

A message from

LSS Outside Counsel Management & Pricing Team

Clarification regarding Changes to Our Discount Program in the Policyholder/Customer Space

On November 17th you received an email regarding changes to Liberty's discount program. A minor clarification is needed.

If your firm is not a Liberty preferred or specialty panel firm *and* also has not had any discount (3% quick pay or 5% volume) applied in the past, your firm is currently exempt from the program and may disregard the prior communication. All other firms who have been participating in one of our discount programs should adhere to the November 17th communication.

Again, we greatly appreciate your partnership and the quality legal services you provide to our policyholders and customers.

If you have any questions about this update, please reply to: [Outside Counsel Communications](#).

Very truly yours,

Outside Counsel Management & Pricing Team



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