LexisNexis® Inmate Law Library Solutions Technical Requirements

Customized Interface (CI)—Online Access

Access to LexisNexis® internet-based products is through a CI that meets specific security requirements. This restricts inmates to certain portions of the Lexis® service and further enhances security. We recommend the following technical requirements for online access:

A. Network/Firewall Setting/Config

i. Network/firewall for users needs to be locked down to prevent access to other websites/domains. Please only allow the below DNS names:

doc-advance.lexisnexis.com
help.lexisnexis.com
webanalytics.lexisnexis.com
route2-signin.lexisnexis.com

B. Desktop OS Settings/Config

i. Desktop needs to be locked down to prevent access to anything by the browser (Microsoft Edge or Google Chrome™).

ii. All function keys as well as local drive access should be blocked.

C. Browser Settings/Config

i. Web browser needs to be locked down to block access anything but the CI URL. Browser should run in kiosk mode to prevent any possible changes.

LexisNexis® External Hard Drive (EHD)

The LexisNexis External Hard Drive (EHD) gives you a portable, cost-effective alternative to provide inmates access to case law without the obligation to devote scarce resources to maintaining a traditional legal library. Technical requirements for EHD:

- **Operating System**—Microsoft® Windows® 10/2008/2016/2019/2022 (all with the latest service packs)
- **System Processor**—Windows 10: Intel® Core™ Duo CPU E8400 @3.00 GHz minimum. Windows 10 and newer needed as a minimum. With newer operating systems and the constant changes in software, these specifications can and should exceed Windows 10 specifications
- **USB 3.0 port** (or available USB 3.0 server port for network installations)

  NOTE: USB 2.0 continues to work currently.
- **RAM**—Windows 10: 2 GB absolute minimum, but 4 GB or greater is highly recommended for the best performance

  NOTE: LNCD4xEHD works more efficiently with greater RAM.
- **Free Hard-Disk Space**—8.5 MB or greater for program files and for peripheral software (plus an additional 5 MB during installation, which will become available post-installation)

  NOTE: An additional 55 GB (or more for some libraries) is required for users who plan to copy the contents of the EHD via the data manager utility of the local and/or server hard drive.
- **Network Connection Speed**—For network installation, 10 MB/s or faster 100 MB/s or faster recommended)
- **Video Resolution**—800x600 or higher with 256 or greater color depth (and small fonts)

Recommended Third-Party Software Requirements*

- **Adobe® Acrobat®** (Full/Reader) 5.0 or higher (or equivalent)
- **Microsoft Word** (Version 2000 or later) or Corel® WordPerfect® (Version 9 or later)

*While not required to run the program, certain third-party software is required for full program functionality as follows: a supported PDF viewer (as noted above) to view PDF documents (e.g., “click here” links) and PDF *Shepard’s*® titles as well as the electronic user’s guide provided with the program; a supported word processing application (as noted above) to view “.wdp” documents (e.g., “click here” links) and to copy and paste content.

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