

## CUSTOMER STORIES

# McCabes streamlines workflows with addition of Lexis+ AI™



### Background

McCabes is a leading national law firm that combines the resources of a large firm with the personalised service of a boutique practice. Specialising in the Commercial, Government, and Insurance sectors, McCabes provides tailored legal solutions that meet individual client needs. Known for its client-centric approach, McCabes is a trusted advisor, recognised for both legal expertise, proactive support and forward-thinking advice.

The firm leverages technology to help staff work more efficiently to deliver quality legal services to their clients. McCabes is committed to finding innovative ways to improve and add value to its services. It sees generative AI as a transformative tool that is reshaping legal practice and redefining the skills required by future law graduates.



### Challenge

The firm faced challenges common in the legal industry — legal research, drafting, and summarisation can be time-consuming tasks. While legal research is essential for providing accurate advice, it is not always chargeable and needs to be completed quickly. The firm needed an efficient and reliable solution to streamline these processes while maintaining accuracy and data security.

McCabes recognised the risks associated with generative AI in a legal context, where AI-generated research must be used responsibly with verifiable sources. To overcome this, the firm sought a tool that was grounded in trusted sources, would save time, and integrate seamlessly with existing workflows.



### Solution

McCabes recently invested in Lexis+ AI, aligning with the firm's strategy to leverage technology and equip its lawyers with the tools needed to support the efficient delivery of quality legal services. The firm also implemented mandatory training for all staff to ensure that they use Lexis+ AI responsibly and effectively within the firm's guidelines.

Lexis+ AI has streamlined workflows at McCabes, providing a solid starting point for legal research with linked legal citations for verification. Lexis+ AI can generate a summary in seconds to quickly get across key information and can rapidly generate a first draft of emails, letters and clauses for staff to review, verify, and tailor.

Key stakeholders, including the McCabes innovation committee and generative AI working group, were involved in selecting Lexis+ AI. Over a three-week trial, a diverse user group provided feedback on time saved, accuracy, and ease of use. This feedback informed the final decision, which included a thorough analysis of information security requirements.



*Using Lexis+ AI for the right tasks has significantly boosted our efficiency, cutting down time and costs, delivering greater value to our clients."*

ANDREW LACEY  
MANAGING PRINCIPAL

**McCabes**



**LexisNexis®**

## Outcomes

Since implementing Lexis+ AI, McCabes has seen substantial time savings in research, drafting, and summarisation. These efficiencies benefit both clients and staff by improving workload and job satisfaction. The practitioners at McCabes have enhanced their practice with the use of Lexis+ AI, finding it a beneficial addition to their toolkit.

Lexis+ AI provides a great starting point and streamlines certain tasks, freeing up time for more specialised work. The tool has empowered the team, boosting efficiency and enhancing McCabes' competitive edge in the market.

## Return on Investment (ROI)

While still early in the adoption process, McCabes is already seeing a positive return on investment from Lexis+ AI. Efficiency gains for certain tasks have been substantial and free up time to focus on high-value tasks. As an early adopter of a generative AI tool with legal research capabilities, McCabes has gained a valuable market advantage. It signals the firm's commitment to delivering innovative solutions that provide value to clients and the firm.

## Conclusion

McCabes is future focused by strategically integrating AI into its workflows to benefit both clients and the team. Lexis+ AI is a valuable tool for McCabes' practitioners and the firm's partnership with LexisNexis® in this AI journey has been an integral part of this success. As an early adopter, McCabes recognises that Lexis+ AI will gain additional functionalities and enhancements as it develops and looks forward to benefitting from those enhancements as it evolves.



*Lexis+ AI is a valuable tool in McCabes' toolkit to streamline legal research, drafting, and summarisation. It provides a solid starting point, with verifiable sources."*

FIONA LYMANT  
HEAD OF KNOWLEDGE

**McCabes**



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