

Lexis+ AI

Frequently Asked Questions

In this FAQ document, we have compiled the twenty most frequently asked questions about Lexis+ AI™ across topics including searching, drafting, and summarizing legal work. These questions and answers provide a clearer and more concise understanding of how Lexis+ AI can optimize your legal process and empower your practice.

Frequently Asked Questions:



What is Lexis+ AI?

Legal AI that searches, summarizes, and drafts for you using the most trusted, authoritative legal content.



How is Lexis+ AI different from OpenAI's ChatGPT?

ChatGPT is not suited for legal research as it does not meet the high standards of accuracy and completeness required for this work. Lexis+ AI provides authoritative information to users through natural conversations using large language models. Chat GPT does not have access to this data, and it doesn't employ techniques like Retrieval Augmented Generation (RAG) to ground its output in truth.



What are some of the core features that will be available in Lexis+ AI?

Lexis+ AI delivers four key features:

Ask a Legal Question (Multi-Turn Conversation/Conversational Search)

- Simplifies the complex and time-consuming legal research journey, providing a search experience for diverse legal questions with citations, facilitating lawyers' ability to complete research effectively and efficiently.
- Allows customers to interact with Lexis+ AI like they would a trusted colleague who intelligently, and conversationally responds to their requests.

Generate a Draft (Document Drafting)

- Guides customers throughout the legal drafting process, generating a first draft of a legal document, and allowing users to change the language and tone from a simple prompt.
 - Generates client emails, letters, legal memos, arguments and contract clauses with remarkable speed and ease.
 - Content Searched:
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Summarize a Case

- Provides a custom summary of any case law document to speed up and guide insightful analysis on a case.
- Offers accurate & complete legal summaries in seconds without clicking into a single search result.
- Content Searched:

Upload a Document to Summarize or Ask a Question

- Upload your existing document(s) to summarize and/or semantically search through Lexis+ AI.
- Allows customers to find facts related to a given legal issue, find cases and statutes that have been mentioned in the documents and interpret terms of arts.



What is conversational search? How is it different from traditional search and why is it better?

Our conversational assistant leverages generative AI to engage with users like a trusted colleague to assist in the completion of a research or drafting task. It uses a neural network architecture to analyze and understand natural language input and generate appropriate responses based on LexisNexis data. This experience allows for a dynamic and iterative research process, contrasting with the more linear and potentially frustrating nature of traditional research.



How does Lexis+ AI guard against hallucinations?

Lexis+ AI is designed to minimize hallucinations by incorporating Retrieval Augmented Generation (RAG) techniques which act as sources of information and guardrails for the system output. When a prompt is submitted the existing platform services are involved to identify and validate the most relevant potential output. We've also created built-in hallucination safeguards, and to date, our internal experts - licensed attorneys - have found zero instances of legal citation hallucinations. Outside of the system guardrails, our "human in the loop" testing process is used to evaluate the approach.



How do humans interact with the AI to ensure quality results (fewer hallucinations, factual errors, etc.)

We employ a "humans-in-the-loop" approach where SMEs, data scientists and engineers are evaluating prompt responses and making adjustments. This is in addition to the adjustments made based upon direct user feedback, highlighting a good or bad output within Lexis+ AI. We are using a team of specialty trained legal experts to test the model's responses to likely use prompts using a test set of prompts. These experts are trained to evaluate language model output to ensure consistency and quality.



Will my entries into the tool be used to train Lexis+ AI model?

LexisNexis does not use customer data to tune or train our models. Consistent with the Lexis+ and Lexis service, we only use customer data that is aggregated and anonymized to improve the customer experience. Users also have individual control of prompt history and options to delete prompt history from our services. For further information, you can access our privacy policy at <https://www.lexisnexis.com/en-us/terms/privacy-policy.page>.



How have possible responsible AI risks been addressed for Lexis+ AI?

We have a set of Responsible AI Principles that our global teams embed into their working practices. Responsible AI was a core part of our discovery and evaluation process for Lexis+ AI and we continue to delve deeper into, and iterate over, responsible AI implications in partnership with our legal, privacy and security teams.



What content will Lexis+ AI include and/or exclude?

The current scope of content that is covered in response to search, summarization and drafting includes Cases, Statutory Codes, Practical Guidance, and our proprietary Mathew Bender collection. The scope for initial commercial launch may expand further. The long-term vision is to include all content available through Research today, excluding Public Records and any News or sources that licensing restrictions prevent from use within a generative AI system. We also have goals to include content and insights from other services outside of Research, so that for example a user could get information on an entity profile or bring in data from Market Standards or another service like VSA. The ability to pull from and navigate across data sets and insights across services will help to surface critical information not always located within separate products by our users today.



Can you limit Lexis+ AI responses to a specific jurisdiction?

Yes. A jurisdiction filter will be available in Lexis+ AI.



Will customers with Lexis+ AI be able to search the way it is currently done on Lexis+?

Yes, the existing capabilities of Lexis+ will be available for use within Lexis+ AI.



Are there recommendations for prompts that will lead to well-developed answers from Lexis+ AI?

We are exploring methods now for sharing prompt samples, and developing refinement prompts, that will help train users and lead to greater success when using the system.



How will models update as content is added? Will it be a continuous process?

Lexis+ AI is being developed in a manner to ensure that the output always considers the most recent content available. The foundational LLM is not being updated on a continual basis using our new content, but the latest content is utilized through our RAG approach to ensure it is considered when developing the output.



Is the LLM secure without an ability to access open web content? If it is only trained on Lexis content, how does it have an understanding when it comes to building a response (Proper structure, grammar, etc.)?

It is secured as a private model, with all individual user interactions anonymized, encrypted, and not being utilized as direct feedback to update the foundational LLM. In addition, we provide access to private models through cloud providers AWS Bedrock and Microsoft Azure, ensuring the privacy and data confidentiality our customers expect. The foundational LLM is not trained only on Lexis content, but also on open web content. Our system is being fine-tuned utilizing LexisNexis content to improve the output, along with prompt engineering to ensure the desired output structure is followed.



How many conversations can you save and for how long?

On Lexis+ and Lexis+ AI, all user history is available for 90 days and this timeframe will also apply to chat history from user interaction with the AI model. Customer information is encrypted while in storage and users can delete chat histories to remove them from their stored user history.



Will there be a way to determine what is copied and pasted from Lexis+ AI output? How do we avoid plagiarism?

For AI-generated summaries of individual documents, these summaries will be stored and retained with the document for future viewing. This provides consistency to users, and it also allows you to see exactly what the AI tool generated, as the content will not change over time. It will be available for any comparisons with the work product (much like our editorially created summaries for case law). The AI-generated summaries will be marked as such in the product.



When Lexis+ AI provides a case or statute, will it show for which proposition of law?

The generated output structure is being fine-tuned to ensure the citing reference is associated with the relevant substance of the output. Additionally, the summaries of cases and statutes will specifically capture the propositions of law at issue.



How is the use of Lexis+ AI compared to that of Lexis Answers and Fact & Issue Finder?

Lexis Answers and Fact & Issue Finder are features of Lexis+ that use Extractive AI to make research more efficient for our users. Lexis+ AI will in fact utilize our extractive AI capabilities, in combination with new generative AI capabilities, to accelerate the research process, deliver answers, and research information that will save users further time compared to today.



Will Lexis+ AI assist with patent claim drafting? Can it help with office action responses and drafting as well?

We anticipate the generative AI capabilities of Lexis+ AI will be useful for practitioners in litigation and transactional practices, including Intellectual Property. With the depth and breadth of the LexisNexis content collection and our existing portfolio of capabilities, we expect practitioners across practice areas to benefit from the ease of access to research information and the jumpstart in drafting tasks for their practice. We do expect to expand coverage to a broader range of practice area specific use cases and document types for drafting over time with Lexis+ AI.



How does Lexis+ AI ensure privacy and protect sensitive data inputs?

All Lexis+ AI conversations, including queries input by users, will be encrypted in transit and at rest. Conversations will be removed from the user's chat history after 90 days unless the user saves the chat to a folder where the data could be stored until deleted by the user.

Learn more [LexisNexis.com/AI](https://www.lexisnexis.com/AI)

