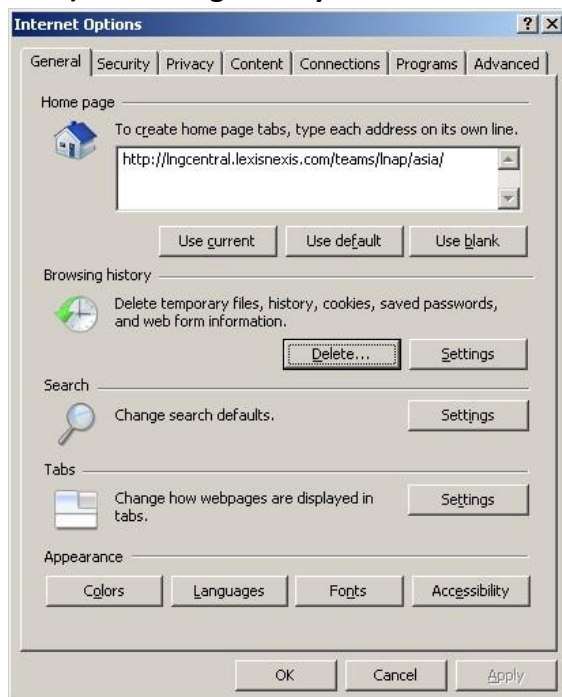


Version: Internet Explorer 7

1) Internet Browser → Tools → Internet Options



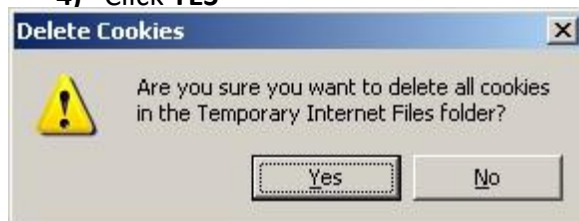
2) Browsing History → Delete



3) Cookies → Delete Cookies



4) Click YES



5) Click CTRL+F5 at the browser, the browser will blink once.

6) Go to <https://advance.lexis.com> and sign in again

If problem persists, please feel free to contact our customer service hotline at 1-800 88 8856 or [click here to chat with our support team](#) via webchat.