Steps to Effective Third-Party Due Diligence

Faced with complex, global third-party networks, it’s more critical than ever for you to have an effective strategy for evaluating and monitoring third-party risk. This guide outlines nine steps for an enhanced due-diligence process to ensure you have the insights needed to avoid financial and reputational harm due to third-party relationships.

STEP 1 Understand Compliance Concerns

The global nature of business today subjects enterprises to a growing number of regulations—and a greater need to mitigate risk exposure through partners and third parties—regardless of where they are located—in order to comply with these high standards.

STEP 2 Define Corporate Objectives for Due Diligence

Your due-diligence process needs to align with the strategic, financial, regulatory and reputational risks your organization may face. This is especially true for organizations doing business with third parties in countries that attract high levels of regulatory scrutiny.

STEP 3 Gather Key Information

For a corporate entity, organizations need to collect basic information including:

- Incorporation documents
- Details on key shareholders and beneficiaries
- Group structure, board members
- Political connections
- Official references

For an individual, organizations need to focus on gathering:

- Proof of identity
- Source of wealth and funds
- Potential political links
**STEP 4** Screen Prospective Third Parties against Watchlists and PEPs

Once a basic level of vetting has taken place, prospective third parties—both companies and individuals—should be subjected to a watchlist screening process. By conducting watchlist and politically exposed persons (PEP) checks early in the process, companies can quickly determine if the potential third-party relationship poses a significant risk. Names of companies, individuals, NGOs and, if applicable, assets such as vessels should be checked against:

- Global sanctions lists
- Law enforcement lists of known criminal entities
- Regulator-published lists of debarred or disqualified companies and individuals
- PEP lists to identify government or official connections

**STEP 5** Conduct a Risk Assessment

Once preliminary information collection and watchlist screening has taken place, perform a risk assessment. Considerations should include:

- **Country of origin risks** such as those identified by Transparency International’s Corruption Perceptions Index rating
- **Specific sector risks** like a high level of government involvement that might increase corruption risk in the defense industry or dependence on local agents that might increase bribery risk in the construction industry
- **Entity risks** such as use of intermediaries in transactions, joint-venture partners and exposure to money laundering
- **Essential internal factors** related to financial risk including deficiencies in employee training, skills and knowledge, a bonus culture that rewards excessive risk taking, lack of clear policies and procedures related to hospitality and promotional expenditure and political or charitable contributions

**STEP 6** Validate the Information Collected

Following the risk assessment, your due-diligence process should include verification of the information that has been accrued. For low-risk third parties, this final screening involves corroborating details against public records, a credit check, specialized databases like CIFAS and filed reports and accounts. High-risk third parties require an enhanced due-diligence process of the entity itself, as well as known associates, subsidiaries and other related entities. Negative news checks also establish potential reputational risks from media archives, and checks against legal databases detect the litigation history of the prospective client or third party.

**STEP 7** Audit the Due-Diligence Process

Throughout the due-diligence process, your organization needs to maintain a comprehensive record of relevant documents, assessments and decisions to ensure you can demonstrate ROI and prove that decisions to engage with partners or third parties were made in good faith.
Due Diligence High Level Process

1. Understand Compliance Concerns
2. Define Corporate Objectives
3. Gather Key Information
4. Screen Prospects
5. Conduct a Risk Assessment
6. Validate Information
7. Audit the Due-Diligence Process
8. Establish a Monitoring Plan
9. Review Your Process Regularly

STEP 8 Establish an On-Going Monitoring Plan

Once a third party has been vetted, you still need to actively monitor the relationship to ensure that you are aware of potential problems before they put your organization at risk.

STEP 9 Review Your Due-Diligence Process Regularly

Business needs change. Commit to recurrent reviews with stakeholders to ensure that your due-diligence process is always aligned with those needs over time.

For more information

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