

Version: Chrome

Ξ 1) Click the

button at the top right hand corner

2) Tools \rightarrow Clear Browsing Data

Settings		Se	New incognito window Ctrl+Shift+1 Bookmarks
Sign in	unt to save your	nersonalized	Edit Cut Copy Paste Zoom - 175% + 5.2 Save page as Ctrl+ Ctrl+ Ctrl+
with and access them from Coople Charge and	Create application shortcuts		Print Ctri+i Tools
web and access them from Google Chrome on -	Extensions		History Ctrl+
your favorite Google services. <u>Learn more</u>	Task manager	Shift+Esc Chrl+Shift+Del	Downloads Ctrl+
Help Sign in to Chrome	Report an issue		Sign in to Chrome Settings
	Encoding		About Google Chrome
On startup	Developer tools JavaScript console	Ctrl+Shift+1 Ctrl+Shift+3	Exit
	Sign in Sign in to Google Chrome with your Google Acco web and access them from Google Chrome on your favorite Google services. <u>Learn more</u> Sign in to Chrome	Sign in Sign in to Google Chrome with your Google Account to save your web and access them from Google Chrome on your favorite Google services. Learn more Sign in to Chrome On startup On startup	Sign in Sign in to Google Chrome with your Google Account to save your personalized web and access them from Google Chrome on your favorite Google services. Learn more Sign in to Chrome Clear transper Sign in to Chrome On startup On startup



3) Tick "Empty the Cache" and "Delete Cookies and Other Site and Plug-in Data" → Clear Browsing Data

Clear browsing data	×
Obliterate the following items from: the past hour	-
Clear browsing history	
Clear download history	
Empty the cache	
Delete cookies and other site and plug-in data	
Clear saved passwords	
Clear saved Autofill form data	
Clear data from hosted apps	
Deauthorize content licenses	
Learn more Cl	ar browsing data Cancel

- 4) Click CTRL+F5 at the browser, the browser will blink once.
- 5) Go to https://advance.lexis.com and sign in again

If problem persists, please feel free to contact our customer service hotline at 1-800 88 8856 or <u>click</u> <u>here to chat with our support team</u> via webchat.