



Incident Management

LOG. REPORT. PREVENT.

Incidents cost you more than just money. With our Incident Management module, you'll reduce incidents, issues and wasted resources.

Why Lexis GRC?

A comprehensive reputation protection solution supported by world-class regulatory content. It is the governance, risk, and compliance software that executive boards rely on. With a variety of modules available, you can customise your solution to meet your specific requirements.

Other Lexis GRC modules

- Auditing
- Compliance
- Enterprise Risk Management
- Forms and Checklists
- HIRA
- Incident Management
- Legal Universe & Registers
- Lexis® Assure Regulatory Alerts
- Occupational Hygiene
- Surveys



Logging and recording every incident with our specially designed LexisNexis® Casual Analysis Methodology (LCAM), ensures you'll find the root of the problem and prevent it from reoccurring.



The built-in LCAM guides the investigator step-by-step through a process of identifying root causes and options to prevent re-occurrences.

Correct and easy to use prescribed reporting forms

As per the law and more specifically OHS Act 85/93 Section 24 and its general admin regulations, every reportable incident should be investigated on an official incident investigation form and records kept. Lexis® GRC has this covered, so you'll never have to source these forms each time you need to write a report. This means less time wasting resources and better chances of remaining compliant.

Enjoy best practices

The international recognised best practice for incident management states that companies need to conduct a full and detailed investigation of every significant incident. On failure to do so, legal liability could ensue. Our detailed templates uphold international best practices. These will guide you with important prompts and questions so that your compiled reports include all immediate and underlying factors.

Choose a value for money system that evolves with you. If you are looking to conserve resources, minimise risk and guarantee continuous improvement, don't start from scratch - contact LexisNexis today.

Instant logging

With any incident, a description is best recorded as soon as possible. Lexis® GRC asks key questions that will help you compile a preliminary log. This can be shared across relevant sources (such as the intranet or notice boards).

Protect your reputation

All aspects of Lexis® GRC's incident management module are aligned with ISO 45000 and ISO 14001 standards with due consideration of legal implications. This makes it an invaluable tool that can protect your business against malicious speculation.