

# Conflict Waiver Fact Sheet

## Introduction

Liberty works with numerous law firms on various legal issues and there may be instances of concurrent conflicts of interest among the firm's clients. Legal Technical Solutions ("LTS") is tasked with reviewing conflict of interest requests and collaborating with internal stakeholders to clear conflicts, where possible. The team monitors and receives conflict of interest waiver requests through a centralized inbox.



Conflict Waiver  
Intake Form.pdf

Request Intake Form:

Contact Email: [ConflictWaivers@LibertyMutual.com](mailto:ConflictWaivers@LibertyMutual.com)

## Frequently Asked Questions

### How do firms and internal stakeholders request a conflict waiver?

Outside firms and internal stakeholders can complete the intake form and request a waiver at [ConflictWaivers@LibertyMutual.com](mailto:ConflictWaivers@LibertyMutual.com). LTS will review the completed waiver and seek additional information, if necessary.

### What form do Liberty Conflict Waivers take?

If the conflict of interest is waivable, LTS will issue a letter in PDF format granting a waiver subject to certain conditions. These conditions require the firm to implement confidentiality measures, erect an ethical wall between professionals working on adverse matters, and a prohibition against bad faith and punitive damages claims.

It is Liberty's policy not to grant prospective, open-ended, or blanket waivers.

Liberty may execute waivers drafted by outside firms but will likely require revisions to align with our conditions.

### What are the turnaround expectations for Conflict Waivers?

Liberty's target turnaround is 5-10 business days. This may extend if internal stakeholders are unavailable, or if any issues are identified in preliminary review.

To shorten turnaround times, detailed information, including names of Liberty contacts for the matter giving rise to a conflict, and a complaint if applicable, is extremely helpful.

**If you have any questions, please don't hesitate to reach out to the team at**  
[ConflictWaivers@LibertyMutual.com](mailto:ConflictWaivers@LibertyMutual.com).

