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# Road to Resilience

## The Neuroscience of Cognitive Strain in the South African Legal Profession: Predictive Brains in Unpredictable Systems

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Legal practitioners operate in cognitively demanding environments that require complex reasoning, sustained attention, and rapid decision-making. These demands are intensified by high stakes, adversarial pressures, and systemic inefficiencies. In South Africa, such pressures are compounded by court backlogs and resource limitations.

Emerging research in cognitive neuroscience reframes this challenge. The human brain functions not merely as a reactive organ, but as a *predictive system* constantly constructing internal models to anticipate what will happen next. When these models are accurate, performance and energy efficiency improve. However, in volatile contexts, the brain must perpetually update its predictions, consume mental resources, and trigger physiological stress responses.

This predictive strain is not a personal failure of resilience, but a neurobiological consequence of operating within unpredictable systems.

### The Predictive Brain: Theory and Foundations

#### Predictive processing and predictive coding

Predictive processing, also known as predictive coding, posits that the brain constructs top-down expectations about sensory and cognitive input and compares them with bottom-up evidence. The discrepancy between these, known as *prediction error*, drives adaptation and learning. According to the *Free Energy Principle*, the brain seeks to minimise uncertainty to maintain stability.

Put simply, this theory holds that the brain continually anticipates what is likely to occur, compares those expectations with reality, and adjusts its internal understanding when the two diverge, in an ongoing process aimed at reducing uncertainty and preserving psychological and cognitive stability.

#### Efficiency, hierarchy, and energy conservation

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When the environment behaves predictably, neural systems can suppress expected input and conserve energy for higher-order tasks such as planning and reasoning. Accumulated expertise, stable routines, and institutional consistency thus function as cognitive scaffolds that support performance.

For legal professionals to perform optimally, the brain requires consistent patterns, clear feedback, and reliable structures that reduce mental noise and uncertainty, allowing practitioners to focus more deeply, plan strategically, and make sound judgments under pressure.

## When predictions fail

Unstable environments force continual recalibration. The brain must constantly update its models, drawing on stress-related circuits and consuming attentional and emotional resources (Shields et al., 2016). Prolonged prediction error raises cortisol levels and undermines executive control, diminishing the mental capacities essential to high-stakes legal performance.

## Legal Practice as a Context of Predictive Demand

### Cognitive demands of legal work

Legal professionals must synthesise large volumes of information, while anticipating judicial reasoning and manage client expectations. This requires sustained engagement of working memory, attention, and emotional regulation.

### Low environmental predictability

Unlike fields governed by procedural regularity, legal outcomes depend on human interpretation, argument, and circumstance. Outcomes often hinge on factors outside a practitioner's control, such as court scheduling, administrative capacity, and the behaviour of opposing counsel.

### The South African amplifier

The South African legal environment heightens predictive strain through multiple systemic factors:

- **Judicial backlogs and postponements:** Parliament's 2024 Select Committee on Security and Justice report identified tens of thousands of backlog matters across criminal and civil rolls.
- **Resource constraints and uneven digitisation:** Although *Court Online* has been implemented in several divisions, inconsistent uptake and parallel manual systems require practitioners to operate across hybrid infrastructures (Office of the Chief Justice, 2025).

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- **High emotional stakes:** Legal matters frequently engage justice, liberty, and livelihood, triggering both cognitive and affective neural circuits.
- **Changes in court directives:** Frequent procedural updates and shifting administrative requirements create uncertainty in case preparation and scheduling.
- **Extended waiting periods for court dates:** Extensive delays between filing and hearing reduce predictability, complicate client management, and increase cognitive strain.
- **Economic uncertainty:** Broader financial instability heightens stress within firms and among clients, amplifying workload pressure and emotional demand.

These factors collectively create a sustained state of neural “prediction fatigue,” where the brain must expend constant energy to adjust to shifting cues.

## Neuroscientific Consequences of Prolonged Predictive Load

### Cognitive fatigue and diminished executive function

Under continuous unpredictability, the prefrontal cortex, responsible for planning and decision-making, becomes less efficient (Girotti et al., 2017). Practitioners may experience cognitive exhaustion, lapses in focus, and difficulty recalling legal principles under stress.

### Emotional dysregulation and stress pathways

Persistent prediction error activates the amygdala and hypothalamic-pituitary-adrenal (HPA) axis, heightening stress hormones such as cortisol (Shields et al., 2016). Over time, this narrows attention and increases emotional reactivity, undermining client relationships, and courtroom composure.

### Reduced adaptability and innovation

When mental bandwidth is consumed by uncertainty management, creativity, and problem-solving decline. Practitioners may revert to familiar templates and resist procedural innovation.

### Cumulative resource depletion

Resource depletion reflects the finite energetic capacity of the brain. Chronic predictive strain erodes resilience and contributes to burnout and professional attrition, challenges now widely reported in the South African legal profession.

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## Comparative Perspective: Why Law - Especially in South Africa - is Uniquely Vulnerable

Law is distinct among professions in combining high cognitive complexity, low environmental predictability, and severe consequence of error.

In many fields, automation or procedural consistency reduces uncertainty. Law, however, operates in interpretive and adversarial systems where outcomes are inherently contingent. In South Africa, structural challenges, such as backlogs and infrastructural inequality, magnify this unpredictability, placing disproportionate cognitive demands on practitioners (Judiciary of South Africa, 2024).

## Implications for Legal Performance and Resilience Training

### Reframing strain as neurobiological, not personal

Understanding cognitive strain as a neurobiological response reframes fatigue and irritability as system-level phenomena. This perspective shifts the focus from personal resilience to structural and organisational design emphasising workflow predictability, firm culture, and attention management.

### Neuro-protective strategies for legal professionals

To sustain high performance under uncertainty, the following interventions are recommended:

- **Anchoring routines:** Establish daily rituals such as fixed drafting blocks to provide stable cognitive cues.
- **Focus-recovery cycles:** Structure 60–90-minute deep-work sessions with short recovery breaks.
- **Attention and expectation management:** Redirect attention toward controllable factors (preparation, structure) and away from external volatility (e.g., court scheduling).
- **Physiological regulation:** Integrate short breathwork or mindfulness resets to lower arousal and re-engage prefrontal control.
- **Team systems:** Reduce uncertainty through predictable communication windows and standardised workflows.
- **Targeted coaching:** Tailored resilience coaching for practitioners and firms ensures contextual application.

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## Conclusion

The South African legal system demands cognitive performance in environments that resist predictability. Neuroscience reveals that this chronic uncertainty imposes a measurable load on the predictive brain, diminishing clarity, creativity, and well-being.

Resilience in law, therefore, cannot rely solely on personal endurance. It must be designed through firm-level systems, leadership practices, and daily cognitive habits that stabilise neural prediction loops.

The objective is not to eliminate uncertainty, but to *design for it*: to create conditions that preserve cognitive bandwidth, emotional regulation, and professional excellence in an inherently unpredictable system.

For more resources and cognitive training tools that support resilience in law, visit [www.pmri.co.za](http://www.pmri.co.za).

## About the Authors:

Sonja Cilliers is an advocate of the High Court of South Africa. She was admitted as an attorney of the High Court in 2001 and, after practicing as an attorney for several years, did pupillage and became a member of the Pretoria Society of Advocates in 2005. Sonja has been in practice, as attorney and advocate for an aggregate of 24 years, and obtained extensive experience in litigation in various fields of the law; including contractual law, banking law and litigation, corporate law, family law, insurance law and personal injury law. Sonja completed her B(Proc) (1998), LLB (1999) and LLM (contractual law) (2003) degrees at the University of Pretoria. She is qualified as an AFSA trained Arbitrator and Mediator and obtained the one-year diploma from AFSA in Arbitration and Mediation in 2003.

Maryke Groenewald is a transformation coach with a passion for facilitating personal and professional growth. She holds an Honours in Psychology, a BCom in Behavioral Sciences, and certifications in Master Transformation Coaching, NLP Practitioner, and Neuro-Coaching. Maryke combines her diverse skill set and experience to help individuals unlock their full potential. Maryke has been coaching and training individuals for over 10 years. She frequently does group training and coaching for corporate teams and universities.