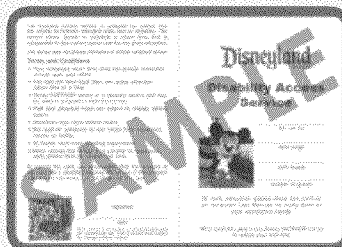
Guest Relations main entrance locations:

- *Disneyland® Park*: City Hall
- *Disney California Adventure® Park*: Chamber of Commerce (near main entrance)
- *Magic Kingdom® Park*: City Hall
- *Disney's Animal Kingdom® Theme Park*: Guest Relations Lobby (near main entrance)
- *Disney's Hollywood Studios®*: Guest Relations Lobby (near main entrance)
- *Epcot®*: Guest Relations Lobby (near Spaceship Earth)



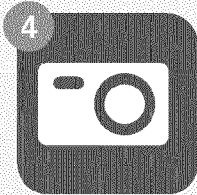
Let's Chat

Guest Relations Cast Members will work with you individually to provide assistance. Based on your specific needs, a DAS Card or other accommodations may be provided.



The goal of the DAS Card is to accommodate Guests who aren't able to wait in a conventional queue environment due to a disability. A Guest whose disability is based on the necessity to use a wheelchair or scooter does not need a DAS Card. Depending on the attraction, Guests utilizing a wheelchair or scooter will either wait in the standard queue or receive a return time at the attraction comparable to the current wait time.

If you have additional needs, please discuss them with Guest Relations.

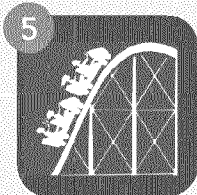


Registration

If a DAS Card is provided, you will participate in a registration process, which includes having a photo taken of the DAS Cardholder for the card. If preferred, a photo may be taken of a guardian. The Guest Relations Cast Member will then review the card and ask for a Guest signature.

A DAS Card is good for up to 60 days based on your ticket entitlement.* Once the card expires, it is no longer valid and you will need to return to Guest Relations to have a new card issued. If possible, please bring your expired card to help expedite future visits.

*Annual Passholders can obtain DAS Cards that are good for up to 60 days.



Time to ride

Now it's time to head into the park and enjoy your day. At *Walt Disney World* Resort, visit an attraction to receive your first return time, which will be comparable to the current wait time for the attraction. If visiting the *Disneyland* Resort, you will receive your first return time at *Disneyland* Park's City Hall or *Disney California Adventure's* Chamber of Commerce directly after receiving your DAS Card.

- Once the return time is issued you are free to enjoy other theme park activities such as visiting with a character, grabbing a bite to eat, enjoying entertainment or even riding another attraction while you wait.
- Return times are valid until redeemed prior to park closing.
- You may only have one active return time at a time. As soon as you finish one attraction, you can receive a return time for the same or a different attraction.

- Another member of your travel party may obtain a return time, but the DAS Cardholder must board the attraction with his/her party.
- You can use the DAS Card in conjunction with *Disney FASTPASS Service* and *Disney FastPass+* service.

Are you park hopping? DAS Cards issued at *Disneyland Resort* are good at *Disneyland Park* and *Disney California Adventure Park*. DAS Cards issued at *Walt Disney World Resort* are good at *Magic Kingdom Park*, *Disney's Animal Kingdom Theme Park*, *Epcot* and *Disney's Hollywood Studios*.

Have additional questions? Please return to Guest Relations. Our Guest Relations staff will discuss with you the personal accommodations that you may require and may suggest additional accommodations that can be used in conjunction with a DAS Card. All accommodations will be determined in person at Guest Relations.

Frequently Asked Questions

Can I arrange to have a DAS Card before my visit?

We are unable to provide accommodations in advance of a Guest visit. All accommodations will be determined on site at Guest Relations.

Where can I go if I have more questions?

Guests with additional questions should discuss them with Guest Relations. For general questions, call 407-560-2547.

Does a Guest whose disability is based on the necessity to use a wheelchair or scooter need a DAS Card?

No, a Guest whose disability is based on the necessity to use a wheelchair or scooter does not need a DAS Card. Depending on the attraction, Guests utilizing a wheelchair or scooter will either wait in the standard queue or receive a return time at the attraction comparable to the current wait time. For some attractions at *Disneyland Resort*, these Guests will go directly to an alternate entrance. Guests with additional needs should discuss them with Guest Relations.

What is a Disability Access Service Card and how does it work?

The DAS Card is intended for Guests whose disability prevents them from waiting in a conventional queue environment. Once issued at Guest Relations main entrance locations, DAS Cards can be used to obtain a return time for an attraction comparable to the current conventional queue wait time. As soon as a Guest finishes one attraction, they can receive a return time for the same or a different attraction. This service can be used in addition to *Disney FASTPASS Service* and *Disney FastPass+* service.

What will Disney Parks do if a Guest is concerned the DAS Card doesn't meet their needs?

Disney Parks have long recognized and accommodated Guests with varying needs and will continue to work individually with Guests with disabilities to provide assistance that is responsive to their specific circumstances. In unique situations, our Guest Relations staff will discuss special accommodations for persons who are concerned the DAS Card doesn't meet their needs (e.g., for those whose disability limits the duration of their visit to the park or limits their choice of attractions). All accommodations will be made in person, on site at Guest Relations.

What are some other services available to Guests with disabilities?

Disney Parks offer a variety of services to Guests with disabilities, such as Disney's Handheld Device that offers assistive listening, captioning and audio description. Additionally, Disney Parks has developed a "Guide for Guests with Cognitive Disabilities" as well as a "Guide for Guests with Disabilities" that can be obtained on the Guest Services page of waltdisneyworld.com and disneyland.com. Disney Parks will continue to provide excellent Guest service and accessible experiences. Guests should visit Guest Relations at any park should they feel they need assistance due to a disability.

Will Disney Parks continue to provide a service to wish-granting organizations?

This process will not affect those who are visiting on trips organized by wish-granting organizations.

How do I ride an attraction multiple times?

As soon as a Guest finishes one attraction, they can receive a return time for the same or another attraction. The DAS Card can be used in conjunction with *Disney FASTPASS Service* and *Disney FastPass+* service.

What if I have to leave a queue due to my disability?

Based on your immediate need, please locate the nearest Cast Member or visit Guest Relations located in the Park.

Exhibit 6

The Matter Of:

A.L., et al.

v.

Walt Disney Parks and Resorts U.S., Inc.

Alison Armor VOL I

July 7, 2015



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number of pages 179

Word Index Included with this Condensed Transcript.

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1 Q How did you first become involved in
2 development of what became known as the DAS?

3 A When I came back from Paris, it was the
4 summer of 2011. My role was very different. I was a
5 service provider to the operators. I served them in
6 any aspect that would involve multi-site consistency
7 typically from a pure operator perspective, and I was
8 consistently receiving feedback from my clients, the
9 operators, that the system was being abused at that
10 point.

11 So over a course of months, which culminated
12 after about six months that I had been on the job, I
13 did some shadowing myself in the operation, but it was
14 a consistent source of feedback that people are asking
15 me to look into.

16 Q Do you recall in April of 2012 enlisting
17 others from other units of the company to participate
18 in a team to develop what became the DAS?

19 A I think it was approximately that time
20 frame.

21 Q How long before then had you been privy to
22 these discussions of abuse of the GAC?

23 A Again, I came back in the summer of 2011 and
24 it was over that course of time, I would say, that I
25 was hearing about it. I went out in February of 2012

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1 to do my in-costume shadowing. I knew that was
2 something -- it was specifically something I needed to
3 be observant for, so it was that time frame.

4 Q The in-costume shadowing was before you
5 started enlisting folks to participate on the team with
6 you?

7 A Well, as being new to my role in supporting
8 operations, I was doing shadowing in costume for a lot
9 of functions of the operation, and so that was also
10 part of my on-board strategy. I was doing in-costume
11 training at attractions all over. Yes, it was in
12 February that I did my in costume. I remember that
13 specifically.

14 Q 2012?

15 A Yeah.

16 Q Let me step back a bit. For right now, to
17 whom do you report?

18 A Mark Rucker.

19 Q What's his title?

20 A Vice president, parks and lodging line of
21 business.

22 Q To whom does he report?

23 A Joe Schott.

24 Q Is he a senior VP or executive VP?

25 A He's a senior VP.

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1 Q Who decided it would be you?

2 A I don't know that anyone specifically
3 decided that.

4 Q Who gave you the directive to start doing
5 it?

6 A There wasn't a specific directive. It was
7 nothing so formal or specific, meaning when I was given
8 the charge. It was more organic in nature and how it
9 became an increasing priority as it became an
10 increasing concern of the operators.

11 (Plaintiffs' Exhibit 1 marked for identification.)

12 BY MR. DOGALI:

13 Q I'll show you something I marked as Exhibit
14 1.

15 A Sure.

16 Q After you've had a chance to look at it, the
17 first question is going to be, what is it?

18 MR. SCANLON: We're off the record.

19 (A discussion was held off the record.)

20 BY MR. DOGALI:

21 Q What is this?

22 A So this was a notification I sent out to
23 some of the key partners that we would be -- we
24 initially thought we'd be integrating with letting them
25 be aware that there is a need for us to look at

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1 attraction access, is what we were calling it at the
2 time. [REDACTED]

3 [REDACTED]
4 [REDACTED]
5 [REDACTED]

6 [REDACTED] so we incorporated that into a much
7 broader presentation -- at the time my leader did --
8 and it was all approved to look at it at that time.

9 So we did feel like we wanted formal
10 sponsorship of it, and I think we used [REDACTED]
11 that we had at the time as a vehicle to make sure we
12 had visibility to this other element, which was an
13 offshoot of that work. We felt like we could bundle
14 it, if you will, although I didn't believe all the [REDACTED]
15 [REDACTED] that was all under Brian Britton -- to try to
16 bundle it at the time.

17 Q When you mentioned your leader, was that Mr.
18 Rucker?

19 A No. It was Brian Britton at the time.

20 Q That's right. I'm sorry.

21 To what extent, up until this time, April of
22 2012, had you personally been exposed to issues
23 relating to ECV access in the parks?

24 MR. SCANLON: Excuse me. Is that related to
25 your 30(b)(6) notice?

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1 MR. DOGALI: Yes.

2 MR. SCANLON: How?

3 MR. DOGALI: She just answered the question
4 in the context of [REDACTED]

5 [REDACTED] --

6 MR. SCANLON: How is the detail about the
7 [REDACTED] relevant to DAS?

8 MR. DOGALI: Can you answer the question,
9 ma'am?

10 THE WITNESS: Can you repeat the question?

11 MR. SCANLON: Objection to the question. Go
12 ahead.

13 THE WITNESS: If you can repeat the
14 question.

15 BY MR. DOGALI:

16 Q Prior to April of 2012, had you personally
17 had any exposure to issues relating to ECV access in
18 the parks?

19 A Me personally?

20 Q Yes, ma'am.

21 A No.

22 Q During these first formative periods, weeks
23 say, who became the members of the team?

24 A It was for sure Mark Jones, was the one from
25 the services guest disabilities who was most closely

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1 involved, although he kept his leadership at the time
2 also aware. We also worked very closely with our
3 internal legal counsel. Scott Pacula was my assigned
4 partner from that group. Todd Evans on my team was a
5 key contributor. We also worked closely with Teri
6 Rosenfeld and Carla Mertz on the training and
7 documentation and components that were needed, and
8 Jacquee Wahler was our contact from a public affairs
9 perspective. Those were the main partners.

10 Q These individuals that you addressed the
11 initial communique to were leaders of those units, you
12 encouraged them to assign somebody to your team; is
13 that fair?

14 A Yeah. I was trying to get them to
15 understand it was something we needed leaders to be
16 involved in and we needed to prioritize this, was my
17 focus of this communication.

18 Q Ms. Mertz assigned Ms. Barrett -- Mr.
19 Barrett?

20 A Jason Barrett. He was involved initially, I
21 believe, yes. We had many folks from the documentation
22 team at the time but, yes, he was involved.

23 Q Ms. Wahler at a point? Crimmins?

24 A Brian Crimmins would have been from a
25 communication perspective under Jacquee, yes.

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1 Q Who is Margaret Giacalone?

2 A She's Scott Pacula's manager.

3 Q Who is Ms. Morris, Julie Morris?

4 A She had been the originator of the GAC
5 system, so she -- I believe we reached out to her for
6 history of that development, but she didn't have a lot
7 of contribution going forward from that perspective.

8 Q And guest relations, did she assign Ms.
9 Sweetman for Disneyland and Mitchell for Disney World?

10 A She basically wasn't involved from that
11 point on. Jenny Sweetman was involved from guest
12 relations. At the time, Julie was leading guest
13 relations when GAC was developed, but she wasn't
14 involved in it anymore in 2012. She was more from a
15 historical perspective to understand what efforts they
16 went through in GAC implementation. Jenny Sweetman was
17 involved. She was reporting to the guest relations
18 director out in California.

19 Q Did you involve anyone from media relations?

20 A Our communications team was -- I'm trying to
21 remember the -- basically they're integrated together,
22 so internal/external we deal with one point person from
23 a communications perspective on this.

24 Q For purposes of this team, did that simply
25 become Ms. Prihoda?

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1 that answer back.

2 (The preceding answer was read
3 back by the court reporter.)

4 MR. SCANLON: Thank you.

5 THE COURT REPORTER: You're welcome.

6 BY MR. DOGALI:

7 Q Is it fair to say when the team began its
8 work in the spring of 2012, it was already resolved and
9 the objective was to equalize wait time across the
10 universe of guests?

11 A The work group was pulled together at this
12 point as a collaborative process to seek everyone's
13 feedback, reaction and input; and that's what we set
14 out to do, as I mentioned here over the course of a
15 period of time. Initially we estimated it to take six
16 months to really formalize what we were going to do.

17 Q This idea of equalizing wait time for all
18 guests was one of the team's initial objectives, fair?

19 MR. SCANLON: I think that misstates what
20 she just explained.

21 BY MR. DOGALI:

22 Q The question, ma'am: Is it fair to say --

23 MR. SCANLON: Objection, misstates her
24 testimony.

25 BY MR. DOGALI:

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1 Q Is it fair to say that one of the team's
2 initial objectives from its outset was equalizing wait
3 time for all guests?

4 A Our objective was to reform a system to
5 reduce abuse to sustainable service, and this is one
6 concept we had in that regard that would be evaluated.

7 Q Is there any aspect of the second bullet
8 point of this page which is inaccurate?

9 A Inaccurate in what sense, I guess?

10 Q I don't know. It looks entirely -- I don't
11 know if something is inaccurate about it, so I'm asking
12 you.

13 A The context of this was to bring up to speed
14 numerous stakeholders that would all have input into
15 this project and the process. To bring them up to
16 speed was what we were doing with this entire
17 presentation, for them to start to think about some of
18 these concepts so we could, as a group, together evolve
19 to what we ultimately would want to do.

20 This was absolutely put in front of them to
21 react to, but it wasn't necessarily in the context of a
22 mandate. It was something for them to react to as a
23 concept.

24 Q Turn one page.

25 A Sure.

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1 July of 2012 probably to -- when I say advisory
2 committee, probably to the leaders of the group that
3 was assembled for the working team. That would be my
4 intuition.

5 Q The document was created by your team?

6 A Yes.

7 Q On the second page, there's a bullet most of
8 the way down. Balancing legal requirement versus guest
9 expectations, do you see that?

10 A Sure.

11 Q What does that mean?

12 A Primarily we knew that guests had come to
13 expect a high level of service with the GAC and if we
14 were to modify that, it would be challenging for guests
15 to accept.

16 Q What's that have to do with a legal
17 requirement?

18 A [REDACTED]
19 [REDACTED]
20 [REDACTED]
21 [REDACTED]
22 [REDACTED]
23 [REDACTED].

24 Q You mentioned lawyers in the plural. Does
25 this refresh your recollection about when the outside

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1 attorneys became involved in the process?

2 A Not necessarily, not specifically.

3 Q Okay. Go to the next page.

4 A Sure.

5 Q Does the first bullet accurately state one
6 of the objectives of the team?

7 A There were multiple objectives, but one was
8 to understand was this achievable in terms of providing
9 equal access.

10 Q What does not granting preferential wait
11 time via an expedited back door process mean?

12 A It's a description of what the GAC service
13 was.

14 Q By its alternate entry stamp?

15 A Yes.

16 Q Why was the solution to eliminating the
17 alternate entry concept equalizing wait time rather
18 than providing an expedited front door process?

19 A I don't know that I understand the question.

20 Q Well, you -- I understand you write the
21 alternate entry concept left the system vulnerable to
22 abuse, true?

23 A Yes.

24 Q And you recognize a solution to that was to
25 equalize wait times?

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1 THE WITNESS: Well, we are not experts in
2 disabilities as a company, so we focus on the
3 needs of our guests and what they're saying they
4 need and what their expectations are and how to
5 make them happy.

6 Even Mark alluded to in his e-mail that we
7 like the advice of our operators. Our operators
8 are interacting with them every single day, so as
9 we looked at the needs of our guests, we leveraged
10 our operators who first hand are the ones talking
11 with them and understanding the wide spectrum of
12 needs independent of a specific disability name
13 because we have guests that come up to us and say
14 they have X, Y, Z and we may have never heard of
15 that.

16 It's not our -- the expectation of our cast
17 to understand that diagnosis, and it's really
18 about what of their experience do they have
19 concerns about and how we can help them with those
20 concerns. That's how we looked at the needs of
21 what our program needed to fulfill.

22 BY MR. DOGALI:

23 Q With respect to autistic persons, why did
24 Disney think replacing the back door concept with a
25 virtual wait was a good idea?

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1 MR. SCANLON: Can you repeat that question,
2 please?

3 (The preceding question was read back by the
4 court reporter.)

5 MR. SCANLON: Do you understand the
6 question?

7 THE WITNESS: I think I do. We looked at
8 preserving a system that would enable our guests
9 to experience the attractions without having to be
10 in a traditional cue. Doing other things and
11 occupying their time elsewhere was critical to
12 sustain.

13 The immediate back door entry use of the
14 GAC, which the GAC had become, was creating
15 excessive lines at times, fraud. We saw guests
16 complaining in your exhibits here related to the
17 abuse and it was unsustainable.

18 BY MR. DOGALI:

19 Q Why was GAC access, the back door access
20 unsustainable?

21 MR. SCANLON: Asked and answered. You can
22 answer the question again if you'd like to.

23 THE WITNESS: Well, I think in your exhibits
24 it's outlined quite clearly in some regard that
25 the GAC system was intended to actually be six

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1 different tiers and stamps, and it had essentially
2 become everyone at the top level because of
3 increased awareness, because of social media and
4 because of our inability to actually filter
5 guests.

6 Because of that, we saw excessive use, we
7 saw exaggeration and fabrication of need and we
8 even saw some blatant fraud. With that inability
9 to control access, a demand for this pass, we felt
10 it needed reform. It proved to us that we were
11 not able to actually filter with six or seven
12 stamps based on guests stated need.

13 BY MR. DOGALI:

14 Q Has Disney ever studied the cost of
15 providing GAC access to autistic persons?

16 MR. SCANLON: I'm sorry. Can you repeat
17 that?

18 BY MR. DOGALI:

19 Q Has Disney ever studied the cost of
20 providing GAC access to autistic persons?

21 MR. SCANLON: The monetary cost?

22 MR. DOGALI: There's only one deponent here.

23 MR. SCANLON: I object to the question as
24 vague.

25 BY MR. DOGALI:

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1 Q Whether Disney has ever performed an
2 analysis of that question is impossible to answer?

3 MR. SCANLON: Mr. Dogali, you know it's
4 impossible and you know why it's impossible.

5 MR. DOGALI: No, I don't.

6 MR. SCANLON: Because you can't do it for
7 one person.

8 BY MR. DOGALI:

9 Q Has Disney ever examined the cost of
10 providing GAC access to any single guest?

11 A That is impossible to do.

12 Q Has Disney ever studied the extent to which
13 providing GAC access to any single guest would require
14 a fundamental alteration of the services Disney
15 provides?

16 A We know -- to a single guest, is that what
17 you said?

18 Q Yes.

19 A No.

20 Q Has Disney ever examined the extent to which
21 providing GAC access to autistic guests would require
22 fundamental alteration of the services Disney provides?

23 A Again, we don't know how many guests are
24 autistic versus any other diagnosis, so that would be
25 impossible for us to do.

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1 Q Disney ever examine the extent to which
2 providing GAC access to guests with cognitive
3 impairments would require a fundamental alteration of
4 the services Disney provides?

5 A Same answer as before.

6 MR. DOGALI: Let's take a break.

7 THE WITNESS: Okay.

8 (A recess was taken.)

9 BY MR. DOGALI:

10 Q What is FLIK, F-L-I-K?

11 A [REDACTED]

12 [REDACTED]

13 Q Proprietary software of Disney?

14 A I believe it is custom. I believe we did it
15 in-house customized.

16 Q Is there a separate team called GAC card
17 abuse task team?

18 A Not that I can recall independent of the
19 group we were working with.

20 (Plaintiffs' Exhibit 5 marked for identification.)

21 BY MR. DOGALI:

22 Q I'll show you Exhibit 5.

23 A Sure.

24 Q It doesn't have any content. I'm just going
25 to ask you about the subject line. Does that refresh

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1 your recollection about what this is?

2 A I believe that this was -- given the timing
3 of it being in January, we had seen -- that holiday
4 season was my first introduction into the level of
5 abuse with operators, so we called a few meetings, same
6 players as we had done with the DAS development to
7 specifically address some card abuse knowing that we
8 still had to operate that system at this point in time.
9 We wanted to see what could we do given some of the
10 things we had been made aware of. This was
11 specifically to try to address and curb some abuse
12 while operating GAC.

13 Q So was there actually a team established
14 with that name?

15 A Well, I think we had a few meetings, this
16 group, but it's essentially the same team that was
17 working on DAS earlier in 2012. I don't recall how
18 many meetings we had.

19 Q Is it in the aftermath of the holidays 2012
20 that you first became familiar with this phenomenon of
21 abuse of the GAC by tour guides?

22 A Me personally, that is my recollection, and
23 it wasn't something that I remembered hearing about as
24 we were talking through different reform, but it was
25 something common within some levels within the

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1 operation that -- they knew of it.

2 Q So what extent did Disney ever study the
3 prevalence of that phenomenon?

4 MR. SCANLON: Are you referring to abuse by
5 tour guides?

6 MR. DOGALI: Yes.

7 THE WITNESS: That is one of those things
8 where -- really why we called this meeting
9 together, to be honest, was to understand it. I
10 had seen one e-mail from both coasts over the
11 holiday period of essentially people caught in the
12 act of doing this, and it was alarming to me.

13 People had anecdotal knowledge of it, but
14 it's not something people were advertising and
15 letting us know, hi, I'm here as a tour guide to
16 pick up my GAC card to sell my services. That was
17 not something they would tell us, nor could we
18 ask.

19 BY MR. DOGALI:

20 Q The question was: Did Disney ever examine
21 or study the prevalence of the problem?

22 MR. SCANLON: Could you ask those questions
23 separately?

24 BY MR. DOGALI:

25 Q Did Disney ever study the prevalence of this

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1 phenomenon of tour guides abusing the GAC?

2 A It was impossible to formally study.

3 Q Okay. You used a term -- I'm sorry, I
4 should remember it. But with respect to that practice
5 being a less than scrupulous one of tour guides using a
6 GAC from outside, was that your view then when you
7 first heard about this?

8 A That it was unscrupulous?

9 Q Yes.

10 A I found it -- I found it offensive to our
11 guests with disabilities.

12 Q At that point in time, if an independent
13 tour guide indeed had a disability, why did Disney deem
14 it improper to operate a tour guide service using that
15 tour guide's GAC?

16 A That's a lot of what we discussed with this
17 group with Scott -- as you noted, we have Scott Pacula
18 on there, as well as a lawyer from the west coast, and
19 so there's a lot of nuances to what was happening and
20 we couldn't suppose anything. We did have some
21 alarming reports from the field as related to specific
22 incidents. But to your point, who are we to determine
23 if someone has a disability or not? We couldn't.

24 Q Did Disney understand there to be something
25 improper about the conduct of a disabled person who was

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1 a tour guide and used the GAC?

2 A Not in particular. It depends on how they
3 did it. If they were impersonating a cast member, that
4 would be improper. We really didn't know how they were
5 executing this service.

6 Q Do you remember the name Dee Patrick?

7 A I do recall that.

8 Q Did Disney sue her?

9 A I wouldn't know. I don't know.

10 Q Were the efforts of this team relating to
11 the tour guides and card abuse folded into the
12 attraction access team's efforts?

13 A It was always our belief that there were
14 various forms of abuse. I didn't realize that until
15 this holiday period there was one as egregious as
16 people potentially impersonating tour guides with them.

17 What we felt like, though, was the major
18 sources of abuse were coming more from guests just
19 fabricating their needs to get the pass for themselves
20 because there was really no reason to pay for a guide
21 if you were willing to just go and ask for a pass for
22 yourself. We felt that that was the major form.

23 Of course this was something that we found
24 offensive to guests with disabilities, that there were
25 truly people using disability access cues that did not

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1 have a disability. But we felt that this was just one
2 component of an overall need for reform, and it was not
3 the most significant in terms of abuse and excessive
4 use we were seeing.

5 Q Did that group look up or Google all the
6 firms in Anaheim that were advertising their services
7 as independent tour guides?

8 A I don't recall necessarily that at the time.
9 I don't recall the time. Essentially we were under the
10 belief that because someone could legitimately have a
11 disability, we couldn't ask a question of them on that
12 and we felt this was fairly small in volume once the
13 dust settled on our shock, that this was not
14 necessarily our primary goal in life in the sense of we
15 needed to look at the overall program and all the uses
16 of the program.

17 So I don't recall if we were Googling at
18 this point in time or not, I really don't. I know at
19 some point there was some awareness of some Craig's
20 List ads and things of that nature. I just don't
21 recall the timing.

22 Q Ultimately did the implementation of the DAS
23 largely eliminate the problem of tour guides competing
24 using disabled access?

25 A We believe that the DAS system still is an

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1 advantage and still provides a benefit. Our goal was
2 equal access. We believe it is still a premium product
3 for people, so we believe that people are still
4 motivated to achieve and acquire the DAS. We're not
5 naive to that and whether or not they do it as a tour
6 guide or not, they very well may.

7 At the same time, we feel very strongly that
8 it has curbed it, and if they do have it, it's more of
9 an equalizer than what the GAC was. We feel we've
10 substantially impaired their ability to offer VIP
11 services.

12 Q Without limiting the type of abuse
13 specifically to tour guides, to what extent has abuse
14 of Disney's Disability Access System been reduced under
15 the DAS in comparison to the GAC?

16 A We believe that it is highly sought after.
17 It was highly used, but it is -- it is controlling the
18 cadence of consumption where the GAC was not. We were
19 seeing excessive use of consumption of attraction
20 capacity with the GAC and we're seeing -- although it's
21 still a premium service for people to have DAS and
22 we're still seeing guests come in asking for it but not
23 having a need for it. It is controlling that unlimited
24 attraction capacity aspect that the GAC was affording
25 people.

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1 Q What data does Disney possess regarding the
2 extent to which fraud still occurs in comparison to the
3 period of time under the GAC?

4 A Well, speaking of fraud in general, we do
5 feel that although people are still wanting and
6 desiring the pass and potentially fabricating the need
7 for DAS, we have put some limits in place as it
8 pertains to transferability, ability to resale with the
9 photo in place now.

10 You can't sell it on the street corner. We
11 were seeing them on eBay. We were seeing them on
12 Craig's List, so we know that there are certain
13 channels of fraud through controls that we have through
14 the photo and tying it to people's ticket that we have
15 virtually eliminated. I feel confident in that. But
16 to the extent that people are still exaggerating need
17 for it, we have no way to know that.

18 Q Did Disney ever perform an analysis of the
19 economic cost of GAC abuse?

20 A We looked at -- as mentioned earlier -- the
21 operating impact of the GAC as a whole, as a system.
22 We did that subsequent to this holiday period when we
23 saw some egregious behavior or what we thought was
24 egregious. [REDACTED]

25 [REDACTED]

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1 [REDACTED]
2 [REDACTED]
3 [REDACTED]
4 [REDACTED]
5 [REDACTED]
6 [REDACTED]
7 [REDACTED]
8 [REDACTED]
9 [REDACTED]
10 [REDACTED]
11 [REDACTED]
12 [REDACTED]
13 [REDACTED]
14 [REDACTED]
15 [REDACTED]
16 [REDACTED]
17 [REDACTED]

18 Q What's a ghost rider?

19 A It is someone that we don't count in the
20 sense -- in two different ways, really. Traditionally
21 before we had FastPass, anyone who went through the
22 back door, they weren't always counted, and so a ghost
23 rider would be uncounted.

24 Then the definition evolved somewhat with
25 the evolution of FastPass where there's someone that is

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1 Q Does it appear to be a comparison of US and
2 Paris?

3 A It does.

4 Q In the right column, one of these
5 descriptions of the DAS says this card allows back door
6 access. Do you know what that means?

7 A Again, I think this is coming from Paris and
8 things sometimes get a little bit franglais. It does
9 allow them entry into the attractions given -- whatever
10 entry they were using for the alternate entrance, the
11 physical entry point is exactly the same. The physical
12 entry point into the attraction is the same.

13 With this card, it's after they have waited
14 the virtual wait. It doesn't clarify that here.
15 That's what makes me think this is a French document.
16 Their focuses tend to be on physical access to the
17 attraction and how you enter into the environment.

18 Q The next line says, Guests have their
19 picture taken to avoid fraud.

20 Is that an accurate description of the DAS?

21 A Again, I don't think these are our words.
22 The photo was intended to assist to prevent
23 transferability of the service and to ensure that the
24 person needing the service was the one using the
25 service. I don't think we would have summarized it

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1 A Yes.

2 Q What's the import or general message of this
3 document?

4 A Well, we knew from the study that guests
5 with GAC cards were consuming [REDACTED] of the overall
6 capacity of the attraction if you had a GAC card. We
7 felt that GAC holders were roughly [REDACTED] of our
8 attendance base.

9 So if it was proportionate amount of
10 consumption, [REDACTED] of our attendance would have
11 consumed [REDACTED] of the attraction capacity. They
12 consumed [REDACTED] that amount, and so she was trying
13 to do a sensitivity of analysis of how many times we
14 think each guest with a GAC card rode and then impute
15 how many times everyone else would have ridden, which
16 is what she did here.

17 Q The second page of the entire document, it's
18 an e-mail from you in the middle. It says, Thanks
19 Shannon.

20 Do you see that?

21 A Yeah, yeah.

22 Q Where it says, We hope to have some
23 agreements on program recommendations from our advisory
24 committee next week; what is the advisory committee?

25 A It would have been the task force that we

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1 Q If you can turn to the third page, 799 at
2 the bottom.

3 A Okay.

4 Q Apparently this is a list of items saying we
5 have the following topics to follow up on. The last
6 one on the page, prearrival exceptions process by a
7 select group; do you see that?

8 A Uh-huh.

9 Q This is a request by the guests with
10 disabilities team to use a different type of card
11 prearrival that is equivalent to the current alternate
12 entrance card.

13 What happened to that request?

14 A All of these -- you can see it's a robust
15 list of topics. It's an indication of the amount of
16 effort and rigor we put into every aspect of the
17 program. We had all of these topics and we continued
18 to have discussion on them. We continued -- sometimes
19 you have a work session and you bring a lot of people
20 together and you have a lot of debate and then you have
21 to walk away to have some additional time to reflect.

22 And I think upon additional reflection, we
23 felt strongly that providing -- continued to have a
24 tiered system and a tiered service, although that was
25 what we had done in the past and that was what we were

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1 comfortable with. Just like everyone else, when you've
2 done something for years and years, that if we did not
3 break that paradigm shift, we wouldn't be able to
4 prevent the slip back into a GAC situation.

5 Q Next sentence regarding that request by the
6 guest with disabilities team is needs to be discussed
7 with senior leadership. Do you see that?

8 A Yes, I do.

9 Q Did that occur?

10 A I believe that was discussion that my leader
11 had with Greg Hale, Brian Britton.

12 Q So for purposes of this communication, the
13 Hale/Britton level would be senior leadership?

14 A Yes, because Mark Jones was a part of this
15 work session, and so we would have bubbled up. I was
16 bubbling it up to my leader, Brian.

17 Q Going back in time a little bit, when the
18 attraction access team had meetings telephonic or in
19 person, were audio recordings made?

20 A No.

21 Q What about at the operations consistency
22 meetings?

23 A No.

24 Q To your knowledge, when the senior leader
25 discussion took place at the Britton/Hale level, did it

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1 go any higher?

2 A I don't -- I don't recall. I may not know.
3 I don't recall.

4 (Plaintiffs' Exhibit 19 marked for identification.)

5 THE WITNESS: Okay.

6 BY MR. DOGALI:

7 Q What is this document?

8 A I remember this being a request that the
9 guest with disabilities team wanted us to think of an
10 alternative. If we absolutely -- just to think out of
11 the box every possible scenario. Let's say a guest
12 didn't want to use DAS; they want to use something
13 where they would know in advance their return times if
14 that were important to them but design it in such a way
15 that we could mitigate fraud. The challenge with it
16 was we were forced to come up with some scenario, and
17 ultimately no one liked the scenario because what we
18 were saying was you would be limited.

19 You couldn't have DAS as DAS was designed,
20 and at the maximum you could have one experience every
21 two hours three times. So to put a lot of controls on
22 it, a lot of controls. Ultimately I don't think we
23 felt that this was a scenario that would really meet
24 anyone's needs, other than just create, again, a
25 tiered -- a tiered option that would -- would slide us

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1 potentially into having to try to filter, again, guest
2 needs.

3 So it was an attempt by us to push our
4 thinking, but it wasn't anything that we ever felt
5 passionate or sold on. Throughout the development of
6 this, we attempted to push ourselves in every aspect to
7 think of many options, this being one of them.

8 MR. SCANLON: I'd like to take a break at
9 some point in the next ten minutes, whenever is
10 convenient.

11 MR. DOGALI: How about now?

12 MR. SCANLON: Okay.

13 (A recess was taken.)

14 (Plaintiffs' Exhibit 20 marked for identification.)

15 THE WITNESS: Okay.

16 BY MR. DOGALI:

17 Q Who is Betty Appleton?

18 A She's the director of claims at Disneyland,
19 I believe. That's at least part of her function. I
20 think she has some other scope as well, but that's her
21 title more or less.

22 Q Is it -- I'm looking at Mr. Jones' e-mail in
23 the middle of the first page. Was he accurate in
24 indicating that park ops wanted this to be their
25 project with all facets being their idea?

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1 A What was the question?

2 Q Was that an accurate statement by him?

3 A Not in my opinion, no.

4 Q Can Disney think of any objective indicators
5 that would have led someone to conclude that?

6 A No. He was -- we had many people involved
7 throughout the entire process.

8 Q Do you recall any specific communication
9 about this topic yourself with Ms. Appleton?

10 MR. SCANLON: Which topic?

11 MR. DOGALI: The topic of this e-mail.

12 MR. SCANLON: I object.

13 MR. DOGALI: Okay.

14 MR. SCANLON: This e-mail has at least four
15 e-mails in it from different people at different
16 times on different dates.

17 BY MR. DOGALI:

18 Q Ma'am, did you ever have a conversation or
19 other discussion than this with Ms. Appleton about any
20 issues in this e-mail?

21 A Well, I think the very fact that this e-mail
22 even exists is a testament to the fact we were
23 collaborating and trying to think of new ideas and
24 trying to take into account all the feedback and
25 thoughts from all of our partners. We were trying to

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1 think of more ideas and seek more feedback. That's
2 exactly what we were doing.

3 Q My question was: Did you ever have any
4 other communications with Ms. Appleton?

5 A I talked to Betty all the -- yes, of course.
6 Have I had communications with Betty Appleton; is that
7 the question?

8 Q No. You know, the question was: Have you
9 done that with respect to the issues in this e-mail?

10 A This specific e-mail, not that I can recall.
11 I honestly don't recall. I wouldn't recall either way.

12 Q Did she ever convey to you a belief that
13 park ops will only change after they personally
14 experience the issues first hand?

15 A Not that I can recall.

16 (Plaintiffs' Exhibit 21 marked for identification.)

17 BY MR. DOGALI:

18 Q Ma'am, from reviewing -- strike that.

19 Did there come a time in June or July of
20 2013 when Mr. Jones was no longer a part of the regular
21 circulation of the attraction access team?

22 A Not that I can recall. He attended our
23 two-day work session in June where we were going
24 through all of the minute details of how to execute the
25 program, and there was a period in July where we were

Exhibit 7

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UNITED STATES DISTRICT COURT FOR THE
MIDDLE DISTRICT OF FLORIDA

CASE NO.: 6:14-cv-1544-Orl-22GJK

A.L., by and through D.L., as Next
Friend, Parent and Natural Guardian;
D.L., Individually,

Plaintiff,

vs.

WALT DISNEY PARKS AND RESORTS
US, INC.

Defendant.

* * * * *

DEPOSITION OF: STEVE RIGGS

DATE TAKEN: April 30, 2015

TIME: 9:33 a.m. - 12:48 p.m.

PLACE: Celebration Business Center
1420 Celebration Boulevard
Suite 200
Celebration, Florida 34747

REPORTED BY: SANDRA D. BROWN, FPR,
Court Reporter and Notary
Public

Stratos Legal Services
800-971-1127

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1 a wheelchair or something. But most of the time the
2 guest wouldn't even go that far and we did not
3 challenge or ask questions dealing with a disability.
4 So we pretty much, if they said they needed
5 assistance, we just gave them assistance.

6 **Q The frontline personnel occasionally just**
7 **complained to you that, I just gave a GAC to somebody**
8 **who obviously didn't need it?**

9 A I can share a story. We had a person who,
10 what we call a greeter, who is in front of City Hall
11 came in very upset because they said they just watched
12 a teenage boy walk out the thing holding up the GAC
13 card to his friends at the bottom of the stairs, they
14 high-fived them and then just kind of skipped off as
15 if they just succeeded in getting a GAC card even
16 though they probably didn't deserve it. So was kind
17 of just rubbing it in their face that people were
18 getting away with something.

19 **Q How long after you started in the role was**
20 **that?**

21 A That was probably -- I'd probably been there
22 a few months, at least, I think.

23 **Q When these occasions unfolded that guest**
24 **services personnel gave a GAC and had reservations**
25 **about having done so, what did you tell them?**

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1 A Mine is you have to have a park ticket to
2 come in the park, and then I have four different
3 tours. The most expensive is keys to the kingdom,
4 which I think is currently \$79. It's an additional
5 \$79 on top of the cost to come to the park.

6 **Q Were the VIP tours previously part of guest**
7 **relations and were moved to special activities?**

8 A I couldn't say. I don't know.

9 **Q So you understand, was there ever a reason**
10 **to replace the GAC other than its abuse?**

11 A That's, I know, what I kind of pushed for
12 was because I felt like it was being abused.

13 **Q Did you have any other gripe about it?**

14 A Like -- I mean, I just felt it was being
15 abused, and the fact that -- I can give an example. I
16 was standing in front of Haunted Mansion one time
17 observing the greeter position, and watching there --
18 it was a slow day, and literally out of five people,
19 three of them came up with a GAC card. And I said,
20 okay, this has got to stop. You get in your mind that
21 the people who get the GAC who legitimately need it
22 are probably now going to have to wait longer because
23 these people are abusing it. So I just felt like it
24 was a failing system.

25 **Q When you started in guest relations in late**

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1 A Yes.

2 Q Any other specific disabilities that your
3 role-playing training included?

4 A Yes. We had somebody with irritable bowel
5 syndrome. We had somebody with just a mobility issue.
6 We had somebody with cognitive disabilities. We had
7 somebody who had just limited time within the park.

8 Q You mentioned -- first, we discussed the
9 anxiety role-playing. Person comes into guest
10 relations now and complains of anxiety. Is a guest
11 relations cast member authorized to issue a DAS for
12 that?

13 A Yes. If they, in their discussion with the
14 guest, it's determined that the anxiety is, you know,
15 by waiting in line can trigger an anxiety attack where
16 they have anxiety waiting in line, that would be a
17 reason because now they cannot wait in a traditional
18 line.

19 But that also gives us an opportunity, and
20 that's why we like to have the one-on-one interaction,
21 to say, hey, you know, just be aware of certain
22 attractions. There's some places that you'll have
23 large crowds anyway. So we might make them aware of
24 those attractions. We might give them some helpful
25 hints.

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1 If you want to view the parade, we recommend
2 maybe -- if the nighttime parade, maybe stay for the
3 last parade, watch in Frontier Land because it's less
4 crowded. So we just give them helpful hints to try
5 and help plan out their day based on what they told us
6 their challenge might be.

7 **Q Cast member authorized to issue a DAS to**
8 **somebody with irritable bowel syndrome?**

9 A Yes. I mean, that would be one that a guest
10 says, I have challenges waiting in line because I'm
11 going to have to go to the bathroom at any time, that
12 means they can't stand in a traditional queue.

13 So we would possibly issue them a DAS there,
14 and that's one where we would probably take the extra
15 step, too, if they allow us to, to take a guide map
16 and mark where all the restrooms are.

17 You know, it's no secret Magic Kingdom's
18 restrooms can be hard to find sometimes, and we have
19 some restrooms that are not even on the map. So we
20 would mark those out for those guests so they know
21 where to go if they have to go right away.

22 **Q Guest relations cast members authorized to**
23 **issue a DAS for someone who mentions only a mobility**
24 **challenge?**

25 A If it's only mobility, we would encourage

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1 A The challenge -- and, again, this is just
2 me -- is when you have somebody who is autistic, they
3 have challenges waiting in line with other people,
4 that they can -- sometimes they can start having their
5 tantrums or whatever it might be, that they can hurt
6 other people in line, they can have a meltdown. So by
7 not having to wait in line, this gives them an
8 alternative to do other stuff that will keep them busy
9 and occupied so they will not be challenged to wait in
10 line like all the other guests have to do. So this is
11 a nice alternative for them.

12 **Q Are there occasions when the guest relations**
13 **personnel will suggest to autistic families how to use**
14 **that time?**

15 A One of our goals is to do planning,
16 itinerary planning. So based off the guest, what they
17 tell us they would like to do for the day, we'll look
18 and see if we can help them set up what they might be
19 able to do. So we might look at the map and start
20 giving some ideals and direction on how they might be
21 able to accomplish what they want to do for the day.

22 **Q Are guest relations cast members actually**
23 **trained to do that?**

24 A It's just -- the good thing about guest
25 relations cast members, they are hired in because of

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1 the passion of what they do. They really care about
2 the guest. They usually have a very good
3 understanding of the property or the park, so when
4 somebody comes in with a question or has -- says this
5 is what I want to do.

6 I wouldn't say we train them to do it, but
7 they just innately come in with that ability because
8 of their experiences already and their desire to be
9 able to try and meet the needs of that guest. So they
10 will look at it and based on what the guest tells
11 them -- I'm sorry, I'm going fast -- what the guest
12 tells them, then they will go ahead and try to plan
13 out the day for them or give at least them advice on
14 what the best route might be.

15 **Q Have you become familiar with situations in**
16 **which an autism family has pushed back on the cast**
17 **member by advising that just will not work for my**
18 **autistic son or daughter? What happens next?**

19 MR. SCANLON: Objection as to vagueness as
20 to, "what will not work."

21 BY MR. DOGALI:

22 **Q Do you understand my question?**

23 A So when you say, doesn't work, then I guess
24 that would be the question. Because for us it does
25 work. You know, understanding what's the best way to

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1 use it and how to use it. So depending on what the
2 needs are, you know, we'll help them plan, give them
3 suggestions.

4 Because you can also use this in conjunction
5 with FastPasses. So if waiting in line or having that
6 wait is one of the issues, then you can go ahead and
7 plan it out with FastPasses with the DAS. And with
8 the DAS, you're not even waiting in line, so you can
9 even do other stuff.

10 So this affords them the opportunity to do
11 many different things that a regular guest coming in
12 would not be able to do. So I think this does really
13 help the guest in many ways.

14 **Q If a guest comes into guest relations and**
15 **says, please understand my child's need is not to be**
16 **relieved of standing in a line, it is that he can't**
17 **wait more than ten minutes to visit an attraction.**
18 **What is your cast member authorized to do for that**
19 **guest?**

20 MR. SCANLON: Asked and answered. You can
21 repeat your answer, if you'd like to.

22 THE WITNESS: Basically, what we just said
23 is that we're going to sit down and we're going
24 to plan. We're going to say, What were your
25 plans for the day? We'll look at what you have

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1 already set up for FastPasses, if you set up
2 FastPass. If you haven't, let's go ahead, and
3 based off your plans, we'll see if we can get you
4 that FastPass to meet those needs.

5 We'll go ahead and issue the DAS. We'll
6 explain how that works, give you some helpful
7 hints, how that would work. You know, so we will
8 actually itinerary plan for you to try to meet
9 what those needs are. So to minimize or
10 eliminate the wait as much as possible.

11 BY MR. DOGALI:

12 **Q There have been autism parents in your guest**
13 **relations City Hall who have advised cast members, my**
14 **child can't wait more than a few minutes to visit an**
15 **attraction, and your suggested alternatives do not**
16 **solve it.**

17 MR. SCANLON: I'm sorry. Is this testimony
18 or is this a question?

19 MR. DOGALI: The -- are you aware --

20 MR. SCANLON: Mr. Dogali, this does not
21 sound like a question, and I object because
22 you're not the one testifying today. That is an
23 absolute statement of fact. There's no
24 foundation for it, and it is not even phrased
25 remotely like a question.

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1 them.

2 **Q So in your role-playing training, the guest**
3 **with the cognitive impairment was concerned about**
4 **waiting in a line?**

5 A Right.

6 **Q You ever hear the concept of a repeat rider?**

7 A That people go on over and over again?

8 **Q Yes.**

9 A Yes.

10 **Q Have you ever heard of one of your cast**
11 **members being approached by a guest who said a member**
12 **of my family needs to ride one ride a number of times?**

13 A Uh-huh.

14 **Q You've heard of that?**

15 A Yes.

16 **Q Does the DAS accommodate that special need?**

17 A It can, yes.

18 **Q How?**

19 A By, again, planning. You can go ahead -- if
20 that guest knows before coming to the park that that's
21 a ride they want to ride, they can utilize the
22 FastPass system, go ahead and reserve the ride. Come
23 get the DAS, we can go ahead and set them up for the
24 DAS so they can get a return time. We'll a lot of
25 times go ahead and start a return time for them, too.

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1 So, at that point, they've got three rides
2 plus an additional -- once they've used the FastPass,
3 they can get additional FastPasses to go on there.
4 And depending on what the -- you know, time of day,
5 year, sometimes there's hardly -- you know, depending
6 on the wait of the attraction, they might be able to
7 ride it without even a wait. But we'll afford them,
8 just what I stated, multiple opportunities to ride it.

9 **Q What information is recorded about a person**
10 **who receives a DAS?**

11 A No.

12 **Q Is the answer none?**

13 A No. I'm sorry. We do not record people we
14 give DASs to. When I say that, I mean, it's part of
15 the DOT system, so it's probably in there, but we
16 don't capture and track people's information. Not
17 that I'm aware of.

18 **Q In the current version, DAS is actually**
19 **connected to their ticket and MagicBand, correct?**

20 A No. The current version right now is what
21 we've been doing is it's a hard ticket that we
22 basically just take the person's picture, print a
23 ticket or a card and give them the card.

24 **Q When was the transition to electronic DAS?**

25 A It's actually happening today. So when you

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1 A No. They are waiting in line.

2 Q The person with the DAS card, when they get
3 their return time, what would their return time be?

4 A With the DAS we always subtract ten
5 minutes, so they will end up getting a 50-minute
6 return time. So they'll have a little less.

7 Q In that 50 minutes, what opportunities do
8 they have to ride on other attractions? How would
9 they find the attractions? How would they know where
10 they are and what the wait times are?

11 A There's lots of things they can do. A lot
12 depends on their familiarity with the park. But one
13 thing is with the My Disney Experience account, you
14 can utilize that. You can look and see what's
15 happening in the areas around you. If they want to
16 experience other attractions, they can look and see if
17 they have wait times posted on My Disney Experience.
18 So they can go ahead and plan and see if they want to
19 visit other attractions with less wait or want to just
20 go to a food location or whatever else they want to
21 do. So they do have opportunities to pretty much do
22 anything else they want.

23 Q Could they go to a parade?

24 A They can go to a parade. They can go to a
25 show. The bottom line is their position in line is

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1 being saved, so they can do whatever they want warrant
2 for that period of time.

3 **Q Mr. Dogali was in the process of asking you**
4 **a question about a situation, and someone would have**
5 **to quote, kill substantial amounts of time waiting.**
6 **Is there anything about the DAS program that would**
7 **require someone to kill substantial amounts of time**
8 **just waiting?**

9 A No. That's the point, you literally,
10 instead of waiting in line, you can do anything. You
11 have the opportunity to do additional attractions.
12 You have the opportunity to go on a ride, shows, go
13 get something to get. Sit and relax. Go shopping.
14 That's why some people say they can't be in the sun,
15 they can just sit in the shade.

16 **Q Would that be a situation that they can go**
17 **on additional attractions, additional rides, during**
18 **that 50 minutes just with the DAS? Without any**
19 **re-admits, without any other FastPasses, just the DAS**
20 **itself?**

21 A With the DAS, they can't get two DAS
22 attractions, but with the DAS attraction that they --
23 if they already have the DAS attraction committed,
24 they can easily go on other rides. They can use My
25 Disney Experience to see what wait times are in the

Steve Riggs
April 30, 2015

Page 109

1 area. They can go to something that has a shorter
2 wait time.

3 **Q If there are lower wait times in the area,**
4 **how many additional attractions could the DAS holder**
5 **experience while the other person in the normal line**
6 **is waiting in line?**

7 A Depends on where they are, what the
8 attractions are. But you can do -- if there's no wait
9 on some of the other attractions they could virtually
10 go on -- again, it depends on how long the attractions
11 are but anything up to less than 50 minutes they can
12 go on. So they can go on multiple attractions.

13 **Q If the attraction wait time was 15 minutes,**
14 **would they still deduct the ten minutes away from**
15 **that?**

16 A For if they went up to an attraction to get
17 a return time?

18 **Q Right.**

19 A Yes, they will take the ten minutes off.
20 Now, it's probably up to that individual attractions
21 if there's -- so if there's only five minutes,
22 sometimes they might opt to let them in at that time
23 because you're only talking about five minutes.

24 **Q These guest relations cast members, you gave**
25 **one example. Have they -- is that the only time**

Exhibit 8



Rich Manhattan moms hire handicapped tour guides so kids can cut lines at Disney World

By TARA PALMERI

Last Updated: 7:05 AM, May 14, 2013

Posted: 2:45 AM, May 14, 2013

They are 1 percenters who are 100 percent despicable.

Some wealthy Manhattan moms have figured out a way to cut the long lines at Disney World — by hiring disabled people to pose as family members so they and their kids can jump to the front, The Post has learned.

REUTERS *Rich moms shamelessly hire disabled tour guides so their kids can cut long lines.*

The “black-market Disney guides” run \$130 an hour, or \$1,040 for an eight-hour day.

“My daughter waited one minute to get on ‘It’s a Small World’ — the other kids had to wait 2 1/2 hours,” crowed one mom, who hired a disabled guide through Dream Tours Florida.

“You can’t go to Disney without a tour concierge,” she sniffed. “This is how the 1 percent does Disney.”

The woman said she hired a Dream Tours guide to escort her, her husband and their 1-year-old son and 5-year-old daughter through the park in a motorized scooter with a “handicapped” sign on it. The group was sent straight to an auxiliary entrance at the front of each attraction.

Disney allows each guest who needs a wheelchair or motorized scooter to bring up to six guests to a “more convenient entrance.”

The Florida entertainment mecca warns that there “may be a waiting period before boarding.” But the consensus among upper-crust moms who have used the illicit handicap tactic is that the trick is well worth the cost.

Not only is their “black-market tour guide” more efficient than Disney World’s VIP Tours, it’s cheaper, too.

Disney Tours offers a VIP guide and fast passes for \$310 to \$380 per hour.

Passing around the rogue guide service’s phone number recently became a shameless ritual among Manhattan’s private-school set during spring break. The service asks who referred you before they even take your call.

“It’s insider knowledge that very few have and share carefully,” said social anthropologist Dr. Wednesday Martin, who caught wind of the underground network while doing research for her upcoming book “Primates of Park Avenue.”

“Who wants a speed pass when you can use your black-market handicapped guide to circumvent the lines all together?” she said.

“So when you’re doing it, you’re affirming that you are one of the privileged insiders who has and shares this information.”

Ryan Clement runs Dream Tours Florida with girlfriend Jacie Christiano, whom the rich Manhattan mom indicated was her family’s guide.

A working phone number for Christiano couldn’t be found, and Clement refused to put The Post through to her. A message left on Facebook was not immediately returned by Christiano.

Clement denied that his gal pal uses her disability to bypass lines. He said she has an auto-immune disorder and acknowledged that she uses a scooter on the job.

Disney did not return repeated requests for comment.

tpalmeri@nypost.com

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Exhibit 9

Published May 14, 2013

| FoxNews.com

Forget the FastPasses. Apparently the secret to skipping the long lines at Disney World is to hire a disabled person.

The New York Post is reporting that some deep -pocketed New York City moms are hiring a motorized scooter -bound guide to pose as a family member so they and their kids can jump to the front of the lines.

According to the report, families book tours through an outfit called Dream Tours in Florida, which on its website claims to provide "quality based, memorable, and affordable vacations, to people with special needs." The Disney guide charges \$130 an hour, or \$1,040 for an eight -hour day, citing a Manhattan mom who claims she hired a tour guide using a motorized scooter.

"You can't go to Disney without a tour concierge," she told the Post. "This is how the 1 percent does Disney."

The mom said that a guide using a motorized scooter escorted her, and her husband and their two sons around the theme park and were able to immediately go onto rides while others waited for hours.

Disney allows each guest who needs a wheelchair or motorized scooter to bring up to six guests to a "more convenient entrance."

The New York mother indicated that Jacie Christiano --who works at Dream Tours and is the girlfriend of the tour company owner, Ryan Clement --was the family's guide. Clement told the Post that Christiano doesn't use her disability to bypass lines and says that she has an auto -immune disorder.

<http://www.foxnews.com/travel/2013/05/14/wealthy-nyc-moms-pay-1000-day-for-disabled-tour-members-to-skip-lines-at-disney/>

Rich Manhattan moms hire handicapped tour guides so kids can cut lines at Disney World

By TARA PALMERI

Last Updated: 7:14 PM, May 14, 2013

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Some wealthy Manhattan moms have figured out a way to cut the long lines at Disney World — by hiring disabled people to pose as family members so they and their kids can jump to the front, The Post has learned.

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Clement denied that his gal pal uses her disability to bypass lines. He said she has an autoimmune disorder and acknowledged that she uses a scooter on the job.

Disney did not return repeated requests for comment.

http://www.nypost.com/p/news/local/manhattan/disney_world_srich_kid_outrage_zTBA0xrvZRkIVc1zItXGDP

Exhibit 10

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Rossen Reports

Undercover at Disney: 'Deplorable' scheme to skip lines

Jeff Rossen and Josh Davis

May 31, 2013 at 7:32 AM ET



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Video: NBC's Jeff Rossen investigates the shocking way some families have been cutting to the front of those long lines at Disney: by hiring disabled tour guides with special passes so they get onto rides without a wait.

TODAY National Investigative Correspondent Jeff Rossen takes you to Disneyland to show you what many call a shameful trick to skip the lines on rides.

It's made headlines recently. We all know how frustrating it is, waiting in those long lines at Disney. But now some families are cheating the system. They're hiring disabled tour guides so they can cut right to the front. We went undercover and caught it all on tape.

The rides, the characters: Disneyland is "the happiest place on earth" -- except if you're waiting in those long lines, you and your kids, waiting hours in the heat.

So how did one family get to skip past everyone? They did it ride after ride after ride, escorted to the front every time.

It's the outrageous business few even know about: families bypassing the lines by hiring disabled tour guides with special passes. At most theme parks like Disney, they have great policies: The disabled get speedy access to rides. But now healthy families are abusing the system, paying disabled guides to get them in with up to five guests.

Know a scam? Been ripped off? Click here to email Rossen Reports

"The parents call them 'black market' handicapped Disney guides," said social researcher Wednesday Martin, who discovered the practice while putting together her upcoming book, "Primates of Park Avenue." "It's almost like a

People.com

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status symbol."

On ads we found on Craigslist, tour guides brag about their disabled passes: "Let's cut the Disney lines together," "access to ... special entrances." So we had our producer and his family go undercover with home video cameras, hiring two of those disabled guides to show them around Disneyland.

First up was a guide named Mara, who said she got her pass after a car accident. "I'm here to make sure everyone has fun at Disneyland and we get on as many rides as possible," she told us.

"And you have a secret weapon that's going to help us?" our producer asked.

"I do. I have a special card that's going to help us beat the lines," Mara replied with a wink.

And she charged \$50 an hour to do it. We started at the Mad Tea Party ride. The long line was no problem for us: We skipped ahead, and got right in through a side door.

Our second disabled guide, Ryan, charged our family \$200 and got them right through another side door at Star Tours, an attraction inspired by "Star Wars." "I can't believe we're getting past everybody," our producer exclaimed.

The line at Splash Mountain was at least an hour long. But we slipped right in through the back exit thanks once again to that trusty disabled pass.

In fact, over two days, Ryan and Mara flashed their passes and got us nearly instant access to some of the most popular attractions, bypassing the monster line at Pirates of the Caribbean and breezing past all the people at Alice in Wonderland. The guides were happy to take our money while other families had to wait.

We met up with Mara in the parking lot. "You're profiting from this," we said.

"Well, Disneyland's profiting a lot from all the people that enter," she said.

"Will you continue to do this?"

"Yes, I will," Mara said. "We live in a capitalist country, and I don't feel like it's morally wrong."

Mara was unapologetic, but when we interviewed Ryan, he was downright defiant. "Do you think you're abusing the system?"

"No," Ryan said.

"Why not?"

"I gave him a wonderful tour," Ryan replied.

"With your disabled pass, where you went through side entrances and exits," we pointed out. "And they're not disabled at all. They're complete strangers. And you charged them for it."

"And?" Ryan said.

"Do you ever feel any pangs of guilt when you're cutting past all of those people who are waiting in line with people who are paying you, who aren't disabled at all?" we asked.

"It's a moral question."

"And that's the question, you don't feel morally --"

"I couldn't care less," Ryan said.

"About those people waiting in line," we said.

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"No."

But Disney has a big problem with it, telling us in a statement: "We find it deplorable ... We have initiated a review of this abuse and will take appropriate steps to deter this type of unacceptable activity."

So no one's jumping ahead of you this summer who shouldn't be.

Our investigation got results. Disney is cracking down, sending out warning letters to anyone advertising these services online. And if they catch any of these "disabled tour guides" in the act, their disabled passes will be revoked, and they won't be allowed back into the park.

By the way, we also called the American Association of People with Disabilities. They agree with Disney that this practice is abusive and should be stopped.

Here is the full statement from Disney:

"We find it deplorable that people would hire the disabled to abuse accommodations that were designed to permit our guests with disabilities to enjoy their time in our parks. We have initiated a review of this abuse and will take appropriate steps to deter this type of unacceptable activity."

Here is the full statement from Mark Perriello, president and CEO of the American Association of People with Disabilities:

"No one likes waiting in long lines, but exploiting people with disabilities in order to skip to the front is disgraceful.

"While Disney must move swiftly to train their employees to recognize and stop this abuse, it's important to note that Disney has a great track record on accommodating people with disabilities. It's disturbing that nondisabled visitors would take advantage of these accommodations. This situation goes to show that money may buy a lot, but apparently civility and respect are not among those things."

Do you have an issue or topic you would like to see investigated? Click here to send an email to Rossen Reports.

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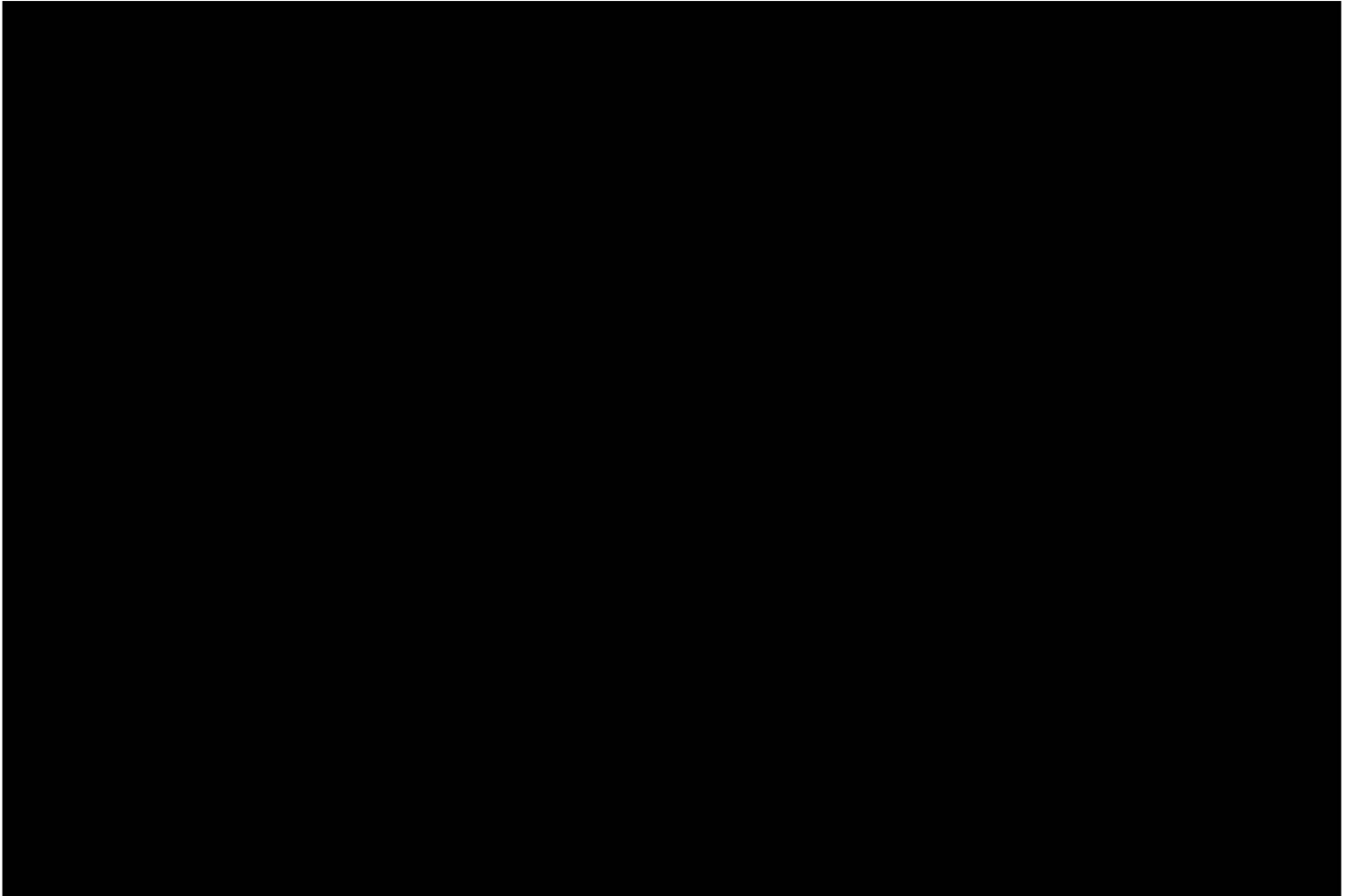
Are Tourists Killing The Environment? The Answer Might Shock You (Mediaplanet)

15 Secrets the Emergency Room Staff Won't Tell You (Reader's Digest)

American Airlines computer glitch: The day AA customers stood still (CAST Software: On Quality Blog)

Exhibit 11

WDW Guest Assistance Card (GAC) Impact – Toy Story Mania Scenario



Document #: 215630
Source Doc #: 215478, 215477

WDP&R Industrial Engineering

1

Exhibit 12

REDACTED

From: Armor, Alison
Sent: Monday, April 16, 2012 2:56 PM
To: Hale, Greg; Wahler, Jacquee M. (Polak); Bellavia, Deborah; Rosenfeld, Teri; Mertz, Carla; Martinez, Elisa; Giacalone, Margaret C; Muscaro, Kent; Morris, Julie
Cc: Evans, Todd; Britton, Brian
Subject: Attraction Access Working Team Membership

Hi Everyone,

REDACTED

The Park Operations LOB will be leading an initiative to review and streamline our attraction access policies and tools for Guests with Disabilities for both US sites. This is a work stream generated by [REDACTED] which has recently been approved by senior leadership. Your departments have been identified [REDACTED] and we would like you to identify someone from your team to join our Attraction Access Working Team. This person should be able to represent you (ideally, leader of leader level) and have the authority to provide guidance related to their subject matter expertise. Their input would be vital in formulating our recommendations [REDACTED] (recommendation target completion is in early Q4, with the hope of implementing in Q1 prior to NGE launch at WDW).

[REDACTED]
[REDACTED] Initially we will meet every other week and will adjust as necessary. Please let me know if you have any immediate questions and thank you in advance for your partnership and support!

Alison

Exhibit 13

**UNITED STATES DISTRICT COURT
FOR THE MIDDLE DISTRICT OF FLORIDA
ORLANDO DIVISION**

A.L., by and through D.L., as Next Friend, Parent and Natural Guardian, and D.L., Individually,

Plaintiffs,

V.

WALT DISNEY PARKS AND
RESORTS U.S., INC.,

Defendant.

Case No.: 6:14-CV-1544-ACC-GJK

**DEFENDANT'S SUPPLEMENTAL AND AMENDED OBJECTIONS
AND RESPONSES TO PLAINTIFFS' FIRST SET OF INTERROGATORIES**

Pursuant to Rule 33 of the Federal Rules of Civil Procedure and the Local Rules of this Court, defendant Walt Disney Parks and Resorts U.S., Inc. (“Disney”) hereby objects and responds to plaintiffs A.L. and D.L.’s First Set of Interrogatories (the “Interrogatories”) as follows:

GENERAL OBJECTIONS

Each of Disney's responses is subject to, and incorporates, the following General Objections, whether or not specifically referred to in an individual response:

1. Disney objects to any directions, definitions, instructions and/or Interrogatories that seek to impose upon Disney obligations which exceed or differ from those required by the Federal Rules of Civil Procedure or the Local Rules of this Court.
2. Disney objects to plaintiffs' definition of the term "Disney Parks" to the extent that it includes parks never visited by A.L. or D.L. and/or parks that neither A.L. nor D.L. has

visited since the Disability Access Service (“DAS”) program was implemented on October 9, 2013.

3. Disney objects to the Interrogatories to the extent that they seek information that is privileged or protected by the attorney-client privilege, the attorney work-product doctrine, or any other constitutional, statutory or common-law privilege or doctrine. Consistent with the parties’ confidentiality agreement executed on May 26, 2015, to the extent that such information is inadvertently disclosed in response to these Interrogatories or otherwise, such disclosure shall not constitute a waiver of Disney’s right to assert the applicability of any privilege or protection, and such documents shall be returned to Disney’s counsel immediately.

4. Disney objects to the Interrogatories to the extent that they are overly broad, unduly burdensome, ambiguous, vague, or incomprehensible.

5. Disney objects to the Interrogatories to the extent that they seek information which is neither tailored to the subject matter of this case nor reasonably calculated to lead to the discovery of admissible evidence.

6. Disney objects to the Interrogatories to the extent that they call for the disclosure of information that is already in the possession, custody, or control of Plaintiffs and/or is more appropriately sought from third parties.

7. Disney objects to each Interrogatory to the extent that it is unreasonably cumulative or duplicative of other Interrogatories.

8. Disney objects to the Interrogatories to the extent they seek information that is not available to Disney, that is not within Disney’s possession, custody, or control, or that are publicly available.

9. Disney objects to the Interrogatories to the extent they seek information that is confidential, proprietary, and/or private to Disney, its employees, and/or individuals that have visited Disney Parks ("Confidential Information"). Any such Confidential Information that is contained in Disney's responses or documents is provided with the explicit understanding that such information will be kept confidential in accordance with the parties' May 26, 2015 confidentiality agreement and used only for purposes of prosecuting and defending the instant litigation.

10. By responding to these Interrogatories, Disney does not waive any objections as to the competency, relevancy, materiality, privilege or admissibility as evidence, for any purpose, of any information provided or documents produced. Disney reserves the right to object on any ground to the use of any information provided or documents produced in answering these Interrogatories.

11. By responding to these Interrogatories, Disney does not acknowledge or concede the truth or accuracy of any characterization, allegation, or statement made in the Interrogatories.

12. Disney reserves the right to supplement, revise, correct, clarify or otherwise modify its objections and/or responses to each Interrogatory. Disney also reserves the right to assert any other applicable objections to these Interrogatories.

13. To the extent that Disney responds to an Interrogatory to which it objects, such response shall not constitute a waiver of any General Objections or Specific Objections. Likewise, any statement herein that Disney will provide information or produce documents in response to an individual Interrogatory does not mean that Disney in fact has any such information or documents, or that any such information or documents exist. Rather, any such

statement reflects Disney's intention, subject to its objections, to conduct a reasonable search for responsive documents and information.

14. In addition to the General Objections set forth above, Disney will also state other specific objections that may not be generally applicable to all of the Interrogatories. By setting forth such specific objections, Disney does not intend to limit or restrict the General Objections set forth above. A failure to make a specific objection to a particular Interrogatory, or part of a Interrogatory, shall not constitute a waiver of any General Objection or Specific Objection, and is not, and shall not be construed as, an admission that Disney in fact has any such information or documents, or that responsive information or documents exist.

SPECIFIC OBJECTIONS AND RESPONSES TO INTERROGATORIES

INTERROGATORY NO. 1:

Identify each Disney employee who personally interacted or communicated with A.L. during or regarding any trip to Walt Disney World which is described in Count 1 of the Complaint, providing at least: name and last known address; job title; description of the employee's duties or responsibilities for Disney; and a description of the interaction or communication.

RESPONSE TO INTERROGATORY NO. 1:

Disney incorporates the above General Objections by reference. Disney objects to this Interrogatory on the grounds that it is overly broad and unduly burdensome given that it seeks information regarding "each Disney employee who personally interacted or communicated with A.L." which could include numerous Cast Members at any ride, attraction, restaurant, shop or other facility within Walt Disney World. Disney also objects to this Interrogatory to the extent that it seeks information that is neither tailored to plaintiffs' individual claims nor reasonably calculated to lead to the discovery of admissible evidence. Disney further objects to this Interrogatory because it seeks information that is already in plaintiffs' possession, custody, or

control and could be obtained by plaintiffs from other sources by more convenient, less burdensome, or less expensive means.

Disney states that the following individuals interacted or communicated with D.L. either by phone, email or in person: Andrea Cochran, Deb Gaspelin, Mark Jones, Joan Manangu, Joan Martin, Jim McPhee and Patti Stafford, and refers Plaintiffs to documents bates numbered Disney-AL0000037, Disney-AL0000039, Disney-AL0000053, Disney-AL0000112, Disney-AL0000127 and Disney-AL0000387, and Disney-AL0000493. Thus there are no further answers to these interrogatories.

INTERROGATORY NO. 2:

Identify each person who may have knowledge of A.L.'s visit to Walt Disney World which is described in Count 1 of the Complaint. For each person, provide at least: name and last known address; if the person is or was a Disney employee, the person's title or responsibility for Disney; a general description of the information or knowledge you understand or believe such person possesses.

RESPONSE TO INTERROGATORY NO. 2:

Disney incorporates the above General Objections by reference. Disney objects to this Interrogatory on the grounds that it is overly broad and unduly burdensome given that it seeks information regarding "each Disney employee who personally interacted or communicated with A.L." which could include numerous Cast Members at any ride, attraction, restaurant, shop or other facility within Walt Disney World. Disney also objects to this Interrogatory to the extent that it seeks information that is neither tailored to plaintiffs' individual claims nor reasonably calculated to lead to the discovery of admissible evidence. Disney further objects to this Interrogatory because it seeks information that is already in plaintiffs' possession, custody, or control and could be obtained by plaintiffs from other sources by more convenient, less burdensome, or less expensive means.

Disney incorporates by reference its response to Interrogatory No. 1 and refers Plaintiffs to its 26(a)(1) disclosures. Thus there are no further answers to these interrogatories.

INTERROGATORY NO. 3:

Describe all steps that were taken, during or in connection with each of Plaintiffs' visits to a Disney theme park on or after October 9, 2013, to individually assess A.L.'s special needs or requested accommodations.

RESPONSE TO INTERROGATORY NO. 3:

Disney incorporates the above General Objections by reference. Disney objects to this Interrogatory on the grounds that it is overly broad and unduly burdensome given that it seeks information regarding "all steps" taken in connection with "each" of Plaintiffs' visits to a Disney theme park since October 9, 2013. Disney also objects to this Interrogatory on the grounds that it is overly broad and unduly burdensome.

Disney states that it works individually with guests with disabilities to provide assistance that is responsive to their circumstances. For example, Disney would have engaged in an in-person dialogue with A.L. and/or his mother, D.L., to understand their needs and concerns. As part of that discussion, Disney's Cast Members would have asked several questions to assess A.L.'s individual needs. If it was determined that A.L. could not wait in a conventional queue environment due to his disability, the Cast Member would have issued a DAS to A.L. and explained how the program works. Disney's Cast Members would have also explained how DAS can work in conjunction with Disney's FASTPASS® service and, if appropriate, would have offered additional guest service options, such as itinerary planning assistance, additional FastPasses and/or re-admission passes. Disney has no further information it can provide in response to this interrogatory.

INTERROGATORY NO. 4:

Describe all steps that were taken, during or in connection with each of Plaintiffs' visits to a Disney theme park on or after October 9, 2013, to determine A.L.'s accessibility needs, or which were taken to evaluate Plaintiff's requested accommodations.

RESPONSE TO INTERROGATORY NO. 4:

Disney incorporates by reference herein its response to Interrogatory No. 3.

INTERROGATORY NO. 5:

Describe any changes Disney presently expects or intends to make to the DAS or to the manner in which Disney accommodates the accessibility needs of its Disneyland theme park visitors who have cognitive impairments.

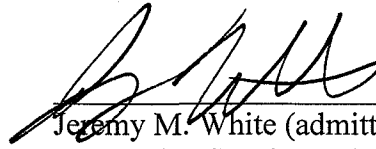
RESPONSE TO INTERROGATORY NO. 5:

Disney incorporates the above General Objections by reference. Disney objects to this Interrogatory to the extent that it seeks information relating to Disneyland that is neither tailored to plaintiffs' individual claims nor reasonably calculated to lead to the discovery of admissible evidence because Plaintiffs' claims only relate to their visit to Walt Disney World. Disney also objects to this Interrogatory to the extent it goes beyond DAS because it seeks information regarding "the manner in which Disney accommodates the accessibility needs of its Disneyland theme park visitors who have cognitive impairments."

Disney states that it has not made any changes to the substance of DAS, but it has made technology changes at Walt Disney World and Disneyland, which allow Cast Members to electronically authorize DAS for guests and provide attraction return times through their ticket media. Disney does not at this time expect or intend to make any other changes.

Dated: June 3, 2015

Respectfully submitted,



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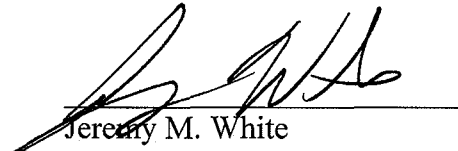
CERTIFICATE OF SERVICE

I hereby certify that on this 2nd day of June, 2015, a copy of the foregoing was sent

by First Class Mail to:

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VERIFICATION

I am an officer of Walt Disney Parks and Resorts U.S., Inc., a party to this action, and I am authorized to make this verification for and on its behalf. I am informed and believe and on that ground allege that the foregoing is true and correct.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on June 3, 2015, at Burbank, California.

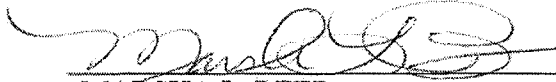
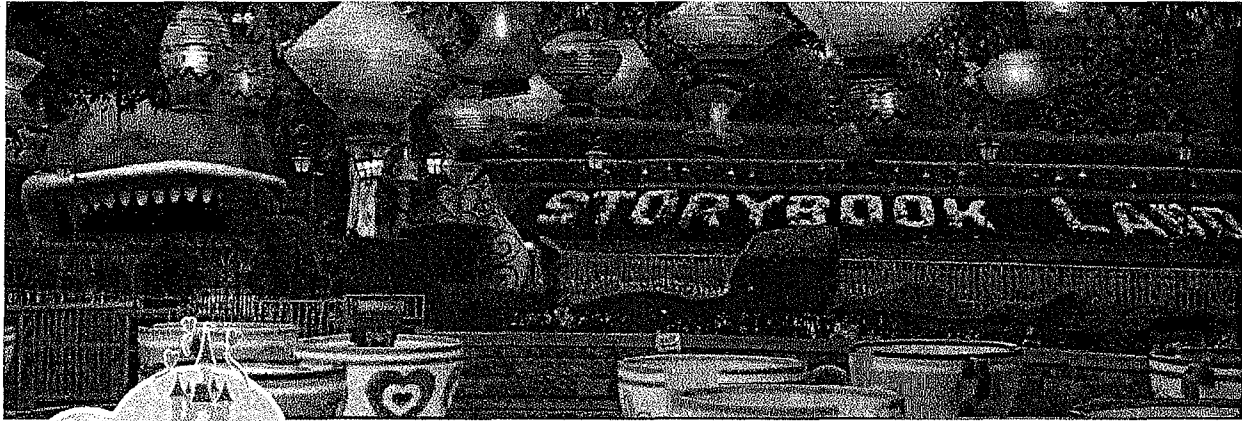

MARSHA L. REED
Vice President and Secretary

Exhibit 14

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Disney Parks Blog

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Don't miss these merchandise events, coming up next month at the @Disneyland Resort: <http://t.co/KEYJekAhM...>

Disney Parks Disability Access Service Card Fact Sheet

Disney Parks have an unwavering commitment to providing a welcoming and inclusive environment and accessible experiences for guests.

Disney Parks is modifying the current Guest Assistance Card program, which provides access to attractions for guests with disabilities, so it can continue to serve the guests who truly need it. The new program is designed to provide the special experience guests have come to expect from Disney. It will also help control abuse that was, unfortunately, widespread and growing at an alarming rate.

The new Disability Access Service (DAS) Card will allow Guests with disabilities at Walt Disney World Resort and Disneyland Resort to receive a return time for attractions based on the current wait time. Guests Relations at the front of each park will continue to assist Guests and provide assistance that is responsive to their unique circumstances.

Frequently Asked Questions

- **What is a Disability Access Service Card and how does it work?**
The DAS Card is designed to accommodate guests who aren't able to wait in a conventional queue environment due to a disability (including non-apparent disabilities). A Disability Access Service Card will be issued at Guest Relations main entrance locations and will offer guests a return time for attractions based on the current wait time. As soon as the Guest finishes one attraction, they can receive a return time for another. This service can be used in addition to *Disney's FASTPASS Service* and *Disney FastPass+ service*.
- **What will Disney Parks do if a Guest is concerned the DAS Card doesn't meet their needs?**
Disney Parks have long recognized and accommodated guests with varying needs and will continue to work individually with guests with disabilities to provide assistance that is responsive to their unique circumstances. Guests should visit Guest Relations to discuss their individual needs.
- **Who will be eligible for a Disability Access Service Card?**
Disney Parks' goal is to accommodate guests who aren't able to wait in a conventional queue environment due to a disability (including non-apparent disabilities). Guests should visit Guest Relations to discuss their assistance needs.
- **How will guests get a Disability Access Service Card?**
A Disability Access Service Card will be issued at Guest Relations main entrance locations. Guests will participate in a registration process, which also includes having their photo taken.
- **Why is Disney Parks doing this?**
Disney Parks is modifying the current Guest Assistance Card program so it can continue to serve the guests who truly need it. The new program is designed to provide the special experience guests have come to expect from Disney. Disney Parks also hopes it will help control abuse that was, unfortunately, widespread and growing at an alarming rate.
- **Does the DAS Cardholder have to be present to obtain a return time at an attraction?**
No. Another member of the DAS Cardholder's travel party may obtain a return time but the DAS Cardholder must board the attraction with his or her party.
- **Where do DAS Cardholders go to receive return times?**
At Disneyland Resort, guests will go to Guest Relations kiosks located throughout the parks to receive a return time. At Walt Disney World Resort, guests will go to the attraction to receive a return time.
- **Does a DAS Cardholder have to ride the attraction at the exact return time listed?**
No. Return times are valid until redeemed by the DAS Cardholder.
- **How long is a DAS Card valid?**
A DAS card is valid for up to 14 days depending on a guest's ticket entitlement.
- **Is a DAS Card issued at one Disney theme park valid at other Disney theme parks?**
Yes, the card will be valid throughout the resort at which it was issued.

<http://disneyarks.disney.go.com/blog/disney-parks-disability-access-service-card-fact-sheet/>

Disney-AL0000102

- **Why doesn't Disney Parks ask for proof of disability, such as a doctor's note?**
Disney Parks takes Guests at their word and there are legal restrictions around asking for proof.
 - **Is this the only service available to Guests with disabilities?**
Disney Parks offer a variety of services to guests with disabilities, such as Disney's Handheld Device that offers assistive listening, captioning and audio description. Additionally, Disney Parks has developed a "Guide for Guests with Cognitive Disabilities." This serves as a tool on how best to experience its theme parks and is expected to be available online by mid-October.
- Disney Parks will continue to provide excellent guest service and accessible experiences. Guests should visit Guest Relations at any park should they feel they need assistance due to a disability.
- **Does a Guest whose disability is based on the necessity to use a wheelchair or scooter need a DAS Card?**
No, a Guest whose disability is based on the necessity to use a wheelchair or scooter does not need a DAS Card. Depending on the attraction, the Guest will either wait in the standard queue or receive a return time at the attraction based on the current wait time. For some attractions at Disneyland Resort, these guests will go directly to an alternate entrance. Guests with additional needs should discuss them with Guest Relations.
 - **Will Disney Parks continue to provide a service to wish-granting organizations?**
The change will not affect those who are visiting on trips organized by wish granting organizations. There is a separate program for children with life-threatening illnesses.
 - **For further questions, please contact:** Disability.services@disneyparks.com or (407) 560-2547.

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Exhibit 15

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UNITED STATES DISTRICT COURT
FOR THE MIDDLE DISTRICT OF FLORIDA
ORLANDO DIVISION
- - -
A.L., BY AND THROUGH D.L., AS)
NEXT FRIEND, PARENT AND NATURAL)
GUARDIAN, AND D.L., INDIVIDUALLY,))
Plaintiffs,)
vs.) Case No.:
WALT DISNEY PARKS AND RESORTS) 6:14-CV-1544-ACC-GJK
U.S., INC.,)
Defendant.)

DEPOSITION OF
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REPORTED BY: LAWRENCE SCHUMACHER, CSR NO. 1464

FILE NO.: A80DE99

1 BY MR. DOGALI:

2 Q. -- when the DAS was released, did you think it
3 was better than what your competitors were using?

4 A. Yes.

5 Q. In what way?

6 A. Well, I mean, it allowed guests to virtually
7 wait -- guests who qualified for the DAS or guests who
8 obtained the DAS were allowed to virtually wait for
9 attraction experiences. And during -- they were allowed
10 to virtually wait for attraction experiences if they were
11 unable to be any traditional queue. They were not able
12 to wait in a traditional queue the DAS allowed them to
13 virtually wait for attractions. Which would also allow
14 them to do other things during that period that they were
15 waiting: being able to go and experience all of the
16 offerings that any one of our theme parks might have.
17 Whether that was going to see, perhaps, a street
18 performer. Or going to get some food. Or going to maybe
19 go to a shop. Maybe go enjoy the architecture. Maybe go
20 look for the hidden Mickeys that we -- we many times
21 we'll -- hidden Mickeys that we'll many times place in
22 some of our architecture. Being able to go sit on a
23 bench. Go take a nap. You know, whatever you wanted to
24 do you could do that during your -- your -- your window
25 that you were doing your virtual wait. That's -- that's

1 a great thing to be able to do.

2 So to answer your question, yeah, I thought -- I
3 thought it was -- I think it's better than what other
4 others were doing.

5 Q. And what were the others doing that was less
6 accommodating?

7 A. Well, I think there's many that aren't doing
8 anything. I can't give you specifics, but there's many
9 other businesses that are in our line of work that aren't
10 doing anything for people who can't stand in lines or
11 wait in lines.

12 MR. DOGALI: Take a short break.

13 (Recess taken.)

14 BY MR. DOGALI:

15 Q. As the DAS was developed, did Disney seek the
16 input of any autism-dedicated organization?

17 A. We certainly talked to a lot of organizations.

18 Q. Which ones?

19 A. I -- a lot of the conversations were informing
20 organizations what we were going to be rolling out,
21 making them aware of what we were going to be rolling
22 out. That way, when the rollout occurred they were not
23 hearing about it for the first time through the media,
24 they were hearing it from us. So the organizations that
25 I spoke with, I spoke to -- and there were other

1 individuals, by the way, who were calling. It wasn't
2 just I. But I had -- we divided a list, if you will, of
3 organizations that we were going to have that
4 conversation with. I spoke with the Autism Speaks
5 organization. I spoke to the Autism Society of America.
6 I spoke to an organization called TACA, T A C A. And I'm
7 trying to remember what it stands for, but it's an
8 autism- based organization. I -- I believe I spoke with
9 United Cerebral Palsy. I'm not for sure if I spoke with
10 them directly, but I spoke with -- I spoke with [REDACTED]
11 [REDACTED] as the -- the -- the [REDACTED]
12 [REDACTED]. There were others that I
13 called as part of the normal course of -- of informing
14 the community, if you will, the community of
15 organizations what we were going to be doing.

16 Q. These are groups you spoke with --

17 A. Uh-huh.

18 Q. -- to advise them of the planned release before
19 it hit the streets?

20 A. Correct.

21 Q. Did Disney seek the input of any such groups
22 during the design of the DAS before the decision to
23 release it was made?

24 A. Ask your question again.

25 Q. As I understand it you identified a number of

1 groups --

2 A. Uh-huh.

3 Q. -- you communicated with for the purpose of
4 notifying them that the DAS was going to be released.

5 A. Uh-huh.

6 Q. Did you or, to your knowledge, anyone at Disney
7 communicate with those groups during the planning and
8 development of the DAS about how to assemble it, put it
9 together?

10 A. Yes.

11 Q. Did you do that?

12 A. I did the...I -- I -- I had had conversations
13 with Autism Speaks regarding a -- a booklet, a piece of
14 collateral that we were developing for guests with
15 cognitive disabilities, and during the course of those
16 conversations regarding the booklet and looking for
17 thoughts and suggestions about what would be helpful
18 information to contain in this booklet, during the course
19 of those conversations I -- I -- I was certainly asking
20 questions of -- of the organization representative that I
21 was talking to about what we were going to be -- what we
22 were framing up as far as the DAS program.

23 Q. Was that Matt Asner?

24

25

1 A. Yes.

2 Q. Did he, on behalf of Autism Speaks, make any
3 suggestions about how the DAS ought to be assembled or
4 constructioned?

5 A. I don't -- I can't say that it was on behalf of
6 Autism Speaks. I don't know that. I mean, I had
7 conversations with him. I had conversations with other
8 individuals from Autism Speaks or that worked or had an
9 affiliation with Autism Speaks as well. And this was
10 all, again, during the course of our development of a
11 booklet that was going to be available for guests with
12 cognitive disabilities.

13 Q. Do you recall any of those individuals
14 associated with Autism Speaks making any suggestions or
15 proposals about how the DAS ought to be designed or
16 implemented?

17 A. I don't know proposals is correct. I -- I think
18 it would be categorized more as the individuals I spoke
19 with knew that there would be those individuals out there
20 who wouldn't like the DAS.

21 Q. Did any organization specific to autism or
22 cognitive impairment support issuance and release of the
23 DAS at the time?

24 A. "Support" meaning what? They wanted to be --
25 what do you mean when you say "support"?

1 Q. Did any such organizations issue kudos or
2 applaud Disney for releasing the DAS at the time?

3 A. In some of the conversations I had with the
4 individuals who -- those were the individuals I was
5 speaking with, I don't know if they were speaking on
6 behalf of their organization or not, but some of the
7 individuals I was speaking with understood what we were
8 doing and why we were doing it and they said, "There
9 might be those out there who don't like it, but we
10 understand what you're doing and why you're doing it."
11 So if you're going to call that support, then yes, but I
12 don't know that they used the word "we support it." And
13 I think more because they knew that there might be some
14 individuals who don't like it, just didn't like what it
15 was.

16 Q. Are you aware of any organization committed to
17 autism or cognitive impairments that today advises its
18 members that the DAS is a good thing?

19 A. In the conversations that I had with the Autism
20 Society of America it was very much a "We understand.
21 We'll certainly pass along to our membership who may
22 inquire about a trip to Disney, being able to explain the
23 DAS and what it is." And again, supporting meaning they
24 understand why we did it and, you know, knew we had to do
25 something to curb the abuse that we had while continuing

1 to maintain service for people with disabilities, then
2 yeah, I would say "support" is -- is a word you could
3 use, sure.

4 Q. The organization you mentioned in that context
5 is Autism Society of America?

6 A. Yes.

7 Q. Who was your --

8 MR. SCANLON: Objection to the characterization
9 that his word or use of the word "support" was limited to
10 that one group. I think that misstates the testimony.

11 THE WITNESS: Yes, there were others -- as I'm
12 explaining the word "support," there are other
13 organizations out there who fell into the same category
14 as Autism Society of America, sure.

15 BY MR. DOGALI:

16 Q. Is it your understanding that that is the level
17 of support that exists today from the Autism Society of
18 America for Disney's DAS?

19 A. Yes. And as I -- as I had said previously, you
20 know, the DAS is a -- is a -- is a great tool, a great
21 resource. I think organizations out there see the value
22 in DAS; that it's a great tool for whatever disability
23 category that particular organization may support. They
24 see the value in that tool to assist their membership,
25 whether it's autism, whether it's, you know, cerebral

1 Q. -- or highly educated one?

2 A. It's a guess.

3 MR. SCANLON: Pure speculation.

4 BY MR. DOGALI:

5 Q. To your knowledge, did Disney -- strike that.

6 Outside the context of the GAC or the DAS, to
7 your knowledge, has Disney ever studied the impact of
8 meltdowns on the part of autistic guests on other guests
9 in the park?

10 A. No.

11 Q. If that's ever been studied who might know? It
12 would be a guess?

13 A. Guess.

14 Q. Okay. In terms of how the DAS accommodates your
15 autistic guests, are you proud of it?

16 A. Of how the DAS works? Absolutely. I think it's
17 a great tool. I think I mentioned it earlier. I mean,
18 to be able to virtually wait for attractions and be able
19 to use other stuff and be able to use FastPass, being
20 able to do other things while you're virtually waiting
21 for an attraction, I mean, it's a great tool for any
22 guest, whatever disability they might have, whether it's
23 something else. I mean, it's great. And I've had an
24 opportunity to, you know, experience it myself. So I've
25 had these conversations with the various organizations

1 what I said earlier: certainly we empower our cast
2 members to make our guests happy, so whatever that might
3 mean, you know, based on what the guest is asking, based
4 on what the cast member does, whatever the situation
5 might be. But the goal is to make the guest happy.

6 Q. As the DAS was released, did you understand the
7 one form of making the guests happy at that time included
8 giving them additional FastPasses they could use along
9 with the DAS?

10 MR. SCANLON: Additional FastPasses?

11 MR. DOGALI: Yes.

12 THE WITNESS: I'm sorry, ask the question again.

13 BY MR. DOGALI:

14 Q. You used the term "making the guest happy."
15 I'm asking you back on October 9, 2013, and say a couple
16 of months thereafter, did you understand that one manner
17 in which Guest Relations made the guests happy was by
18 giving them FastPasses in addition to the DAS?

19 A. I -- I -- I am aware that they have, you know,
20 numerous options in their tool belts, if you will, when
21 working with any guest. Whether it's a guest with a
22 disability. Whether it's a guest who is asking about
23 DAS, or who -- whatever the situation might be, Guest
24 Relations has certain items and resources they can use if
25 they, you know, would like to or if they feel that the

1 guest is -- you know, something's presented itself where
2 the -- if the guest presents something where the Guest
3 Relations cast member feels that maybe the guest is
4 upset, maybe the guest has had a bad experience, maybe
5 just whatever reason the cast member feels sorry for the
6 guest, the cast member certainly has tools that they can
7 present to the guest, which could include, as you called
8 it, a FastPass or some kind of instant admission ticket
9 for a particular attraction or a particular show.

10 Q. To the extent grant granting additional
11 FastPasses to make a guest happy is one of those tools,
12 are you aware that the use of that tool has greatly
13 diminished over time since the DAS was initially
14 released?

15 A. I'm not aware of -- of that being the case. I
16 know that our Guest Relations partners have the ability
17 to offer assistance, a tool, including potentially
18 readmission, but I'm not aware of a number, a hard fast
19 number or anything that, you know, would imply that it's
20 diminished. I don't know.

21 Q. Have you become aware, at any time, from any
22 source since the DAS was released, that Disney became
23 concerned about the number of FastPasses that were being
24 doled out as a tool to make people happy and discouraged
25 Guest Relations from doing that?

Exhibit 16



THE CENTER FOR Pediatric Neuropsychology



Division of Neuropsychology

Jill Kelderman, Ph.D., ABPP-CN

Morgan Panora, Psy.D.

Lisa Hahn, Ph.D., ABPP-CN

Division of Psychiatry

Jeryl Kershner, M.D., FAAP

EXPERT REPORT OF JILL KELDERMAN, PH.D., ABPP-CN

(May contain information designated **CONFIDENTIAL**)

I have been retained to testify as an expert in *D.M., et al. v. Walt Disney Parks and Resorts U.S., Inc.* I have been asked to provide an overview of Autism Spectrum Disorder (ASD) and to opine whether the accommodations and services provided by Walt Disney Parks and Resorts U.S., Inc. (Disney) are reasonable and effective for guests with ASD in general, and to D.M., specifically. I was also asked to opine whether the modification of Disney's Disability Access Service (DAS) policy requested by D.M. is necessary to afford him access to Walt Disney World (WDW). This report is based on information available to me at this time and I reserve the right to modify or supplement my report should additional information become available¹. I am being compensated at a rate of \$395 per hour for my time on this matter. My compensation is not contingent on the outcome of this litigation or on the substance of the opinions in this report.

I. Background and Qualifications

I am a pediatric neuropsychologist board certified in clinical neuropsychology by the American Board of Professional Psychology and a member of the American Academy of Clinical Neuropsychology. I am the clinical director at The Center for Pediatric Neuropsychology located in Palm Beach Gardens, Florida. Our clinic provides comprehensive neuropsychological assessments for infants, children, and adolescents with neurological, developmental, genetic, and psychiatric disorders. My caseload consists of three to five pediatric neuropsychological evaluations a week, approximately 35 to 40% of which involve ASD and co-morbid concerns. I spend three to five weeks a year providing similar services in a satellite clinic on Grand Cayman Island. A small percentage of my caseload is forensic in nature and constitutes less than 10% of my time. Prior to starting my private practice in south Florida in 2009, I spent two years as a staff pediatric neuropsychologist at Waukesha Memorial Hospital. My responsibilities and clinical caseload were quite similar in that setting.

My specialization in the neuropsychological assessment of ASD is based on years of extensive training and education in this domain. During graduate school at the University of Wisconsin – Milwaukee (UWM), I spent four years as a practicum student at the Medical College of Wisconsin administering neuropsychological tests to toddlers, children, and adolescents, many of whom had ASD.

¹ For example, I understand that plaintiffs have not yet produced any records to Disney. I will incorporate those into my analysis once received and reviewed.

Concurrently, I worked in the Child Neurodevelopmental Research Laboratory at UWM outlining similarities and differences between children with ASD and children with a genetic syndrome called Williams Syndrome. During my clinical internship at the University of Chicago Medical School, I completed a one year pediatric neuropsychology rotation, and also rotated through the ASD clinic. During my two-year fellowship in pediatric neuropsychology at The University of Minnesota Medical School, I completed a year-long rotation through the Autism clinic. My training and clinical experiences provided me the opportunity to develop my clinical skills and knowledge base of ASD. Along the way, I have had the occasion to meet with hundreds of families impacted by ASD and hear their stories.

In addition to my clinical work, I serve on the Board of Directors of The CJ Foundation, a 501(c)(3) non-profit organization whose primary goal is to support families with children who have ASD. Our primary initiative is to raise monies to fund ABA treatment scholarships for families whose insurance plans opt out of the Florida state mandate. We also support and manage a monthly respite program for parents of children with ASD whose behavior is sufficiently challenging they cannot utilize typical caregivers or babysitters.

II. Overview of ASD

ASD is a neurodevelopmental condition characterized by impairment in reciprocal social communication and social interaction, and restricted, repetitive patterns of behavior, interests or activities (American Psychiatric Association, 2013). ASD is neurodevelopmental. This means a child is born with ASD, the manifestation of which unfolds over time as the brain develops. From a brain-behavior perspective, ASD is associated with global and diffuse brain differences at cellular, functional, and structural levels (for reviews see Herbert, 2011 and Posey et al., 2011). Simply stated, many differences have been reported between an ASD brain and a typical brain. In 2015 the Centers for Disease Control and Prevention determined an overall prevalence of ASD as 14.7 per 1,000 children age 8, or 1 in 68. This represents a dramatic rise since 2002, at which time prevalence rates began to rapidly increase from 1 in 150 ("Data & Statistics," 2015).

Symptoms of ASD are usually observable during the first year of life, although a minority of children do not exhibit clear signs of ASD until around 24 months (Zwaigenbaum et al, 2005). A typically developing infant will study their mother and father's face, particularly their eyes, as they are held and talked to. Infants with ASD do not look at other people's faces for expected lengths of time. They may not imitate facial expressions at expected levels. If you smile at a 9-month-old, they should usually smile back at you. Decreased social smiling in infancy is a red flag for ASD (Nichols, Ibanez, Foss-Feig, & Stone, 2014). Toddlers with ASD often exhibit language delays and/or unusual language (Tager-Flusberg & Seery, 2013; Pickles, Anderson, & Lord, 2014). They may not talk on time. Concurrently, they do not try to compensate with gestures at expected levels. Rather than vocalizing "baa-baa!" while pointing at their bottle, they may throw themselves to the ground in a tantrum, or pull a chair across the room in an attempt to reach the bottle themselves. Play tends to be repetitive and lack social themes (Jarrold, Boucher, & Smith, 1993; Libby, Powell, Messer, & Jordan, 1998). Instead of pretending to bake a cake in the Preskool kitchen, or pushing a toy mower in the yard to be like daddy, they may line up cars and peer at them closely, or organize blocks by shape and color. Toddlers with ASD tend to develop intense interests which often persist for years (DeLoache, Simcock, & Macari, 2007; Richler, Huerta, Bishop, & Lord, 2010; Turner-Brown, Lam, Holtzclaw, Dichter & Bodfish, 2011). A child may read incessantly about the Titanic, watch the movie literally hundreds of time, and recite the list of crewmembers. Another

child may be mesmerized by vacuum cleaners, and recite the make and models of vacuum cleaners. Hand flapping, spinning, rocking, and pacing are repetitive motor behaviors often displayed by children with ASD. An adolescent may literally wear a track in the carpet over the years from pacing the same route repetitively. Rigidity, which can include insistence on sameness or nonfunctional routines, is present to varying degrees. Children may insist on parking the car in a very specific spot in the driveway. They may refuse to eat breakfast if the syrup bottle is not in a precise place at a specific angle. These types of behaviors can be managed through behavioral strategies and interventions, as outlined below, and should not be confused as a requirement for persons with ASD. It is equally true that an individual's desire for immediate gratification is not a requirement of the disability.

By definition, all individuals with ASD exhibit social deficits (American Psychiatric Association, 2013). People with ASD tend to have poor nonverbal communication (Stone, Ousley, Yoder Hogan & Hepburn, 1997; Elsabbagh et al., 2012). Eye contact is typically reduced, and may be nearly absent. Their facial expressions may be reduced, and they may talk in a monotone voice. Theory of mind, which refers to the ability to place yourself in someone else's shoes, and infer what they might be thinking and feeling, is deficient in ASD (Baron-Cohen, Leslie, & Frith, 1985). Some individuals may appear completely disengaged from the world around them. They may not respond to their name, answer when asked a question, or initiate interactions with others. Others with ASD may initiate social interactions with complete strangers and talk rather incessantly, showing poor regard for social boundaries. Sensory hypo- and/or hyperactivity is often seen in ASD (Baranek, 2002; Kenet, 2011). This is particularly relevant to day-to-day functioning, as individuals interact with the world around them through the sensory domain. Given low pain sensitivity, they may not tell their parent their arm hurts, even if it is broken. Given high auditory sensitivity, they may "flip out" if they hear a hair dryer or vacuum. Many children and adults with ASD struggle in high commotion environments where there is a great deal of sensory input. Once more, behavioral treatments, as outlined below, are well-established at addressing many of these symptoms.

III. Maladaptive Behaviors in ASD

Transitioning away from a preferred activity is an inherent aspect of life for children with and without ASD. It is impossible to function without transitioning away from preferred activities; no one is able to do whatever they want whenever they want. Everyone has to eventually cease a desired activity, and everyone has to initiate non-preferred activities. It is a simple fact of life, even for infants and toddlers. These may be an unremarkable event for some individuals with ASD, while it may be more challenging for others. Individuals with ASD may also prefer to engage in certain behaviors repeatedly, which is also maladaptive.

Such preferences are not mandated by the disorder, nor are caregivers and educators advised to adhere to such preferences. They are maladaptive. Maladaptive behaviors are those that interfere with day to day functioning or interfere with the individual's ability to effectively navigate within and adjust to the environment. If a behavior is maladaptive, it is targeted and treated, not indulged. In her report, Dr. James identifies certain behaviors which may arise in the context of a visit to an amusement park, such as the "Need to access park rides and activities in a fixed order; need to ride particular rides repeatedly; difficulty managing time when told to wait," and others. These behaviors, if they occur, are preferences and, as outlined below, numerous strategies have been developed to manage these and other maladaptive behaviors.

IV. Behavioral Techniques and Strategies for Individuals with ASD

Behavior modification strategies are helpful in reducing and accommodating symptoms of ASD (National Autism Center, 2015; Wong et al, 2014; Wong et al. 2015). Self-control in young children with ASD can be increased by gradually exposing the child to progressive delays, when given the choice to engage in an intervening activity during that delay (Dixon & Cummings, 2001). Visual schedules can help individuals with limited verbal abilities understand the order of events. Social Stories is a specific type of visual schedule which has consistently been shown to be effective in decreasing tantrum behavior and anxiety in ASD (Kuttler, Myles, & Carlson, 1998; Scattone, Wilczynski, Edwards, & Rabian, 2002; Ozdemir, 2008; Reynhout & Carter, 2007). Additionally, techniques utilizing visual supports to make the abstract concept of time more concrete can be helpful (Dettmer, Simpson, Myles, & Ganz, 2000). Timers which show a gradually decreasing figure (similar to the hourglass concept) or similar devices are frequently used by behavior therapists, teachers, and clinicians so children can “see” how much time is left. Introducing alternative behaviors (a technical term for distraction technique) is helpful not only for individuals with disabilities, but their typically developing peers. For example, providing a card game, movie, or video game to watch on a smart phone or iPad helps distract individuals and helps keep people occupied. It is also helpful for individuals with ASD who go to a ride to obtain a DAS return time and then waits virtually until that return time can be redeemed.

It can be particularly difficult to manage problematic behaviors in ASD when the individual is exposed to high commotion environments. Such environments are, by their very nature, typically nearly impossible to change. The importance of managing sensory problems in ASD is relevant. Occupational therapy targets aversion to certain sensory inputs by teaching caregivers strategies to modulate the environment to reduce unpleasant stimuli (Fein, Hinnebusch, & Troyb, 2014). Many parents report noise canceling headphones are helpful for some individuals in reducing auditory input. Individuals may be encouraged to take a “sensory break” and visit a small, dark room, or rock in a swing. Behavior therapy typically utilizes a desensitization approach, gradually introducing the individuals to the aversive stimuli while encouraging relaxation techniques and other strategies.

Strategies to cope with extreme weather conditions are obvious and include appropriate dress and high water intake. Planning a trip at a cooler time of year is obviously helpful, but must be balanced with the increased volume at that time. Other strategies for managing disruptions in routine include preparing in advance, utilizing a visual and verbal schedule, and understanding an individual’s limits. Nearly every child has the potential to become disruptive if pushed too far, however, this is particularly true for many individuals with ASD. In addition to using these strategies, behavioral interventions and certain medications are also effective to reduce this disruption.

In summary, the literature base consistently outlines a combination of effective, evidence based treatments for challenging behaviors associated with ASD including behavioral modification strategies and environmental supports. There are factors inherent to visiting WDW which are unavoidable, such as high commotion, weather, and noise. As is true for any family, it is the responsibility of parents to utilize strategies and techniques in managing their child’s experience at the parks.

V. Disney’s DAS Accommodation and Other Services

I reviewed *Planning a Trip to the Walt Disney World Resort: A Resource for Guests with Cognitive Disabilities including Autism Spectrum Disorder (ASD)*. Many of the suggestions and

accommodations provided in the guide are consistent with the evidenced-based techniques outlined in the literature base and described above. Parents are strongly encouraged to prepare ahead of time. The guide encourages parents to utilize a visual schedule in advance of their visit. Use of ear plugs or headphones are encouraged for individuals with sensory aversions. Families are encouraged to bring a device or activity to use as a distraction while waiting. Use of a sensory toy such as a stress ball is suggested. Detailed descriptions of each step of arrival is provided. The guide includes a detailed chart describing each ride, with the presence or absence of following characteristics indicated:

- Scents/smells
- Flashing lights
- Loud Noises
- Periods of Darkness
- Bumps
- Fast
- Lifts off Ground
- Wet
- Element of Surprise
- Type of Restraint
- Amount of time
- FASTPASS (or, more recently, Fast Pass+)

Additionally, the following options for accessing attractions are explained:

- Disney FASTPASS service: A standard option which allows guests to check-in to a ride and receive a ticket with a return time. Guests can only hold one FASTPASS at a time.
- Disney FastPass + A standard option which allows guests to sign up online for three rides or attractions prior to their arrival. Similar to its predecessor FASTPASS, FastPass+ also allows guests to hold a return time for one additional ride or attraction at a time after the initial three times have passed, which is booked from kiosks throughout the park. (I understand that FastPass+ has now replaced the FASTPASS service.)
- Disability Access Service (DAS) card: An option for guests with disabilities which allows guests to virtually stand in one line. Guests receive return time from each attraction.

The guide states additional accommodations are available, and instructs guests to visit Guest Relations to learn more. This process is described in more detail in a booklet *Disney Parks: Disability Access Service Card*. The booklet outlines the steps necessary to request a DAS Card, which consist of visiting Guest Relations at the entrance to a park, talking with a Cast Member, and Registering. A photo is taken of either the DAS Cardholder or the guardian, and a signature is requested. Lastly, the guide outlines specific areas in the parks which are “a little less busy,” and encourages parents to access these areas if someone is feeling overwhelmed.

VI. The DAS Program Is Reasonable and Effective for D.M. and Other Guests with ASD

Disney’s previous Guest Assistance Card (GAC) policy essentially allowed children with ASD to ride any rides they wanted, as soon as they wanted, for as many times as they wanted, and in any order

they wanted, without any advance planning. Obviously, nearly every family would *prefer* this option. While families may be disappointed that GAC was replaced with DAS, their expectation that any child with ASD should have immediate, unfettered access to the rides and attractions of their choice at Walt Disney World is not a requirement of the disability; rather, it is a preference or expectation that children with ASD and their families have when visiting the parks. It is unreasonable for Disney to have to accommodate that preference.

Guests with ASD

It is my opinion, to a reasonable degree of psychological certainty, that the accommodations under DAS are appropriate and reasonable. They mirror strategies utilized by parents, educators, and clinicians working with people with ASD, which are based in the literature as outlined above. Disney provides families clear and explicit information about the specific components of every ride and attraction. This allows families to determine a priori whether an experience is a suitable option for their child. Disney also provides families specific information regarding the quietest and calmest areas in the park, while reminding families these areas may still be busy. It is worth noting that all parents, whether or not their child has ASD, must anticipate their child's reaction to various aspects of the Disney experience and plan their visit accordingly. Children with and without ASD may have problems handling the excitement of a visit to Disney and the inherent change from their daily routine, and may have "meltdowns" or tantrums. These behaviors are so common that it would be unusual, in my opinion, to encounter a parent who frequently visits Disney who has not witnessed their children engage in them.

Waiting is an inherent, unavoidable aspect of our culture and it is part of the daily life of children with and without ASD. It is a necessary part of any educational process, even in the most restrictive settings. Based on my own experiences, it is impossible to make a trip to a Disney park without some waiting. Moreover, children with ASD are not incapable of waiting or unable to delay gratification. By eliminating the wait time in some instances and decreasing it in others, individuals with ASD spend minimal amounts of time standing in a line under DAS. As a result, providing a virtual wait allows individuals with disabilities more access to park experiences, as it frees up hours of time that would otherwise be spent standing in line. In my opinion, to a reasonable degree of psychological certainty, Disney's replacement of GAC with DAS did not materially change the accessibility for children with ASD.

D.M.

D.M. is described as a 15-year-old male with "autism." The statement in the complaint that, "During those visits, D.M. exhibited a nature and extent of joy that he rarely showed in any other setting. C.M. was always proud and joyful of the opportunity to bring to her beloved child a level of happiness which he rarely showed elsewhere." Be that as it may, and assuming the validity of the statement, it has no direct relevance to D.M.'s status as a child with ASD. Virtually any child allowed immediate and unlimited access to any Disney ride of their choosing is likely to exhibit a level of joy rarely showed in any other setting.

D.M.'s complaint implies ASD is associated with a need to experience a particular ride or attraction over and over, for several hours at a time. This concept is inaccurate and inconsistent with the literature as described above. D.M.'s preference to ride repeatedly is neither a requirement nor a need due to ASD. As outlined above, preferences like repeat riding are maladaptive and are targeted through a

variety of treatment strategies. Indeed, it is difficult to imagine a scenario outside of a theme park where a child with a preference for repetition would be indulged such that he would be permitted to engage in a behavior repetitively for hours. The treatment options discussed above are preferable in managing the behavior of a child with ASD as opposed to giving in to their preferences. Indeed, in my clinical experience, I have yet to meet an individual with ASD who is “incapable” of deviating from consistency, order, and routine.

The complaint states D.M. is “incapable of idle waits which last longer than a few minutes.” As explained above, ASD is not associated with an inability to wait. Moreover, under the DAS system, D.M. is not required to idly wait for extended periods of time. The family may check in at a ride and obtain a return time. In the interim, D.M. is afforded the opportunity to access general areas, other rides, shops, parades, street shows, etc. as he is not required to stand in line. There is no evidence that D.M. could not take advantage of the other attractions, parades, stores, and sites in the park with little or no wait times while maintaining his place in the virtual queue.² Furthermore, per C.M.’s responses, D.M. visited Hollywood Studios without any DAS card. He rode Toy Story, which is usually one of the longest wait times at Hollywood Studios. He also rode the Great Movie ride and accessed three shows including Little Mermaid, Beauty and the Beast, and Muppets. This evidence indicates D.M. is not incapable of waiting.

D.M.’s complaint includes several blanket statements including, “Like most autistic persons, D.M. cannot understand the concept of arriving at a ride and being turned away and invited to return at a later time.” This statement is factually incorrect and is not corroborated by the literature. Individuals with ASD do not have an inability to consider options and/or delay gratification. It is neither a necessary nor sufficient requirement of an ASD diagnosis. Moreover, under DAS, D.M. need not approach the ride himself prior to riding, as a family member may obtain a return time for him. D.M. may also make use of FastPass+ to obtain a ride time without approaching a ride.

Based on the complaint and C.M.’s responses, D.M. appears to be an individual who has frequent meltdowns. C.M. retained a therapist who accompanied them to the park, which suggests that even under GAC, which provided D.M. near immediate and unlimited ride access, his behavior remained sufficiently problematic to warrant professional support. Furthermore, C.M. reported in her responses that D.M. suffered a meltdown during a May 2015 visit because an area was being roped off for a parade and they were diverted around the area. This meltdown has nothing to do with the DAS, and demonstrates that it is impossible to avoid D.M.’s triggers for meltdowns. Expecting Disney, or any other place of public accommodation, to somehow accommodate unavoidable triggers or D.M.’s (or any other individual with ASD) preference for repetitive behaviors and desire for immediate access to preferred activities is clearly an undue burden and would be impossible to implement without fundamentally altering the park operations.

VII. Conclusion

In summary, it is my opinion, to a reasonable degree of psychological certainty, that the current accommodations and services provided by Disney to D.M. did not limit his access to the parks or unjustly discriminate against him. Given the accommodations under DAS which are available to D.M. and other individuals with ASD, it is my opinion, to a reasonable degree of psychological certainty, that providing repeated, near-immediate entry to rides and attractions (as was done under the GAC policy) is not

² I note the complaint incorrectly characterizes the DAS system, repeatedly referencing, “the three standard rider return times as provided by the DAS.”

necessary to afford access to Disney's theme parks. This insistence upon immediate gratification and desire to engage in a repetitive behavior is not a requirement of the disability but rather is a preference for GAC over DAS -- or a preference for one ride over all others -- which should not have to be accommodated by Disney.

Dated: January 19, 2016

A handwritten signature in black ink, consisting of a large, stylized 'J' and 'K' that are intertwined, followed by a horizontal line.

Jill L. Kelderman, Ph.D., ABPP-Cn
Board Certified Clinical Neuropsychologist
Board Certified Subspecialist in Pediatric Neuropsychologist
Florida Licensed Psychologist # 7965

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Appendix A

My opinions are based on the information that I have considered in connection with the preparation of this report, including but not limited to the following documents:

- Complaint, D.M., et al. v. Walt Disney Parks and Resorts U.S., Inc. (Case No. 6:14-cv-1895-ACC-GJK)
- Answers to Interrogatories, D.M., et al. v. Walt Disney Parks and Resorts U.S., Inc. (Case No. 6:14-cv-1895-ACC-GJK)
- Walt Disney World's Guide for Guests with Cognitive Disabilities including Autism Spectrum Disorder (ASD)
- DAS Fact Sheet (Disney-AL0000002- Disney-AL0000006)
- Expert disclosures of Dr. James
- Expert report of Bernard R. Siskin, Ph.D.
- Expert report of Bruce Laval
- Video produced by plaintiffs

Appendix B

The following is a list of all cases in which I testified as an expert at trial or by deposition during the previous four years:

- Gregory Gladin and Dory Gladin, et al v. Scott Charles Brecht and Conrad Yelvington Distributors, Inc. (2012)
- State of Florida v. Milagro Cunningham (2014)
- Jacob Lefton, a minor, by and through his parents and natural guardians, David Lefton and Shari Lefton v. Jeremy Daniel Francis (2015)

Exhibit 17



WALT DISNEY Parks and Resorts Worldwide

Dear Friends,

Disney Parks holds a cherished place in the hearts of the millions of Guests who visit us each year. We know that is especially true for those of you who have a loved one with a disability. For many families, what would be impossible elsewhere is not only possible, but magical, at our parks and resorts. We are proud to play such an important role in so many of your lives.

Unfortunately, our current program for providing access to attractions for Guests with disabilities has been abused and exploited to such an extent that we are no longer able to effectively sustain it in its present form. After careful consideration, and with the needs of our Guests with disabilities as our foremost concern, we are modifying the current program so that we will be able to continue to serve those Guests for whom the program is intended.

Over the past few days, you have likely heard about these upcoming changes and how they might affect our Guests with disabilities. Our relationship with you is important to us, and we want to take the opportunity to clear up any confusion or misinterpretation.

Our commitment to providing an inclusive and welcoming environment for all our Guests has not changed. We have long recognized that people may have different needs, and we will continue to work individually with our Guests with disabilities to provide assistance that is responsive to their unique circumstances.

As with any change, there will be a period of adjustment, particularly for those families who have developed and refined their preferred ways of enjoying our parks with their loved ones over the years. I thank you in advance for your patience as we fine-tune our new program to mitigate the current abuse, while still providing the special experience our Guests have come to expect from Disney.

Most of all, thank you for entrusting your treasured time with those you love to Disney Parks.

Sincerely,

A handwritten signature in black ink, appearing to read 'Meg Crofton'.

Meg Crofton
President, Walt Disney Parks and Resorts Operations, U.S. and France

Exhibit 18

**UNITED STATES DISTRICT COURT
MIDDLE DISTRICT OF FLORIDA
ORLANDO DIVISION**

D.M., by and through C.M., as Next Friend, Parent
and Natural Guardian, and C.M., Individually,

Plaintiffs,

v.

Case No. 6:14-cv-1895-ACC-GJK

WALT DISNEY PARKS AND RESORTS
US, INC.

Defendant.

_____ /

**NOTICE OF SERVING ANSWERS TO DEFENDANT'S
FIRST SET OF INTERROGATORIES TO PLAINTIFFS**

Plaintiffs, D.M., by and through C.M., as Next Friend, Parent and Natural Guardian, and C.M., Individually, by and through undersigned counsel, and pursuant to Fed.R.Civ.Proc. 33, gives notice of serving their Answers to Defendant's First Interrogatories to Plaintiffs propounded on or about October 23, 2015.

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing was furnished via Electronic Mail this 10th day of December, 2015 to:

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CONFIDENTIAL

DOGALI LAW GROUP, P.A.

/s/Andy Dogali

Andy Dogali

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Attorneys for Plaintiffs

**UNITED STATES DISTRICT COURT FOR THE
MIDDLE DISTRICT OF FLORIDA
ORLANDO DIVISION**

D.M., by and through C.M., as Next
Friend, Parent and Natural Guardian,
and C.M., Individually,

Plaintiffs,

v.

Case No. 6:14-cv-1895-ACC-GJK

WALT DISNEY PARKS AND RESORTS
US, INC.

Defendant.

_____ /


**ANSWERS TO DEFENDANT'S
FIRST SET OF INTERROGATORIES TO PLAINTIFFS**

Plaintiffs, D.M., by and through C.M., as Next Friend, Parent and Natural Guardian, and
C.M., Individually, by and through undersigned counsel, and pursuant to Fed.R.Civ.Proc.
33, serves their Answers to Defendant's First Interrogatories to Plaintiffs propounded on
or about October 23, 2015 as follows:

ANSWERS TO INTERROGATORIES

1. Identify each person who you believe has knowledge or information
concerning any of the facts underlying the claims asserted in the Complaint or any of the
defenses raised in response thereto, and describe the knowledge or information that each
such person has.

ANSWER:

 – Plaintiff, mother
– father

CONFIDENTIAL

[REDACTED] - sister
c/o Andy Dogali
Dogali Law Group, P.A.
101 E. Kennedy Blvd., Suite 1100
Tampa, FL 33602

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

2. Identify all persons who witnessed or observed any of the alleged actions at any of the Disney Parks (as defined above) involving D.M. that are described in the Complaint.

CONFIDENTIAL

ANSWER:

██████████ – Plaintiff, mother
c/o Andy Dogali
Dogali Law Group, P.A.
101 E. Kennedy Blvd., Suite 1100
Tampa, FL 33602

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3. Identify any Disney employees with whom you interacted during any visit to the Disney Parks since October 9, 2013.

ANSWER:

Patrick, Guest Services
Kayla, Guest Services Hollywood Services

4. Identify the name, title, address, telephone number, and fax number of all medical doctors and health care providers (including, but not limited to any pediatrician, neuropsychologist, psychologist or psychiatrist) with knowledge or information about D.M.'s cognitive disabilities, as well as the reason D.M. visited the doctor or health care provider during the past five (5) years.

CONFIDENTIAL

ANSWER:

June E. Hoeffling, MS, BCBA - Psychologist
413 Oak Hill Drive
Altamonte Springs, FL 32701

Jose R. Foradada, III, MD
4710 N. Habana Ave, Suite 307
Tampa, FL 33614
813-874-2000

Robert Eanett, MD
Watson Clinic South
1033 N. Parkway Frontage Road
Lakeland, FL 33813

Beth Ingram Therapy Services
602 Vonderburg Drive
Suite 201
Brandon, FL 33511

Tampa Children's Hospital at St. Joseph's
4144 N. Armenia Ave, Suite 375
Tampa, FL 33607
813-876-8316

Pediatric Therapy Services, Inc.
1215 E. Orange Street
Lakeland, FL 33801
863-802-3800

Kristen Gonzalez, MS, CCP-SLP
Central Florida Speech and Hearing Center
710 E. Bella Vista
Lakeland, FL 33805
863-686-3189

Kristi Templeton, MS, CF-SLP

USF Physicians Group
Division of Child Dev. And Neurology
Dept of Pediatrics
4718 Old Highway 37, Room 1002
Lakeland, FL 33813
941-701-1233

5. Identify each instance where a medical doctor or health care provider (including, but not limited to any pediatrician, neuropsychologist, psychologist or psychiatrist) has provided you with a doctor's note or any other documentation which claims that D.M. is unable to wait, including the reason for requesting the doctor's note or other documentation.

ANSWER:

Dr Jose Foradada, I hand delivered the original letter to Michael in guest services on the last day of the GAC (Oct 8, 2013).

6. Identify the name, address, telephone number, and fax number of all educational institutions attended by D.M., including years attended, and what, if any, accommodations were provided to D.M. due to his or her cognitive disabilities.

ANSWER:

2005-2013:
Lakeland Christian school
Lakeland, FL
Special Needs class

2013- 2015:
Homeschool
Nikki – Homeschool Teacher (Aug, 2013-Feb, 2015)
Lydia Cagle (Feb., 2015-present)

7. Identify any educational assessments or behavioral analyses (including, but not limited to, any Functional Behavioral Analyses or behavior intervention plans)

conducted of D.M. in connection with his or her cognitive disabilities (including when they were performed and who performed them), and describe the results of such assessments or behavioral analyses.

ANSWER:

Plaintiff objects to this request in that it improperly seeks to require Plaintiff to summarize medical records and reports, as well as the opinion of medical providers. Subject to the foregoing objection, Plaintiff will produce medical records in their possession, custody and control which contain the requested information.

8. Identify any visits made by D.M. to any Disney Park in the past five (5) years, including but not limited to the following:

- a. any services or accommodations provided to D.M. during each visit, including the issuance of any GACs, DAS, or re-admission passes;
- b. all rides, attractions, shows, stores, meet and greets, and other activities that D.M. attended or participated in during the visit; and
- c. the specific order of rides and/or attractions that D.M. experienced or attended during each of the visits, including whether D.M. repeated any of the rides and/or attractions and whether D.M. experienced the park according to a pre-determined route.

ANSWER:

October 8, 2013: We visited guest services at Magic Kingdom the day before the new changes were put in action. We went to hear in person what the changes would be and to discuss our options for the future for fear the new system wouldn't work for D.M. I had sent an email to Disney to which they responded telling me they were willing to work with us and our individual needs, all we needed to do was go to guest services and let them know what accommodations we needed.

We brought Nikki, D.M.'s homeschool teacher, for whom we purchased an annual pass sometime in August, 2013 shortly after she started working for us. One of our homeschool goals was to visit the parks once a month to work on social skills and

leaving the parks quietly without having a meltdown. We bought Nikki's pass about 3 weeks before we heard the rumors that the old system was drastically changing.

So we did just that. Also, I had a letter from the Neurologist to give guest services explaining D.M.'s special needs. It went terribly wrong. Michael, the guest service guy, Michael, was very cold and uncaring. As tears were pouring down my face he kept insisting the new system would work for us and suggesting ridiculous remedies. He would not listen to what I was trying to explain about my son and his individual needs and issues. He went as far as to tell me we had been misusing the old system that we were never supposed to have unlimited access to the Fastpass line and that we never would again. Telling me Disney has to be fair and make the wait time for everyone equal.

I tried explaining we would not be able to come back to Disney if D.M. was turned away from a ride he wanted to go on or had to wait more than 20-30 minutes to ride. I tried explaining the only reason we have been able to come for over 11 years was the GAC and being allowed to enter the rides through the Fastpass entrance and have shorter waits. After at least 30 minutes, he finally said the most we could expect in the future would be receiving [REDACTED], [REDACTED] that everyone gets, and using the DAS card return time. We ended the conversation with obtaining the GAC so we could enjoy our last visit to Disney.

Oct. 16, 2013: We went back to give the new DAS system a try, because we we had been told we would be issued [REDACTED]. We were still nervous about how it would go. Nikki also accompanied us.

When we got to guest services an employee named Patrick helped us. We explained we needed a DAS and, per our previous conversations, an additional [REDACTED]. I explained we were still apprehensive but trying to give the system another run to decide whether or not to renew our annual passes. I was told that no Fastpasses would be given unless I'm in the system. He said we were not in the system. (Hard to believe because we had been on the local news, had emailed Disney with our concerns, had come in on the 8th handed with a letter from his neurologist, and I stood at the counter crying for 30minutes with Michael who finally told us we would receive [REDACTED].

He told us the DAS works great and they have had no complaints but that he would issue us the [REDACTED] as a one-time exception and to never expect it again.

Dec or Jan, 2013: Before our annual passes expired we went to Hollywood studios to see the Osborne lights (knowing we could not go to Magic Kingdom). We tried to go to guest services to get a DAS, but the line was out the door. We rode Toy Story, went to a few shows (Little Mermaid, Beauty Beast, Muppets), Great Movie Ride, Rockin Rollercoaster (only because we got very lucky and a guest out front of the line gave us [REDACTED] he wasn't going to use).

April, 2015: Went to Hollywood Studios with [REDACTED]. Went into guest services. The cast member was not very helpful to me. He also tried to tell me the DAS works and was arguing with me when I tried to explain why it didn't work for us. [REDACTED], who also was requesting a DAS for her son with autism, got upset, asked for a manager. The manager, Kayla, was very nice and listened to us. She gave us the DAS and [REDACTED]. She gave us a file number for future use. She told us this is very rare and not to spread the word.

May 5th 2015: Went to Magic Kingdom with [REDACTED] We were very nervous about our first time back in over a year and were worried how we would be treated in guest services. We were given [REDACTED] for the entire party. We used all our Fastpasses at Magic Kingdom and Helyn gave us a couple of hers which helped. Rode: Winnie the Pooh, Small World (had a meltdown between these two because of timing issue), Space Mountain, Pirates. During our walk to Pirates they began roping off the Parade and diverting us around. D.M., believing that we were now leaving had another meltdown. These two episodes/meltdowns proved to me the DAS card is not for us.

9. Identify any tickets or annual passes used to gain admission to any Disney Park in the past five (5) years, including the ticket or annual pass number, and the date of purchase or renewal for any annual passes, if applicable.

ANSWER:

3 day passes for small vacations a couple times a year

We may have had annual passes in 2011 or 2012

Jan, 2013 – purchased annual passes

August 2013 – purchased annual pass for homeschool teacher

April, 2014 - 3 weekday annual passes (decided to purchase after receiving Kayla's assistance with establishing a computer file)

10. Identify any trips or vacations taken by D.M. within the past five (5) years and indicate the method of transportation used by D.M. (e.g., car, plane, or boat) for each such trip or vacation.

ANSWER:

March, 2011- 2 nights, Bay Lake Tower at Contemporary, Orlando - car
June, 2011- 2 nights Daytona beach, Surfing For Autism - car
July, 2011- 2 nights at Hard Rock Hotel, Universal (received Fastpasses for staying on site) - car
August, 2012- 2 nights Siesta Key, Surfing For Autism - car
March, 2013 - 2 nights Disney, Orlando, Saratoga Springs Resort And Spa - car
July, 2013 - 6 nights Anna Maria Beach - car
July, 2013 - 2 nights Disney Animal Kingdom Lodge - car
March, 2014 - 2 nights Orlando Champions Gate - car
July, 2014 - 2 nights Portofino Bay Hotel, Orlando, Universal (received Fastpass with hotel stay) - car
July, 2014 - 4 nights Hammock Beach Florida - car
April, 2015 - 2 nights Portofino Bay, Universal (received fast pass with hotel stay) - car
July, 2015 - 2 nights Hyatt Orlando - car
July, 2015 - 3 nights Clearwater Beach - car
Nov, 2015- 2 nights Portofino Bay, Universal (received Fastpasses with hotel stay) - car

11. Identify all previous and current addresses for D.M. and C.M. in the past five (5) years.

ANSWER:

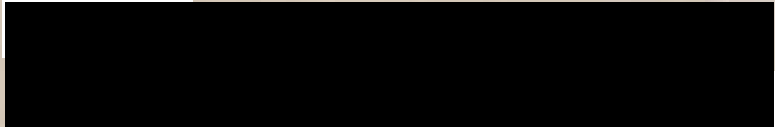
[REDACTED]

12. Describe in detail all damages plaintiffs seek to recover in this lawsuit, including, without limitation, exemplary or punitive damages, compensatory damages, costs, attorneys' fees, and interest, and include in your response how you calculated the amount of such damages.

ANSWER:

Plaintiff seeks to recover all out of pocket travel and other expenses for visits to Disney Parks on or after October 9, 2013 and damages for emotional distress arising from discrimination against D.M. on account of his disability. The precise amount of damages will be determined by the jury. The amount of attorneys' fees and costs will be determined by the court.

VERIFICATION

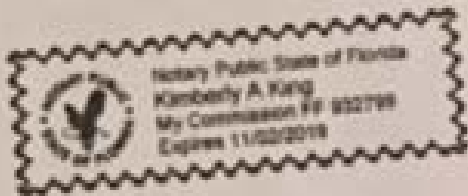


CM, Individually and as Next Friend, Parent and Natural Guardian of D.M.

STATE OF FLORIDA
COUNTY OF PAULK

The foregoing instrument was acknowledged before me this 10th day of December, 2015, by CM, Individually and as Next Friend, Parent and Natural Guardian of D.M., who is personally known to me or who has produced _____ as identification and who did take an oath.

SWORN TO and subscribed before me, this 10th day of December, 2015.



Kimberly A. King
Notary Public, State of Florida

Kimberly A. King
Print, Type or Stamp Name

My Commission Expires:
11/2/2019

Exhibit 19

JILL L. KELDERMAN, Ph.D.

9/11/2015

Page 1

UNITED STATES DISTRICT COURT FOR THE
MIDDLE DISTRICT OF FLORIDA
ORLANDO DIVISION

A.L., by and through D.L.,
as Next Friend, Parent and
Natural Guardian; D.L.,
Individually,

Plaintiffs,

vs.

Case No.: 6:14-cv-1544-Orl-22GJK

WALT DISNEY PARKS AND
RESORTS US, INC.,

Defendant.

_____/

PAGES 1-143

DEPOSITION OF: JILL L. KELDERMAN WALSH, Ph.D.

DATE TAKEN: Friday, September 11, 2015

START TIME: 11:09 a.m.

LOCATION: 11211 Prosperity Farms Road

Suite C-301

Palm Beach Gardens, Florida 33410

COURT REPORTER: Dianne N. Sarkisian, CSR, RPR,

Notary Public - State of Florida.

JILL L. KELDERMAN, Ph.D.

9/11/2015

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Does that answer your question?

BY MR. PARMER:

Q. Yes, it does.

A. Okay.

Q. And A.L.'s purported inability to wait for long periods of time is also a symptom of ASD?

A. No.

Q. What's that?

A. No.

Q. Why not?

A. It's not part of the diagnostic criteria.

Q. Well, is it your understanding that the DAS program was designed to accommodate people with disabilities that rendered them unable to wait in line for a long period of time or understand the concept of time?

MR. SCANLON: Objection.

A. The majority of guests at Disney World doesn't understand the concept of -- well, I won't say the majority.

A substantial amount of guests at Disney don't understand the concept of time well. My understanding is that DAS was designed to assist and accommodate individuals who had difficulty waiting at traditional queue environments, so standing in the line for hours on end or 45 minutes or whatever the

Exhibit 20

To: Britton, Brian[Brian.Britton@disney.com]; Gossett, Keith[Keith.Gossett@disney.com]; Evans, Todd[Todd.Evans@disney.com]
From: Armor, Alison
Sent: Fri 5/31/2013 1:09:20 PM
Importance: Normal
Subject: FW: WowŠFound a disabled tour guide...

FYI. Only \$250 for an 8 hr tour plus a ticket for him (apparently not an AP).

From: Malenius, Bryan M.
Sent: Friday, May 31, 2013 10:34 AM
To: Wahler, Jacquee M. (Polak); Prihoda, Kathleen
Cc: Armor, Alison; Evans, Todd
Subject: WowŠFound a disabled tour guide...

Who's now advertising that he undercuts the price for disabled guides as seen in the NY Post.

<http://orangecounty.craigslist.org/tix/3805078939.html>

Exhibit 21

To: Mitchell, Lynn[Lynn.Mitchell@email.disney.com]; Hogan, Maureen[Maureen.Hogan@email.disney.com]; Jones, Mark[Mark.Jones@email.disney.com]
Cc: Lutz, Chris[Chris.Lutz@email.disney.com]; Person, Kenneth D.[Kenneth.D.Person@email.disney.com]; Keck, Andy[Andy.Keck@email.disney.com]; Lange, George[George.Lange@email.disney.com]; Krause, Kent[Kent.Krause@email.disney.com]; Dolan, Kathy-Jo[Kathy-Jo.Dolan@email.disney.com]; Sandoval, David[David.Sandoval@email.disney.com]
From: Bunting, Susan
Sent: Mon 3/12/2012 7:03:05 PM
Importance: Normal
Subject: FW: Counterfeit GAC card
[Document.pdf](#)
[Document.pdf](#)

Hi

Attached is a photo of a counterfeit GAC card one of my Coordinators took from a Guest today. Unfortunately they didn't get a lot of detail from the Guest, but the Guest said they got it as a "bonus when they purchased tickets on 192". They were told they could use it to bypass all the lines and quickly turned it over to the Coordinator when he shared the real purpose of the card.

I spoke with Patrick tonight (GR 5) and he mentioned that more and more of these are showing up recently with the same story. I have the original if they are being saved or directed anywhere for investigation.

Thanks so much!
Susan

-----Original Message-----

From: HP Digital Sender [mailto:CORP.EIT.DSS@cm-flor-ap037.swna.wdpr.disney.com]
Sent: Monday, March 12, 2012 6:45 PM
To: Bunting, Susan
Subject:

Please open the attached document. This document was digitally sent to you using an HP Digital Sending device.

To view this document you need to use the Adobe Acrobat Reader. For more information on the HP MFP Digital Sending Software or a free copy of the Acrobat reader please visit:

http://www.hp.com/go/HP_Digital_Sender_Module.com

**This card is valid for use at attraction locations in the
MAGIC KINGDOM® Park, Epcot®, Disney's HOLLYWOOD
STUDIOS™, and DISNEY'S ANIMAL KINGDOM® Theme
Park only.**

Additional waits may be incurred at certain attractions due to the need for a
special vehicle or other operational concerns.

Some attractions have alternate entrances for Guests with disabilities. These
are intended to offer Guests using wheelchairs or with service animals a more
convenient entrance to the attraction. Alternate entrances are not intended
to provide immediate access. Guests with disabilities and up to five members
of their party may enter through these entrances. For operational considerations,
additional party members are required to use the standard queue.

At attractions offering Disney's FASTPASS service, Guests should obtain a
Disney's FASTPASS return ticket.

Should you have any questions, please contact

Guest Relations at any Theme Park.

Guest Assistance Card

This card will alert our Cast Members to provide the assistance you have requested where applicable. It is NOT intended to provide immediate access. Please present this card to the greeter or first host or hostess you come in contact with at each attraction.

QUESTS CAN USE AN ALTERNATE ATTRACTION ENTRANCE WHERE AVAILABLE

GUEST NAME Buster Party	NUMBER IN PARTY 7 (Seven)
ISSUED BY Nicholas	VALID DATE(S) 3/11 thru 5/11

LOCATION OF ISSUE: MK ☐ ST ☐ AK ☒ GKTW ☐

ADMINISTR 8001183 208

20150401

Exhibit 22

To: Ennis, Bob[Bob.Ennis@disney.com]
From: Armor, Alison
Sent: Mon 1/7/2013 10:02:35 AM
Importance: Normal
Subject: FW: DAK GAC Situation
[TaylorGAC.jpg](#)

From: Evans, Todd
Sent: Monday, January 07, 2013 8:34 AM
To: Riles, Sarah (Fisk); Armor, Alison
Subject: FW: DAK GAC Situation

FYI,

This is the second guest in a month that using a GAC card as a paid tour guide. The other was at DLR. Not sure what can be done about this but seem to be a bigger issues than we are currently aware of!

Todd

From: McMichael, Jan
Sent: Sunday, January 06, 2013 3:53 PM
To: Evans, Todd
Subject: FW: DAK GAC Situation

Another reason to do something different. He uses his AP more than 2 weeks every month, so making some good money providing tours with it.

Jan

From: Lehrer, Kristin
Sent: Saturday, January 05, 2013 8:30 PM
To: McMichael, Jan; Kuntz, Mary E
Cc: Nayeri, Staci (Welp)
Subject: Fw: DAK GAC Situation

And you wonder why my ghost riders are out of control

Kristin Lehrer
Walt Disney World - Disney's Animal Kingdom
Operations Manager - Asia Attractions
407*938*2840 or 8263*2840

***this message was sent via blackberry , please excuse any typos

From: Hove, Andrew J
Sent: Saturday, January 05, 2013 02:26 PM
To: Stewart, Michael C
Cc: White, Martha; Smith, Marvin; Lehrer, Kristin
Subject: DAK GAC Situation

Hi Mike,

On Dec 28th around 6:45pm, I saw this guest come through the FastPass queue at Everest. After he was inside, another gentleman ran up to me explaining that his tour guide had already entered the queue and need to catch up with him because "he paid for this tour." I didn't realize he was talking about the man in this photo and explained to him I did not see a DSA tour guide come through our queue. The gentleman was pretty upset so I asked him to wait here until his "tour guide" came back out. Once the man in the attached photo came out, I asked him how he got through the queue. He then presented me with the attached GAC card. I verified with the upset gentleman that he paid this man to take him and his party through the parks and he said yes. I believe the man in the attached photo is an Annual pass holder, who obtained a GAC card for 2 months, and gives paid tours of Disney with access to FastPass.

Please let me know if you have any questions.

AJ Hove

DAK Asia Operations

Guest Service Manager

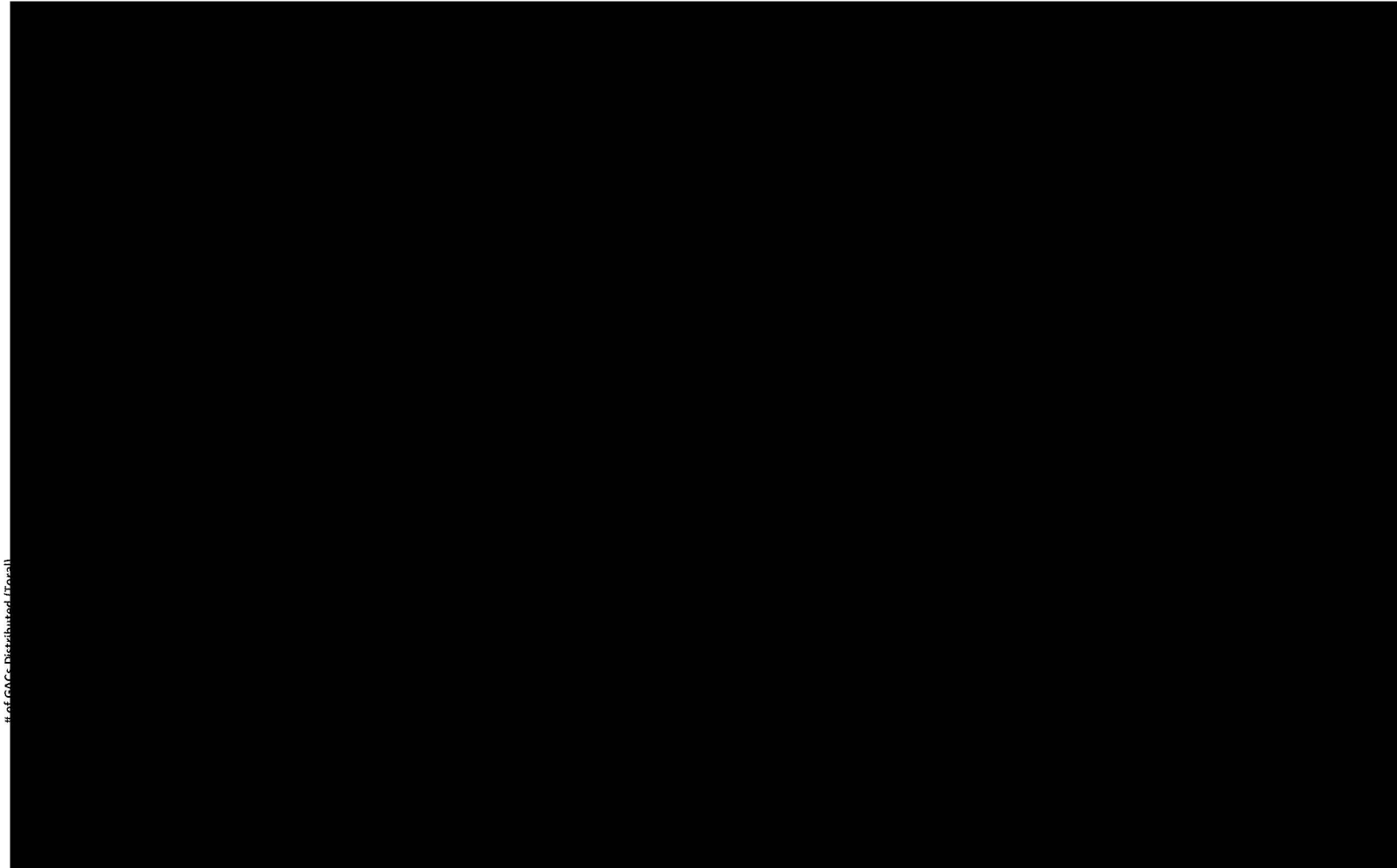
45511 85011183 200

Exhibit 23

WDW and DLR Guest Assistance Card (GAC) Distribution and Usage

DRAFT

of GACs Distributed (Total)



Document #: 215475

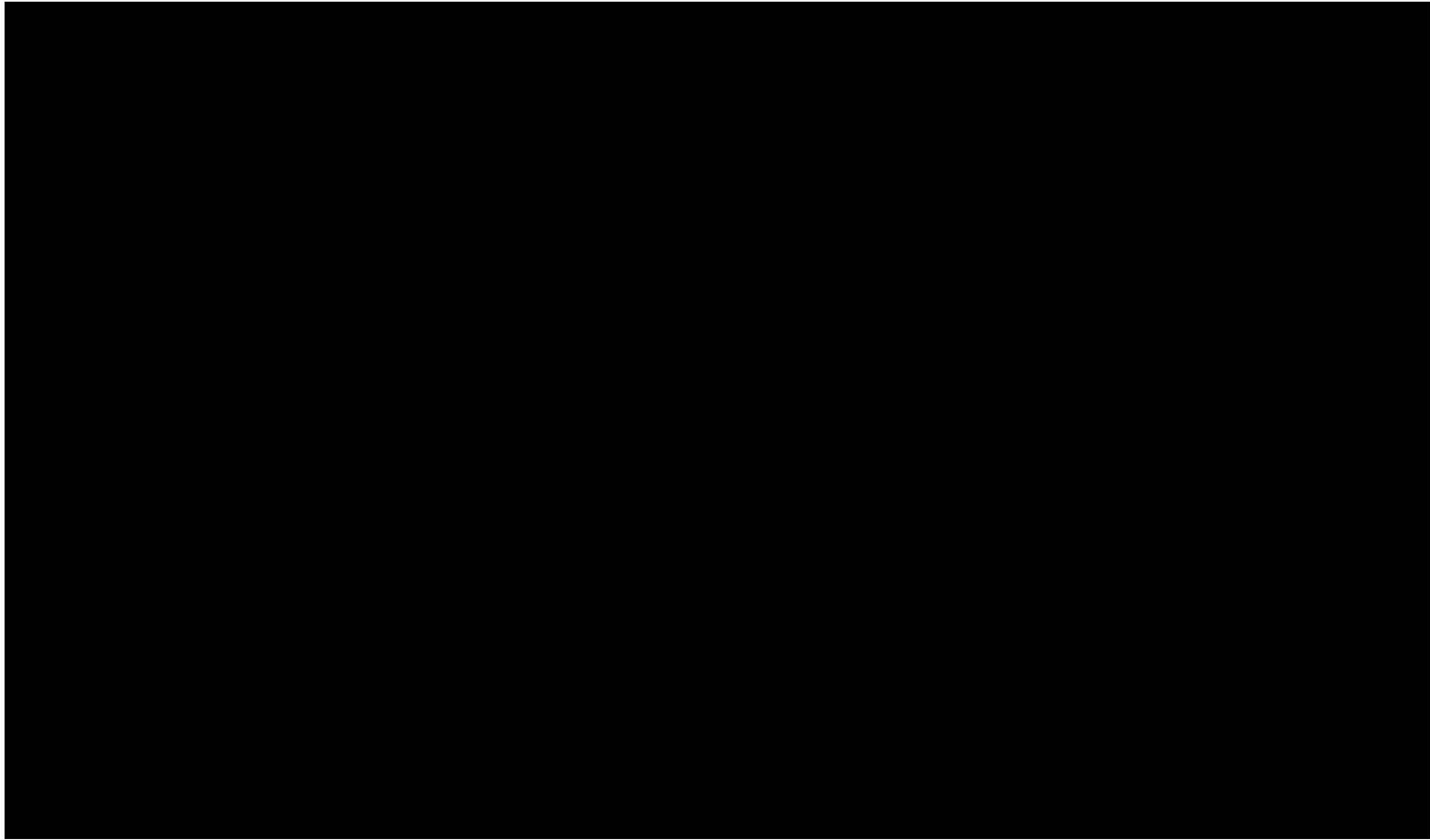
Source Doc #: 215478, 215477

WDP&R Industrial Engineering

1

WDW and DLR Guest Assistance Card (GAC) Distribution and Usage

DRAFT



Document #: 215475
Source Doc #: 215478, 215477

WDP&R Industrial Engineering

2

Exhibit 24

In the Matter Of:

A.L., ET AL.

v.

WALT DISNEY PARKS AND RESORTS U.S., INC.

JOETTE JAMES, PH.D.

September 10, 2015

1 UNITED STATES DISTRICT COURT
2 FOR THE MIDDLE DISTRICT OF FLORIDA
3 ORLANDO DIVISION
4 - - - - -x
5 A.L., by and through :
6 D.L., as Next Friend, :
7 Parent and Natural :
8 Guardian, and D.L., : Case No.:
9 Individually, : 6:14-cv-1544-ACC-GJK
10 Plaintiffs, :
11 v. :
12 :
13 WALT DISNEY PARKS AND :
14 RESORTS U.S., INC., :
15 Defendant. :
16 - - - - -x
17
18 DEPOSITION OF JOETTE JAMES, Ph.D.
19 Washington, D.C.
20 Thursday, September 10, 2015
21 11:15 a.m.
22
23 Job No.: WDC-054475
24 Pages 1 - 216
25 Reported By: Joan V. Cain

1 A Kuhne, K-U-H-N-E.

2 Q And was this a trial or was it part of a
3 pretrial hearing?

4 A It was a trial.

5 Q It was a trial. And you testified in that
6 case?

7 A Yes.

8 Q Do you know what kind of support A.L. has
9 received or does receive in terms of behavioral
10 support or one-on-one help or anything like that?

11 A From what I remember, mom talked about
12 various types of support they've had over the years.
13 He's had one-to-one aides. I think they've worked
14 with therapists, behavior specialists. Over the
15 years he's had support through individualized
16 accommodations: an IEP in school, an individualized
17 education plan; speech and language therapy.

18 Q Would you agree that the ability to wait or
19 the inability to wait is not a diagnostic criteria
20 or requirement of ASD?

21 A I would agree.

22 Q What?

23 A I would agree with that.

24 Q And the same for immediate gratification,
25 that they don't have a need for immediate

1 gratification; that's not a part of the diagnostic
2 criteria for ASD?

3 A That's correct.

4 Q Do you know how many total vacations that
5 the family has taken either to Walt Disney World or
6 on Disney cruises?

7 A No.

8 Q Someone who is a low-functioning person
9 with autism, are they -- do they have the same
10 ability to go on trips and vacations as anyone else?

11 MR. PARMER: Form.

12 BY MR. SCANLON:

13 Q Generally?

14 A I don't know what you mean by that
15 question.

16 Q Well, I mean, I assume that some people are
17 so limited that they can't ever leave the house or
18 do anything and other people function, you know, in
19 such a way that you wouldn't know that they have
20 autism.

21 My question is, is someone in A.L.'s
22 position, are they -- do they have the ability to go
23 on multiple trips or cruises and trips to Walt
24 Disney World and those kinds of things?

25 MR. PARMER: Form.

Exhibit 25

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1 UNITED STATES DISTRICT COURT
2 FOR THE MIDDLE DISTRICT OF FLORIDA
3 ORLANDO DIVISION

4 CASE NO. 6:14-CV-1895-ACC-GJK

5 D.M., by and through C.M.,
6 as Next Friend, Parent and Natural
7 Guardian, and C.M., Individually v.
8 Walt Disney Parks and Resorts US,
9 Inc.,

10 Plaintiffs,

11 -vs-

12 WALT DISNEY PARKS AND RESORTS
13 U.S., INC.,

14 Defendant.
15

CONFIDENTIAL

16 VIDEOTAPED
17 DEPOSITION OF:

18 DATE TAKEN: Wednesday, February 10, 2016

19 TIME: 2:04 p.m. to 6:05 p.m.

20 PLACE: Dogali Law Group, P.A.
21 101 East Kennedy Boulevard
22 Suite 1100
23 Tampa, Florida

24 REPORTED BY: Nancy J. Rivera, RPR, CLN
25 Notary Public
State of Florida at Large

Pages 1 - 139

JOB NO.: WDC-073565

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02/10/2016

Page 2

1 APPEARANCES:

2

DOMENICK LAZZARA, ESQUIRE

3 Law Offices of H.S. Stephen Lee, P.A.
3411 West Fletcher Avenue, Suite A
4 Tampa, Florida 33618
813-606-4533
5 Dlazzara@hsleelaw.com

6

Appearing on Behalf of the Plaintiffs

7

8 PAUL I. MARGULIES, ESQUIRE

9 Kaye Scholer, LLP
The McPherson Building
901 Fifteenth Street, NW
10 Washington, DC 20005-2327
202-682-3561
11 Paul.margulies@kayescholer.com

12

Appearing on Behalf of the Defendant

13

14 ALSO PRESENT:

15 Paul Singletary, Videographer

16

17

18

19

20

21

22

23

24

25

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02/10/2016

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1 Q. During home school sessions -- strike that.

2 Is that an appropriate way to refer to that?

3 Do you know what I mean?

4 A. Yes. Uh-huh.

5 Q. So during a day at home school, does [REDACTED] ever
6 suffer meltdowns?

7 A. Yes.

8 Q. What sort of behaviors does [REDACTED] engage in
9 when he melts down?

10 A. He will jump in the air and body slam himself
11 down. And sometimes he will go to bite you. And
12 sometimes he hits himself.

13 Q. Does he ever cry?

14 A. Yes.

15 Q. Has he ever head-butted during a meltdown?

16 A. No.

17 Q. So you said that [REDACTED] will have a melt --
18 strike that. [REDACTED] as had meltdowns at home school.

19 Right?

20 A. Yes.

21 Q. Where else does he have meltdowns?

22 A. We have had meltdowns numerous places, Publix,
23 Target.

24 Q. So stores that you've been to?

25 A. Sometimes, uh-huh.

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- 02/10/2016

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1 Q. What about at a doctor or therapist's offices?

2 A. Not very often. I mean, I'm sure he has. I'm
3 sure he has, but not often. Of course, I mean, we're
4 not at the doctors a lot, so, time-wise.

5 Q. Well, does he -- so let's talk about the
6 present day. How regularly does [REDACTED] see either a
7 behavior therapist or some other type of therapist
8 outside the home?

9 A. He sees an occupational therapist once a week
10 for an hour. And he sees a behavioral analyst once,
11 once or twice a month, depending on what's going on. If
12 we need her more, she can come more often. And he sees
13 a PECS lady, it's picture exchange communication lady,
14 once a month. She works with our home school program,
15 since he's nonverbal, with his picture exchange on his
16 iPad.

17 Q. So has [REDACTED] ever had meltdowns during visits
18 to the OT or the behavior analyst or the PECS
19 professional?

20 MR. LAZZARA: Objection, compound.

21 A. Yeah. There's a lot in there.

22 BY MR. MARGULIES:

23 Q. So let me start with the OT then. During --
24 in your memory, has [REDACTED] ever had a meltdown during his
25 visits to the OT's office?

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1 A. In past, yes.

2 Q. And when I say present day, I didn't mean
3 literally today. I didn't mean to imply that.

4 A. Yeah. He has not in the last -- at OT, we're
5 talking about OT right now, he has not had a meltdown at
6 OT in the past two years.

7 Q. But prior to that he has?

8 A. Yes. In the past he did.

9 Q. Okay. And then what about at visits to the
10 behavior analyst, has he had meltdowns there?

11 A. It's at our house. So, yes, he has.

12 Q. So he --

13 A. She comes to our house.

14 Q. Okay. And then with respect to the PECS
15 professional, has he had meltdowns with that person?

16 A. I'm sure he has in the past. It's been a long
17 time since he has, but I'm sure he did in the past.
18 Again, she comes to our house.

19 Q. What about, say, at a pediatrician's office?

20 A. I cannot recall if ever at a pediatrician's
21 office. Normally when we went he was younger. He
22 hasn't been sick in a while. He was younger and he was
23 sick, so pretty much he'd be laying on me. Of course,
24 he would cry with shots and stuff, but not a meltdown.

25 Q. Can you give any picture of the frequency with

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1 which [REDACTED] melts down at the present time frame?

2 A. In the present time frame, we just went
3 through -- I was hoping it was the holidays. It's
4 getting better, so I think it was the holidays.

5 Present, I would say he has -- I'm trying to
6 give an honest answer. I don't want to say the wrong
7 thing. I would say most weeks he has about three or
8 four a week, not real bad ones or long ones, but about
9 three or four a week.

10 Q. So you mentioned something about the holidays.
11 There was something that occurred?

12 A. Yeah. That's when they started. Because he
13 wasn't having meltdowns for a while. But we keep record
14 of it, all of it. I mean, I could go back in my
15 records, but I don't have it now. But we keep records
16 every day of what he does all day.

17 Q. Do you personally keep the records?

18 A. I keep them and his home school teacher.

19 Q. So you said you would approximate three or
20 four meltdowns per week?

21 A. Right now.

22 Q. Right now. So over the holidays what you were
23 you experiencing?

24 A. That's when it started was about three or four
25 times a week.

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- 02/10/2016

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1 A. A meltdown I don't feel like he can control.
2 A tantrum would be a child just pitching a fit.

3 Q. Okay. So I'm asking in the context of some
4 medical records where maybe the professional refers to a
5 tantrum. I'm not saying one or the other. Have you
6 heard of a -- has [REDACTED] suffered from tantrums?

7 A. I've never called it a tantrum and I don't
8 know of a doctor that has. I call them meltdowns.

9 Q. So a meltdown is the term that's appropriate?

10 A. Yes. I have never called his episodes
11 tantrums ever.

12 Q. Thank you for clarifying.

13 A. Yes. And maybe that comes from my years of
14 preschool teaching because I know they're totally
15 different than a tantrum.

16 Q. Sure. Are [REDACTED] tantrums predictable?

17 A. No. His meltdowns are not predictable.

18 Q. I'm sorry. I apologize for that. We just
19 went through that.

20 A. That's okay.

21 Q. So his meltdowns are not predictable you say?

22 A. No.

23 Q. Are there particular triggers for his
24 meltdowns?

25 A. Yes.

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1 Can you sort of walk me through what a visit
2 to the park might look like prior to October 2013 with
3 [REDACTED]

4 A. Prior to the --

5 Q. Yes. I mean under the GAC system.

6 A. Okay. Like from the very beginning?

7 Q. Well, so let me focus a little bit.

8 A. We would go to Guest Services.

9 Q. Sure. So what I'm looking for is, you know,
10 what rides would you go to or things of that nature. I
11 don't need every stop.

12 MR. LAZZARA: Objection.

13 A. I mean, it was always different. Every time
14 was different. But we would always let [REDACTED] lead. He
15 picks on his iPad what he wants to go to or he just
16 pulls us to the ride. We would go in the FastPass line
17 with our pass and never had more than a, you know, 20-,
18 25-minute wait max.

19 He likes all the rides pretty much. And it
20 was always different. Sometimes he'd have to ride Tea
21 Cups three times. Sometimes he would have to ride Space
22 Mountain a few times. Sometimes he would have to ride
23 those boring Race Cars, which he didn't even -- he
24 doesn't drive them, so I don't even know why he likes
25 them. He sits there. He doesn't even push on the gas

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1 Q. And that's true for over, the over 11 years
2 that you visited the parks prior to DAS?

3 A. Yes.

4 Q. Does [REDACTED] disability in any way limit the
5 types of rides he can go on?

6 A. No.

7 Q. Did [REDACTED] experience -- well, strike that.
8 You mentioned that [REDACTED] experienced some
9 meltdowns when leaving Disney World. Correct?

10 A. Yes.

11 Q. Did he experience meltdowns prior to October
12 of 2013 in other aspects of his visit to Disney?

13 MR. LAZZARA: Objection.

14 A. Yeah, I'm sure he did. I'm sure he did. I
15 don't recall when or why or what, but I'm sure he did.
16 I know -- I mean, I can't recall the past 11 years, but
17 I'm sure he did.

18 BY MR. MARGULIES:

19 Q. Now, with respect to the meltdowns when
20 leaving the park, those were violent meltdowns.
21 Correct?

22 MR. LAZZARA: Objection.

23 A. He would do, like I said, he would jump in the
24 air and throw himself down. And sometimes -- and
25 scream, like I said. And sometimes, sometimes he would

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1 A. I'm sure he had, yes. I'm sure he has.

2 BY MR. MARGULIES:

3 Q. You can set that aside for now.

4 So after your visit to the park on October 8,
5 2013, when did you and [REDACTED] next visit?

6 A. I'd have to go back and look, exact date. I
7 think it was in January the following year.

8 Q. And I can refer you back to the interrogatory
9 response we've marked as an exhibit, if you have that
10 document handy.

11 MR. LAZZARA: And which response are you
12 referring to?

13 MR. MARGULIES: Number eight.

14 BY MR. MARGULIES:

15 Q. So if you'd flip to the second page of that
16 response, about midway down the page, it looks like on
17 October 16, 2013, there was another visit. Do you see
18 that?

19 A. Oh, okay. Yes.

20 Q. Is that correct?

21 A. Yes. Yes, that is correct. Yes.

22 Q. And how did that visit go?

23 A. That was -- we went back. We were going to
24 try to give it a chance. Because on the 8th, they had
25 told us that the most we could expect was [REDACTED]

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1 [REDACTED] to help us through the day, on top
2 of, I guess, [REDACTED], too. So it would equal
3 to [REDACTED]. So we were like, okay, let's just try it.
4 We'll give it a try.

5 We went. The Guest Relations guy said that
6 that wasn't correct. He asked if we were in the -- if I
7 knew if we were in the system. I said, we should be.
8 He looked it up; we were not. He tried to tell me that
9 we couldn't even get the [REDACTED] I begged and pleaded
10 saying that's the only reason we came. And he --
11 eventually he gave me the [REDACTED] but told me that this
12 was not to ever be expected again.

13 And we ended up having a good day with those
14 [REDACTED] because they were paper at the time, so we actually
15 had [REDACTED] because it was [REDACTED]. And we
16 divided them up and I went on some rides with him and
17 his therapist went on some rides with him.

18 Q. So there were three of you in the park that
19 day?

20 A. Yes. [REDACTED] and myself.

21 Q. Does [REDACTED] ever visit the parks without you?

22 A. No.

23 Q. Do you ever visit without [REDACTED]?

24 A. Yes, I have.

25 Q. Have you recently, or are we talking before

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1 Q. So you said, I believe, that that trip
2 ultimately went well?

3 A. Yes.

4 MR. LAZZARA: Objection.

5 MR. MARGULIES: I think she said that.

6 A. Because we had the [REDACTED]

7 BY MR. MARGULIES:

8 Q. Did you use -- did you get a DAS card during
9 that visit?

10 A. We did.

11 Q. Did you use it?

12 A. We attempted.

13 Q. What do you mean?

14 A. Well, we -- we went to the ride, handed it to
15 the guy. He -- because we were trying to work with the
16 system. He went behind a curtain. He acted like he was
17 writing on it. He handed it back to us and he said, go,
18 go, go now. So we went on the ride.

19 Q. So he waved you in without a wait?

20 A. Uh-huh. Yup.

21 Q. Do you recall what ride that was?

22 A. Barnstormer.

23 Q. And you didn't try the DAS on any other ride
24 that day?

25 A. No. It was our last one. We were out of

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1 passes and we thought we'll just try it right before
2 we -- actually, that was smart. That was our first day.
3 We got smart and we tricked him, because it was downtown
4 that sets him off. And somebody on the Monorail had a
5 great idea and told us, why don't you take the train to
6 the front entrance.

7 So, and the Barnstormer is right by the train.
8 So we took the train to the front entrance and it
9 tricked him. He didn't have to walk through downtown to
10 leave, and we had a good exit.

11 Q. So you said "tricked him," you're referring to

12 [REDACTED]

13 A. Yeah.

14 Q. So just to clarify it, you mean you used a
15 difference entrance to exit the park or an exit?

16 A. Exit. Exit the park. We took the train
17 instead of walking through downtown. Because the train
18 goes right to the -- where it drops off to go right by
19 the Monorail. So we didn't have to walk through
20 downtown.

21 Q. So did he have a meltdown leaving that day?

22 A. No.

23 Q. Have you since used that same trick, as you
24 said?

25 A. Yes. We've only, I think, been back and done

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1 it twice since that day.

2 Q. So other than Barnstormer, do you recall any
3 other rides you rode on that October 16th trip?

4 A. I don't know if I wrote them down that day or
5 not. I mean, there was -- I'm sure there was many.
6 Like I said, we had the ██████████ and I don't know what
7 that breaks down to. I'm not great at math. Divide ██████████
8 into ██████████ so ██████████ maybe ██████████

9 Q. So either you or ██████████ would accompany ██████████ on
10 a ride, not both?

11 A. Yes. That time.

12 Q. So just to be clear on that October 16, 2013
13 trip, other than that one attempt to use the DAS card,
14 you accessed the rides using the FastPasses?

15 A. Yes.

16 Q. So looking back to Exhibit 2, it looks like
17 the next trip you list here is December or January 2013.
18 I'm going to assume this is actually December 2013 or
19 January 2014?

20 A. Oh, yes.

21 Q. And this was a visit to Hollywood Studios.
22 Correct?

23 A. Correct.

24 Q. And did you get a DAS card during this visit
25 in December or January?

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1 A. No.

2 Q. Did you have any FastPasses for this visit?

3 A. No.

4 Q. And feel free to rely on -- or refer to your
5 interrogatory response, but which rides did you ride
6 during this visit?

7 A. It looks like Toy Story. And then we went to
8 the shows and the Rock 'n' Roller Coaster where we were
9 lucky, somebody gave us the FastPasses right outside the
10 door. So I guess we did use FastPasses; we used
11 somebody else's.

12 Q. Do you recall how this trip went in terms of
13 [REDACTED] meltdowns?

14 A. He did not have any. We had a good day.

15 Q. Do you recall if you waited on any lines
16 during this day?

17 A. We waited on Toy Story for about 25, 30
18 minutes. Again, all the stars were lined up for us. We
19 were very lucky that day. Some people felt bad for us
20 and let us go in front of them. And it was like a
21 35-minute wait on the outside, but we asked the lady and
22 she said it was moving fast. And like I said, there was
23 several people that let us go ahead of them that heard
24 us asking. So we didn't -- it was definitely not more
25 than 30 minutes.

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1 A. Yes. And I think she saw the news thing, too.
2 And so, yeah, we just met through that.

3 Q. This was your -- April 2015 was your first
4 visit to the park with [REDACTED]

5 A. With her, yes.

6 Q. And you said she has a son who has autism?

7 A. Yes.

8 Q. Other than visits to Disney, do you do any
9 other activities with [REDACTED] and her son?

10 A. We have, yes.

11 Q. What sorts of activities?

12 A. We went and saw Sesame Street.

13 Q. A show?

14 A. Yes, Sesame Street show.

15 MR. LAZZARA: Objection.

16 A. I'm laughing because it was funny to see an
17 18-year-old and 16-year-old going to see Sesame Street.
18 They were quite funny with all these little kids. And
19 we have been to Universal with them. And we've been to
20 their house.

21 BY MR. MARGULIES:

22 Q. [REDACTED] lives in Florida as well?

23 A. Yes.

24 Q. And it looks like during that April 2015 trip
25 to Disney you received [REDACTED] Right?

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1 A. Yes.

2 Q. Do you recall whether you used the DAS during
3 that visit?

4 A. We did not.

5 Q. Now, the next visit listed in your
6 interrogatory response is May 5, 2015. Do you see that?

7 A. Yes.

8 Q. And again, your home school teacher, [REDACTED]
9 and [REDACTED] accompanied you and [REDACTED] Is that right?

10 A. Yes.

11 Q. And you also received FastPasses during this
12 visit?

13 A. Yes.

14 Q. Did you receive a DAS card?

15 A. No.

16 Q. Now, in this interrogatory response you say
17 that you rode Winnie The Pooh, Small World, Space
18 Mountain and Pirates. Do you see that?

19 A. Yes.

20 Q. And is that correct?

21 A. Yes.

22 Q. And this response refers to, quote, a meltdown
23 between these two because of timing issues, end quote.
24 What does that refer to?

25 A. He had a meltdown at A Small World because,

1 it's kind of a long story. Okay. Can I just tell the
2 story? It's a long story. I mean --

3 MR. LAZZARA: Off the record. I can't tell
4 you how to testify. You have to --

5 A. What was the question again?

6 BY MR. MARGULIES:

7 Q. Well, so is it correct that -- so [REDACTED] had a
8 meltdown between It's A Small World and Space Mountain
9 or between It's A Small World and Winnie The Pooh?

10 A. He had two meltdowns that day. He had one
11 before Small World and one before Space Mountain.

12 Q. Okay. And the one before Small World, what
13 happened?

14 A. It was kind of my fault, hindsight. We were
15 waiting on the others to finish lunch; [REDACTED] did not want
16 to stop. I walked out of the restaurant with him after
17 he requested on his iPad to leave the restaurant. Bad
18 timing and bad judgment, I was going to take him on
19 Winnie The Pooh, because they all wanted to ride It's A
20 Small World, but I went out the door of the restaurant
21 to right at the line of It's A Small World and started
22 to walk towards Winnie The Pooh. All's he's pulling me
23 towards is the Small World because he sees the line, and
24 melted down because we weren't -- I was walking towards
25 Winnie The Pooh, not It's A Small World where he wanted

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1 to go.

2 Q. And he wasn't able to communicate which ride
3 he wanted to go on to you?

4 A. He was by pulling me. That's why I say it was
5 my mistake. I wasn't listening to him. I was --
6 hindsight, I should have just gone to where he was
7 pulling me instead of, no, we're going here. But that
8 was hindsight. And once the meltdown started, that was
9 it, so.

10 Q. Sure.

11 A. But then he calmed down and asked quietly; we
12 didn't just give in to him. We don't ever just give in
13 to him. After he asked quietly for It's A Small World
14 and nicely, we went on It's A Small World, and
15 everything was fine again. Until we had -- we were on
16 Pirates of the Caribbean, and again with the social
17 story we had told him one more ride, then we're going to
18 leave quietly and all that. We let him pick his last
19 ride on his iPad. He picked Space Mountain. To get
20 from Pirates of Caribbean to Space Mountain they're on
21 opposite ends. It was quite a walk. The parade was
22 happening. Bad timing.

23 As we were walking towards there, they roped
24 it off right when we got there and redirected us towards
25 the front of the park, towards the exit downtown to go

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1 to Space Mountain. Well, as soon as we turned to go
2 downtown, which is his no, his setoff, he thought we
3 were leaving, not going to Space Mountain like we had
4 promised, because we were roped off, and that was the
5 second meltdown. Even though I kept showing him on his
6 iPad, we're going to Space Mountain, but he just -- he
7 had lost it, seeing the exit.

8 Q. So he was concerned you were leaving?

9 A. He's like, wait. This is not the way to Space
10 Mountain.

11 Q. So the last sentence in this paragraph of your
12 describing your May 5, 2015 trip says, "These two
13 episodes slash meltdowns prove to me the DAS card is not
14 for us." But it sounds like from your testimony these
15 meltdowns had nothing to do with DAS.

16 A. My point there was, I was not letting him go
17 right on the rides he wanted to go on; therefore, he
18 melted down. With the DAS card, we would not be able to
19 go right on to the rides he wanted to go on or into the
20 lines. We would have to walk away and go on another
21 ride. Say it wasn't our time to go to Space Mountain
22 (and he's pulling me to Space Mountain, we would have a
23 meltdown. That is my -- that's why I was saying that
24 proves my point.

25 Q. That's what you mean by that sentence?

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1 point that when he wants to go on a certain ride but has
2 to be diverted to do something else, it does not work
3 for him.

4 Q. So in the case of the first meltdown you just
5 described, where I believe [REDACTED] wanted to go to Winnie
6 The Pooh, but you were --

7 A. No. He wanted to go on It's A Small World.

8 Q. The other way around?

9 A. Yeah.

10 Q. So if [REDACTED] wanted to go to It's A Small World
11 and you were leading him to Winnie The Pooh, if the line
12 for It's A Small World were 25, 30 minutes long, then
13 you could have gotten on that line. Correct?

14 A. I had FastPasses and I could have gotten in
15 that line. I just didn't. That's why I said it was my
16 fault. Yeah. If we would have just left the restaurant
17 and went right in the line, there would have been no
18 problem.

19 Q. So subsequent to May 5, 2015, has [REDACTED] been
20 back to Disney?

21 A. Since when?

22 Q. Since this last trip we talked about on May 5,
23 2015.

24 A. Yes. He went to MGM to see the Osborne Lights
25 for the last time. I can't recall the exact date. It

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1 was before Christmas, so in December. Oh, and we went
2 to Epcot once and I don't remember the date. So we went
3 to Epcot once since then and we went to MGM.

4 Q. In any visit that you and [REDACTED] have made to
5 Disney since October 9, 2013, have you used the DAS card
6 to obtain a return time and ride an attraction?

7 A. Just the one attempt, and then no.

8 Q. You mean the one attempt where --

9 A. The one attempt where they got us on.

10 Q. -- where the cast member just waved you
11 through?

12 A. Yes.

13 Q. So other than that, you didn't even attempt to
14 use the DAS card. Is that correct?

15 A. We didn't have to because we had been issued
16 the FastPasses.

17 MR. MARGULIES: We've been going for a little
18 while. I don't know if you want to take a
19 five-minute break or so.

20 MR. LAZZARA: Thanks, Paul. We appreciate
21 that.

22 THE VIDEOGRAPHER: This is the end of disc
23 number one in the deposition of [REDACTED] to
24 be continued on disc number two. We're off the
25 record at 3:41.

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1 MR. LAZZARA: Objection, relevance.

2 A. Sometimes.

3 BY MR. MARGULIES:

4 Q. So your concern with the DAS card really is
5 only pertinent to wait times of more than 25 or 30
6 minutes?

7 A. And being turned away.

8 MR. LAZZARA: Objection.

9 BY MR. MARGULIES:

10 Q. Right. But if the line is only, I think you
11 testified, 25 minutes, you would be willing to stand on
12 it with [REDACTED]

13 MR. LAZZARA: Objection.

14 A. Correct.

15 MR. MARGULIES: Sorry. One second.

16 MR. LAZZARA: Uh-huh.

17 BY MR. MARGULIES:

18 Q. How often is [REDACTED] with you one-on-one without
19 additional help?

20 MR. LAZZARA: Objection, vague.

21 A. I mean, I'm not sure how to answer that. I

22 mean

23 BY MR. MARGULIES:

24 Q. So other than the hours of home school and
25 some visits by some other people we've discussed today,

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1 ones; stomping, but not bad.

2 Q. Any meltdowns other than while leaving
3 Universal?

4 A. No. It's not his holy grail, like Walt Disney
5 World.

6 Q. Are there rides that [REDACTED] prefers to go on
7 over other rides at Magic Kingdom?

8 A. It depends on the day. I would say
9 consistently, I think I even in one of these things had
10 said, that normally we have to ride Tea Cups a couple of
11 times. And then one day we went and he didn't even ride
12 it once. It's always different. But, I mean, he loves
13 like Space Mountain and Thunder Mountain. But it is
14 different at different times. And the stupid car, race
15 car track.

16 Q. Right. And you mentioned the Tea Cups.
17 Winnie The Pooh also does he like?

18 A. Yes. He likes all those, Winnie The Pooh,
19 Peter Pan, It's A Small World, Pirates of the Caribbean.
20 He likes them all.

21 Q. Does he like the railroad?

22 A. Oh, the new one, the Snow White, the Seven
23 Dwarfs?

24 Q. Does he like the Seven Dwarfs ride?

25 A. Yes. He's only been on it a couple of times

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1 because it's new. The little Mermaid. Barnstormer.

2 Q. Does he like the PeopleMover?

3 A. No.

4 Q. Does he like Dumbo?

5 A. He has been on Dumbo. He's not as crazy about
6 the carpet one, the Aladdin. I don't know why. I don't
7 know if it's because you get wet. I don't know. He
8 likes Splash Mountain though.

9 Q. So it sounds like he likes a variety of rides?

10 A. He likes them all.

11 Q. He likes all the rides?

12 A. Yeah.

13 Q. Are there any that he doesn't like?

14 A. The jungle one I don't think.

15 Q. The Jungle Cruise?

16 MR. LAZZARA: Asked and answered.

17 A. And the PeopleMover.

18 BY MR. MARGULIES:

19 Q. And the PeopleMover?

20 A. I don't think he likes the rocket one either.

21 Q. But other than those few, it generally is just
22 up to [REDACTED] on that given day what he wants to ride?

23 A. Yes.

24 Q. Do you consider [REDACTED] autism to be severe?

25 A. Yes.

Exhibit 26

OpSheet Posted Standby Wait Time Report for 1/16/14

Theme Park (2)	Percentage of minutes posted less than 30 minutes (1)	Percentage of minutes posted less than 20 minutes	Percentage of minutes posted less than 15 minutes	Percentage of minutes posted less than 10 minutes	Number of attractions with at least one standby wait time of less than 30 minutes	Number of posted standby wait times updates of less than 30 minutes
----------------	-------------------------------------------------------	---------------------------------------------------	---------------------------------------------------	---------------------------------------------------	-----------------------------------------------------------------------------------	---------------------------------------------------------------------

Epcot

Magic Kingdom Park

(1) (Sum of all minutes wait time posted <30 / (sum of minutes operation))

(2) Locations that publish show times instead of wait times are not included in this report

Locations reporting no wait for the day

Park	Land/Area	Attraction
Epcot	Canada	O Canada!
Epcot	China	Reflections of China
Epcot	Disney Phineas and Ferb: Agent P's World Showcase Adventure	Agent P - China
Epcot	Disney Phineas and Ferb: Agent P's World Showcase Adventure	Agent P - France
Epcot	Disney Phineas and Ferb: Agent P's World Showcase Adventure	Agent P - Germany
Epcot	Disney Phineas and Ferb: Agent P's World Showcase Adventure	Agent P - Japan
Epcot	Disney Phineas and Ferb: Agent P's World Showcase Adventure	Agent P - Mexico
Epcot	Disney Phineas and Ferb: Agent P's World Showcase Adventure	Agent P - Norway
Epcot	Disney Phineas and Ferb: Agent P's World Showcase Adventure	Agent P - United Kingdom
Epcot	France	Impressions de France
Epcot	Lagoon Boats	Lagoon Boats - Canada
Epcot	Lagoon Boats	Lagoon Boats - Germany
Epcot	Lagoon Boats	Lagoon Boats - Mexico
Epcot	Lagoon Boats	Lagoon Boats - Morocco
Epcot	Mexico	Gran Fiesta Tour Starring The Three Caballeros
Epcot	The Land	The Circle of Life
Epcot	The Magic Eye Theater	Captain EO
Epcot	Universe of Energy	Ellen's Energy Adventure
Magic Kingdom Park	Adventureland	Swiss Family Treehouse
Magic Kingdom Park	Adventureland	Walt Disney's Enchanted Tiki Room
Magic Kingdom Park	A Pirate's Adventure: Treasures of the 7 Seas	A Pirate's Adventure: Treasures of the 7 Seas Counts
Magic Kingdom Park	Frontierland	Tom Sawyer Island
Magic Kingdom Park	Grizzly Hall	Country Bear Jamboree
Magic Kingdom Park	Liberty Square	Liberty Square Riverboat
Magic Kingdom Park	Liberty Square	The Hall of Presidents
Magic Kingdom Park	Sorcerers of the Magic Kingdom	Sorcerers of the Magic Kingdom
Magic Kingdom Park	Tomorrowland	Tomorrowland Transit Authority PeopleMover
Magic Kingdom Park	Tomorrowland	Walt Disney's Carousel of Progress

Locations with Posted wait times

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Epcot	Future World	Spaceship Earth	08:45	
Epcot	Future World	Spaceship Earth	10:48	
Epcot	Future World	Spaceship Earth	12:27	
Epcot	Future World	Spaceship Earth	13:33	
Epcot	Future World West	Epcot Character Spot	08:03	
Epcot	Future World West	Epcot Character Spot	08:07	
Epcot	Future World West	Epcot Character Spot	08:12	
Epcot	Future World West	Epcot Character Spot	08:18	
Epcot	Future World West	Epcot Character Spot	08:27	
Epcot	Future World West	Epcot Character Spot	08:38	
Epcot	Future World West	Epcot Character Spot	08:43	
Epcot	Future World West	Epcot Character Spot	08:48	
Epcot	Future World West	Epcot Character Spot	08:53	
Epcot	Future World West	Epcot Character Spot	10:12	
Epcot	Future World West	Epcot Character Spot	10:19	
Epcot	Future World West	Epcot Character Spot	10:25	
Epcot	Future World West	Epcot Character Spot	10:49	
Epcot	Future World West	Epcot Character Spot	11:06	
Epcot	Future World West	Epcot Character Spot	11:44	
Epcot	Future World West	Epcot Character Spot	12:09	
Epcot	Future World West	Epcot Character Spot	12:19	
Epcot	Future World West	Epcot Character Spot	12:26	
Epcot	Future World West	Epcot Character Spot	12:39	
Epcot	Future World West	Epcot Character Spot	12:32	
Epcot	Future World West	Epcot Character Spot	12:36	
Epcot	Future World West	Epcot Character Spot	12:41	
Epcot	Future World West	Epcot Character Spot	12:53	
Epcot	Future World West	Epcot Character Spot	13:00	
Epcot	Future World West	Epcot Character Spot	13:03	
Epcot	Future World West	Epcot Character Spot	13:07	

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All wait time data is from OpSheet, and reflects what was published on the electronic display or wait time applications in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Epcot	Future World West	Epcot Character Spot	13:19	
Epcot	Future World West	Epcot Character Spot	13:43	
Epcot	Future World West	Epcot Character Spot	13:49	
Epcot	Future World West	Epcot Character Spot	13:54	
Epcot	Future World West	Epcot Character Spot	14:01	
Epcot	Future World West	Epcot Character Spot	14:04	
Epcot	Future World West	Epcot Character Spot	14:10	
Epcot	Future World West	Epcot Character Spot	14:15	
Epcot	Future World West	Epcot Character Spot	14:25	
Epcot	Future World West	Epcot Character Spot	14:32	
Epcot	Future World West	Epcot Character Spot	14:38	
Epcot	Future World West	Epcot Character Spot	14:42	
Epcot	Future World West	Epcot Character Spot	14:47	
Epcot	Future World West	Epcot Character Spot	14:53	
Epcot	Future World West	Epcot Character Spot	14:58	
Epcot	Future World West	Epcot Character Spot	15:04	
Epcot	Future World West	Epcot Character Spot	15:09	
Epcot	Future World West	Epcot Character Spot	15:14	
Epcot	Future World West	Epcot Character Spot	15:19	
Epcot	Future World West	Epcot Character Spot	15:24	
Epcot	Future World West	Epcot Character Spot	15:30	
Epcot	Future World West	Epcot Character Spot	15:45	
Epcot	Future World West	Epcot Character Spot	15:58	
Epcot	Future World West	Epcot Character Spot	16:01	
Epcot	Future World West	Epcot Character Spot	16:12	
Epcot	Future World West	Epcot Character Spot	16:17	
Epcot	Future World West	Epcot Character Spot	16:23	
Epcot	Future World West	Epcot Character Spot	16:31	
Epcot	Future World West	Epcot Character Spot	16:38	
Epcot	Future World West	Epcot Character Spot	16:42	
Epcot	Future World West	Epcot Character Spot	16:46	
Epcot	Future World West	Epcot Character Spot	16:52	
Epcot	Future World West	Epcot Character Spot	16:57	
Epcot	Future World West	Epcot Character Spot	17:03	
Epcot	Future World West	Epcot Character Spot	17:10	
Epcot	Future World West	Epcot Character Spot	17:13	
Epcot	Future World West	Epcot Character Spot	17:21	
Epcot	Future World West	Epcot Character Spot	17:25	
Epcot	Future World West	Epcot Character Spot	17:35	
Epcot	Future World West	Epcot Character Spot	17:50	
Epcot	Future World West	Epcot Character Spot	17:58	
Epcot	Future World West	Epcot Character Spot	18:03	
Epcot	Future World West	Epcot Character Spot	18:09	
Epcot	Future World West	Epcot Character Spot	18:15	
Epcot	Future World West	Epcot Character Spot	18:30	
Epcot	Future World West	Epcot Character Spot	18:35	
Epcot	Future World West	Epcot Character Spot	18:58	
Epcot	Future World West	Epcot Character Spot	19:07	
Epcot	Future World West	Epcot Character Spot	19:14	
Epcot	Future World West	Epcot Character Spot	19:19	
Epcot	Future World West	Epcot Character Spot	19:25	
Epcot	Future World West	Epcot Character Spot	19:30	
Epcot	Future World West	Epcot Character Spot	19:35	
Epcot	Future World West	Epcot Character Spot	19:41	
Epcot	Future World West	Epcot Character Spot	19:47	
Epcot	Future World West	Epcot Character Spot	19:51	
Epcot	Future World West	Epcot Character Spot	19:52	
Epcot	Future World West	Epcot Character Spot	19:58	
Epcot	Future World West	Epcot Character Spot	20:03	
Epcot	Future World West	Epcot Character Spot	20:10	
Epcot	Future World West	Epcot Character Spot	20:14	
Epcot	Future World West	Epcot Character Spot	20:19	
Epcot	Future World West	Epcot Character Spot	20:24	
Epcot	Future World West	Epcot Character Spot	20:29	
Epcot	Future World West	Epcot Character Spot	20:34	
Epcot	Future World West	Epcot Character Spot	20:39	
Epcot	Future World West	Epcot Character Spot	20:44	
Epcot	Future World West	Epcot Character Spot	20:50	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Epcot	Future World West	Epcot Character Spot	20:55	
Epcot	Future World West	Epcot Character Spot	21:00	
Epcot	Imagination!	Journey Into Imagination With Figment	09:00	
Epcot	Mission: SPACE	Mission:Space - Green	09:13	
Epcot	Mission: SPACE	Mission:Space - Green	09:43	
Epcot	Mission: SPACE	Mission:Space - Green	10:08	
Epcot	Mission: SPACE	Mission:Space - Green	10:09	
Epcot	Mission: SPACE	Mission:Space - Green	10:15	
Epcot	Mission: SPACE	Mission:Space - Green	10:20	
Epcot	Mission: SPACE	Mission:Space - Green	10:34	
Epcot	Mission: SPACE	Mission:Space - Green	10:38	
Epcot	Mission: SPACE	Mission:Space - Green	10:46	
Epcot	Mission: SPACE	Mission:Space - Green	10:51	
Epcot	Mission: SPACE	Mission:Space - Green	10:58	
Epcot	Mission: SPACE	Mission:Space - Green	11:05	
Epcot	Mission: SPACE	Mission:Space - Green	12:11	
Epcot	Mission: SPACE	Mission:Space - Green	12:14	
Epcot	Mission: SPACE	Mission:Space - Green	12:21	
Epcot	Mission: SPACE	Mission:Space - Green	12:27	
Epcot	Mission: SPACE	Mission:Space - Green	12:41	
Epcot	Mission: SPACE	Mission:Space - Green	13:12	
Epcot	Mission: SPACE	Mission:Space - Green	13:18	
Epcot	Mission: SPACE	Mission:Space - Green	13:30	
Epcot	Mission: SPACE	Mission:Space - Green	13:56	
Epcot	Mission: SPACE	Mission:Space - Green	14:20	
Epcot	Mission: SPACE	Mission:Space - Green	14:31	
Epcot	Mission: SPACE	Mission:Space - Green	14:33	
Epcot	Mission: SPACE	Mission:Space - Green	14:37	
Epcot	Mission: SPACE	Mission:Space - Green	15:22	
Epcot	Mission: SPACE	Mission:Space - Green	15:26	
Epcot	Mission: SPACE	Mission:Space - Green	15:31	
Epcot	Mission: SPACE	Mission:Space - Green	15:55	
Epcot	Mission: SPACE	Mission:Space - Green	16:06	
Epcot	Mission: SPACE	Mission:Space - Green	16:12	
Epcot	Mission: SPACE	Mission:Space - Green	16:21	
Epcot	Mission: SPACE	Mission:Space - Green	16:23	
Epcot	Mission: SPACE	Mission:Space - Green	16:38	
Epcot	Mission: SPACE	Mission:Space - Green	16:44	
Epcot	Mission: SPACE	Mission:Space - Green	16:47	
Epcot	Mission: SPACE	Mission:Space - Green	17:15	
Epcot	Mission: SPACE	Mission:Space - Green	17:16	
Epcot	Mission: SPACE	Mission:Space - Green	17:22	
Epcot	Mission: SPACE	Mission:Space - Green	17:38	
Epcot	Mission: SPACE	Mission:Space - Green	17:58	
Epcot	Mission: SPACE	Mission:Space - Green	18:09	
Epcot	Mission: SPACE	Mission:Space - Green	18:54	
Epcot	Mission: SPACE	Mission:Space - Green	19:10	
Epcot	Mission: SPACE	Mission:Space - Green	19:16	
Epcot	Mission: SPACE	Mission:Space - Green	19:44	
Epcot	Mission: SPACE	Mission:Space - Green	20:14	
Epcot	Mission: SPACE	Mission:Space - Green	20:18	
Epcot	Mission: SPACE	Mission:Space - Green	20:24	
Epcot	Mission: SPACE	Mission:Space - Green	20:33	
Epcot	Mission: SPACE	Mission:Space - Orange	09:00	
Epcot	Mission: SPACE	Mission:Space - Orange	09:13	
Epcot	Mission: SPACE	Mission:Space - Orange	10:08	
Epcot	Mission: SPACE	Mission:Space - Orange	10:36	
Epcot	Mission: SPACE	Mission:Space - Orange	11:02	
Epcot	Mission: SPACE	Mission:Space - Orange	11:09	
Epcot	Mission: SPACE	Mission:Space - Orange	11:12	
Epcot	Mission: SPACE	Mission:Space - Orange	11:20	
Epcot	Mission: SPACE	Mission:Space - Orange	11:32	
Epcot	Mission: SPACE	Mission:Space - Orange	11:40	
Epcot	Mission: SPACE	Mission:Space - Orange	12:09	
Epcot	Mission: SPACE	Mission:Space - Orange	12:19	
Epcot	Mission: SPACE	Mission:Space - Orange	12:25	
Epcot	Mission: SPACE	Mission:Space - Orange	12:41	
Epcot	Mission: SPACE	Mission:Space - Orange	12:48	

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All wait time data is from OpSheet, and reflects what was published on the electronic signage or wait time applications in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Epcot	Mission: SPACE	Mission:Space - Orange	13:04	
Epcot	Mission: SPACE	Mission:Space - Orange	13:09	
Epcot	Mission: SPACE	Mission:Space - Orange	13:16	
Epcot	Mission: SPACE	Mission:Space - Orange	13:21	
Epcot	Mission: SPACE	Mission:Space - Orange	13:30	
Epcot	Mission: SPACE	Mission:Space - Orange	13:38	
Epcot	Mission: SPACE	Mission:Space - Orange	13:52	
Epcot	Mission: SPACE	Mission:Space - Orange	13:58	
Epcot	Mission: SPACE	Mission:Space - Orange	14:02	
Epcot	Mission: SPACE	Mission:Space - Orange	14:28	
Epcot	Mission: SPACE	Mission:Space - Orange	14:31	
Epcot	Mission: SPACE	Mission:Space - Orange	14:35	
Epcot	Mission: SPACE	Mission:Space - Orange	14:36	
Epcot	Mission: SPACE	Mission:Space - Orange	14:37	
Epcot	Mission: SPACE	Mission:Space - Orange	15:00	
Epcot	Mission: SPACE	Mission:Space - Orange	15:21	
Epcot	Mission: SPACE	Mission:Space - Orange	15:27	
Epcot	Mission: SPACE	Mission:Space - Orange	15:40	
Epcot	Mission: SPACE	Mission:Space - Orange	15:47	
Epcot	Mission: SPACE	Mission:Space - Orange	15:48	
Epcot	Mission: SPACE	Mission:Space - Orange	15:49	
Epcot	Mission: SPACE	Mission:Space - Orange	15:56	
Epcot	Mission: SPACE	Mission:Space - Orange	16:06	
Epcot	Mission: SPACE	Mission:Space - Orange	16:21	
Epcot	Mission: SPACE	Mission:Space - Orange	16:25	
Epcot	Mission: SPACE	Mission:Space - Orange	16:31	
Epcot	Mission: SPACE	Mission:Space - Orange	16:35	
Epcot	Mission: SPACE	Mission:Space - Orange	16:44	
Epcot	Mission: SPACE	Mission:Space - Orange	16:47	
Epcot	Mission: SPACE	Mission:Space - Orange	16:50	
Epcot	Mission: SPACE	Mission:Space - Orange	16:59	
Epcot	Mission: SPACE	Mission:Space - Orange	17:04	
Epcot	Mission: SPACE	Mission:Space - Orange	17:10	
Epcot	Mission: SPACE	Mission:Space - Orange	17:16	
Epcot	Mission: SPACE	Mission:Space - Orange	17:17	
Epcot	Mission: SPACE	Mission:Space - Orange	17:47	
Epcot	Mission: SPACE	Mission:Space - Orange	18:00	
Epcot	Mission: SPACE	Mission:Space - Orange	18:07	
Epcot	Mission: SPACE	Mission:Space - Orange	18:14	
Epcot	Mission: SPACE	Mission:Space - Orange	18:21	
Epcot	Mission: SPACE	Mission:Space - Orange	18:28	
Epcot	Mission: SPACE	Mission:Space - Orange	18:32	
Epcot	Mission: SPACE	Mission:Space - Orange	18:46	
Epcot	Mission: SPACE	Mission:Space - Orange	18:50	
Epcot	Mission: SPACE	Mission:Space - Orange	19:03	
Epcot	Mission: SPACE	Mission:Space - Orange	19:09	
Epcot	Mission: SPACE	Mission:Space - Orange	19:24	
Epcot	Mission: SPACE	Mission:Space - Orange	19:41	
Epcot	Mission: SPACE	Mission:Space - Orange	19:59	
Epcot	Mission: SPACE	Mission:Space - Orange	20:13	
Epcot	Mission: SPACE	Mission:Space - Orange	20:19	
Epcot	Mission: SPACE	Mission:Space - Orange	20:33	
Epcot	Norway	Maelstrom	11:05	
Epcot	Norway	Maelstrom	11:14	
Epcot	Norway	Maelstrom	11:18	
Epcot	Norway	Maelstrom	11:28	
Epcot	Norway	Maelstrom	11:54	
Epcot	Norway	Maelstrom	11:57	
Epcot	Norway	Maelstrom	12:02	
Epcot	Norway	Maelstrom	12:04	
Epcot	Norway	Maelstrom	12:10	
Epcot	Norway	Maelstrom	12:14	
Epcot	Norway	Maelstrom	12:24	
Epcot	Norway	Maelstrom	12:26	
Epcot	Norway	Maelstrom	12:39	
Epcot	Norway	Maelstrom	12:43	
Epcot	Norway	Maelstrom	12:47	
Epcot	Norway	Maelstrom	12:49	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Epcot	Norway	Maelstrom	12:59	
Epcot	Norway	Maelstrom	13:01	
Epcot	Norway	Maelstrom	13:04	
Epcot	Norway	Maelstrom	13:13	
Epcot	Norway	Maelstrom	13:18	
Epcot	Norway	Maelstrom	13:22	
Epcot	Norway	Maelstrom	13:33	
Epcot	Norway	Maelstrom	14:03	
Epcot	Norway	Maelstrom	14:06	
Epcot	Norway	Maelstrom	14:10	
Epcot	Norway	Maelstrom	14:22	
Epcot	Norway	Maelstrom	14:37	
Epcot	Norway	Maelstrom	14:42	
Epcot	Norway	Maelstrom	14:54	
Epcot	Norway	Maelstrom	15:03	
Epcot	Norway	Maelstrom	15:05	
Epcot	Norway	Maelstrom	15:06	
Epcot	Norway	Maelstrom	15:13	
Epcot	Norway	Maelstrom	15:16	
Epcot	Norway	Maelstrom	15:26	
Epcot	Norway	Maelstrom	15:43	
Epcot	Norway	Maelstrom	15:44	
Epcot	Norway	Maelstrom	15:47	
Epcot	Norway	Maelstrom	15:58	
Epcot	Norway	Maelstrom	16:01	
Epcot	Norway	Maelstrom	16:03	
Epcot	Norway	Maelstrom	16:05	
Epcot	Norway	Maelstrom	16:15	
Epcot	Norway	Maelstrom	16:18	
Epcot	Norway	Maelstrom	16:21	
Epcot	Norway	Maelstrom	16:29	
Epcot	Norway	Maelstrom	16:38	
Epcot	Norway	Maelstrom	16:45	
Epcot	Norway	Maelstrom	16:59	
Epcot	Norway	Maelstrom	17:09	
Epcot	Norway	Maelstrom	17:19	
Epcot	Norway	Maelstrom	17:22	
Epcot	Norway	Maelstrom	17:28	
Epcot	Norway	Maelstrom	17:36	
Epcot	Norway	Maelstrom	17:41	
Epcot	Norway	Maelstrom	17:45	
Epcot	Norway	Maelstrom	17:49	
Epcot	Norway	Maelstrom	18:04	
Epcot	Norway	Maelstrom	18:24	
Epcot	Norway	Maelstrom	18:48	
Epcot	Norway	Maelstrom	18:56	
Epcot	Norway	Maelstrom	19:45	
Epcot	Norway	Maelstrom	19:56	
Epcot	Test Track	Test Track	09:14	
Epcot	Test Track	Test Track	09:24	
Epcot	Test Track	Test Track	09:30	
Epcot	Test Track	Test Track	09:33	
Epcot	Test Track	Test Track	09:39	
Epcot	Test Track	Test Track	09:45	
Epcot	Test Track	Test Track	10:06	
Epcot	Test Track	Test Track	10:11	
Epcot	Test Track	Test Track	10:25	
Epcot	Test Track	Test Track	10:44	
Epcot	Test Track	Test Track	10:53	
Epcot	Test Track	Test Track	10:56	
Epcot	Test Track	Test Track	11:02	
Epcot	Test Track	Test Track	11:17	
Epcot	Test Track	Test Track	11:22	
Epcot	Test Track	Test Track	11:56	
Epcot	Test Track	Test Track	12:01	
Epcot	Test Track	Test Track	12:10	
Epcot	Test Track	Test Track	12:13	
Epcot	Test Track	Test Track	12:48	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Epcot	Test Track	Test Track	12:54	
Epcot	Test Track	Test Track	13:20	
Epcot	Test Track	Test Track	13:22	
Epcot	Test Track	Test Track	13:30	
Epcot	Test Track	Test Track	13:32	
Epcot	Test Track	Test Track	13:34	
Epcot	Test Track	Test Track	13:38	
Epcot	Test Track	Test Track	13:48	
Epcot	Test Track	Test Track	13:52	
Epcot	Test Track	Test Track	13:59	
Epcot	Test Track	Test Track	14:00	
Epcot	Test Track	Test Track	14:06	
Epcot	Test Track	Test Track	14:09	
Epcot	Test Track	Test Track	14:16	
Epcot	Test Track	Test Track	14:33	
Epcot	Test Track	Test Track	14:36	
Epcot	Test Track	Test Track	15:03	
Epcot	Test Track	Test Track	15:10	
Epcot	Test Track	Test Track	15:22	
Epcot	Test Track	Test Track	15:27	
Epcot	Test Track	Test Track	15:35	
Epcot	Test Track	Test Track	15:39	
Epcot	Test Track	Test Track	15:45	
Epcot	Test Track	Test Track	15:46	
Epcot	Test Track	Test Track	16:05	
Epcot	Test Track	Test Track	16:06	
Epcot	Test Track	Test Track	16:20	
Epcot	Test Track	Test Track	16:22	
Epcot	Test Track	Test Track	16:27	
Epcot	Test Track	Test Track	16:44	
Epcot	Test Track	Test Track	16:48	
Epcot	Test Track	Test Track	16:53	
Epcot	Test Track	Test Track	16:56	
Epcot	Test Track	Test Track	16:58	
Epcot	Test Track	Test Track	17:02	
Epcot	Test Track	Test Track	17:07	
Epcot	Test Track	Test Track	17:08	
Epcot	Test Track	Test Track	17:17	
Epcot	Test Track	Test Track	17:39	
Epcot	Test Track	Test Track	17:54	
Epcot	Test Track	Test Track	18:04	
Epcot	Test Track	Test Track	18:11	
Epcot	Test Track	Test Track	18:13	
Epcot	Test Track	Test Track	18:19	
Epcot	Test Track	Test Track	18:29	
Epcot	Test Track	Test Track	18:36	
Epcot	Test Track	Test Track	18:47	
Epcot	Test Track	Test Track	18:58	
Epcot	Test Track	Test Track	19:05	
Epcot	Test Track	Test Track	19:21	
Epcot	Test Track	Test Track	19:41	
Epcot	Test Track	Test Track	19:47	
Epcot	Test Track	Test Track	20:00	
Epcot	Test Track	Test Track	20:05	
Epcot	Test Track	Test Track	20:07	
Epcot	Test Track	Test Track	20:23	
Epcot	Test Track	Test Track	20:28	
Epcot	Test Track	Test Track	20:29	
Epcot	Test Track	Test Track	20:30	
Epcot	Test Track	Test Track	20:31	
Epcot	Test Track	Test Track	20:34	
Epcot	Test Track	Test Track	20:47	
Epcot	Test Track	Test Track	20:59	
Epcot	The Land	Living with the Land	08:50	
Epcot	The Land	Living with the Land	09:06	
Epcot	The Land	Living with the Land	10:09	
Epcot	The Land	Living with the Land	10:52	
Epcot	The Land	Living with the Land	10:53	

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All wait time data is from OpSheet, and reflects what was published on the electronic signage or wait time applications in the park.

6/55

OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Epcot	The Land	Living with the Land	10:54	
Epcot	The Land	Living with the Land	10:58	
Epcot	The Land	Living with the Land	11:01	
Epcot	The Land	Living with the Land	11:05	
Epcot	The Land	Living with the Land	11:09	
Epcot	The Land	Living with the Land	11:14	
Epcot	The Land	Living with the Land	11:22	
Epcot	The Land	Living with the Land	11:29	
Epcot	The Land	Living with the Land	11:39	
Epcot	The Land	Living with the Land	11:40	
Epcot	The Land	Living with the Land	11:43	
Epcot	The Land	Living with the Land	11:58	
Epcot	The Land	Living with the Land	12:17	
Epcot	The Land	Living with the Land	12:20	
Epcot	The Land	Soarin'	09:00	
Epcot	The Land	Soarin'	09:14	
Epcot	The Land	Soarin'	09:35	
Epcot	The Land	Soarin'	09:37	
Epcot	The Land	Soarin'	09:45	
Epcot	The Land	Soarin'	09:53	
Epcot	The Land	Soarin'	10:01	
Epcot	The Land	Soarin'	10:08	
Epcot	The Land	Soarin'	10:35	
Epcot	The Land	Soarin'	10:37	
Epcot	The Land	Soarin'	10:46	
Epcot	The Land	Soarin'	10:49	
Epcot	The Land	Soarin'	10:52	
Epcot	The Land	Soarin'	11:00	
Epcot	The Land	Soarin'	11:08	
Epcot	The Land	Soarin'	11:12	
Epcot	The Land	Soarin'	11:17	
Epcot	The Land	Soarin'	11:19	
Epcot	The Land	Soarin'	11:28	
Epcot	The Land	Soarin'	11:35	
Epcot	The Land	Soarin'	11:51	
Epcot	The Land	Soarin'	12:00	
Epcot	The Land	Soarin'	12:03	
Epcot	The Land	Soarin'	12:14	
Epcot	The Land	Soarin'	12:28	
Epcot	The Land	Soarin'	12:48	
Epcot	The Land	Soarin'	13:09	
Epcot	The Land	Soarin'	13:44	
Epcot	The Land	Soarin'	14:04	
Epcot	The Land	Soarin'	14:05	
Epcot	The Land	Soarin'	15:04	
Epcot	The Land	Soarin'	15:15	
Epcot	The Land	Soarin'	15:20	
Epcot	The Land	Soarin'	15:36	
Epcot	The Land	Soarin'	15:45	
Epcot	The Land	Soarin'	15:48	
Epcot	The Land	Soarin'	16:10	
Epcot	The Land	Soarin'	16:14	
Epcot	The Land	Soarin'	16:28	
Epcot	The Land	Soarin'	16:35	
Epcot	The Land	Soarin'	16:45	
Epcot	The Land	Soarin'	16:48	
Epcot	The Land	Soarin'	17:17	
Epcot	The Land	Soarin'	17:25	
Epcot	The Land	Soarin'	17:29	
Epcot	The Land	Soarin'	17:38	
Epcot	The Land	Soarin'	17:41	
Epcot	The Land	Soarin'	18:04	
Epcot	The Land	Soarin'	18:13	
Epcot	The Land	Soarin'	18:17	
Epcot	The Land	Soarin'	18:21	
Epcot	The Land	Soarin'	18:24	
Epcot	The Land	Soarin'	18:42	
Epcot	The Land	Soarin'	18:54	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Epcot	The Land	Soarin'	20:13	
Epcot	The Land	Soarin'	20:35	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	09:47	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	10:04	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	10:18	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	11:51	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	12:22	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	12:35	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	12:43	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	12:56	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	13:02	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	13:12	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	13:14	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	13:18	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	13:28	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	13:38	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	13:46	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	13:54	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	13:56	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	14:00	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	14:04	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	14:17	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	14:25	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	14:46	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	14:58	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	15:00	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	15:13	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	15:14	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	15:22	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	15:48	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	16:13	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	16:22	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	16:31	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	17:07	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	18:09	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	18:19	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	18:32	
Epcot	The Seas with Nemo & Friends	The Seas with Nemo & Friends	19:39	
Epcot	The Seas with Nemo & Friends	Turtle Talk With Crush	09:20	
Epcot	The Seas with Nemo & Friends	Turtle Talk With Crush	09:48	
Magic Kingdom Park	Adventureland	Jungle Cruise	09:00	
Magic Kingdom Park	Adventureland	Jungle Cruise	09:02	
Magic Kingdom Park	Adventureland	Jungle Cruise	09:12	
Magic Kingdom Park	Adventureland	Jungle Cruise	09:16	
Magic Kingdom Park	Adventureland	Jungle Cruise	09:20	
Magic Kingdom Park	Adventureland	Jungle Cruise	09:25	
Magic Kingdom Park	Adventureland	Jungle Cruise	09:29	
Magic Kingdom Park	Adventureland	Jungle Cruise	09:40	
Magic Kingdom Park	Adventureland	Jungle Cruise	09:49	
Magic Kingdom Park	Adventureland	Jungle Cruise	09:57	
Magic Kingdom Park	Adventureland	Jungle Cruise	10:03	
Magic Kingdom Park	Adventureland	Jungle Cruise	10:08	
Magic Kingdom Park	Adventureland	Jungle Cruise	10:14	
Magic Kingdom Park	Adventureland	Jungle Cruise	10:20	
Magic Kingdom Park	Adventureland	Jungle Cruise	10:29	
Magic Kingdom Park	Adventureland	Jungle Cruise	10:39	
Magic Kingdom Park	Adventureland	Jungle Cruise	10:46	
Magic Kingdom Park	Adventureland	Jungle Cruise	10:51	
Magic Kingdom Park	Adventureland	Jungle Cruise	10:52	
Magic Kingdom Park	Adventureland	Jungle Cruise	10:58	
Magic Kingdom Park	Adventureland	Jungle Cruise	11:10	
Magic Kingdom Park	Adventureland	Jungle Cruise	11:19	
Magic Kingdom Park	Adventureland	Jungle Cruise	11:28	
Magic Kingdom Park	Adventureland	Jungle Cruise	11:38	
Magic Kingdom Park	Adventureland	Jungle Cruise	11:53	
Magic Kingdom Park	Adventureland	Jungle Cruise	12:00	
Magic Kingdom Park	Adventureland	Jungle Cruise	12:04	
Magic Kingdom Park	Adventureland	Jungle Cruise	12:13	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Adventureland	Jungle Cruise	12:19	
Magic Kingdom Park	Adventureland	Jungle Cruise	12:27	
Magic Kingdom Park	Adventureland	Jungle Cruise	12:31	
Magic Kingdom Park	Adventureland	Jungle Cruise	12:36	
Magic Kingdom Park	Adventureland	Jungle Cruise	12:40	
Magic Kingdom Park	Adventureland	Jungle Cruise	12:44	
Magic Kingdom Park	Adventureland	Jungle Cruise	12:50	
Magic Kingdom Park	Adventureland	Jungle Cruise	12:58	
Magic Kingdom Park	Adventureland	Jungle Cruise	13:01	
Magic Kingdom Park	Adventureland	Jungle Cruise	13:06	
Magic Kingdom Park	Adventureland	Jungle Cruise	13:12	
Magic Kingdom Park	Adventureland	Jungle Cruise	13:16	
Magic Kingdom Park	Adventureland	Jungle Cruise	13:19	
Magic Kingdom Park	Adventureland	Jungle Cruise	13:27	
Magic Kingdom Park	Adventureland	Jungle Cruise	13:31	
Magic Kingdom Park	Adventureland	Jungle Cruise	13:40	
Magic Kingdom Park	Adventureland	Jungle Cruise	13:44	
Magic Kingdom Park	Adventureland	Jungle Cruise	13:49	
Magic Kingdom Park	Adventureland	Jungle Cruise	13:51	
Magic Kingdom Park	Adventureland	Jungle Cruise	13:54	
Magic Kingdom Park	Adventureland	Jungle Cruise	14:02	
Magic Kingdom Park	Adventureland	Jungle Cruise	14:05	
Magic Kingdom Park	Adventureland	Jungle Cruise	14:13	
Magic Kingdom Park	Adventureland	Jungle Cruise	14:18	
Magic Kingdom Park	Adventureland	Jungle Cruise	14:26	
Magic Kingdom Park	Adventureland	Jungle Cruise	14:35	
Magic Kingdom Park	Adventureland	Jungle Cruise	14:39	
Magic Kingdom Park	Adventureland	Jungle Cruise	14:43	
Magic Kingdom Park	Adventureland	Jungle Cruise	14:48	
Magic Kingdom Park	Adventureland	Jungle Cruise	14:51	
Magic Kingdom Park	Adventureland	Jungle Cruise	14:59	
Magic Kingdom Park	Adventureland	Jungle Cruise	15:05	
Magic Kingdom Park	Adventureland	Jungle Cruise	15:08	
Magic Kingdom Park	Adventureland	Jungle Cruise	15:13	
Magic Kingdom Park	Adventureland	Jungle Cruise	15:19	
Magic Kingdom Park	Adventureland	Jungle Cruise	15:22	
Magic Kingdom Park	Adventureland	Jungle Cruise	15:23	
Magic Kingdom Park	Adventureland	Jungle Cruise	15:25	
Magic Kingdom Park	Adventureland	Jungle Cruise	15:29	
Magic Kingdom Park	Adventureland	Jungle Cruise	15:32	
Magic Kingdom Park	Adventureland	Jungle Cruise	15:35	
Magic Kingdom Park	Adventureland	Jungle Cruise	15:37	
Magic Kingdom Park	Adventureland	Jungle Cruise	15:41	
Magic Kingdom Park	Adventureland	Jungle Cruise	15:46	
Magic Kingdom Park	Adventureland	Jungle Cruise	15:53	
Magic Kingdom Park	Adventureland	Jungle Cruise	16:00	
Magic Kingdom Park	Adventureland	Jungle Cruise	16:10	
Magic Kingdom Park	Adventureland	Jungle Cruise	16:18	
Magic Kingdom Park	Adventureland	Jungle Cruise	16:29	
Magic Kingdom Park	Adventureland	Jungle Cruise	16:34	
Magic Kingdom Park	Adventureland	Jungle Cruise	16:39	
Magic Kingdom Park	Adventureland	Jungle Cruise	16:45	
Magic Kingdom Park	Adventureland	Jungle Cruise	16:50	
Magic Kingdom Park	Adventureland	Jungle Cruise	16:56	
Magic Kingdom Park	Adventureland	Jungle Cruise	17:00	
Magic Kingdom Park	Adventureland	Jungle Cruise	17:05	
Magic Kingdom Park	Adventureland	Jungle Cruise	17:11	
Magic Kingdom Park	Adventureland	Jungle Cruise	17:15	
Magic Kingdom Park	Adventureland	Jungle Cruise	17:19	
Magic Kingdom Park	Adventureland	Jungle Cruise	17:22	
Magic Kingdom Park	Adventureland	Jungle Cruise	17:27	
Magic Kingdom Park	Adventureland	Jungle Cruise	17:31	
Magic Kingdom Park	Adventureland	Jungle Cruise	17:37	
Magic Kingdom Park	Adventureland	Jungle Cruise	17:42	
Magic Kingdom Park	Adventureland	Jungle Cruise	17:50	
Magic Kingdom Park	Adventureland	Jungle Cruise	17:58	
Magic Kingdom Park	Adventureland	Jungle Cruise	18:05	
Magic Kingdom Park	Adventureland	Jungle Cruise	18:07	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Adventureland	Jungle Cruise	18:14	
Magic Kingdom Park	Adventureland	Jungle Cruise	18:19	
Magic Kingdom Park	Adventureland	Jungle Cruise	18:28	
Magic Kingdom Park	Adventureland	Jungle Cruise	18:36	
Magic Kingdom Park	Adventureland	Jungle Cruise	18:50	
Magic Kingdom Park	Adventureland	Jungle Cruise	18:55	
Magic Kingdom Park	Adventureland	Jungle Cruise	19:00	
Magic Kingdom Park	Adventureland	Jungle Cruise	19:12	
Magic Kingdom Park	Adventureland	Jungle Cruise	19:27	
Magic Kingdom Park	Adventureland	Jungle Cruise	19:35	
Magic Kingdom Park	Adventureland	Jungle Cruise	19:43	
Magic Kingdom Park	Adventureland	Jungle Cruise	19:54	
Magic Kingdom Park	Adventureland	Jungle Cruise	20:01	
Magic Kingdom Park	Adventureland	Jungle Cruise	20:07	
Magic Kingdom Park	Adventureland	Jungle Cruise	20:13	
Magic Kingdom Park	Adventureland	Jungle Cruise	20:20	
Magic Kingdom Park	Adventureland	Jungle Cruise	20:26	
Magic Kingdom Park	Adventureland	Jungle Cruise	20:34	
Magic Kingdom Park	Adventureland	Jungle Cruise	20:39	
Magic Kingdom Park	Adventureland	Jungle Cruise	20:46	
Magic Kingdom Park	Adventureland	Jungle Cruise	20:53	
Magic Kingdom Park	Adventureland	Jungle Cruise	21:02	
Magic Kingdom Park	Adventureland	Jungle Cruise	21:09	
Magic Kingdom Park	Adventureland	Jungle Cruise	21:17	
Magic Kingdom Park	Adventureland	Jungle Cruise	21:20	
Magic Kingdom Park	Adventureland	Jungle Cruise	21:25	
Magic Kingdom Park	Adventureland	Jungle Cruise	21:32	
Magic Kingdom Park	Adventureland	Jungle Cruise	21:37	
Magic Kingdom Park	Adventureland	Jungle Cruise	21:42	
Magic Kingdom Park	Adventureland	Jungle Cruise	21:51	
Magic Kingdom Park	Adventureland	Jungle Cruise	21:56	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	09:15	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	09:26	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	09:37	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	09:51	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	10:14	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	10:22	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	10:55	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	11:15	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	11:33	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	12:09	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	12:30	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	13:35	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	14:44	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	15:31	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	15:43	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	16:20	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	19:00	
Magic Kingdom Park	Adventureland	MK Fairies Meet and Greet at Veranda	21:34	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	09:00	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	09:10	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	09:14	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	09:18	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	09:22	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	09:26	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	09:31	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	09:43	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	09:53	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	09:59	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	10:04	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	10:09	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	10:16	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	10:22	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	10:32	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	10:41	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	10:48	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	10:53	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	11:02	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	11:15	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	11:23	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	11:28	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	11:42	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	11:57	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	12:02	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	12:06	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	12:15	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	12:22	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	12:28	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	12:32	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	12:38	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	12:42	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	12:45	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	12:52	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	12:59	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	13:03	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	13:04	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	13:09	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	13:14	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	13:17	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	13:21	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	13:28	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	13:33	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	13:44	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	13:47	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	13:50	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	13:54	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	14:00	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	14:03	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	14:10	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	14:17	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	14:21	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	14:34	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	14:38	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	14:42	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	14:46	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	14:50	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	14:56	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	15:02	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	15:50	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	15:57	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	16:05	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	16:16	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	16:24	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	16:32	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	16:37	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	16:43	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	16:48	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	16:54	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	16:59	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	17:03	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	17:10	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	17:14	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	17:18	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	17:21	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	17:25	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	17:30	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	17:38	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	17:41	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	17:53	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	18:01	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	18:09	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	18:17	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	18:24	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	18:31	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	18:41	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	18:46	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	18:57	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	19:05	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	19:14	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	19:23	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	19:29	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	19:34	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	19:42	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	19:57	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	20:03	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	20:08	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	20:16	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	20:22	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	20:27	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	20:40	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	20:47	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	20:54	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	21:03	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	21:09	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	21:19	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	21:21	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	21:26	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	21:33	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	21:39	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	21:43	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	21:52	
Magic Kingdom Park	Adventureland	Pirates of the Caribbean	21:56	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	08:22	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	08:26	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	08:33	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	08:36	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	08:45	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	08:54	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	09:05	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	09:09	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	09:11	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	09:14	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	09:21	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	09:24	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	09:25	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	09:27	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	09:29	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	09:31	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	09:38	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	09:41	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	09:46	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	09:56	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	10:03	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	10:07	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	10:10	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	10:46	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	10:50	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	10:52	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	11:26	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	11:48	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	11:50	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	12:29	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	12:46	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	13:21	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	13:25	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	13:52	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	13:57	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	14:01	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	14:03	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	14:05	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	14:08	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	14:21	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	14:23	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	14:34	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	14:42	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	14:52	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	15:09	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	15:44	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	16:03	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	16:23	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	16:26	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	16:51	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	17:10	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	17:45	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	17:51	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	18:04	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	18:10	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	18:16	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	18:27	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	18:33	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	18:34	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	18:37	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	18:38	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	18:41	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	18:46	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	18:54	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	19:02	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	19:07	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	19:09	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	19:21	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	19:23	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	19:24	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	19:32	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	20:26	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	20:32	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	20:40	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	20:48	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	21:02	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	21:09	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	21:12	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	21:17	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	21:28	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	21:33	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	21:38	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	21:40	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	21:46	
Magic Kingdom Park	Enchanted Forest	Ariel's Meet & Greet	21:50	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	09:57	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	10:04	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	10:21	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	10:30	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	10:43	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	10:50	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	11:04	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	11:09	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	11:23	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	11:44	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	11:56	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	12:02	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	12:09	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	12:22	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	12:29	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	12:50	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	13:17	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	13:23	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	14:03	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	14:08	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	14:14	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	14:37	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	15:00	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	15:30	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	15:36	

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All wait time data is from Go2Wait, and reflects what was published on the electronic display or wait time signposts in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	15:48	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	15:59	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	16:14	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	16:31	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	16:36	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	17:07	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	17:27	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	17:54	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	18:00	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	18:07	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	18:16	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	18:20	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	18:21	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	18:34	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	18:41	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	18:42	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	18:47	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	18:29	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	18:53	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	20:25	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	20:30	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	20:32	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	20:44	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	20:50	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	20:56	
Magic Kingdom Park	Fantasyland	Enchanted Tales with Belle	21:11	
Magic Kingdom Park	Fantasyland	"It's a small world"	08:07	
Magic Kingdom Park	Fantasyland	"It's a small world"	08:16	
Magic Kingdom Park	Fantasyland	"It's a small world"	08:31	
Magic Kingdom Park	Fantasyland	"It's a small world"	08:34	
Magic Kingdom Park	Fantasyland	"It's a small world"	08:43	
Magic Kingdom Park	Fantasyland	"It's a small world"	08:46	
Magic Kingdom Park	Fantasyland	"It's a small world"	08:52	
Magic Kingdom Park	Fantasyland	"It's a small world"	08:58	
Magic Kingdom Park	Fantasyland	"It's a small world"	09:09	
Magic Kingdom Park	Fantasyland	"It's a small world"	09:23	
Magic Kingdom Park	Fantasyland	"It's a small world"	09:28	
Magic Kingdom Park	Fantasyland	"It's a small world"	09:40	
Magic Kingdom Park	Fantasyland	"It's a small world"	09:45	
Magic Kingdom Park	Fantasyland	"It's a small world"	09:54	
Magic Kingdom Park	Fantasyland	"It's a small world"	09:59	
Magic Kingdom Park	Fantasyland	"It's a small world"	10:20	
Magic Kingdom Park	Fantasyland	"It's a small world"	10:30	
Magic Kingdom Park	Fantasyland	"It's a small world"	10:36	
Magic Kingdom Park	Fantasyland	"It's a small world"	10:39	
Magic Kingdom Park	Fantasyland	"It's a small world"	10:42	
Magic Kingdom Park	Fantasyland	"It's a small world"	10:45	
Magic Kingdom Park	Fantasyland	"It's a small world"	10:48	
Magic Kingdom Park	Fantasyland	"It's a small world"	10:50	
Magic Kingdom Park	Fantasyland	"It's a small world"	10:55	
Magic Kingdom Park	Fantasyland	"It's a small world"	10:58	
Magic Kingdom Park	Fantasyland	"It's a small world"	11:01	
Magic Kingdom Park	Fantasyland	"It's a small world"	11:02	
Magic Kingdom Park	Fantasyland	"It's a small world"	11:19	
Magic Kingdom Park	Fantasyland	"It's a small world"	11:21	
Magic Kingdom Park	Fantasyland	"It's a small world"	11:23	
Magic Kingdom Park	Fantasyland	"It's a small world"	11:31	
Magic Kingdom Park	Fantasyland	"It's a small world"	11:32	
Magic Kingdom Park	Fantasyland	"It's a small world"	11:34	
Magic Kingdom Park	Fantasyland	"It's a small world"	12:19	
Magic Kingdom Park	Fantasyland	"It's a small world"	12:21	
Magic Kingdom Park	Fantasyland	"It's a small world"	12:23	
Magic Kingdom Park	Fantasyland	"It's a small world"	12:25	
Magic Kingdom Park	Fantasyland	"It's a small world"	12:26	
Magic Kingdom Park	Fantasyland	"It's a small world"	12:29	
Magic Kingdom Park	Fantasyland	"It's a small world"	12:30	
Magic Kingdom Park	Fantasyland	"It's a small world"	12:44	
Magic Kingdom Park	Fantasyland	"It's a small world"	12:46	

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All wait time data is from GoCast, and reflects what was published on the electronic signage or wait time expirations in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Fantasyland	"It's a small world"	12:51	
Magic Kingdom Park	Fantasyland	"It's a small world"	12:52	
Magic Kingdom Park	Fantasyland	"It's a small world"	12:53	
Magic Kingdom Park	Fantasyland	"It's a small world"	13:04	
Magic Kingdom Park	Fantasyland	"It's a small world"	13:16	
Magic Kingdom Park	Fantasyland	"It's a small world"	13:22	
Magic Kingdom Park	Fantasyland	"It's a small world"	13:34	
Magic Kingdom Park	Fantasyland	"It's a small world"	13:38	
Magic Kingdom Park	Fantasyland	"It's a small world"	13:39	
Magic Kingdom Park	Fantasyland	"It's a small world"	13:42	
Magic Kingdom Park	Fantasyland	"It's a small world"	13:46	
Magic Kingdom Park	Fantasyland	"It's a small world"	13:54	
Magic Kingdom Park	Fantasyland	"It's a small world"	14:01	
Magic Kingdom Park	Fantasyland	"It's a small world"	14:03	
Magic Kingdom Park	Fantasyland	"It's a small world"	14:08	
Magic Kingdom Park	Fantasyland	"It's a small world"	14:13	
Magic Kingdom Park	Fantasyland	"It's a small world"	14:14	
Magic Kingdom Park	Fantasyland	"It's a small world"	14:16	
Magic Kingdom Park	Fantasyland	"It's a small world"	14:17	
Magic Kingdom Park	Fantasyland	"It's a small world"	14:30	
Magic Kingdom Park	Fantasyland	"It's a small world"	14:32	
Magic Kingdom Park	Fantasyland	"It's a small world"	14:34	
Magic Kingdom Park	Fantasyland	"It's a small world"	14:38	
Magic Kingdom Park	Fantasyland	"It's a small world"	14:47	
Magic Kingdom Park	Fantasyland	"It's a small world"	14:50	
Magic Kingdom Park	Fantasyland	"It's a small world"	14:53	
Magic Kingdom Park	Fantasyland	"It's a small world"	14:56	
Magic Kingdom Park	Fantasyland	"It's a small world"	15:01	
Magic Kingdom Park	Fantasyland	"It's a small world"	15:04	
Magic Kingdom Park	Fantasyland	"It's a small world"	15:06	
Magic Kingdom Park	Fantasyland	"It's a small world"	15:11	
Magic Kingdom Park	Fantasyland	"It's a small world"	15:22	
Magic Kingdom Park	Fantasyland	"It's a small world"	15:28	
Magic Kingdom Park	Fantasyland	"It's a small world"	15:41	
Magic Kingdom Park	Fantasyland	"It's a small world"	15:42	
Magic Kingdom Park	Fantasyland	"It's a small world"	15:43	
Magic Kingdom Park	Fantasyland	"It's a small world"	15:45	
Magic Kingdom Park	Fantasyland	"It's a small world"	15:51	
Magic Kingdom Park	Fantasyland	"It's a small world"	15:59	
Magic Kingdom Park	Fantasyland	"It's a small world"	16:00	
Magic Kingdom Park	Fantasyland	"It's a small world"	16:10	
Magic Kingdom Park	Fantasyland	"It's a small world"	16:14	
Magic Kingdom Park	Fantasyland	"It's a small world"	16:18	
Magic Kingdom Park	Fantasyland	"It's a small world"	16:22	
Magic Kingdom Park	Fantasyland	"It's a small world"	16:24	
Magic Kingdom Park	Fantasyland	"It's a small world"	16:29	
Magic Kingdom Park	Fantasyland	"It's a small world"	16:36	
Magic Kingdom Park	Fantasyland	"It's a small world"	16:39	
Magic Kingdom Park	Fantasyland	"It's a small world"	16:41	
Magic Kingdom Park	Fantasyland	"It's a small world"	16:42	
Magic Kingdom Park	Fantasyland	"It's a small world"	16:44	
Magic Kingdom Park	Fantasyland	"It's a small world"	16:45	
Magic Kingdom Park	Fantasyland	"It's a small world"	16:49	
Magic Kingdom Park	Fantasyland	"It's a small world"	16:54	
Magic Kingdom Park	Fantasyland	"It's a small world"	17:03	
Magic Kingdom Park	Fantasyland	"It's a small world"	17:05	
Magic Kingdom Park	Fantasyland	"It's a small world"	17:08	
Magic Kingdom Park	Fantasyland	"It's a small world"	17:12	
Magic Kingdom Park	Fantasyland	"It's a small world"	17:15	
Magic Kingdom Park	Fantasyland	"It's a small world"	17:17	
Magic Kingdom Park	Fantasyland	"It's a small world"	17:18	
Magic Kingdom Park	Fantasyland	"It's a small world"	17:22	
Magic Kingdom Park	Fantasyland	"It's a small world"	17:34	
Magic Kingdom Park	Fantasyland	"It's a small world"	17:36	
Magic Kingdom Park	Fantasyland	"It's a small world"	17:39	
Magic Kingdom Park	Fantasyland	"It's a small world"	17:40	
Magic Kingdom Park	Fantasyland	"It's a small world"	17:46	
Magic Kingdom Park	Fantasyland	"It's a small world"	17:56	

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All wait time data is from Co-OpNet, and reflects what was published on the electronic signage or wait time replications in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Fantasyland	"It's a small world"	17:58	
Magic Kingdom Park	Fantasyland	"It's a small world"	18:03	
Magic Kingdom Park	Fantasyland	"It's a small world"	18:08	
Magic Kingdom Park	Fantasyland	"It's a small world"	18:11	
Magic Kingdom Park	Fantasyland	"It's a small world"	18:13	
Magic Kingdom Park	Fantasyland	"It's a small world"	18:14	
Magic Kingdom Park	Fantasyland	"It's a small world"	18:18	
Magic Kingdom Park	Fantasyland	"It's a small world"	18:22	
Magic Kingdom Park	Fantasyland	"It's a small world"	18:28	
Magic Kingdom Park	Fantasyland	"It's a small world"	18:31	
Magic Kingdom Park	Fantasyland	"It's a small world"	18:47	
Magic Kingdom Park	Fantasyland	"It's a small world"	18:49	
Magic Kingdom Park	Fantasyland	"It's a small world"	18:54	
Magic Kingdom Park	Fantasyland	"It's a small world"	18:55	
Magic Kingdom Park	Fantasyland	"It's a small world"	18:58	
Magic Kingdom Park	Fantasyland	"It's a small world"	19:02	
Magic Kingdom Park	Fantasyland	"It's a small world"	19:07	
Magic Kingdom Park	Fantasyland	"It's a small world"	19:12	
Magic Kingdom Park	Fantasyland	"It's a small world"	19:15	
Magic Kingdom Park	Fantasyland	"It's a small world"	19:17	
Magic Kingdom Park	Fantasyland	"It's a small world"	19:22	
Magic Kingdom Park	Fantasyland	"It's a small world"	19:29	
Magic Kingdom Park	Fantasyland	"It's a small world"	19:30	
Magic Kingdom Park	Fantasyland	"It's a small world"	19:37	
Magic Kingdom Park	Fantasyland	"It's a small world"	19:43	
Magic Kingdom Park	Fantasyland	"It's a small world"	19:45	
Magic Kingdom Park	Fantasyland	"It's a small world"	19:48	
Magic Kingdom Park	Fantasyland	"It's a small world"	19:52	
Magic Kingdom Park	Fantasyland	"It's a small world"	19:57	
Magic Kingdom Park	Fantasyland	"It's a small world"	20:00	
Magic Kingdom Park	Fantasyland	"It's a small world"	20:19	
Magic Kingdom Park	Fantasyland	"It's a small world"	20:21	
Magic Kingdom Park	Fantasyland	"It's a small world"	20:31	
Magic Kingdom Park	Fantasyland	"It's a small world"	20:34	
Magic Kingdom Park	Fantasyland	"It's a small world"	20:40	
Magic Kingdom Park	Fantasyland	"It's a small world"	20:45	
Magic Kingdom Park	Fantasyland	"It's a small world"	20:54	
Magic Kingdom Park	Fantasyland	"It's a small world"	20:56	
Magic Kingdom Park	Fantasyland	"It's a small world"	21:03	
Magic Kingdom Park	Fantasyland	"It's a small world"	21:05	
Magic Kingdom Park	Fantasyland	"It's a small world"	21:14	
Magic Kingdom Park	Fantasyland	"It's a small world"	21:19	
Magic Kingdom Park	Fantasyland	"It's a small world"	21:23	
Magic Kingdom Park	Fantasyland	"It's a small world"	21:28	
Magic Kingdom Park	Fantasyland	Mad Tea Party	09:00	
Magic Kingdom Park	Fantasyland	Mad Tea Party	09:05	
Magic Kingdom Park	Fantasyland	Mad Tea Party	09:16	
Magic Kingdom Park	Fantasyland	Mad Tea Party	09:20	
Magic Kingdom Park	Fantasyland	Mad Tea Party	09:29	
Magic Kingdom Park	Fantasyland	Mad Tea Party	09:30	
Magic Kingdom Park	Fantasyland	Mad Tea Party	09:40	
Magic Kingdom Park	Fantasyland	Mad Tea Party	09:46	
Magic Kingdom Park	Fantasyland	Mad Tea Party	09:49	
Magic Kingdom Park	Fantasyland	Mad Tea Party	09:55	
Magic Kingdom Park	Fantasyland	Mad Tea Party	09:57	
Magic Kingdom Park	Fantasyland	Mad Tea Party	09:59	
Magic Kingdom Park	Fantasyland	Mad Tea Party	10:05	
Magic Kingdom Park	Fantasyland	Mad Tea Party	10:07	
Magic Kingdom Park	Fantasyland	Mad Tea Party	10:09	
Magic Kingdom Park	Fantasyland	Mad Tea Party	10:13	
Magic Kingdom Park	Fantasyland	Mad Tea Party	10:20	
Magic Kingdom Park	Fantasyland	Mad Tea Party	10:26	
Magic Kingdom Park	Fantasyland	Mad Tea Party	10:32	
Magic Kingdom Park	Fantasyland	Mad Tea Party	10:37	
Magic Kingdom Park	Fantasyland	Mad Tea Party	10:43	
Magic Kingdom Park	Fantasyland	Mad Tea Party	10:47	
Magic Kingdom Park	Fantasyland	Mad Tea Party	10:51	
Magic Kingdom Park	Fantasyland	Mad Tea Party	10:57	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Fantasyland	Mad Tea Party	11:04	
Magic Kingdom Park	Fantasyland	Mad Tea Party	11:09	
Magic Kingdom Park	Fantasyland	Mad Tea Party	11:21	
Magic Kingdom Park	Fantasyland	Mad Tea Party	11:25	
Magic Kingdom Park	Fantasyland	Mad Tea Party	11:32	
Magic Kingdom Park	Fantasyland	Mad Tea Party	11:36	
Magic Kingdom Park	Fantasyland	Mad Tea Party	11:43	
Magic Kingdom Park	Fantasyland	Mad Tea Party	11:48	
Magic Kingdom Park	Fantasyland	Mad Tea Party	11:53	
Magic Kingdom Park	Fantasyland	Mad Tea Party	11:58	
Magic Kingdom Park	Fantasyland	Mad Tea Party	12:03	
Magic Kingdom Park	Fantasyland	Mad Tea Party	12:10	
Magic Kingdom Park	Fantasyland	Mad Tea Party	12:16	
Magic Kingdom Park	Fantasyland	Mad Tea Party	12:22	
Magic Kingdom Park	Fantasyland	Mad Tea Party	12:27	
Magic Kingdom Park	Fantasyland	Mad Tea Party	12:33	
Magic Kingdom Park	Fantasyland	Mad Tea Party	12:39	
Magic Kingdom Park	Fantasyland	Mad Tea Party	12:44	
Magic Kingdom Park	Fantasyland	Mad Tea Party	12:48	
Magic Kingdom Park	Fantasyland	Mad Tea Party	12:57	
Magic Kingdom Park	Fantasyland	Mad Tea Party	12:59	
Magic Kingdom Park	Fantasyland	Mad Tea Party	13:02	
Magic Kingdom Park	Fantasyland	Mad Tea Party	13:10	
Magic Kingdom Park	Fantasyland	Mad Tea Party	13:15	
Magic Kingdom Park	Fantasyland	Mad Tea Party	13:24	
Magic Kingdom Park	Fantasyland	Mad Tea Party	13:30	
Magic Kingdom Park	Fantasyland	Mad Tea Party	13:36	
Magic Kingdom Park	Fantasyland	Mad Tea Party	13:39	
Magic Kingdom Park	Fantasyland	Mad Tea Party	13:42	
Magic Kingdom Park	Fantasyland	Mad Tea Party	13:49	
Magic Kingdom Park	Fantasyland	Mad Tea Party	13:54	
Magic Kingdom Park	Fantasyland	Mad Tea Party	13:56	
Magic Kingdom Park	Fantasyland	Mad Tea Party	14:04	
Magic Kingdom Park	Fantasyland	Mad Tea Party	14:09	
Magic Kingdom Park	Fantasyland	Mad Tea Party	14:14	
Magic Kingdom Park	Fantasyland	Mad Tea Party	14:17	
Magic Kingdom Park	Fantasyland	Mad Tea Party	14:19	
Magic Kingdom Park	Fantasyland	Mad Tea Party	14:30	
Magic Kingdom Park	Fantasyland	Mad Tea Party	14:38	
Magic Kingdom Park	Fantasyland	Mad Tea Party	14:40	
Magic Kingdom Park	Fantasyland	Mad Tea Party	14:43	
Magic Kingdom Park	Fantasyland	Mad Tea Party	14:47	
Magic Kingdom Park	Fantasyland	Mad Tea Party	14:49	
Magic Kingdom Park	Fantasyland	Mad Tea Party	14:53	
Magic Kingdom Park	Fantasyland	Mad Tea Party	14:55	
Magic Kingdom Park	Fantasyland	Mad Tea Party	14:58	
Magic Kingdom Park	Fantasyland	Mad Tea Party	14:58	
Magic Kingdom Park	Fantasyland	Mad Tea Party	15:01	
Magic Kingdom Park	Fantasyland	Mad Tea Party	15:04	
Magic Kingdom Park	Fantasyland	Mad Tea Party	15:09	
Magic Kingdom Park	Fantasyland	Mad Tea Party	15:12	
Magic Kingdom Park	Fantasyland	Mad Tea Party	15:18	
Magic Kingdom Park	Fantasyland	Mad Tea Party	15:23	
Magic Kingdom Park	Fantasyland	Mad Tea Party	15:27	
Magic Kingdom Park	Fantasyland	Mad Tea Party	15:30	
Magic Kingdom Park	Fantasyland	Mad Tea Party	15:37	
Magic Kingdom Park	Fantasyland	Mad Tea Party	15:40	
Magic Kingdom Park	Fantasyland	Mad Tea Party	15:43	
Magic Kingdom Park	Fantasyland	Mad Tea Party	15:51	
Magic Kingdom Park	Fantasyland	Mad Tea Party	15:58	
Magic Kingdom Park	Fantasyland	Mad Tea Party	15:58	
Magic Kingdom Park	Fantasyland	Mad Tea Party	16:01	
Magic Kingdom Park	Fantasyland	Mad Tea Party	16:04	
Magic Kingdom Park	Fantasyland	Mad Tea Party	16:07	
Magic Kingdom Park	Fantasyland	Mad Tea Party	16:15	
Magic Kingdom Park	Fantasyland	Mad Tea Party	16:25	
Magic Kingdom Park	Fantasyland	Mad Tea Party	16:31	
Magic Kingdom Park	Fantasyland	Mad Tea Party	16:35	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Fantasyland	Mad Tea Party	16:44	
Magic Kingdom Park	Fantasyland	Mad Tea Party	16:50	
Magic Kingdom Park	Fantasyland	Mad Tea Party	16:56	
Magic Kingdom Park	Fantasyland	Mad Tea Party	17:02	
Magic Kingdom Park	Fantasyland	Mad Tea Party	17:08	
Magic Kingdom Park	Fantasyland	Mad Tea Party	17:11	
Magic Kingdom Park	Fantasyland	Mad Tea Party	17:17	
Magic Kingdom Park	Fantasyland	Mad Tea Party	17:20	
Magic Kingdom Park	Fantasyland	Mad Tea Party	17:23	
Magic Kingdom Park	Fantasyland	Mad Tea Party	17:31	
Magic Kingdom Park	Fantasyland	Mad Tea Party	17:40	
Magic Kingdom Park	Fantasyland	Mad Tea Party	17:51	
Magic Kingdom Park	Fantasyland	Mad Tea Party	17:54	
Magic Kingdom Park	Fantasyland	Mad Tea Party	17:58	
Magic Kingdom Park	Fantasyland	Mad Tea Party	18:03	
Magic Kingdom Park	Fantasyland	Mad Tea Party	18:15	
Magic Kingdom Park	Fantasyland	Mad Tea Party	18:19	
Magic Kingdom Park	Fantasyland	Mad Tea Party	18:23	
Magic Kingdom Park	Fantasyland	Mad Tea Party	18:26	
Magic Kingdom Park	Fantasyland	Mad Tea Party	18:30	
Magic Kingdom Park	Fantasyland	Mad Tea Party	18:35	
Magic Kingdom Park	Fantasyland	Mad Tea Party	18:41	
Magic Kingdom Park	Fantasyland	Mad Tea Party	18:45	
Magic Kingdom Park	Fantasyland	Mad Tea Party	18:52	
Magic Kingdom Park	Fantasyland	Mad Tea Party	18:58	
Magic Kingdom Park	Fantasyland	Mad Tea Party	19:02	
Magic Kingdom Park	Fantasyland	Mad Tea Party	19:08	
Magic Kingdom Park	Fantasyland	Mad Tea Party	19:13	
Magic Kingdom Park	Fantasyland	Mad Tea Party	19:18	
Magic Kingdom Park	Fantasyland	Mad Tea Party	19:23	
Magic Kingdom Park	Fantasyland	Mad Tea Party	19:28	
Magic Kingdom Park	Fantasyland	Mad Tea Party	19:39	
Magic Kingdom Park	Fantasyland	Mad Tea Party	19:44	
Magic Kingdom Park	Fantasyland	Mad Tea Party	19:50	
Magic Kingdom Park	Fantasyland	Mad Tea Party	20:14	
Magic Kingdom Park	Fantasyland	Mad Tea Party	20:20	
Magic Kingdom Park	Fantasyland	Mad Tea Party	20:25	
Magic Kingdom Park	Fantasyland	Mad Tea Party	20:31	
Magic Kingdom Park	Fantasyland	Mad Tea Party	20:36	
Magic Kingdom Park	Fantasyland	Mad Tea Party	20:41	
Magic Kingdom Park	Fantasyland	Mad Tea Party	21:08	
Magic Kingdom Park	Fantasyland	Mad Tea Party	21:18	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	08:24	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	08:30	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	08:50	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	08:52	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	08:56	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	08:58	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	09:00	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	09:05	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	09:06	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	09:12	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	09:25	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	09:31	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	09:54	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	09:58	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	10:00	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	10:08	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	10:18	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	10:28	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	10:25	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	10:27	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	10:37	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	10:40	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	10:43	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	10:44	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	10:55	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	11:01	

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All wait time data is from OpSheet, and reflects what was published on the electronic signage or wait time applications in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	11:05	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	11:07	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	11:08	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	11:11	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	11:20	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	11:24	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	11:56	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	11:58	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	12:09	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	12:14	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	12:20	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	12:24	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	12:27	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	12:36	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	12:38	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	12:41	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	12:42	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	12:54	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	13:05	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	13:07	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	13:10	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	13:20	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	13:29	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	14:07	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	14:20	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	14:27	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	14:50	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	15:00	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	15:09	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	15:26	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	15:29	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	15:32	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	15:34	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	15:39	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	15:41	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	15:42	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	15:43	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	15:45	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	15:59	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	16:19	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	16:26	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	16:28	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	16:33	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	16:34	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	16:48	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	16:49	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	16:52	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	17:30	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	17:33	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	17:36	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	18:06	
Magic Kingdom Park	Fantasyland	Mickey's PhilharMagic	18:22	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:00	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:03	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:06	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:10	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:12	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:15	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:22	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:26	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:27	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:36	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:40	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:44	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:50	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:54	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:58	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	09:03	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:13	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:17	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:21	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:25	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:29	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:30	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:41	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:50	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	08:58	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	10:04	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	10:09	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	10:15	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	10:21	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	10:31	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	10:34	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	10:40	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	10:47	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	10:52	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	11:02	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	11:12	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	11:22	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	11:27	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	11:42	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	11:55	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	12:01	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	12:06	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	12:14	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	12:21	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	12:28	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	12:32	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	12:37	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	12:42	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	12:45	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	12:51	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	12:59	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	13:03	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	13:09	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	13:14	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	13:15	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	13:20	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	13:29	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	13:33	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	13:42	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	13:46	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	13:50	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	13:53	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	13:59	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	14:03	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	14:08	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	14:11	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	14:16	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	14:20	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	14:29	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	14:37	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	14:41	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	14:45	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	14:49	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	14:57	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	15:01	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	15:08	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	15:09	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	15:19	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	15:15	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	15:22	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	15:26	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	15:30	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	15:33	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	15:38	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	15:39	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	15:50	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	15:56	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	16:03	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	16:13	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	16:22	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	16:30	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	16:36	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	16:41	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	16:46	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	16:52	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	16:58	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	17:02	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	17:09	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	17:13	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	17:17	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	17:20	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	17:24	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	17:29	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	17:35	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	17:40	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	17:44	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	17:52	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	18:00	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	18:08	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	18:16	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	18:23	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	18:29	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	18:39	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	18:46	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	18:56	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	19:02	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	19:13	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	19:17	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	19:20	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	19:21	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	19:24	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	19:27	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	19:32	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	19:33	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	19:40	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	19:41	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	19:46	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	19:48	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	19:55	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	20:02	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	20:07	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	20:15	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	20:21	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	20:27	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	20:35	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	20:40	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	20:47	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	20:53	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	21:03	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	21:08	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	21:18	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	21:21	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	21:28	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	21:32	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	21:38	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	21:42	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	21:51	
Magic Kingdom Park	Fantasyland	Peter Pan's Flight	21:56	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carousel	09:00	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carousel	09:00	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carousel	10:00	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carousel	11:00	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	12:00	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	12:30	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	13:00	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	13:30	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	14:00	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	14:30	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	15:00	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	15:30	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	16:00	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	16:30	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	17:00	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	17:30	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	18:00	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	18:30	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	19:00	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	19:30	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	20:00	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	20:30	
Magic Kingdom Park	Fantasyland	Prince Charming Regal Carrousel	21:00	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	08:00	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	08:03	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	08:06	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	08:11	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	08:13	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	08:16	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	08:22	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	08:25	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	08:29	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	08:36	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	08:40	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	08:44	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	08:50	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	08:54	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	08:58	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	09:10	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	09:14	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	09:18	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	09:22	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	09:26	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	09:31	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	09:43	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	09:53	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	09:59	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	10:05	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	10:10	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	10:16	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	10:23	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	10:34	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	10:41	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	10:49	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	10:54	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	11:03	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	11:16	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	11:23	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	11:28	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	11:44	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	11:57	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	12:02	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	12:07	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	12:15	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	12:22	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	12:29	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	12:33	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	12:38	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	12:42	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	12:46	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	12:52	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	13:00	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	13:05	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	13:10	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	13:15	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	13:16	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	13:21	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	13:29	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	13:33	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	13:41	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	13:47	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	13:51	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	13:54	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	14:01	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	14:04	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	14:11	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	14:17	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	14:22	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	14:34	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	14:38	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	14:42	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	14:46	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	14:50	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	14:58	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	15:02	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	15:06	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	15:11	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	15:16	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	15:22	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	15:29	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	15:31	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	15:34	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	15:37	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	15:40	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	15:51	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	15:57	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	16:07	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	16:16	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	16:24	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	16:33	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	16:37	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	16:44	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	16:49	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	16:54	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	17:00	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	17:03	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	17:10	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	17:14	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	17:18	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	17:21	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	17:26	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	17:30	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	17:36	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	17:41	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	17:53	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	18:25	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	18:32	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	18:41	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	18:47	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	18:58	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	19:06	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	19:14	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	19:15	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	19:19	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	19:23	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	19:24	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	19:30	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	19:35	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	19:42	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	19:57	

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All wait time data is from OpSheet, and reflects what was published on the electronic display or wait time signposts in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	20:03	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	20:08	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	20:36	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	20:41	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	20:47	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	20:54	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	21:03	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	21:09	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	21:18	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	21:21	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	21:26	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	21:33	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	21:39	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	21:43	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	21:52	
Magic Kingdom Park	Fantasyland	The Many Adventures of Winnie the Pooh	21:56	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	08:09	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	08:15	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	08:20	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	08:25	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	08:31	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	08:37	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	08:42	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	08:45	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	08:51	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	08:56	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	09:02	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	09:07	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	09:16	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	09:20	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	09:22	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	09:27	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	09:31	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	09:38	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	09:40	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	09:46	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	09:51	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	09:53	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	10:05	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	10:12	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	10:22	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	10:30	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	10:38	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	10:42	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	10:50	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	10:55	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	11:02	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	11:08	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	11:19	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	11:23	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	11:26	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	11:31	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	11:34	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	11:37	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	11:43	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	11:51	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	12:00	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	12:03	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	12:09	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	12:15	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	12:17	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	12:23	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	12:25	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	12:30	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	12:31	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	12:38	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	12:44	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	12:46	

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All wait time data is from OpSheet, and reflects what was published on the electronic signage or wait time applications in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	12:57	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	13:04	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	13:15	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	13:20	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	13:25	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	13:29	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	13:31	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	13:38	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	13:47	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	13:50	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	13:58	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	14:00	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	14:10	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	14:11	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	14:14	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	14:22	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	14:25	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	14:31	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	14:34	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	14:39	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	14:43	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	14:52	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	14:55	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	14:59	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	15:03	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	15:09	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	15:14	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	15:17	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	15:23	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	15:28	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	15:41	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	15:49	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	15:53	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	15:54	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	16:01	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	16:05	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	16:16	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	16:39	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	16:53	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	17:01	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	17:11	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	17:14	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	17:17	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	17:23	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	17:27	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	17:38	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	17:40	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:10	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:14	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:19	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:24	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:27	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:30	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:35	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:38	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:39	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:40	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:42	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:43	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:45	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:49	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:53	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	18:57	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:02	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:03	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:04	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:07	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:10	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:11	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:13	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:15	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:16	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:22	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:29	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:37	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:41	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:48	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:53	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	19:58	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	20:16	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	20:20	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	20:58	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	21:15	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	21:16	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	21:18	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	21:19	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	21:20	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	21:21	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	21:22	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	21:23	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	21:24	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	21:26	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	21:27	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	21:31	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	21:38	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	21:43	
Magic Kingdom Park	Fantasyland	Under the Sea - Journey of The Little Mermaid	21:48	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	09:07	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	09:57	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	10:13	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	10:20	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	10:21	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	10:26	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	10:30	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	10:34	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	10:35	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	10:36	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	10:45	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	10:49	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	10:50	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	11:01	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	11:02	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	11:05	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	11:08	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	11:08	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	11:12	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	11:25	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	11:30	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	11:35	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	11:36	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	11:58	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	12:00	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	12:07	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	12:11	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	12:13	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	12:19	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	12:23	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	12:27	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	12:29	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	12:33	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	12:39	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	12:48	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	12:49	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	12:52	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	12:56	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	13:01	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	13:15	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	13:30	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	13:31	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	13:33	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	13:36	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	13:41	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	13:47	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	13:51	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	13:54	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	13:56	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	13:59	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	14:05	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	14:09	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	14:14	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	14:24	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	14:29	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	14:34	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	14:41	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	14:44	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	14:49	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	14:54	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	15:00	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	15:03	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	15:07	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	15:09	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	15:18	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	15:20	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	15:21	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	15:26	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	15:30	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	15:31	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	15:32	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	16:18	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	16:25	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	16:28	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	16:32	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	16:38	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	16:45	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	16:47	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	16:48	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	16:49	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	16:50	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	16:51	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	17:15	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	17:18	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	17:20	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	17:32	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	17:44	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	17:53	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	17:54	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	17:58	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:02	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:06	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:09	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:19	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:21	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:25	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:26	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:29	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:30	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:33	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:35	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:37	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:38	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:40	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:43	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:51	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:53	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	18:59	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	19:05	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	19:08	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	19:13	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	19:16	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	19:19	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	19:22	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	19:28	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	19:30	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	19:35	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	19:38	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	19:43	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	19:52	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	20:03	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	20:07	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	20:09	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	20:13	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	20:18	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	20:22	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	20:28	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	20:35	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	20:42	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	20:50	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	20:54	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	20:57	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	20:59	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	21:01	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	21:09	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	21:14	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	21:20	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	21:24	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	21:33	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	21:42	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	21:52	
Magic Kingdom Park	Frontierland	Big Thunder Mountain Railroad	21:56	
Magic Kingdom Park	Frontierland	Railroad Station - Frontierland	09:00	
Magic Kingdom Park	Frontierland	Railroad Station - Frontierland	10:00	
Magic Kingdom Park	Frontierland	Railroad Station - Frontierland	11:00	
Magic Kingdom Park	Frontierland	Railroad Station - Frontierland	12:00	
Magic Kingdom Park	Frontierland	Railroad Station - Frontierland	13:00	
Magic Kingdom Park	Frontierland	Railroad Station - Frontierland	14:00	
Magic Kingdom Park	Frontierland	Railroad Station - Frontierland	15:00	
Magic Kingdom Park	Frontierland	Railroad Station - Frontierland	16:00	
Magic Kingdom Park	Frontierland	Railroad Station - Frontierland	17:00	
Magic Kingdom Park	Frontierland	Railroad Station - Frontierland	18:00	
Magic Kingdom Park	Frontierland	Railroad Station - Frontierland	19:00	
Magic Kingdom Park	Liberty Square	Haunted Mansion	09:00	
Magic Kingdom Park	Liberty Square	Haunted Mansion	09:08	
Magic Kingdom Park	Liberty Square	Haunted Mansion	09:13	
Magic Kingdom Park	Liberty Square	Haunted Mansion	09:22	
Magic Kingdom Park	Liberty Square	Haunted Mansion	09:28	
Magic Kingdom Park	Liberty Square	Haunted Mansion	09:31	
Magic Kingdom Park	Liberty Square	Haunted Mansion	09:42	
Magic Kingdom Park	Liberty Square	Haunted Mansion	09:52	
Magic Kingdom Park	Liberty Square	Haunted Mansion	09:59	
Magic Kingdom Park	Liberty Square	Haunted Mansion	10:04	
Magic Kingdom Park	Liberty Square	Haunted Mansion	10:09	
Magic Kingdom Park	Liberty Square	Haunted Mansion	10:15	
Magic Kingdom Park	Liberty Square	Haunted Mansion	10:22	
Magic Kingdom Park	Liberty Square	Haunted Mansion	10:31	
Magic Kingdom Park	Liberty Square	Haunted Mansion	10:41	
Magic Kingdom Park	Liberty Square	Haunted Mansion	10:48	
Magic Kingdom Park	Liberty Square	Haunted Mansion	10:53	
Magic Kingdom Park	Liberty Square	Haunted Mansion	11:02	
Magic Kingdom Park	Liberty Square	Haunted Mansion	11:15	
Magic Kingdom Park	Liberty Square	Haunted Mansion	11:23	
Magic Kingdom Park	Liberty Square	Haunted Mansion	11:27	
Magic Kingdom Park	Liberty Square	Haunted Mansion	11:42	

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All wait time data is from OpSheet, and reflects what was published on the electronic signage or wait time applications in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Liberty Square	Haunted Mansion	11:55	
Magic Kingdom Park	Liberty Square	Haunted Mansion	12:02	
Magic Kingdom Park	Liberty Square	Haunted Mansion	12:06	
Magic Kingdom Park	Liberty Square	Haunted Mansion	12:15	
Magic Kingdom Park	Liberty Square	Haunted Mansion	12:21	
Magic Kingdom Park	Liberty Square	Haunted Mansion	12:28	
Magic Kingdom Park	Liberty Square	Haunted Mansion	12:32	
Magic Kingdom Park	Liberty Square	Haunted Mansion	12:38	
Magic Kingdom Park	Liberty Square	Haunted Mansion	12:42	
Magic Kingdom Park	Liberty Square	Haunted Mansion	12:45	
Magic Kingdom Park	Liberty Square	Haunted Mansion	12:52	
Magic Kingdom Park	Liberty Square	Haunted Mansion	12:59	
Magic Kingdom Park	Liberty Square	Haunted Mansion	13:03	
Magic Kingdom Park	Liberty Square	Haunted Mansion	13:09	
Magic Kingdom Park	Liberty Square	Haunted Mansion	13:14	
Magic Kingdom Park	Liberty Square	Haunted Mansion	13:17	
Magic Kingdom Park	Liberty Square	Haunted Mansion	13:20	
Magic Kingdom Park	Liberty Square	Haunted Mansion	13:28	
Magic Kingdom Park	Liberty Square	Haunted Mansion	13:33	
Magic Kingdom Park	Liberty Square	Haunted Mansion	13:42	
Magic Kingdom Park	Liberty Square	Haunted Mansion	13:47	
Magic Kingdom Park	Liberty Square	Haunted Mansion	13:50	
Magic Kingdom Park	Liberty Square	Haunted Mansion	13:53	
Magic Kingdom Park	Liberty Square	Haunted Mansion	14:00	
Magic Kingdom Park	Liberty Square	Haunted Mansion	14:03	
Magic Kingdom Park	Liberty Square	Haunted Mansion	14:10	
Magic Kingdom Park	Liberty Square	Haunted Mansion	14:16	
Magic Kingdom Park	Liberty Square	Haunted Mansion	14:21	
Magic Kingdom Park	Liberty Square	Haunted Mansion	14:30	
Magic Kingdom Park	Liberty Square	Haunted Mansion	14:37	
Magic Kingdom Park	Liberty Square	Haunted Mansion	14:41	
Magic Kingdom Park	Liberty Square	Haunted Mansion	14:45	
Magic Kingdom Park	Liberty Square	Haunted Mansion	14:50	
Magic Kingdom Park	Liberty Square	Haunted Mansion	15:14	
Magic Kingdom Park	Liberty Square	Haunted Mansion	16:24	
Magic Kingdom Park	Liberty Square	Haunted Mansion	16:31	
Magic Kingdom Park	Liberty Square	Haunted Mansion	16:37	
Magic Kingdom Park	Liberty Square	Haunted Mansion	16:43	
Magic Kingdom Park	Liberty Square	Haunted Mansion	16:48	
Magic Kingdom Park	Liberty Square	Haunted Mansion	16:53	
Magic Kingdom Park	Liberty Square	Haunted Mansion	16:59	
Magic Kingdom Park	Liberty Square	Haunted Mansion	17:03	
Magic Kingdom Park	Liberty Square	Haunted Mansion	17:10	
Magic Kingdom Park	Liberty Square	Haunted Mansion	17:14	
Magic Kingdom Park	Liberty Square	Haunted Mansion	17:18	
Magic Kingdom Park	Liberty Square	Haunted Mansion	17:21	
Magic Kingdom Park	Liberty Square	Haunted Mansion	17:25	
Magic Kingdom Park	Liberty Square	Haunted Mansion	17:30	
Magic Kingdom Park	Liberty Square	Haunted Mansion	17:36	
Magic Kingdom Park	Liberty Square	Haunted Mansion	17:40	
Magic Kingdom Park	Liberty Square	Haunted Mansion	17:53	
Magic Kingdom Park	Liberty Square	Haunted Mansion	18:01	
Magic Kingdom Park	Liberty Square	Haunted Mansion	18:09	
Magic Kingdom Park	Liberty Square	Haunted Mansion	18:16	
Magic Kingdom Park	Liberty Square	Haunted Mansion	18:24	
Magic Kingdom Park	Liberty Square	Haunted Mansion	18:29	
Magic Kingdom Park	Liberty Square	Haunted Mansion	18:39	
Magic Kingdom Park	Liberty Square	Haunted Mansion	18:46	
Magic Kingdom Park	Liberty Square	Haunted Mansion	18:57	
Magic Kingdom Park	Liberty Square	Haunted Mansion	19:05	
Magic Kingdom Park	Liberty Square	Haunted Mansion	19:14	
Magic Kingdom Park	Liberty Square	Haunted Mansion	19:17	
Magic Kingdom Park	Liberty Square	Haunted Mansion	19:21	
Magic Kingdom Park	Liberty Square	Haunted Mansion	19:22	
Magic Kingdom Park	Liberty Square	Haunted Mansion	19:29	
Magic Kingdom Park	Liberty Square	Haunted Mansion	19:33	
Magic Kingdom Park	Liberty Square	Haunted Mansion	19:41	
Magic Kingdom Park	Liberty Square	Haunted Mansion	19:46	

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All wait time data is from OpSheet, and reflects what was published on the electronic signage or wait time applications in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Liberty Square	Haunted Mansion	19:57	
Magic Kingdom Park	Liberty Square	Haunted Mansion	20:03	
Magic Kingdom Park	Liberty Square	Haunted Mansion	20:08	
Magic Kingdom Park	Liberty Square	Haunted Mansion	20:16	
Magic Kingdom Park	Liberty Square	Haunted Mansion	20:22	
Magic Kingdom Park	Liberty Square	Haunted Mansion	20:27	
Magic Kingdom Park	Liberty Square	Haunted Mansion	20:35	
Magic Kingdom Park	Liberty Square	Haunted Mansion	20:40	
Magic Kingdom Park	Liberty Square	Haunted Mansion	20:47	
Magic Kingdom Park	Liberty Square	Haunted Mansion	20:54	
Magic Kingdom Park	Liberty Square	Haunted Mansion	21:03	
Magic Kingdom Park	Liberty Square	Haunted Mansion	21:08	
Magic Kingdom Park	Liberty Square	Haunted Mansion	21:18	
Magic Kingdom Park	Liberty Square	Haunted Mansion	21:21	
Magic Kingdom Park	Liberty Square	Haunted Mansion	21:28	
Magic Kingdom Park	Liberty Square	Haunted Mansion	21:33	
Magic Kingdom Park	Liberty Square	Haunted Mansion	21:38	
Magic Kingdom Park	Liberty Square	Haunted Mansion	21:42	
Magic Kingdom Park	Liberty Square	Haunted Mansion	21:52	
Magic Kingdom Park	Liberty Square	Haunted Mansion	21:58	
Magic Kingdom Park	Main Street, U.S.A.	Railroad Station - Main Street	09:00	
Magic Kingdom Park	Main Street, U.S.A.	Railroad Station - Main Street	10:00	
Magic Kingdom Park	Main Street, U.S.A.	Railroad Station - Main Street	11:00	
Magic Kingdom Park	Main Street, U.S.A.	Railroad Station - Main Street	12:00	
Magic Kingdom Park	Main Street, U.S.A.	Railroad Station - Main Street	13:00	
Magic Kingdom Park	Main Street, U.S.A.	Railroad Station - Main Street	14:00	
Magic Kingdom Park	Main Street, U.S.A.	Railroad Station - Main Street	15:00	
Magic Kingdom Park	Main Street, U.S.A.	Railroad Station - Main Street	16:00	
Magic Kingdom Park	Main Street, U.S.A.	Railroad Station - Main Street	17:00	
Magic Kingdom Park	Main Street, U.S.A.	Railroad Station - Main Street	18:00	
Magic Kingdom Park	Main Street, U.S.A.	Railroad Station - Main Street	19:00	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	08:06	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	08:11	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	08:13	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	08:23	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	08:30	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	08:35	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	08:36	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	08:48	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	09:08	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	09:11	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	09:18	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	09:20	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	09:25	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	09:26	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	09:27	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	09:30	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	09:32	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	09:33	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	09:37	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	09:39	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	09:45	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	09:54	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	10:07	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	10:17	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	10:18	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	10:23	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	10:25	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	10:28	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	10:31	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	10:38	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	10:42	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	10:47	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	10:54	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	11:04	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	11:10	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	11:11	
Magic Kingdom Park	Princess Fairytale Hall	Meet Cinderella and a Princess Friend at Princess Fairytale	11:18	

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All wait time data is from OpSheet, and reflects what was published on the electronic display or wait time signposts in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

[illegible]

24. Wall time data is from GUSheet, and reflects what was published on the electronic discharge or wall time applications in the park.

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Disney-DM0000105

OpSheet Posted Standby Wait Time Report for 1/16/14

[illegible]

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22 and were data in case of death, and reflects what was published in the electronic database or wall form registrations in the ward.

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Disney-DM0000107

OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	11:56	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	12:00	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	12:02	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	12:06	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	12:07	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	12:19	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	12:26	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	12:32	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	12:42	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	12:49	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	12:56	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	13:00	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	13:03	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	13:05	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	13:08	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	13:10	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	13:15	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	13:21	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	13:24	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	13:42	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	13:47	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	13:52	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:00	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:07	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:16	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:20	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:27	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:30	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:35	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:36	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:39	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:41	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:42	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:44	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:46	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:47	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:48	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:51	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:54	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:55	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	14:56	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:01	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:05	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:06	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:09	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:10	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:17	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:25	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:27	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:30	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:32	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:35	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:36	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:39	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:40	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:41	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:46	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	15:51	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	16:13	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	16:16	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	16:17	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	16:21	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	16:23	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	16:30	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	16:44	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	16:47	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	16:48	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	16:51	

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All wait time data is from OpSheet, and reflects what was published on the electronic signage or wait time applications in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	16:52	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	16:58	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	16:59	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	17:02	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	17:03	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	17:05	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	17:10	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	17:14	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	17:18	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	17:21	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	17:39	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	17:40	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	17:46	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	17:51	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	17:54	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	17:56	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	18:01	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	18:08	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	18:09	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	18:14	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	18:24	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	18:00	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	18:16	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	18:34	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	18:37	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	18:39	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	18:41	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	18:45	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	18:49	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	18:52	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	18:57	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	20:23	
Magic Kingdom Park	Storybook Circus	Dumbo the Flying Elephant	20:33	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	09:08	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	09:12	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	09:26	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	09:30	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	09:50	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	09:56	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	10:13	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	10:18	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	10:27	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	10:40	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	10:50	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	10:55	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	10:59	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	11:07	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	11:10	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	11:19	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	11:24	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	11:30	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	11:32	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	11:34	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	11:47	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	12:03	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	12:05	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	12:16	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	12:18	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	12:23	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	12:34	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	12:37	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	12:54	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	12:57	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	13:01	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	13:05	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	13:06	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	13:19	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	13:20	

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All wait time data is from GoCast, and reflects what was published on the electronic signage or wait time applications in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	13:23	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	13:35	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	13:44	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	13:45	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	13:52	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	14:15	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	14:28	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	14:30	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	14:37	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	14:42	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	14:43	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	14:49	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	15:00	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	15:02	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	15:12	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	15:16	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	15:23	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	15:30	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	15:38	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	15:41	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	15:45	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	15:56	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	16:00	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	16:12	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	16:25	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	16:34	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	16:39	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	16:46	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	16:50	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	16:51	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	17:02	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	17:14	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	17:17	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	17:24	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	17:27	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	17:46	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	17:54	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	17:55	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	18:06	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	18:12	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	18:14	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	18:18	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	18:21	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	18:25	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	18:27	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	18:37	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	18:52	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	18:55	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	19:02	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	19:06	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	19:07	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	19:20	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	19:25	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	19:28	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	19:42	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	19:46	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	19:51	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	19:55	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	19:58	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	20:01	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	20:36	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	20:47	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	20:50	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	20:51	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	21:27	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Goofy/Donald	21:32	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	08:12	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	09:14	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	09:22	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	09:32	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	09:37	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	09:46	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	10:02	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	10:15	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	10:29	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	10:37	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	10:46	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	10:50	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	10:53	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	10:59	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	11:03	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	11:07	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	11:17	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	11:20	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	11:33	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	11:40	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	11:42	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	11:46	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	11:56	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	12:02	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	12:25	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	12:44	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	12:47	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	12:48	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	12:51	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	13:05	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	13:12	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	13:19	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	13:21	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	13:23	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	13:27	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	13:31	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	13:37	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	13:49	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	13:50	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	13:52	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	13:53	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	14:07	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	14:09	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	14:12	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	14:15	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	14:30	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	14:38	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	14:41	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	14:43	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	14:44	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	14:54	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	15:04	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	15:11	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	15:16	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	15:23	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	15:42	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	15:56	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	16:22	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	16:25	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	16:30	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	16:37	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	16:46	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	17:17	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	17:21	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	17:28	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	17:34	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	17:36	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	17:41	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	17:54	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	18:11	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	18:18	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	18:30	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	18:32	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	18:51	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	18:59	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	19:01	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	19:09	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	19:22	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	19:27	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	19:32	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	19:42	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	19:43	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	19:46	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	20:13	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	20:27	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	20:31	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	20:33	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	20:44	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	20:56	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	21:00	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	21:18	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	21:37	
Magic Kingdom Park	Storybook Circus	Pete's Silly Sideshow - Minnie/Daisy	21:39	
Magic Kingdom Park	Storybook Circus	Railroad Station - Fantasyland	09:00	
Magic Kingdom Park	Storybook Circus	Railroad Station - Fantasyland	10:00	
Magic Kingdom Park	Storybook Circus	Railroad Station - Fantasyland	11:00	
Magic Kingdom Park	Storybook Circus	Railroad Station - Fantasyland	12:00	
Magic Kingdom Park	Storybook Circus	Railroad Station - Fantasyland	13:00	
Magic Kingdom Park	Storybook Circus	Railroad Station - Fantasyland	14:00	
Magic Kingdom Park	Storybook Circus	Railroad Station - Fantasyland	15:00	
Magic Kingdom Park	Storybook Circus	Railroad Station - Fantasyland	16:00	
Magic Kingdom Park	Storybook Circus	Railroad Station - Fantasyland	17:00	
Magic Kingdom Park	Storybook Circus	Railroad Station - Fantasyland	18:00	
Magic Kingdom Park	Storybook Circus	Railroad Station - Fantasyland	19:00	
Magic Kingdom Park	Storybook Circus	The Barnstormer	08:00	
Magic Kingdom Park	Storybook Circus	The Barnstormer	08:04	
Magic Kingdom Park	Storybook Circus	The Barnstormer	08:09	
Magic Kingdom Park	Storybook Circus	The Barnstormer	08:11	
Magic Kingdom Park	Storybook Circus	The Barnstormer	08:13	
Magic Kingdom Park	Storybook Circus	The Barnstormer	08:18	
Magic Kingdom Park	Storybook Circus	The Barnstormer	08:22	
Magic Kingdom Park	Storybook Circus	The Barnstormer	08:26	
Magic Kingdom Park	Storybook Circus	The Barnstormer	08:30	
Magic Kingdom Park	Storybook Circus	The Barnstormer	08:36	
Magic Kingdom Park	Storybook Circus	The Barnstormer	08:41	
Magic Kingdom Park	Storybook Circus	The Barnstormer	08:44	
Magic Kingdom Park	Storybook Circus	The Barnstormer	08:50	
Magic Kingdom Park	Storybook Circus	The Barnstormer	08:55	
Magic Kingdom Park	Storybook Circus	The Barnstormer	09:00	
Magic Kingdom Park	Storybook Circus	The Barnstormer	09:11	
Magic Kingdom Park	Storybook Circus	The Barnstormer	09:14	
Magic Kingdom Park	Storybook Circus	The Barnstormer	09:18	
Magic Kingdom Park	Storybook Circus	The Barnstormer	09:23	
Magic Kingdom Park	Storybook Circus	The Barnstormer	09:27	
Magic Kingdom Park	Storybook Circus	The Barnstormer	09:31	
Magic Kingdom Park	Storybook Circus	The Barnstormer	09:44	
Magic Kingdom Park	Storybook Circus	The Barnstormer	09:53	
Magic Kingdom Park	Storybook Circus	The Barnstormer	10:00	
Magic Kingdom Park	Storybook Circus	The Barnstormer	10:05	
Magic Kingdom Park	Storybook Circus	The Barnstormer	10:10	
Magic Kingdom Park	Storybook Circus	The Barnstormer	10:16	
Magic Kingdom Park	Storybook Circus	The Barnstormer	10:23	
Magic Kingdom Park	Storybook Circus	The Barnstormer	10:34	
Magic Kingdom Park	Storybook Circus	The Barnstormer	10:42	
Magic Kingdom Park	Storybook Circus	The Barnstormer	10:49	
Magic Kingdom Park	Storybook Circus	The Barnstormer	10:54	
Magic Kingdom Park	Storybook Circus	The Barnstormer	11:16	
Magic Kingdom Park	Storybook Circus	The Barnstormer	11:23	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Storybook Circus	The Barnstormer	11:28	
Magic Kingdom Park	Storybook Circus	The Barnstormer	11:46	
Magic Kingdom Park	Storybook Circus	The Barnstormer	11:57	
Magic Kingdom Park	Storybook Circus	The Barnstormer	12:03	
Magic Kingdom Park	Storybook Circus	The Barnstormer	12:07	
Magic Kingdom Park	Storybook Circus	The Barnstormer	12:15	
Magic Kingdom Park	Storybook Circus	The Barnstormer	12:23	
Magic Kingdom Park	Storybook Circus	The Barnstormer	12:29	
Magic Kingdom Park	Storybook Circus	The Barnstormer	12:33	
Magic Kingdom Park	Storybook Circus	The Barnstormer	12:39	
Magic Kingdom Park	Storybook Circus	The Barnstormer	12:43	
Magic Kingdom Park	Storybook Circus	The Barnstormer	12:46	
Magic Kingdom Park	Storybook Circus	The Barnstormer	12:53	
Magic Kingdom Park	Storybook Circus	The Barnstormer	13:00	
Magic Kingdom Park	Storybook Circus	The Barnstormer	13:05	
Magic Kingdom Park	Storybook Circus	The Barnstormer	13:10	
Magic Kingdom Park	Storybook Circus	The Barnstormer	13:15	
Magic Kingdom Park	Storybook Circus	The Barnstormer	13:18	
Magic Kingdom Park	Storybook Circus	The Barnstormer	13:21	
Magic Kingdom Park	Storybook Circus	The Barnstormer	13:29	
Magic Kingdom Park	Storybook Circus	The Barnstormer	13:34	
Magic Kingdom Park	Storybook Circus	The Barnstormer	13:44	
Magic Kingdom Park	Storybook Circus	The Barnstormer	13:48	
Magic Kingdom Park	Storybook Circus	The Barnstormer	13:51	
Magic Kingdom Park	Storybook Circus	The Barnstormer	13:54	
Magic Kingdom Park	Storybook Circus	The Barnstormer	14:01	
Magic Kingdom Park	Storybook Circus	The Barnstormer	14:04	
Magic Kingdom Park	Storybook Circus	The Barnstormer	14:12	
Magic Kingdom Park	Storybook Circus	The Barnstormer	14:18	
Magic Kingdom Park	Storybook Circus	The Barnstormer	14:25	
Magic Kingdom Park	Storybook Circus	The Barnstormer	14:35	
Magic Kingdom Park	Storybook Circus	The Barnstormer	14:38	
Magic Kingdom Park	Storybook Circus	The Barnstormer	14:43	
Magic Kingdom Park	Storybook Circus	The Barnstormer	14:46	
Magic Kingdom Park	Storybook Circus	The Barnstormer	14:51	
Magic Kingdom Park	Storybook Circus	The Barnstormer	14:59	
Magic Kingdom Park	Storybook Circus	The Barnstormer	15:03	
Magic Kingdom Park	Storybook Circus	The Barnstormer	15:07	
Magic Kingdom Park	Storybook Circus	The Barnstormer	15:12	
Magic Kingdom Park	Storybook Circus	The Barnstormer	15:16	
Magic Kingdom Park	Storybook Circus	The Barnstormer	15:23	
Magic Kingdom Park	Storybook Circus	The Barnstormer	15:28	
Magic Kingdom Park	Storybook Circus	The Barnstormer	15:31	
Magic Kingdom Park	Storybook Circus	The Barnstormer	15:34	
Magic Kingdom Park	Storybook Circus	The Barnstormer	15:37	
Magic Kingdom Park	Storybook Circus	The Barnstormer	15:40	
Magic Kingdom Park	Storybook Circus	The Barnstormer	15:51	
Magic Kingdom Park	Storybook Circus	The Barnstormer	15:58	
Magic Kingdom Park	Storybook Circus	The Barnstormer	16:07	
Magic Kingdom Park	Storybook Circus	The Barnstormer	16:17	
Magic Kingdom Park	Storybook Circus	The Barnstormer	16:24	
Magic Kingdom Park	Storybook Circus	The Barnstormer	16:33	
Magic Kingdom Park	Storybook Circus	The Barnstormer	16:38	
Magic Kingdom Park	Storybook Circus	The Barnstormer	16:44	
Magic Kingdom Park	Storybook Circus	The Barnstormer	16:49	
Magic Kingdom Park	Storybook Circus	The Barnstormer	16:54	
Magic Kingdom Park	Storybook Circus	The Barnstormer	17:00	
Magic Kingdom Park	Storybook Circus	The Barnstormer	17:04	
Magic Kingdom Park	Storybook Circus	The Barnstormer	17:11	
Magic Kingdom Park	Storybook Circus	The Barnstormer	17:15	
Magic Kingdom Park	Storybook Circus	The Barnstormer	17:18	
Magic Kingdom Park	Storybook Circus	The Barnstormer	17:22	
Magic Kingdom Park	Storybook Circus	The Barnstormer	17:28	
Magic Kingdom Park	Storybook Circus	The Barnstormer	17:30	
Magic Kingdom Park	Storybook Circus	The Barnstormer	17:36	
Magic Kingdom Park	Storybook Circus	The Barnstormer	17:41	
Magic Kingdom Park	Storybook Circus	The Barnstormer	17:54	
Magic Kingdom Park	Storybook Circus	The Barnstormer	18:03	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Storybook Circus	The Barnstormer	18:14	
Magic Kingdom Park	Storybook Circus	The Barnstormer	18:17	
Magic Kingdom Park	Storybook Circus	The Barnstormer	18:26	
Magic Kingdom Park	Storybook Circus	The Barnstormer	18:32	
Magic Kingdom Park	Storybook Circus	The Barnstormer	18:41	
Magic Kingdom Park	Storybook Circus	The Barnstormer	18:47	
Magic Kingdom Park	Storybook Circus	The Barnstormer	18:58	
Magic Kingdom Park	Storybook Circus	The Barnstormer	19:06	
Magic Kingdom Park	Storybook Circus	The Barnstormer	19:15	
Magic Kingdom Park	Storybook Circus	The Barnstormer	19:19	
Magic Kingdom Park	Storybook Circus	The Barnstormer	19:30	
Magic Kingdom Park	Storybook Circus	The Barnstormer	19:35	
Magic Kingdom Park	Storybook Circus	The Barnstormer	19:43	
Magic Kingdom Park	Storybook Circus	The Barnstormer	19:45	
Magic Kingdom Park	Storybook Circus	The Barnstormer	19:53	
Magic Kingdom Park	Storybook Circus	The Barnstormer	19:57	
Magic Kingdom Park	Storybook Circus	The Barnstormer	20:03	
Magic Kingdom Park	Storybook Circus	The Barnstormer	20:08	
Magic Kingdom Park	Storybook Circus	The Barnstormer	20:17	
Magic Kingdom Park	Storybook Circus	The Barnstormer	20:23	
Magic Kingdom Park	Storybook Circus	The Barnstormer	20:28	
Magic Kingdom Park	Storybook Circus	The Barnstormer	20:41	
Magic Kingdom Park	Storybook Circus	The Barnstormer	20:47	
Magic Kingdom Park	Storybook Circus	The Barnstormer	20:54	
Magic Kingdom Park	Storybook Circus	The Barnstormer	21:04	
Magic Kingdom Park	Storybook Circus	The Barnstormer	21:18	
Magic Kingdom Park	Storybook Circus	The Barnstormer	21:21	
Magic Kingdom Park	Storybook Circus	The Barnstormer	21:27	
Magic Kingdom Park	Storybook Circus	The Barnstormer	21:33	
Magic Kingdom Park	Storybook Circus	The Barnstormer	21:39	
Magic Kingdom Park	Storybook Circus	The Barnstormer	21:43	
Magic Kingdom Park	Storybook Circus	The Barnstormer	21:52	
Magic Kingdom Park	Storybook Circus	The Barnstormer	21:58	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	08:04	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	08:08	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	08:19	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	08:20	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	08:25	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	08:27	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	08:29	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	08:32	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	08:37	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	08:44	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	08:46	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	08:48	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	08:52	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	09:13	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	09:18	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	09:20	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	09:24	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	09:46	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	09:58	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	10:04	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	10:18	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	10:26	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	10:38	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	10:41	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	10:45	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	10:50	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	10:54	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	10:58	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	11:02	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	11:08	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	11:13	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	11:20	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	11:25	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	11:29	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	11:30	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Tomorrowland	Astro Orbiter	11:33	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	11:41	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	11:46	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	11:49	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	11:52	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	12:00	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	12:06	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	12:07	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	12:10	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	12:18	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	12:21	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	12:31	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	12:35	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	12:43	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	12:59	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	13:11	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	13:14	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	13:18	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	13:22	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	13:29	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	13:32	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	13:35	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	13:53	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	14:25	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	14:31	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	14:42	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	14:45	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	14:46	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	14:51	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	14:54	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	14:55	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	14:59	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	15:00	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	15:03	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	15:07	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	15:14	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	15:41	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	15:52	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	16:06	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	16:19	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	16:22	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	16:30	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	16:32	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	16:38	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	16:40	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	16:44	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	16:58	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	17:01	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	17:06	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	17:09	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	17:12	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	17:16	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	17:17	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	17:18	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	17:26	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	17:32	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	17:36	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	17:39	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	17:44	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	17:47	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	18:13	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	18:15	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	18:20	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	18:26	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	18:40	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	18:46	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	18:50	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	18:57	

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All wait time data is from OpSheet, and reflects what was published on the electronic signage or wait time applications in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:05	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:10	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:14	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:20	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:32	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:33	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:36	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:37	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:42	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:44	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:45	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:47	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:48	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:49	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:50	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:55	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:56	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	19:58	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	20:00	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	20:04	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	20:06	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	20:11	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	20:24	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	20:32	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	20:57	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	21:00	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	21:04	
Magic Kingdom Park	Tomorrowland	Astro Orbiter	21:56	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:00	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:07	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:10	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:12	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:15	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:21	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:25	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:27	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:35	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:40	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:43	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:49	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:53	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:57	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:02	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:12	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:16	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:21	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:25	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:29	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:41	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:49	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	09:57	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	10:03	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	10:09	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	10:15	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	10:20	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	10:29	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	10:40	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	10:47	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	10:52	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	11:00	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	11:11	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	11:23	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	11:28	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	11:38	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	11:53	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	12:00	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	12:05	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	12:14	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	12:19	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	12:27	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	12:31	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	12:36	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	12:41	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	12:44	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	12:51	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	12:59	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	13:00	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	13:01	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	13:07	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	13:12	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	13:16	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	13:19	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	13:27	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	13:32	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	13:41	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	13:45	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	13:46	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	13:49	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	13:52	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	13:56	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	14:02	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	14:05	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	14:14	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	14:19	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	14:28	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	14:36	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	14:39	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	14:44	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	14:48	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	14:56	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	15:00	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	15:05	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	15:08	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	15:14	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	15:21	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	15:25	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	15:30	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	15:33	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	15:35	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	15:38	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	15:47	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	15:53	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	16:02	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	16:12	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	16:19	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	16:29	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	16:34	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	16:39	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	16:45	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	16:51	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	16:56	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	17:01	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	17:06	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	17:12	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	17:16	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	17:19	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	17:23	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	17:28	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	17:31	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	17:37	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	17:43	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	17:51	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	17:56	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	18:07	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	18:15	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	18:20	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	18:28	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	18:35	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	18:37	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	18:45	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	18:51	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	18:58	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	19:01	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	19:13	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	19:28	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	19:37	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	19:54	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	20:01	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	20:07	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	20:14	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	20:20	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	20:26	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	20:34	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	20:38	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	20:46	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	20:53	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	21:02	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	21:08	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	21:17	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	21:20	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	21:25	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	21:32	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	21:38	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	21:42	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	21:51	
Magic Kingdom Park	Tomorrowland	Buzz Lightyear's Space Ranger Spin	21:56	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	09:15	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	09:31	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	09:51	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	10:08	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	10:23	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	10:36	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	10:39	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	10:52	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	10:54	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	10:57	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	11:08	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	11:10	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	11:13	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	11:15	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	11:29	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	11:31	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	11:32	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	11:34	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	11:39	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	11:43	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	11:46	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	11:47	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	11:48	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	12:02	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	12:03	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	12:19	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	12:38	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	12:47	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	12:51	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	13:06	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	13:06	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	13:07	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	13:10	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	13:11	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	13:23	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	13:27	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	13:30	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	13:37	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	13:38	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	13:49	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	13:54	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	13:57	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	13:58	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	14:01	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	14:12	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	14:14	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	14:15	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	14:16	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	14:18	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	14:29	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	14:31	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	14:34	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	14:48	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	14:51	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:02	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:05	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:07	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:09	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:17	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:18	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:20	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:21	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:33	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:34	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:35	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:39	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:40	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:54	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:55	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	15:57	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	16:10	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	16:16	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	16:30	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	16:35	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	16:38	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	16:40	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	16:41	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	16:43	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	16:44	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	16:46	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	17:02	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	17:03	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	17:05	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	17:12	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	17:20	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	17:22	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	17:33	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	17:52	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	17:56	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	18:09	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	18:13	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	18:29	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	18:30	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	18:41	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	18:43	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	18:46	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	18:58	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	19:02	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	19:03	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	19:16	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	19:17	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	19:21	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	19:33	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	19:53	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	20:04	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	20:57	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	20:24	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	20:54	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	20:55	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	20:57	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	21:09	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	21:10	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	21:11	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	21:14	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	21:26	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	21:27	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	21:31	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	21:33	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	21:39	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	21:44	
Magic Kingdom Park	Tomorrowland	Monsters, Inc. Laugh Floor	21:47	
Magic Kingdom Park	Tomorrowland	Space Mountain	08:00	
Magic Kingdom Park	Tomorrowland	Space Mountain	08:01	
Magic Kingdom Park	Tomorrowland	Space Mountain	08:07	
Magic Kingdom Park	Tomorrowland	Space Mountain	08:10	
Magic Kingdom Park	Tomorrowland	Space Mountain	08:12	
Magic Kingdom Park	Tomorrowland	Space Mountain	08:15	
Magic Kingdom Park	Tomorrowland	Space Mountain	08:21	
Magic Kingdom Park	Tomorrowland	Space Mountain	08:25	
Magic Kingdom Park	Tomorrowland	Space Mountain	08:27	
Magic Kingdom Park	Tomorrowland	Space Mountain	08:36	
Magic Kingdom Park	Tomorrowland	Space Mountain	08:40	
Magic Kingdom Park	Tomorrowland	Space Mountain	08:43	
Magic Kingdom Park	Tomorrowland	Space Mountain	08:49	
Magic Kingdom Park	Tomorrowland	Space Mountain	08:53	
Magic Kingdom Park	Tomorrowland	Space Mountain	08:56	
Magic Kingdom Park	Tomorrowland	Space Mountain	09:03	
Magic Kingdom Park	Tomorrowland	Space Mountain	09:13	
Magic Kingdom Park	Tomorrowland	Space Mountain	09:17	
Magic Kingdom Park	Tomorrowland	Space Mountain	09:21	
Magic Kingdom Park	Tomorrowland	Space Mountain	09:25	
Magic Kingdom Park	Tomorrowland	Space Mountain	09:29	
Magic Kingdom Park	Tomorrowland	Space Mountain	09:41	
Magic Kingdom Park	Tomorrowland	Space Mountain	09:49	
Magic Kingdom Park	Tomorrowland	Space Mountain	10:03	
Magic Kingdom Park	Tomorrowland	Space Mountain	10:09	
Magic Kingdom Park	Tomorrowland	Space Mountain	10:15	
Magic Kingdom Park	Tomorrowland	Space Mountain	10:20	
Magic Kingdom Park	Tomorrowland	Space Mountain	10:30	
Magic Kingdom Park	Tomorrowland	Space Mountain	10:34	
Magic Kingdom Park	Tomorrowland	Space Mountain	10:38	
Magic Kingdom Park	Tomorrowland	Space Mountain	10:53	
Magic Kingdom Park	Tomorrowland	Space Mountain	11:00	
Magic Kingdom Park	Tomorrowland	Space Mountain	11:11	
Magic Kingdom Park	Tomorrowland	Space Mountain	11:20	
Magic Kingdom Park	Tomorrowland	Space Mountain	11:27	
Magic Kingdom Park	Tomorrowland	Space Mountain	11:40	
Magic Kingdom Park	Tomorrowland	Space Mountain	11:54	
Magic Kingdom Park	Tomorrowland	Space Mountain	12:01	
Magic Kingdom Park	Tomorrowland	Space Mountain	12:05	
Magic Kingdom Park	Tomorrowland	Space Mountain	12:14	
Magic Kingdom Park	Tomorrowland	Space Mountain	12:20	
Magic Kingdom Park	Tomorrowland	Space Mountain	12:28	
Magic Kingdom Park	Tomorrowland	Space Mountain	12:31	
Magic Kingdom Park	Tomorrowland	Space Mountain	12:37	
Magic Kingdom Park	Tomorrowland	Space Mountain	12:41	
Magic Kingdom Park	Tomorrowland	Space Mountain	12:51	
Magic Kingdom Park	Tomorrowland	Space Mountain	12:59	
Magic Kingdom Park	Tomorrowland	Space Mountain	13:02	
Magic Kingdom Park	Tomorrowland	Space Mountain	13:05	
Magic Kingdom Park	Tomorrowland	Space Mountain	13:07	
Magic Kingdom Park	Tomorrowland	Space Mountain	13:13	
Magic Kingdom Park	Tomorrowland	Space Mountain	13:16	
Magic Kingdom Park	Tomorrowland	Space Mountain	13:19	

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All wait time data is from OpSheet, and reflects what was published on the electronic display or wait time signposts in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Tomorrowland	Space Mountain	13:28	
Magic Kingdom Park	Tomorrowland	Space Mountain	13:32	
Magic Kingdom Park	Tomorrowland	Space Mountain	13:41	
Magic Kingdom Park	Tomorrowland	Space Mountain	13:46	
Magic Kingdom Park	Tomorrowland	Space Mountain	13:49	
Magic Kingdom Park	Tomorrowland	Space Mountain	13:52	
Magic Kingdom Park	Tomorrowland	Space Mountain	13:57	
Magic Kingdom Park	Tomorrowland	Space Mountain	14:02	
Magic Kingdom Park	Tomorrowland	Space Mountain	14:07	
Magic Kingdom Park	Tomorrowland	Space Mountain	14:16	
Magic Kingdom Park	Tomorrowland	Space Mountain	14:20	
Magic Kingdom Park	Tomorrowland	Space Mountain	14:28	
Magic Kingdom Park	Tomorrowland	Space Mountain	14:36	
Magic Kingdom Park	Tomorrowland	Space Mountain	14:40	
Magic Kingdom Park	Tomorrowland	Space Mountain	14:44	
Magic Kingdom Park	Tomorrowland	Space Mountain	14:49	
Magic Kingdom Park	Tomorrowland	Space Mountain	14:57	
Magic Kingdom Park	Tomorrowland	Space Mountain	15:00	
Magic Kingdom Park	Tomorrowland	Space Mountain	15:05	
Magic Kingdom Park	Tomorrowland	Space Mountain	15:09	
Magic Kingdom Park	Tomorrowland	Space Mountain	15:15	
Magic Kingdom Park	Tomorrowland	Space Mountain	15:21	
Magic Kingdom Park	Tomorrowland	Space Mountain	15:25	
Magic Kingdom Park	Tomorrowland	Space Mountain	15:30	
Magic Kingdom Park	Tomorrowland	Space Mountain	15:33	
Magic Kingdom Park	Tomorrowland	Space Mountain	15:36	
Magic Kingdom Park	Tomorrowland	Space Mountain	15:39	
Magic Kingdom Park	Tomorrowland	Space Mountain	15:49	
Magic Kingdom Park	Tomorrowland	Space Mountain	15:54	
Magic Kingdom Park	Tomorrowland	Space Mountain	16:03	
Magic Kingdom Park	Tomorrowland	Space Mountain	16:12	
Magic Kingdom Park	Tomorrowland	Space Mountain	16:20	
Magic Kingdom Park	Tomorrowland	Space Mountain	16:30	
Magic Kingdom Park	Tomorrowland	Space Mountain	16:35	
Magic Kingdom Park	Tomorrowland	Space Mountain	16:40	
Magic Kingdom Park	Tomorrowland	Space Mountain	16:46	
Magic Kingdom Park	Tomorrowland	Space Mountain	16:52	
Magic Kingdom Park	Tomorrowland	Space Mountain	16:57	
Magic Kingdom Park	Tomorrowland	Space Mountain	17:02	
Magic Kingdom Park	Tomorrowland	Space Mountain	17:06	
Magic Kingdom Park	Tomorrowland	Space Mountain	17:12	
Magic Kingdom Park	Tomorrowland	Space Mountain	17:17	
Magic Kingdom Park	Tomorrowland	Space Mountain	17:20	
Magic Kingdom Park	Tomorrowland	Space Mountain	17:24	
Magic Kingdom Park	Tomorrowland	Space Mountain	17:28	
Magic Kingdom Park	Tomorrowland	Space Mountain	17:32	
Magic Kingdom Park	Tomorrowland	Space Mountain	17:38	
Magic Kingdom Park	Tomorrowland	Space Mountain	17:43	
Magic Kingdom Park	Tomorrowland	Space Mountain	17:51	
Magic Kingdom Park	Tomorrowland	Space Mountain	17:59	
Magic Kingdom Park	Tomorrowland	Space Mountain	18:08	
Magic Kingdom Park	Tomorrowland	Space Mountain	18:15	
Magic Kingdom Park	Tomorrowland	Space Mountain	18:21	
Magic Kingdom Park	Tomorrowland	Space Mountain	18:29	
Magic Kingdom Park	Tomorrowland	Space Mountain	18:37	
Magic Kingdom Park	Tomorrowland	Space Mountain	18:45	
Magic Kingdom Park	Tomorrowland	Space Mountain	18:56	
Magic Kingdom Park	Tomorrowland	Space Mountain	19:01	
Magic Kingdom Park	Tomorrowland	Space Mountain	19:13	
Magic Kingdom Park	Tomorrowland	Space Mountain	19:14	
Magic Kingdom Park	Tomorrowland	Space Mountain	19:20	
Magic Kingdom Park	Tomorrowland	Space Mountain	19:29	
Magic Kingdom Park	Tomorrowland	Space Mountain	19:40	
Magic Kingdom Park	Tomorrowland	Space Mountain	19:45	
Magic Kingdom Park	Tomorrowland	Space Mountain	19:55	
Magic Kingdom Park	Tomorrowland	Space Mountain	20:02	
Magic Kingdom Park	Tomorrowland	Space Mountain	20:07	
Magic Kingdom Park	Tomorrowland	Space Mountain	20:13	

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All wait time data is from Co-Opted, and reflects what was published on the electronic signage or wait time applications in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Tomorrowland	Space Mountain	20:14	
Magic Kingdom Park	Tomorrowland	Space Mountain	20:19	
Magic Kingdom Park	Tomorrowland	Space Mountain	20:27	
Magic Kingdom Park	Tomorrowland	Space Mountain	20:35	
Magic Kingdom Park	Tomorrowland	Space Mountain	20:39	
Magic Kingdom Park	Tomorrowland	Space Mountain	20:46	
Magic Kingdom Park	Tomorrowland	Space Mountain	20:53	
Magic Kingdom Park	Tomorrowland	Space Mountain	21:03	
Magic Kingdom Park	Tomorrowland	Space Mountain	21:08	
Magic Kingdom Park	Tomorrowland	Space Mountain	21:17	
Magic Kingdom Park	Tomorrowland	Space Mountain	21:21	
Magic Kingdom Park	Tomorrowland	Space Mountain	21:25	
Magic Kingdom Park	Tomorrowland	Space Mountain	21:32	
Magic Kingdom Park	Tomorrowland	Space Mountain	21:38	
Magic Kingdom Park	Tomorrowland	Space Mountain	21:42	
Magic Kingdom Park	Tomorrowland	Space Mountain	21:51	
Magic Kingdom Park	Tomorrowland	Space Mountain	21:56	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:05	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:09	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:15	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:18	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:21	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:24	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:28	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:32	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:36	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:40	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:44	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:46	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:47	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:51	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:55	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	08:58	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:00	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:01	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:05	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:08	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:09	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:10	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:13	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:16	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:21	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:29	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:33	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:34	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:35	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:40	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:44	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:47	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:51	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:54	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:55	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	09:59	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	10:02	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	10:04	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	10:08	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	10:13	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	10:18	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	10:22	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	10:27	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	10:31	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	10:35	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	10:39	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	10:43	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	10:46	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	10:49	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	10:53	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape	10:57	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	11:01	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	11:06	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	11:10	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	11:14	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	11:19	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	11:23	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	11:28	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	11:32	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	11:36	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	11:41	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	11:45	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	11:50	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	11:54	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	11:58	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	12:01	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	12:03	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	12:06	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	12:19	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	12:26	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	12:27	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	12:39	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	12:50	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	13:01	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	13:11	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	13:21	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	13:22	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	13:33	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	13:41	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	13:42	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	13:44	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	13:54	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	13:55	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	14:03	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	14:04	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	14:05	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	14:07	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	14:15	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	14:16	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	14:25	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	14:26	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	14:27	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	14:32	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	14:40	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	14:42	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	14:45	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	14:48	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	14:57	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	15:00	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	15:04	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	15:08	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	15:12	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	15:17	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	15:21	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	15:25	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	15:29	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	15:33	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	15:37	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	15:42	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	15:48	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	15:50	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	15:54	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	16:01	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	16:04	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	16:08	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	16:13	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	16:18	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	16:22	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	16:28	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	16:42	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	16:52	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	16:53	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	16:54	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	17:03	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	17:04	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	17:13	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	17:15	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	17:25	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	17:35	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	17:38	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	17:47	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	17:49	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	17:50	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	17:54	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	17:58	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	18:02	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	18:06	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	18:10	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	18:20	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	18:31	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	18:32	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	18:33	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	18:37	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	18:41	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	18:45	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	18:49	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	18:52	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	18:56	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	19:00	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	19:08	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	19:14	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	19:18	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	19:22	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	19:27	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	19:30	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	19:34	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	19:38	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	19:42	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	19:46	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	19:50	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	19:54	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	19:58	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:02	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:07	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:11	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:15	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:18	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:24	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:27	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:31	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:42	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:44	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:47	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:50	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:52	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:53	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:57	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:58	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	20:59	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	21:00	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	21:04	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	21:09	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	21:14	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	21:16	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	21:20	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	21:22	
Magic Kingdom Park	Tomorrowland	Stitch's Great Escape!	21:23	

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All wait time data is from OpSheet, and reflects what was published on the electronic display or wait time applications in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Tomorrowland	Sitch's Great Escapel	21:27	
Magic Kingdom Park	Tomorrowland	Sitch's Great Escapel	21:32	
Magic Kingdom Park	Tomorrowland	Sitch's Great Escapel	21:33	
Magic Kingdom Park	Tomorrowland	Sitch's Great Escapel	21:37	
Magic Kingdom Park	Tomorrowland	Sitch's Great Escapel	21:41	
Magic Kingdom Park	Tomorrowland	Sitch's Great Escapel	21:47	
Magic Kingdom Park	Tomorrowland	Sitch's Great Escapel	21:51	
Magic Kingdom Park	Tomorrowland	Sitch's Great Escapel	21:54	
Magic Kingdom Park	Tomorrowland	Sitch's Great Escapel	21:56	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	08:06	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	08:10	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	08:14	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	08:21	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	08:28	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	08:31	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	08:43	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	08:46	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	08:50	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	08:55	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	09:09	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	09:01	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	09:06	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	09:14	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	09:36	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	09:41	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	09:47	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	09:48	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	09:49	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	09:53	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	09:57	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	10:01	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	10:05	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	10:09	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	10:15	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	10:18	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	10:20	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	10:30	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	10:40	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	10:43	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	10:45	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	10:51	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	10:59	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	11:02	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	11:04	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	11:07	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	11:11	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	11:16	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	11:21	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	11:47	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	11:50	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	11:56	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	12:06	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	12:13	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	12:18	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	12:27	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	12:29	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	12:32	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	12:33	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	12:39	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	12:44	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	12:47	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	12:51	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	12:54	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	13:00	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	13:05	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	13:11	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	13:24	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	13:35	

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All wait time data is from OpSheet, and reflects what was published on the electronic display or wait time applications in the park.

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	13:38	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	13:42	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	13:48	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	13:55	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	13:59	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	14:06	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	14:08	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	14:12	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	14:20	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	14:23	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	14:34	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	14:37	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	14:40	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	14:45	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	14:47	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	14:52	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	15:04	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	15:22	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	15:24	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	15:29	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	15:31	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	15:44	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	15:55	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	15:58	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	16:01	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	16:43	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	16:47	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	16:51	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	17:00	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	17:01	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	17:08	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	17:09	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	17:18	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	17:23	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	17:27	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	17:30	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	17:36	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	18:10	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	18:12	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	18:21	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	18:23	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	18:25	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	18:33	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	18:40	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	18:45	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	18:46	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	18:49	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	18:51	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	18:54	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	19:02	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	19:07	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	19:12	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	19:17	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	19:23	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	19:26	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	19:30	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	19:36	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	19:40	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	19:48	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	19:50	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	19:53	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	19:58	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	20:02	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	20:09	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	20:14	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	20:15	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	20:23	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	20:46	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	20:48	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	20:50	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	20:53	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	20:56	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	21:03	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	21:04	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	21:06	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	21:11	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	21:16	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	21:19	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	21:23	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	21:26	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	21:37	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	21:40	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	21:45	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	21:50	
Magic Kingdom Park	Tomorrowland	Tomorrowland Speedway	21:56	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:01	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:03	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:10	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:12	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:16	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:19	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:27	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:28	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:31	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:32	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:34	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:37	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:38	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:39	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:41	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:44	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:48	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:51	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	09:57	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	10:05	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	10:23	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	10:24	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	10:25	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	10:29	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	10:32	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	10:33	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	10:34	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	10:40	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	10:44	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	10:45	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	10:50	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	10:52	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	10:53	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	10:55	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	11:08	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	11:22	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	11:36	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	11:50	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	11:59	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	12:12	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	12:13	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	12:25	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	12:27	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	12:32	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	12:34	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	12:37	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	12:43	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	13:01	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	13:07	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	13:09	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	13:11	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	13:18	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	13:31	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	13:33	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	13:34	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	13:37	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	13:44	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	13:46	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	14:10	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	14:12	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	14:22	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	14:29	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	14:31	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	14:40	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	14:42	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	14:48	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	14:51	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	14:54	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	15:02	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	15:04	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	15:05	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	15:06	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	15:11	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	15:23	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	15:26	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	15:32	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	15:33	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	15:39	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	15:43	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	15:44	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	15:49	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	15:57	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	15:58	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	16:03	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	16:06	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	16:13	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	16:22	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	16:39	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	16:45	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	16:53	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	17:10	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	17:19	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	17:23	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	17:34	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	17:36	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	17:37	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	17:40	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	17:47	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	18:01	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	18:03	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	18:05	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	18:12	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	18:18	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	18:37	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	18:38	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	18:39	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	18:54	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	18:59	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	19:01	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	19:04	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	19:15	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	19:17	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	19:27	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	19:31	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	19:35	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	19:38	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	19:41	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	19:46	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	19:47	

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OpSheet Posted Standby Wait Time Report for 1/16/14

Park Name	Land/Area	Attraction	Posted Time	Posted Standby Wait Time
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	19:52	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	19:58	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	20:08	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	20:12	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	20:27	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	20:35	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	20:44	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	20:51	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	20:53	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	20:57	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	20:59	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	21:04	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	21:08	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	21:11	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	21:17	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	21:37	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	21:46	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	21:49	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	21:50	
Magic Kingdom Park	Town Square Theater	Meet Mickey Mouse at Town Square Theater	21:56	

Attractions included in Reporting**Epcot****Attraction**

Agent P - China

Agent P - France

Agent P - Germany

Agent P - Japan

Agent P - Mexico

Agent P - Norway

Agent P - United Kingdom

Captain EO

Ellen's Energy Adventure

Epcot Character Spot

Gran Fiesta Tour Starring The Three Caballeros

Impressions de France

Journey Into Imagination With Figment

Lagoon Boats - Canada

Lagoon Boats - Germany

Lagoon Boats - Mexico

Lagoon Boats - Morocco

Living with the Land

Maelstrom

Mission:Space - Green

Mission:Space - Orange

O Canada!

Reflections of China

Soarin'

Spaceship Earth

Test Track

The Circle of Life

The Seas with Nemo & Friends

Turtle Talk With Crush

Magic Kingdom Park

Attraction

A Pirate's Adventure: Treasures of the 7 Seas Counts

Ariel's Meet & Greet

Astro Orbiter

Big Thunder Mountain Railroad

Buzz Lightyear's Space Ranger Spin

Country Bear Jamboree

Dumbo the Flying Elephant

Enchanted Tales with Belle

Haunted Mansion

"it's a small world"

Jungle Cruise

Liberty Square Riverboat

Mad Tea Party

Meet Cinderella and a Princess Friend at Princess Fairytale

Meet Mickey Mouse at Town Square Theater

Meet Rapunzel and a Princess Friend at Princess Fairytale Hall

Mickey's PhilharMagic

MK Fairies Meet and Greet at Veranda

Monsters, Inc. Laugh Floor

Peter Pan's Flight

Pete's Silly Sideshow – Goofy/Donald

Pete's Silly Sideshow – Minnie/Daisy

Pirates of the Caribbean

Prince Charming Regal Carrousel

Railroad Station - Fantasyland

Railroad Station - Frontierland

Railroad Station - Main Street

Sorcerers of the Magic Kingdom

Space Mountain

Stitch's Great Escape!

Swiss Family Treehouse

The Barnstormer

The Hall of Presidents

The Many Adventures of Winnie the Pooh

Tomorrowland Speedway

Tomorrowland Transit Authority PeopleMover

Tom Sawyer Island

Under the Sea - Journey of The Little Mermaid

Walt Disney's Carousel of Progress

Walt Disney's Enchanted Tiki Room