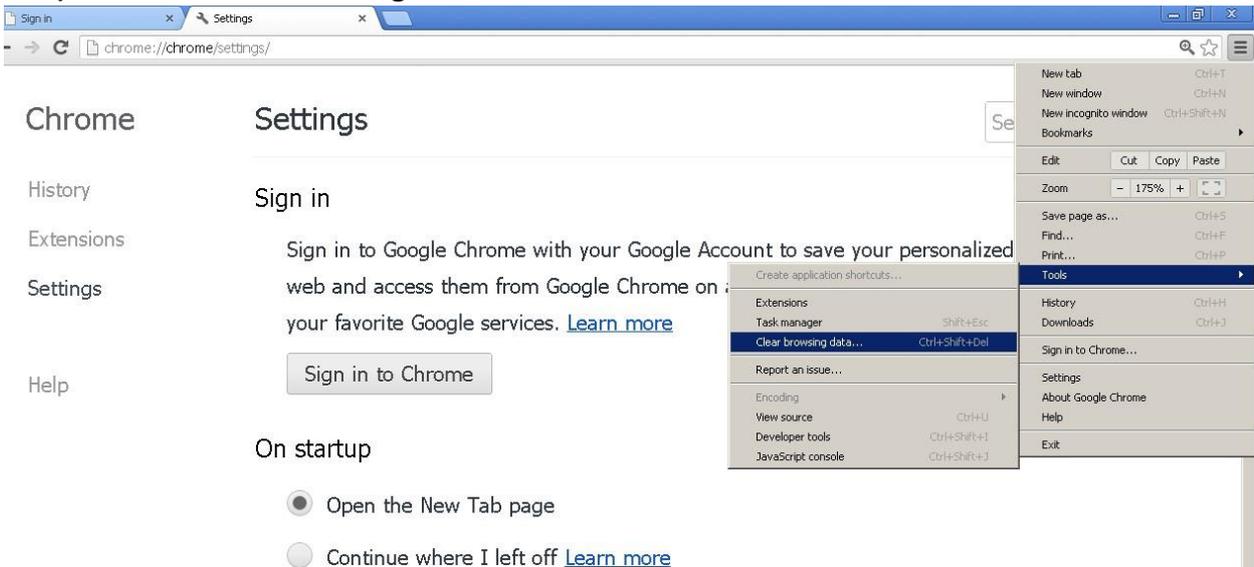


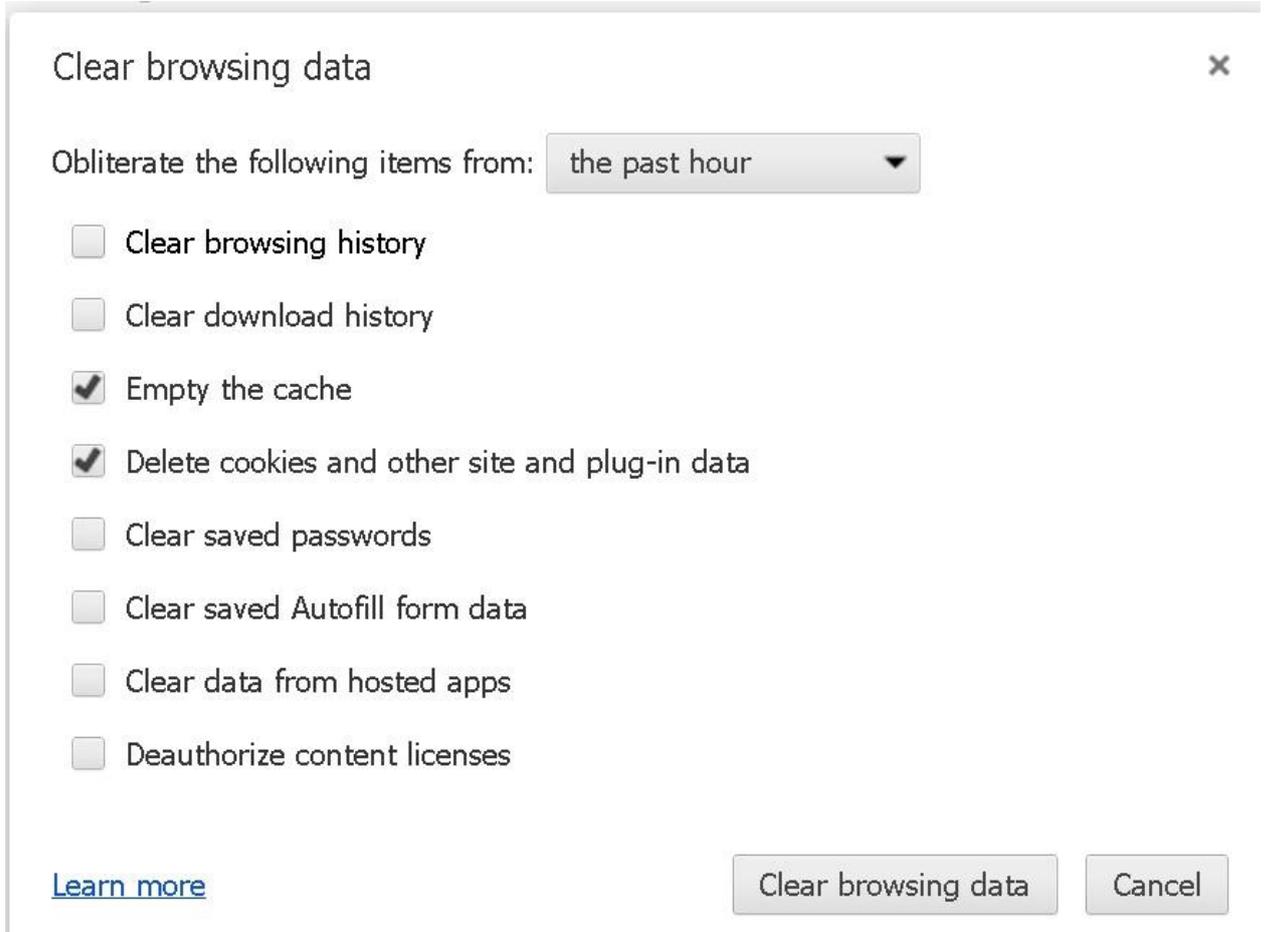
Version: Chrome

1) Click the  button at the top right hand corner

2) Tools → Clear Browsing Data



- 3) Tick “Empty the Cache” and “Delete Cookies and Other Site and Plug-in Data” → Clear Browsing Data



Clear browsing data

Obliterate the following items from: the past hour

- Clear browsing history
- Clear download history
- Empty the cache
- Delete cookies and other site and plug-in data
- Clear saved passwords
- Clear saved Autofill form data
- Clear data from hosted apps
- Deauthorize content licenses

[Learn more](#)

Clear browsing data Cancel

- 4) Click CTRL+F5 at the browser, the browser will blink once.
- 5) Go to <https://advance.lexis.com> and sign in again

If problem persists, please feel free to contact our customer service hotline at +65-63490110 or [click here to chat with our support team](#) via webchat.