Minimum Specs for Lexis Convey

Hardware and Software Checklist

Server: Recommended Minimum Requirements

No of Users	Application	Operating System	Processor	Memory	Free Disk Space
1	SQL Server Express 2016	Windows 10	3.0 GHz	8GB RAM	2GB
2 – 5	SQL Server Express 2016	Windows Server 2022	3.0 GHz	8GB RAM	2GB
6 – 20	SQL Server Express 2016	Windows Server 2022	3.0 GHz	16GB RAM	2GB
21+	SQL Server Express 2016	Windows Server 2022	3.0 GHz	32GB RAM	2GB

Note:

- All Microsoft SQL Server Express editions have a database size limit of **10GB**. SQL Server Express 2008 to 2014 or earlier are no longer supported. Once the client's Lexis Convey database reaches the database size limit on SQL Server Express the onus remains on the client to upgrade their version of Microsoft SQL Server to a requisite level for their infrastructure.

- Ensure that you have the latest service packs installed before contacting the Lexis Convey Support Team as only the latest service packs are supported for all operating systems & SQL Server. Windows Server 2019 or earlier are no longer supported.

- SQL Server can dynamically allocate the optimal amount of memory (or cache) to the database to increase performance. Consider purchasing more than the required RAM to allow for a larger cache. Memory should be increased depending on the number of users connecting to the server and versions of Windows software used (see the Microsoft website for recommended specifications for Windows products).

- Free disk space recommendations only apply to run the software and do not include stored data.

- These specs are for a database and/or file server only. Please contact LexisNexis for a recommendation on minimum Terminal Server specs for your environment.

Workstation: (Applicable to Desktop, Online and Cloud Versions) Recommended Minimum Requirements

No of Users	Application	Operating System	Processor	Memory	Free Disk Space
1	Lexis Convey	Windows 10	3.0 GHz	8GB RAM	2GB
1	Lexis Convey and SQL Server Express	Windows Server 2016	3.0 GHz	8GB RAM	2GB

Note:

- Only the latest service packs are supported for all operating systems. Windows 8 or earlier, and home editions are no longer supported.
- Microsoft .NET Framework 4.8 or later must be installed. Earlier frameworks are no longer supported.
- Microsoft Word 2010 or higher is recommended and earlier versions are no longer supported.
- Microsoft Outlook 2010 or higher (optional). An email editor is built into the software. However, if Outlook is installed, the application can use it to send email (instead of SMTP). Earlier versions are no longer supported.
- Adobe PDF Reader is required to view online documents and reports.
- Attorney Gateway is required to send and receive electronic instructions and to access certain secure online web services.
- Display settings recommendation is 1024 x 768 resolution or higher,
- Microsoft Edge is a pre-requisite, and performance is subject to the user's internet bandwidth, the following bandwidth is recommended.

Number of Users	Recommended bandwidth
1 - 4	25Mbps
5 - 10	25Mbps
11 – 14	50Mbps
15+	50-100Mbps

Product Support Lifecycle

Please see Hyperlink to Microsoft end of support:

[End of support resources for Office - Microsoft 365 Apps | Microsoft Learn](#)

[Windows Server end of support and Microsoft 365 Apps - Microsoft 365 Apps | Microsoft Learn](#)